Fannie Mae Mortgage Help Center Dallas Homeowner Packet

2777 North Stemmons Freeway, Suite 110B Dallas, TX 75207 (866) 442-8575 phone • (866) 442-6249 fax dallas_mhc@fanniemae.com

The Dallas Mortgage Help Center is brought to you by Fannie Mae and the North Texas Housing Coalition, Inc. (NTHC).







Fannie Mae is committed to helping homeowners who may be struggling with their mortgage payments. That's why we've opened the Dallas Mortgage Help Center—in partnership with North Texas Housing Coalition Inc. (NTHC)—so we can help you try to resolve your mortgage delinquency and avoid foreclosure.

Fannie Mae's Mortgage Help Centers are exclusively for homeowners with Fannie Mae loans, where you can get personalized assistance and support—at no cost to you. You'll be assigned an experienced housing advisor to review your options, develop a customized plan, get the paperwork completed, and work with you and your mortgage company throughout the process.

Getting Started

- Complete (in full), sign and return the Uniform Borrower Assistance Form and IRS Form 4506T-EZ in this packet. (If you need assistance with the forms, complete as much as you can and work with your Mortgage Help Center advisor to finish.)
- Return all the required documents along with copies of your stateissued photo ID (i.e., Drivers License) and Social Security card to the Mortgage Help Center using one of the options listed below.

Fax: Toll Free (866) 442-6249

E-mail: dallas_mhc@fanniemae.com

Mail to: 2777 North Stemmons Freeway, Suite 110B

Dallas, TX 75207

In Person: Monday - Friday, 9:00 am – 6:00 pm, and Saturdays

by appointment only.

Note: You must provide or bring copies of your identification documents: a state-issued photo ID (i.e., Drivers License) and your Social Security card.

Know Your OptionsTM

You can also visit www.KnowYourOptions.com for more information on mortgage options as well as helpful homeowner resources, such as calculators to help you understand how different mortgage options work and the Options Finder which shows options that might be right for you.

In this packet

resolve your delinquency.

scams.

Homeowner Checklist page 2

page 3

Details the documents and forms you need to get started

Information on Avoiding Foreclosure
Highlights the programs available to help you

Frequently Asked QuestionsAnswers questions you may have at this time.

Beware of Foreclosure Rescue ScamsDetails how to spot and report foreclosure rescue

Uniform Borrower Assistance Form Appendix A

Documents your mortgage information and hardship and starts the process for assistance.

IRS Forms 4506T-EZ and 4506-T Appendix B

Authorizes access to your tax information. Ask your housing advisor or mortgage company which IRS form you will need to sign and return.

Privacy Policy/Disclosure Appendix C Explains your privacy rights.

If you need assistance with these forms, call the Dallas Mortgage Help Center at (866) 442-8575



Homeowner Checklist

For your information only – Do not return to Mortgage Help Center



GET STARTED – Use this checklist to ensure you have completed all required forms and have the right information.

Step 1 – Re	quired Forms
Completed & Signed!	Document Name/Type The following documents are required by Fannie Mae and your mortgage company. They must be completed and signed by every person (borrower) on the mortgage.
	<u>Uniform Borrower Assistance Form</u> (Fannie Mae/Freddie Mac Form 710— Appendix A of this packet.)
	Income documentation as outlined in Form 710 based on income type
	Hardship documentation as outlined in Form 710 based on hardship type
	Short Form Request for Individual Tax Return Transcript (IRS Form 4506T-EZ), or Request for Transcript of Tax Return (IRS Form 4506-T) signed by the borrower if self employed (Appendix B of this packet) Ask your housing advisor or mortgage company which IRS form you need to use.
	Privacy Policy/Disclosure (Annendix C of this packet)

Step 2 – Supporting Documentation

The following documents may be needed during your counseling session. You will want to have the most current/recent version of these documents. Note: This is not a comprehensive list. Your counselor may require additional documents. Complete! Homeowner/Mortgage Information Drivers license (or state-issued photo ID) Social Security card Mortgage statement Second lien mortgage statement (if applicable) Homeowners Association (HOA) statement (if applicable) Property/Homeowners/Hazard Insurance Statement Property tax bill Utility bill (gas or electric statement) Complete! **Financial Information for All Borrowers** Bank Accounts (include all pages of the statement/s, even blanks) Checking Account Statement (last 2 months) Savings Account Statement (last 2 months) Other Bank Account Statements (last 2 months)—Investments, 401Ks, stocks, bonds, etc. Pederal Tax Returns Last 2 years (all filed pages, must be signed) **1 Income** (select the most applicable source[s] of your income) → Are You Employed? If so, provide: Paystubs for the past 30 days. → Do you have supplemental income? (child support or alimony, rental or boarder income, other) If so, provide: 30 days of documentation → Are You Self Employed? If so, provide: Profit and Loss (P&L) Statement year-to-date (with minimum of 3 previous months) Personal and/or business bank account statements for all bank or investment accounts (last 4 months) Are you Retired? If so, provide: Social Security/Social Security Disability Insurance – Award Letter Pension - Award Letter



Information on Avoiding Foreclosure

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There are a variety of programs available to help you resolve your delinquency and keep your home. You may be eligible to refinance or modify your mortgage to make your payments and terms more manageable, for instance, lowering your monthly payment to make it more affordable. Or, if you have missed a few payments, you may qualify for a temporary (or permanent) solution to help you get your finances back on track. Depending on your circumstances, staying in your home may not be possible. However, a short sale or Mortgage Release (Deed-in-Lieu of Foreclosure) may be a better choice than foreclosure – see the table below for more information:

