

DELTA DENTAL OF IOWA DENTAL ELECTRONIC REMITTANCE ADVICE (ERA) ENROLLMENT REGISTRATION

PAYER ID NUMBER	CDIA1		
SPECIAL NOTES	Providers must be in state and participating with Delta Dental of Iowa.		
	Electronic Fund Transfer (EFT) is required for receipt of Electronic Remittance Advice (ERA).		
ELECTRONI C REGISTRATIONS AGREEMENTS REQUIRED	Participation in Dental Electronic Remittance Advice (ERA) is limited to those providers whose practice management software vendor is participating in ERA with Emdeon or to those providers who have a Dental Provider Services (DPS) account. Please contact your software vendor to verify participation or register for a DPS account at www.emdeondental.com		
Dual Delivery of v5010 X12 835 and Proprietary Paper Claim Remittance Advices	As part of the Affordable Care Act (effective 1-1-14), health plans are required to dual deliver the electronic (ERA/835) and paper remittance advices for a minimum of 31 calendar days or at least 3 payment cycles.		
	At the conclusion of this time period, delivery of the paper remittance advices may be discontinued. Providers who wish to continue receiving paper remittance advices for a longer period of time may request so by contacting the health plan directly. Upon mutual agreement between the provider and the health plan, the timeframe for delivery of the paper remittance advices may be extended by an agreed-to timeframe.		
	If the provider determines it is unable to satisfactorily implement and process the health plan's electronic v5010 X12 835 following the end of the initial dual delivery timeframe and/or after an agreed-to extension, both the provider and health plan may mutually agree to continue delivery of the proprietary paper claim remittance advices.		
CCD+ REASSOCIATION	As part of the ERA enrollment process, and to comply with the Affordable Care Act CAQH CORE Rule #370, Emdeon requests you contact your financial institution to arrange for the delivery of the CORE-required Minimum CCD+ Reassociation Data Elements.		
	CCD+ Record # Field # Field Name 5 9 Effective Entry Date 6 6 Amount 7 3 Payment Related Information The data contained in the Minimum CCD+ data elements will allow you to easily associate your EFT and ERA transactions. You may read more about the CAQH CORE Rule 370 at the CAQH website http://caqh.org/ .		



SEND REGISTRATION TO	Emdeon 220 Burnham Street South Windsor, CT 06074 Attn: Provider Enrollment Or Email to: dentalenrollment@emdeon.com Or Fax to: 860-289-0055	
ENROLLMENT CONFIRMATION	ERA enrollments take approximately 5-10 business days for completion. Once complete, Emdeon will notify the provider or their PMS vendor, as defined by the PMS vendor.	
CHANGING ELECTRONIC BILLING AGENTS	If the Provider currently receives ERAs through another Billing Agent other than Emdeon Business Services each Provider must re-enroll following the procedures listed above.	
LATE/ MISSING EFT & ERA PROCEDURE	If the expected ERA or Direct Deposit/EFT appears to be late or missing, please contact Delta Dental of Iowa's Professional Relations Team at 800-544-0718 or provrelations@deltadentalia.com .	
DISCONTINUING ERA	Discontinuing ERA is a 2 step process. 1. Deactivation a. Providers receiving ERAs via their Practice Management Software need to request deactivation from their software Vendors. Please call your PMS directly. b. Providers receiving their ERAs via an Emdeon DPS account need only ignore the ERA option when logging into the DPS. 2. Payer Un-enrollment a. Each payer has their own unique process to discontinue ERAs and return to paper Remittance Advice. Please follow the below steps for this payer. If a provider wishes to discontinue receiving ERAs from Delta Dental Iowa a new enrollment form with the reason for submission denoted as Cancel needs to be submitted to Delta Dental of Iowa. Fax 515-261-5608	
	Email <u>provrelations@deltadentalia.com</u>	
CONTACT PHONE NUMBERS	Delta Dental IA Provider Relations 800-544-0718 Emdeon Dental Provider Enrollment 888-255-7293 opt. 2	



Emdeon Dental Provider Enrollment Form Dolta Dontal of Jowa

Insurance Carrier:	Delta Dental of Iowa	- ERA Payer ID(s)	CDIA1
*Provider Name:			
, ,	legal name of institution, corporate entity, practice of		
	e (DBA):		
Provider Address: *(Street)			
* (City)		* (State/Province) * (ZIP Code/	Postal Code) (Country Code)
*Provider Federal Tax Ic	dentification Number (TIN) or	Employer Identification Nur	nber
(EIN):			
	tifier (NPI):		
*Provider Contact Name	2:	_ Title:	
*Telephone Number:		Telephone Number Extensi	on:
*Email Address:		_ Fax Number:	
*Preference for Aggrega	ition of Remittance Data: (e.g.,	Account Number Linkage to Provider Identifier	
	tification Number (TIN) $\begin{bmatrix} & & & & & & & & & & & & & & & & & & $	National Provider Ident	tifier (NDI)
Method of Retrieval: Cle		INational Frovider Ident	iner (WII)
Method of Retheval. Cit	<u>earnighouse</u>		
Clearinghouse Name: \underline{E}	mdeon Dental		
Vendor Name:			
*Reason for Submission	: New Enrollment	Change Enrollment Ca	ancel Enrollment
*Authorized Signature: (The signature of an individual authorized by enrollment)	y the provider or its agent to initiate, modify or terna	te and enrollment. May be used with electronic and	d paper-based manual
Printed Name of Person	Submitting Enrollment:		
Printed Title of Person S	ubmitting Enrollment:		
Submission Date:			
Requested ERA Effective			



DENTAL ELECTRONIC REMITTANCE ADVICE (ERA) ENROLLMENT REGISTRATION DEFINITIONS

		DEITH IT ONG			
		Table: 4.2-1 CORE-required Maximum ERA Enrollment Data	Set .	<u> </u>	
Individual Data Element Name (Term)	Sub-element Name (Term)	Data Element Description	Data Type and Format (Not all data elements require a format specification)	Data Element Requirement for Health Plan Collection (Required/ Optional for plan to collect)	Data Element Group Number (DEG#)
	1	PROVIDER INFORMATION			
Provider Name		(Data Element Group 1 is a Required DEG) Complete legal name of institution, corporate entity, practice or individual provider	Alphanumeric	Required	DEG1
Doing Business As Name (DBA)		A legal term used in the United States meaning that the trade name, or fictitious business name, under which the business or operation is conducted and presented to the world is not the legal name of the legal person (or persons) who actually own it and are responsible for it.	Alphanumeric	Optional	DEG1
Provider Address		person (or personal) time decading own it and are responsible for its		Optional	DEG1
	Street	The number and street name where a person or organization can be found	Alphanumeric	Required	DEG1
	City	City associated with provider address field	Alphanumeric	Required	DEG1
	State/Province	ISO 3166