OPTION	OVERVIEW	BENEFIT
Refinance	Receive a new loan with lower interest rate or other favorable terms	Makes your payment or terms more affordable
Reinstatement	Pay the total amount you owe, in a lump sum payment and by a specific date. This may follow a forbearance plan as described below	Allows you to avoid foreclosure by bringing your mortgage current if you can show you have funds that will become available at a specific date in the future
Repayment Plan	Pay back your past-due payments together with your regular payments over an extended period of time	Allows you time to catch up on late payments without having to come up with a lump sum
Forbearance Plan	Make reduced mortgage payments or no mortgage payments for a specific period of time	Have time to improve your financial situation and get back on your feet
Modification	Receive modified terms of your mortgage to make it more affordable or manageable after successfully making the reduced payment during a "trial period" (i.e., completing a three [or four] month trial period plan)	Permanently modifies your mortgage so that your payments or terms are more manageable as a permanent solution to a long-term or permanent hardship
Short Sale	Sell your home and pay off a portion of your mortgage balance when you owe more on the home than it is worth	Allows you to transition out of your home without going through foreclosure. In some cases relocation assistance may be available
Mortgage Release (Deed-in-Lieu of Foreclosure)	Transfer the ownership of your property to us	Three transition options available to ① leave immediately, ② stay for up to 3 months (no rent), or ③ pay market-based rent for up to 12 months

We Want to Help

Take action and gain peace of mind and control of your situation. Complete and return the Uniform Borrower Assistance Form (attached) with supporting income and hardship documentation, IRS Form 4506T-EZ, the Privacy Policy/Disclosure, and copies of your state-issued photo ID and Social Security card so we can start the process of getting the help you need. If you have questions or need assistance in better understanding and completing the necessary documents, please call Toll-Free (866) 442-8575 or email dallas_mhc@fanniemae.com



Frequently Asked Questions

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1. Why Did I Receive This Packet?

You have contacted a Fannie Mae Mortgage Help Center for help with your mortgage. This packet includes the information we will need to help you understand your options and request assistance with your mortgage. When you return the completed and signed Borrower Assistance Form with supporting income and hardship documentation, IRS Form 4506T-EZ, the Privacy Policy/Disclosure, and copies of your state-issued photo ID and Social Security card, we can start to work with you to quickly resolve any temporary or long-term financial challenge you face to making all of your mortgage payments.

2. Where Can I Find More Information on Foreclosure Prevention?

Please see the Avoiding Foreclosure attachment in this packet for more information, or visit **KnowYourOptions.com**.

3. Will I Be Evaluated for the Federal Home Affordable Modification Program (HAMP) When I Submit My Information? If you are not eligible for a refinance, reinstatement, repayment, or forbearance plan based on the information you provide, we will evaluate you for participation in the Home Affordable Modification Program (HAMP). If you are not eligible for HAMP, you will be evaluated for a non-HAMP Fannie Mae loan modification.

4. Will It Cost Money to Get Help?

There should never be a fee from your servicer or qualified counselor to obtain assistance or information about foreclosure prevention options. However, foreclosure prevention has become a target for scam artists. Be wary of companies or individuals offering to help you for a fee, and never send a mortgage payment to any company other than the one listed on your monthly mortgage statement or one designated to receive your payments under a state assistance program.

5. What Happens Once I Have Sent the Borrower Assistance Form With Supporting Income and Hardship Documentation, IRS Form 4506T-EZ, and the Privacy Policy/Disclosure?

Once we receive your packet, we will review it to determine whether it is completed properly. We will send you a notice of incompleteness in the event there is any missing information or documentation that you must still submit.

Once we have reviewed your information, we will let you know which foreclosure alternatives, if any, are available to you and will inform you of your next steps. Please submit your Borrower Assistance Form with supporting income and hardship documentation and IRS Form 4506T-EZ as soon as possible.

6. What Happens to My Mortgage While You Are Evaluating My Information?

You remain obligated to make all mortgage payments as they come due, even while we are evaluating the types of assistance that may be available.

7. Will the Foreclosure Process Begin If I Do Not Respond to this Letter?

If you have missed four monthly payments or there is reason to believe the property is vacant or abandoned, your mortgage may be referred to foreclosure regardless of whether you are being considered for a modification or other types of foreclosure alternatives.

8. What Happens if I Have Waited Too Long and My Property Has Been Referred to an Attorney for Foreclosure? Should I Still Contact You?

Yes, the sooner the better!



Frequently Asked Questions

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Frequently Asked Questions continued

9. Will My Property be Sold at a Foreclosure Sale If I Accept a Foreclosure Alternative?

No. The property will not be sold at a foreclosure sale once you accept a foreclosure alternative, such as a forbearance or repayment plan, and comply with all requirements.

10. Will My Credit Score Be Affected by My Late Payments or Being in Default?

The delinquency status of your loan will be reported to credit reporting agencies as well as your entry into a Repayment Plan, Forbearance Plan, or Trial Period Plan in accordance with the requirements of the Fair Credit Reporting Act and the Consumer Data Industry Association requirements.

11. Will My Credit Score Be Affected if I Accept a Foreclosure Prevention Option?

While the affect on your credit will depend on your individual credit history, credit scoring companies generally would consider entering into a plan with reduced payments as increasing your credit risk. As a result, entering into a plan with reduced payments may adversely affect your credit score, particularly if you are current on your mortgage or otherwise have a good credit score.

12. Is Foreclosure Prevention Counseling Available?

Yes, Fannie Mae has a network of Mortgage Help Centers around the country to assist struggling homeowners with Fannie Mae owned loans. In addition, HUD-approved counselors are available to provide you with the information and assistance you may need to avoid foreclosure. You can use the search tool at http://www.hud.gov/offices/hsg/sfh/hcc/fc/ to find a counselor near you.

13. I Have Seen Ads and Flyers From Companies Offering to Help Me Avoid Foreclosure for a Fee. Are These Companies on the Level?

Foreclosure prevention has become a target for scam artists. We suggest using the HUD Web site referenced in question 12 to locate a counselor near you. Also, please refer to "Beware of Foreclosure Rescue Scams" for more information.



Beware of Foreclosure Rescue Scams – Tips & Warning Signs

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Scam artists are stealing millions of dollars from distressed homeowners by promising immediate relief from foreclosure, or demanding cash for counseling services when HUD-approved counseling agencies provide the same services for FREE. If you receive an offer, information or advice that sounds too good to be true, it probably is. Don't let them take advantage of you, your situation, your house or your money. **Remember, help is FREE**.

How to Spot a Scam – beware of a company or person who:

- Asks for a fee in advance to work with your lender to modify, refinance or reinstate your mortgage.
- Guarantees they can stop a foreclosure or get your loan modified.
- Advises you to stop paying your mortgage company and pay them instead.
- Pressures you to sign over the deed to your home or sign any paperwork that you haven't had a chance to read, and you don't fully understand.
- Claims to offer "government-approved" or "official government" loan modifications.
- Asks you to release personal financial information online or over the phone and you have not been working with this person and/or do not know them.

How to Report a Scam – do one of the following:

- Go to <u>www.preventloanscams.org</u> and fill out the Loan Modification Scam Prevention Network's (LMSPN) complaint form online and get more information on how to fight back. Note: you can also fill out this form and send to the fax number/e-mail/address (your choice!) on the back of the form.
- Call 1(888)995-HOPE (4673) and tell the counselor about your situation and that you believe you got scammed or know of a scam.



UNIFORM BORROWER ASSISTANCE FORM If you are experiencing a temporary or long-term hardship and need help, you must complete and submit this form along with other required documentation to be considered for available solutions. On this page, you must disclose information about (1) you and your intentions to either keep or transition out of your home; (2) the property's status; (3) bankruptcy; and (4) your credit counseling agency. On Page 2, you must disclose information about all of your income, expenses and assets. Page 2 also lists the required income documentation that you must submit in support of your request for assistance. Then on Page 3, you must complete the Hardship Affidavit in which you disclose the nature of your hardship. The Hardship Affidavit informs you of the required documentation that you must submit in support of your hardship claim. NOTICE: In addition, when you sign and date this form, you will make important certifications, representations and agreements, including certifying that all of the information in this Borrower Assistance Form is accurate and truthful and any identified hardship has contributed to your submission of this request for mortgage relief. REMINDER: The Borrower Response Package you need to return consists of: (1) this completed, signed and dated Borrower Assistance Form; (2) completed and signed IRS Form 4506T-EZ (4506T for self-employed borrowers or borrowers with rental income); (3) required income documentation; and (4) required hardship documentation. **Loan Number** ☐ Undecided I want to: ■ Vacate the Property Sell the Property The property is currently: My Primary Residence A Second Home ☐ An Investment Property The property is currently: Owner Occupied Renter Occupied Vacant **BORROWER CO-BORROWER BORROWER'S NAME** CO-BORROWER'S NAME SOCIAL SECURITY NUMBER SOCIAL SECURITY NUMBER DATE OF BIRTH DATE OF BIRTH HOME PHONE NUMBER WITH AREA CODE HOME PHONE NUMBER WITH AREA CODE CELL OR WORK NUMBER WITH AREA CODE CELL OR WORK NUMBER WITH AREA CODE MAILING ADDRESS PROPERTY ADDRESS (IF SAME AS MAILING ADDRESS, JUST WRITE SAME) **EMAIL ADDRESS** Is the property listed for sale? Yes Have you contacted a credit counseling agency for help? If yes, what was the listing date? If property has been listed for sale, have you received an offer on the If yes, please complete the counselor contact information below: property? Yes No Counselor's Name: _ Date of offer: _ Amount of Offer: \$ _____ Agency's Name: Agent's Name: Counselor's Phone Number: Agent's Phone Number: Counselor's Email Address: Yes No For Sale by Owner? Do you have condominium or homeowner association (HOA) fees? □ No Total monthly amount: \$ Name and address that fees are paid to: Have you filed for bankruptcy? ☐ Yes ☐ No Chapter 7 Chapter 11 Chapter 12 Chapter 13 If yes: If yes, what is the filing Date: _____ Has your bankruptcy been discharged? Tes ☐ No Bankruptcy case number: Is any Borrower an active duty service member? ∐ No Yes Has any Borrower been deployed away from his/her primary residence or received a Permanent Change of Station order? Yes No Is any Borrower the surviving spouse of a deceased service member who was on active duty at the time of death? Yes ☐ No

UNIFORM BORROWER AS	SIS	TANCE F	ORM						
Monthly Household Income		Monthly Household Expenses and Debt Payments			Household Assets (associated with the property and/or borrower(s)excluding retirement funds)				
Gross wages	\$		First M	ortgage Payment		\$	Checking Accou	unt(s)	\$
Overtime	\$		Second	Mortgage Payment		\$	Checking Accou	unt(s)	\$
Child Support / Alimony*	\$		Homeowner's Insurance			\$	Savings / Mone	ey Market	\$
Non-taxable social security/SSDI	\$		Proper	ty Taxes		\$	CDs		\$
Taxable SS benefits or other monthly	\$		Credit Cards / Installment Loan(s) (an(s) (total	\$	Stocks / Bonds		\$
income from annuities or retirement			minimum payment per month)		h)				
plans									
Tips, commissions, bonus and self-	\$		Alimony, child support payments		ents	\$	Other Cash on	Hand	\$
employed income	-								
Rents Received	\$		Car Lea	se Payments		\$	Other Real Esta	ate (estimated value)	\$
Unemployment Income	\$		HOA/C	ondo Fees/Property N	laintenance	\$	Other		\$
Food Stamps/Welfare	\$		Mortga	ge Payments on other	rproperties	\$			\$
Other	\$		Other			\$			\$
Total (Gross income)	\$		Total I	Household Expenses	and Debt	\$	Total Assets		\$
A			Payme						
Any other liens (mortgage liens, me					l a a a Nive			lian Halday's Dhana I	N
Lien Holder's Name		Balance and	ıntere	st kate	Loan Num	iber		Lien Holder's Phone I	vumber
			R	equired Income	Docum	entation		•	
Do you earn a salary or hourl	/ W	age?		Are you self-er	nployed?				
For each borrower who is a sa paid by the hour, include pays most recent 30 days' earnings reflecting year-to-date earning on the paystubs (e.g. signed leftom employer).	tub an gs, i	(s) reflecting d document f not report	g the ation ed	individual fede either the most that reflects ac	ral income t recent si tivity for t	e tax return and gned and dated he most recen	d, as applicabl d quarterly or t three month	ne, include a complete e, the business tax ret year-to-date profit/lo s; OR copies of bank s cing continuation of bu	urn; AND ss statement tatements for
Do you have any additional so									
"Other Earned Income" such Reliable third-party doc documenting tip income Social Security, disability or	ume e). · de	entation des ath benefits	scribing s, pensi	the amount and na	ature of th	e income (e.g.,	paystub, emp	·	
Documentation showing provider, and Documentation showing									
Rental income: Copy of the most recent qualifying purposes will If rental income is not rebank statements or can	be epo	75% of the ย rted on Sche	gross re edule E	ent you reported red – Supplemental Inc	duced by t come and I	he monthly de	bt service on	the property, if applica	able; or
Investment income: Copies of the two most Alimony, child support, or	ера	aration main	ntenan	ce payments as qua	alifying inc	come:*			
Copy of divorce decree, of the alimony, child su	opo	rt, or separa	ation m	aintenance paymer	nts and the	e period of time	e over which t	the payments will be r	
*Notice: Alimony, child support, this loan.	or s	eparate ma	intena	nce income need n	ot be reve	aled if you do	not choose to	have it considered fo	or repaying

UNIFORM BORROWER ASSISTANCE FO	RM
	HARDSHIP AFFIDAVIT
I am requesting review of my current financial si options. Date Hardship Began is:	ituation to determine whether I qualify for temporary or permanent mortgage loan relief
I believe that my situation is:	<u> </u>
	-term (6 – 12 months) Long-term or Permanent Hardship (greater than 12 months)
	payment because of reason set forth below:
(Please check the primary reason and submit rec	quired documentation demonstrating your primary hardship)
If Your Hardship is:	Then the Required Hardship Documentation is:
☐ Unemployment	No hardship documentation required
Reduction in Income: a hardship that has caused a decrease in your income due to circumstances outside your control (e.g., elimination of overtime, reduction in regular working hours, a reduction in base pay)	□ No hardship documentation required
Increase in Housing Expenses: a hardship that has caused an increase in your housing expenses due to circumstances outside your control	□ No hardship documentation required
Divorce or legal separation; Separation of Borrowers unrelated by marriage, civil union or similar domestic partnership under applicable law	 □ Divorce decree signed by the court; OR □ Separation agreement signed by the court; OR □ Current credit report evidencing divorce, separation, or non-occupying borrower has a different address; OR □ Recorded quitclaim deed evidencing that the non-occupying Borrower or co-Borrower has relinquished all rights to the property
Death of a borrower or death of either the primary or secondary wage earner in the household	□ Death certificate; OR□ Obituary or newspaper article reporting the death
Long-term or permanent disability; Serious illness of a borrower/co- borrower or dependent family member	 □ Proof of monthly insurance benefits or government assistance (if applicable); OR □ Written statement or other documentation verifying disability or illness; OR □ Doctor's certificate of illness or disability; OR □ Medical bills None of the above shall require providing detailed medical information.
Disaster (natural or man-made) adversely impacting the property or Borrower's place of employment	 ☐ Insurance claim; OR ☐ Federal Emergency Management Agency grant or Small Business Administration loan; OR ☐ Borrower or Employer property located in a federally declared disaster area
☐ Distant employment transfer / Relocation	For active duty service members: Notice of Permanent Change of Station (PCS) or actual PCS orders. For employment transfers/new employment: Copy of signed offer letter or notice from employer showing transfer to a new employment location; OR Pay stub from new employer; OR If none of these apply, provide written explanation In addition to the above, documentation that reflects the amount of any relocation assistance provided, if applicable (not required for those with PCS orders).
☐ Business Failure	 □ Tax return from the previous year (including all schedules) AND □ Proof of business failure supported by one of the following: □ Bankruptcy filing for the business; OR □ Two months recent bank statements for the business account evidencing cessation of business activity; OR □ Most recent signed and dated quarterly or year-to-date profit and loss statement
Other: a hardship that is not covered	Written explanation describing the details of the hardship and relevant
above	documentation

Borrower/Co-Borrower Acknowledgement and Agreement

I certify, acknowledge, and agree to the following:

- 1. All of the information in this Borrower Assistance Form is truthful and the hardship that I have identified contributed to my need for mortgage relief.
- 2. The accuracy of my statements may be reviewed by the Servicer, owner or guarantor of my mortgage, their agent(s), or an authorized third party*, and I may be required to provide additional supporting documentation. I will provide all requested documents and will respond timely to all Servicer, or authorized third party*, communications
- 3. Knowingly submitting false information may violate Federal and other applicable law.
- 4. If I have intentionally defaulted on my existing mortgage, engaged in fraud or misrepresented any fact(s) in connection with this request for mortgage relief or if I do not provide all required documentation, the Servicer may cancel any mortgage relief granted and may pursue foreclosure on my home and/or pursue any available legal remedies.
- 5. The Servicer is not obligated to offer me assistance based solely on the representations in this document or other documentation submitted in connection with my request.
- 6. I may be eligible for a trial period plan, repayment plan, or forbearance plan. If I am eligible for one of these plans, I agree that:
 - a. All the terms of this Acknowledgment and Agreement are incorporated into such plan by reference as if set forth in such plan in full.
 - b. My first timely payment under the plan will serve as acceptance of the terms set forth in the notice of the plan sent by the Servicer.
 - c. The Servicer's acceptance of any payments under the plan will not be a waiver of any acceleration of my loan or foreclosure action that has occurred and will not cure my default unless such payments are sufficient to completely cure my entire default under my loan.
 - d. Payments due under a trial period plan for a modification will contain escrow amounts. If I was not previously required to pay escrow amounts, and my trial period plan contains escrow amounts, I agree to the establishment of an escrow account and agree that any prior waiver is revoked. Payments due under a repayment plan or forbearance plan may or may not contain escrow amounts. If I was not previously required to pay escrow amounts and my repayment plan or forbearance plan contains escrow amounts, I agree to the establishment of an escrow account and agree that any prior escrow waiver is revoked.
- 7. A condemnation notice has not been issued for the property.
- 8. The Servicer or authorized third party* will obtain a current credit report on all borrowers obligated on the Note.
- 9. The Servicer or authorized third party* will collect and record personal information that I submit in this Borrower Response Package and during the evaluation process. This personal information may include, but is not limited to: (a) my name, address, telephone number, (b) my social security number, (c) my credit score, (d) my income, and (e) my payment history and information about my account balances and activity. I understand and consent to the Servicer or authorized third party*, as well as any investor or guarantor (such as Fannie Mae or Freddie Mac), disclosing my personal information and the terms of any relief or foreclosure alternative that I receive to the following:
 - a. Any investor, insurer, guarantor, or servicer that owns, insures, guarantees, or services my first lien or subordinate lien (if applicable) mortgage loan(s) or any companies that perform support services to them; and
 - b. The U.S. Department of Treasury, Fannie Mae and Freddie Mac, in conjunction with their responsibilities under the Making Home Affordable program, or any companies that perform support services to them.

·	ber, or email addres	ss I have provided to the Lender/S	Servicer/ or authorized			
third party*. By checking this box, I also consent to being contacted by text messaging.						
Borrower Signature	Date	Co-Borrower Signature	Date			
Bollowel Signature	Date	CO-BOITOWEI Signature	Date			

^{*}An authorized third party may include, but is not limited to, a counseling agency, Housing Finance Agency (HFA) or other similar entity that is assisting me in obtaining a foreclosure prevention alternative.

Short Form Request for Individual Tax Return Transcript

(Rev. January 2012)

Department of the Treasury Internal Revenue Service

▶ Request may not be processed if the form is incomplete or illegible.

OMB No. 1545-2154

Tip. Use Forn service tools.	n 4506T-EZ to order a 1040 series tax return transcript free of Please visit us at IRS.gov and click on "Order a Transcript" or	charge, or you can quickly request transcripts b call 1-800-908-9946.	y using our automated self-help
1a Name	shown on tax return. If a joint return, enter the name show	n first. 1b First social security identification numb	y number or individual taxpayer per on tax return
2a Ifajoin	nt return, enter spouse's name shown on tax return.		rity number or individual iion number if joint tax return
3 Current	t name, address (including apt., room, or suite no.), city, sta	ate, and ZIP code (see instructions)	
4 Previou	is address shown on the last return filed if different from lin	e 3 (see instructions)	
	anscript is to be mailed to a third party (such as a mortgag s no control over what the third party does with the tax info		dress, and telephone number. The
Third p	party name	Telephone number	
Addres	ss (including apt., room, or suite no.), city, state, and ZIP c	ode	
filled in this li IRS has no co nformation, y	ne tax transcript is being mailed to a third party, ensure that ine. Completing this step helps to protect your privacy. On ontrol over what the third party does with the information. I you can specify this limitation in your written agreement with (s) requested. Enter the year(s) of the return transcript yo	ce the IRS discloses your IRS transcript to the f you would like to limit the third party's author th the third party.	e third party listed on line 5, the ority to disclose your transcript
	usiness days.	u are requesting (for example, 2000). Most	Tequests will be processed within
	Check this box if you have notified the IRS or the IRS hand on your federal tax return.	s notified you that one of the years for which	ch you are requesting a transcript
	RS is unable to locate a retum that matches the taxpayer id, the IRS may notify you or the third party that it was unabl		
Caution. Do	not sign this form unless all applicable lines have been con	npleted.	
	taxpayer(s). I declare that I am the taxpayer whose name vife must sign. Note. For transcripts being sent to a third pa		
		1	Phone number of taxpayer on line 1a or 2a
Sign Here	Signature (see instructions)	Date	<u> </u>
Ĭ.	·	Ĺ	
- I	Spouse's signature Act and Panerwork Paduction Act Notice see page 2	Date Cot No. 541959	Form 4506T-F7 (Rev. 1-2012)

Form 4506T-EZ (Rev. 1-2012) Page **2**

Section references are to the Internal Revenue Code unless otherwise noted

What's New

The IRS has created a page on IRS.gov for information about Form 4506T-EZ at http://www.irs.gov/form4506. Information about any recent developments affecting Form 4506T-EZ (such as legislation enacted after we released it) will be posted on that page.

Caution. Do not sign this form unless all applicable lines have been completed.

Purpose of form. Individuals can use Form 4506T-EZ to request a tax return transcript for the current and the prior three years that includes most lines of the original tax return. The tax return transcript will not show payments, penalty assessments, or adjustments made to the originally filed return. You can also designate (on line 5) a third party (such as a mortgage company) to receive a transcript. Form 4506T-EZ cannot be used by taxpayers who file Form 1040 based on a tax year beginning in one calendar year and ending in the following year (fiscal tax year). Taxpayers using a fiscal tax year must file Form 4506-T, Request for Transcript of Tax Return, to request a return transcript.

Use Form 4506-T to request tax return transcripts, tax account information, W-2 information, 1099 information, verification of non-filing, and record of account.

Automated transcript request. You can quickly request transcripts by using our automated self-help service tools. Please visit us at IRS.gov and click on "Order a Transcript" or call 1-800-908-9946.

Where to file. Mail or fax Form 4506T-EZ to the address below for the state you lived in when the return was filed.

If you are requesting more than one transcript or other product and the chart below shows two different addresses, send your request to the address based on the address of your most recent return.

If you filed an individual return and lived in:	Mail or fax to the "Internal Revenue Service" at:
Alabama, Kentucky, Louisiana, Mississippi, Tennessee, Texas, a foreign country, American Samoa, Puerto Rico, Guam, the Commonwealth of the Northern Mariana Islands, the U.S. Virgin Islands, or A.P.O. or F.P.O. address	RAIVS Team Stop 6716 AUSC Austin, TX 73301 512-460-2272
Alaska, Arizona, Arkansas, California, Colorado, Hawaii, Idaho, Illinois, Indiana, Iowa, Kansas, Michigan, Minnesota, Montana, Nebraska, Nevada, New Mexico, North Dakota, Oklahoma, Oregon, South Dakota, Utah, Washington, Wisconsin, Wyoming	RAIVS Team Stop 37106 Fresno, CA 93888 559-456-5876
Connecticut, Delaware, District of Columbia, Florida, Georgia, Maine, Maryland, Massachusetts, Missouri, New Hampshire, New Jersey, New York, North Carolina, Ohio, Pennsylvania, Rhode Island, South Carolina, Vermont, Virginia, West Virginia	RAIVS Team Stop 6705 P-6 Kansas City, MO 64999 816-292-6102

Line 1b. Enter your employer identification number (EIN) if your request relates to a business return. Otherwise, enter the first social security number (SSN) or your individual taxpayer identification number (ITIN) shown on the return. For example, if you are requesting Form 1040 that includes Schedule C (Form 1040), enter your SSN.

Line 3. Enter your current address. If you use a P.O. box, include it on this line.

Line 4. Enter the address shown on the last return filed if different from the address entered on line 3.

Note. If the address on lines 3 and 4 are different and you have not changed your address with the IRS, file Form 8822, Change of Address

Signature and date. Form 4506T-EZ must be signed and dated by the taxpayer listed on line 1a or 2a. If you completed line 5 requesting the information be sent to a third party, the IRS must receive Form 4506T-EZ within 120 days of the date signed by the taxpayer or it will be rejected. Ensure that all applicable lines are completed before signing.

Transcripts of jointly filed tax returns may be furnished to either spouse. Only one signature is required. Sign Form 4506T-EZ exactly as your name appeared on the original return. If you changed your name, also sign your current name.

Privacy Act and Paperwork Reduction Act Notice. We ask for the information on this form to establish your right to gain access to the requested tax information under the Internal Revenue Code. We need this information to properly identify the tax information and respond to your request. If you request a transcript, sections 6103 and 6109 require you to provide this information, including your SSN. If you do not provide this information, we may not be able to process your request. Providing false or fraudulent information may subject you to penalties.

Routine uses of this information include giving it to the Department of Justice for civil and criminal litigation, and cities, states, the District of Columbia, and U.S. commonwealths and possessions for use in administering their tax laws. We may also disclose this information to other countries under a tax treaty, to federal and state agencies to enforce federal nontax criminal laws, or to federal law enforcement and intelligence agencies to combat terrorism.

You are not required to provide the information requested on a form that is subject to the Paperwork Reduction Act unless the form displays a valid OMB control number. Books or records relating to a form or its instructions must be retained as long as their contents may become material in the administration of any Internal Revenue law. Generally, tax returns and return information are confidential, as required by section 6103.

The time needed to complete and file Form 4506T-EZ will vary depending on individual circumstances. The estimated average time is: Learning about the law or the form, 9 min.; Preparing the form, 18 min.; and Copying, assembling, and sending the form to the IRS, 20 min.

If you have comments concerning the accuracy of these time estimates or suggestions for making Form 4506T-EZ simpler, we would be happy to hear from you. You can write to:

Internal Revenue Service
Tax Products Coordinating Committee
SE:W:CAR:MP:T:M:S
1111 Constitution Ave. NW, IR-6526
Washington, DC 20224

Do not send the form to this address. Instead, see Where to file on this page.



Request for Transcript of Tax Return

▶ Request may be rejected if the form is incomplete or illegible.

OMB No. 1545-1872

Department of the Treasury Internal Revenue Service Tip. Use Form 4506-T to order a transcript or other return information free of charge. See the product list below. You can quickly request transcripts by using our automated self-help service tools. Please visit us at IRS gov and click on "Order a Transcript" or call 1-800-908-9946. If you need a copy of your return, use Form 4506, Request for Copy of Tax Return. There is a fee to get a copy of your return. 1a Name shown on tax return. If a joint return, enter the name 1b First social security number on tax return, individual taxpayer identification shown first. number, or employer identification number (see instructions) 2a If a joint return, enter spouse's name shown on tax return. 2b Second social security number or individual taxpaver identification number if joint tax return 3 Current name, address (including apt., room, or suite no.), city, state, and ZIP code (see instructions) 4 Previous address shown on the last return filed if different from line 3 (see instructions) 5 If the transcript or tax information is to be mailed to a third party (such as a mortgage company), enter the third party's name, address, and telephone number. Caution. If the tax transcript is being mailed to a third party, ensure that you have filled in lines 6 through 9 before signing. Sign and date the form once you have filled in these lines. Completing these steps helps to protect your privacy. Once the IRS discloses your IRS transcript to the third party listed on line 5, the IRS has no control over what the third party does with the information. If you would like to limit the third party's authority to disclose your transcript information, you can specify this limitation in your written agreement with the third party. Transcript requested. Enter the tax form number here (1040, 1065, 1120, etc.) and check the appropriate box below. Enter only one tax form number per request. Return Transcript, which includes most of the line items of a tax return as filed with the IRS. A tax return transcript does not reflect changes made to the account after the return is processed. Transcripts are only available for the following returns: Form 1040 series, Form 1065, Form 1120, Form 1120A, Form 1120H, Form 1120L, and Form 1120S. Return transcripts are available for the current year and returns processed during the prior 3 processing years. Most requests will be processed within 10 business days Account Transcript, which contains information on the financial status of the account, such as payments made on the account, penalty assessments, and adjustments made by you or the IRS after the return was filed. Return information is limited to items such as tax liability and estimated tax payments. Account transcripts are available for most returns. Most requests will be processed within 30 calendar days Record of Account, which provides the most detailed information as it is a combination of the Return Transcript and the Account Transcript. Available for current year and 3 prior tax years. Most requests will be processed within 30 calendar days. 7 Verification of Nonfiling, which is proof from the IRS that you did not file a return for the year. Current year requests are only available after June 15th. There are no availability restrictions on prior year requests. Most requests will be processed within 10 business days. Form W-2, Form 1099 series, Form 1098 series, or Form 5498 series transcript. The IRS can provide a transcript that includes data from 8 these information returns. State or local information is not included with the Form W-2 information. The IRS may be able to provide this transcript information for up to 10 years. Information for the current year is generally not available until the year after it is filed with the IRS. For example, W-2 information for 2010, filed in 2011, will not be available from the IRS until 2012. If you need W-2 information for retirement purposes, you should contact the Social Security Administration at 1-800-772-1213. Most requests will be processed within 45 days Caution. If you need a copy of Form W-2 or Form 1099, you should first contact the payer. To get a copy of the Form W-2 or Form 1099 filed with your return, you must use Form 4506 and request a copy of your return, which includes all attachments. Year or period requested. Enter the ending date of the year or period, using the mm/dd/yyyy format. If you are requesting more than four years or periods, you must attach another Form 4506-T. For requests relating to quarterly tax returns, such as Form 941, you must enter each quarter or tax period separately. Check this box if you have notified the IRS or the IRS has notified you that one of the years for which you are requesting a transcript Caution. Do not sign this form unless all applicable lines have been completed. Signature of taxpayer(s). I declare that I am either the taxpayer whose name is shown on line 1a or 2a, or a person authorized to obtain the tax information requested. If the request applies to a joint return, either husband or wife must sign. If signed by a corporate officer, partner, guardian, tax matters partner, executor, receiver, administrator, trustee, or party other than the taxpayer, I certify that I have the authority to execute Form 4506-T on behalf of the taxpayer. Note. For transcripts being sent to a third party, this form must be received within 120 days of the signature date. Phone number of taxpayer on line

Sign Here

1a or 2a Signature (see instructions) Date Title (if line 1a above is a corporation, partnership, estate, or trust) Spouse's signature

Page 2 Form 4506-T (Rev. 1-2012)

Section references are to the Internal Revenue Code unless otherwise noted.

What's New

The IRS has created a page on IRS.gov for information about Form 4506-T at www.irs.gov/form4506. Information about any recent developments affecting Form 4506-T (such as legislation enacted after we released it) will be posted on that page.

General Instructions

CAUTION. Do not sign this form unless all applicable lines have been completed.

Purpose of form. Use Form 4506-T to request tax return information. You can also designate (on line 5) a third party to receive the information. Taxpayers using a tax year beginning in one calendar year and ending in the following year (fiscal tax year) must file Form 4506-T to request a return transcript

Note. If you are unsure of which type of transcript you need, request the Record of Account, as it provides the most detailed information.

Tip. Use Form 4506, Request for Copy of Tax Return, to request copies of tax returns.

Where to file. Mail or fax Form 4506-T to the address below for the state you lived in, or the state your business was in, when that return was filed. There are two address charts: one for individual transcripts (Form 1040 series and Form W-2) and one for all other transcripts.

If you are requesting more than one transcript or other product and the chart below shows two different addresses, send your request to the address based on the address of your most

Automated transcript request. You can quickly request transcripts by using our automated self-help service tools. Please visit us at IRS.gov and click on "Order a Transcript" or call 1-800-908-9946.

Chart for individual transcripts (Form 1040 series and Form W-2 and Form 1099)

If you filed an individual return and lived in:

Mail or fax to the "Internal Revenue Service" at:

Alabama, Kentucky, Louisiana, Mississippi, Tennessee, Texas, a foreign country, American Samoa, Puerto Rico, Guam, the Commonwealth of the Northern Mariana Islands. the U.S. Virgin Islands, or A.P.O. or F.P.O. address

RAIVS Team Stop 6716 AUSC Austin, TX 73301

512-460-2272

Alaska, Arizona, Arkansas, California, Colorado, Hawaii, Idaho, Illinois, Indiana, Iowa, Kansas, Michigan, Minnesota, Montana, Nebraska, Nevada, New Mexico, North Dakota, Oklahoma, Oregon, South Dakota,

RAIVS Team Stop 37106 Fresno, CA 93888

Utah, Washington, Wisconsin, Wyoming

559-456-5876

Connecticut, Delaware, District of Columbia, Florida, Georgia, Maine, Maryland, Massachusetts, Missouri, New Hampshire, New Jersey, New York, North Carolina, Ohio, Pennsylvania, Rhode Island, South Carolina, Vermont, Virginia, West

Virginia

RAIVS Team

Stop 6705 P-6 Kansas City, MO 64999

816-292-6102

Chart for all other transcripts

If you lived in or your business was in:

Mail or fax to the "Internal Revenue Service" at:

Alabama, Alaska, Arizona, Arkansas, California, Colorado, Florida, Hawaii, Idaho, lowa, Kansas, Louisiana, Minnesota, Mississippi, Missouri, Montana, Nebraska, Nevada, New Mexico, North Dakota, Oklahoma, Oregon, South Dakota, Texas, Utah, Washington, Wyoming, a foreign country, or A.P.O. or

F.P.O. address

RAIVS Team P.O. Box 9941 Mail Stop 6734 Ogden, UT 84409

801-620-6922

Connecticut, Delaware, District of Columbia, Georgia, Illinois, Indiana, Kentucky, Maine, Maryland, Massachusetts, Michigan, New Hampshire, New Jersey, New York, North Carolina, Ohio, Pennsylvania, Rhode Island, South Carolina, Tennessee, Vermont, Virginia, West Virginia, Wisconsin

RAIVS Team P.O. Box 145500 Stop 2800 F Cincinnati, OH 45250

859-669-3592

Line 1b. Enter your employer identification number (EIN) if your request relates to a business return. Otherwise, enter the first social security number (SSN) or your individual taxpayer identification number (ITIN) shown on the return. For example, if you are requesting Form 1040 that includes Schedule C (Form 1040), enter your SSN.

Line 3. Enter your current address. If you use a P. O. box, include it on this line.

Line 4. Enter the address shown on the last return filed if different from the address entered

Note. If the address on lines 3 and 4 are different and you have not changed your address with the IRS, file Form 8822, Change of Address.

Line 6. Enter only one tax form number per request.

Signature and date. Form 4506-T must be signed and dated by the taxpayer listed on line 1a or 2a. If you completed line 5 requesting the information be sent to a third party, the IRS must receive Form 4506-T within 120 days of the date signed by the taxpayer or it will be rejected Ensure that all applicable lines are completed before signing.

Individuals. Transcripts of jointly filed tax returns may be furnished to either spouse. Only one signature is required. Sign Form 4506-1 exactly as your name appeared on the original return. If you changed your name, also sign your current name.

Corporations. Generally, Form 4506-T can be signed by: (1) an officer having legal authority to bind the corporation, (2) any person designated by the board of directors or other governing body, or (3) any officer or employee on written request by any principal officer and attested to by the secretary or other officer.

Partnerships. Generally, Form 4506-T can be signed by any person who was a member of the partnership during any part of the tax period requested on line 9.

All others. See section 6103(e) if the taxpayer has died, is insolvent, is a dissolved corporation, or if a trustee, guardian, executor, receiver, or administrator is acting for the taxpayer.

Documentation. For entities other than individuals, you must attach the authorization document. For example, this could be the letter from the principal officer authorizing an employee of the corporation or the letters testamentary authorizing an individual to act for

Privacy Act and Paperwork Reduction Act Notice. We ask for the information on this form to establish your right to gain access to the requested tax information under the Internal Revenue Code. We need this information to properly identify the tax information and respond to your request. You are not required to request any transcript; if you do request a transcript, sections 6103 and 6109 and their regulations require you to provide this information, including your SSN or EIN. If you do not provide this information, we may not be able to process your request. Providing false or fraudulent information may subject you to penalties.

Routine uses of this information include giving it to the Department of Justice for civil and criminal litigation, and cities, states, the District of Columbia, and U.S. commonwealths and possessions for use in administering their tax laws. We may also disclose this information to other countries under a tax treaty, to federal and state agencies to enforce federal nontax criminal laws, or to federal law enforcement and intelligence agencies to combat terrorism.

You are not required to provide the information requested on a form that is subject to the Paperwork Reduction Act unless the form displays a valid OMB control number. Books or records relating to a form or its instructions must be retained as long as their contents may become material in the administration of any Internal Revenue law. Generally, tax returns and return information are confidential, as required by section 6103.

The time needed to complete and file Form 4506-T will vary depending on individual circumstances. The estimated average time is: Learning about the law or the form, 10 min.; Preparing the form, 12 min.; and Copying, assembling, and sending the form to the IRS,

If you have comments concerning the accuracy of these time estimates or suggestions for making Form 4506-T simpler, we would be happy to hear from you. You can write to:

Internal Revenue Service Tax Products Coordinating Committee SE:W:CAR:MP:T:M:S 1111 Constitution Ave. NW, IR-6526 Washington, DC 20224

Do not send the form to this address. Instead, see Where to file on this page.

Privacy Policy

Return this completed form to the Mortgage Help Center.

ACTION REQUIRED — Review, SIGN, and DATE. Don't forget, all borrowers on the mortgage must sign!

- I understand that North Texas Housing Coalition, Inc. provides foreclosure mitigation counseling after which I
 will receive a written action plan consisting of recommendations for handling my finances, possibly including
 referrals to other housing agencies as appropriate.
- 2. I understand that North Texas Housing Coalition, Inc. receives Congressional funds through the National Foreclosure Mitigation Counseling (NFMC) program and, as such, is required to share some of my personal information with NFMC program administrators or their agents for purposes of program monitoring, compliance and evaluation.
- 3. I give permission for NFMC program administrators and/or their agents to follow-up with me between now and June 30, 2011 for the purposes of program evaluation.
- 4. I understand that client files, electronic and paper are kept confidential. Our agency ensures the confidentiality of each client's personal and financial information including credit reports, whether the information is received from client or from another source. Hard copies of client files are kept in a locked filing cabinet and electronic client files are kept secure, and only accessible by authorized employees.
- 5. I acknowledge that I have received a copy of North Texas Housing Coalition's Privacy Policy.

Note:

- I may be referred to other housing services of the organization or another agency or agencies as appropriate that may be able to assist with particular concerns that have been identified.
- I understand that I am not obligated to use any of the services offered to me.
- A counselor may answer questions and provide information, but not give legal advice. If I want legal advice, I will be referred for appropriate assistance.
- I understand that North Texas Housing Coalition, Inc. provides information and education on numerous loan products and housing programs and I further understand that the housing counseling I receive from North Texas Housing Coalition in no way obligates me to choose any of these particular loan products or housing programs.

Privacy Policy

North Texas Housing Coalition, Inc. is committed to assuring the privacy of individuals and/or families who have contacted us for assistance. We realize that the concerns you bring to us are highly personal in nature. We assure you that all information shared both orally and in writing will be managed within legal and ethical considerations. Your "nonpublic personal information," such as your total debt information, income, living expenses and personal information concerning your financial circumstances, will be provided to creditors, program monitors, and others only with your authorization and signature on the Foreclosure Mitigation Counseling Agreement. We may also use anonymous aggregated case file information for the purpose of evaluating our services, gathering valuable research information and designing future programs.

We gather the following types of information:

- Information we receive from you orally, on applications or other forms, such as your name, address, social security number, assets, and income;
- Information about your transactions with us, your creditors, or others, such as your account balance, payment history, parties to transactions and credit card usage; and
- Information we receive from a credit reporting agency, such as your credit history.

(continued on the next page)





Step 5: Privacy Policy

Explains your privacy rights, the types of information the Mortgage Help Center/Counseling Agency gathers and how to opt-out.



ACTION REQUIRED — Review, SIGN, and DATE. Don't forget, all borrowers on the mortgage must sign!

Privacy Policy (continued)

You may opt-out of certain disclosures:

- You have the opportunity to "opt-out" of disclosures of your nonpublic personal information to third parties (such as your creditors), that is, direct us not to make those disclosures.
- If you choose to "opt-out", we will not be able to answer questions from your creditors. If at any time, you wish to change your decision with regard to your "opt-out", you may call us at (phone number) and do so. However, if you do opt out, this may affect our ability to provide homeownership services to you. To opt out, e-mail: dallas mhc@fannicemae.com or call: 866-442-8575.
- Non-affiliated third parties are entities that are not owned nor controlled, in whole or in part, nor are they a subsidiary of, North Texas Housing Coalition, Inc. However, these third party entities are essential to our ability to provide homeownership services to you.

We may release information to third parties:

- So long as you have not opted-out, we may disclose some or all of the information that we collect, as described above, to your creditors or third parties where we have determined that it would be helpful to you, would aid us in counseling you, or is a requirement of grant awards which make our services possible.
- We may also disclose any nonpublic personal information about you or former customers to anyone as permitted by law (e.g., if we are compelled by legal process).
- Within the organization, we restrict access to nonpublic personal information about you to those
 employees who need to know that information to provide services to you. We maintain physical, electronic
 and procedural safeguards that comply with federal regulations to guard your nonpublic personal
 information.

Please sign below acknowledging you have received this statement					
Borrower's Signature	Date				
Co-Borrower's Signature	 Date				

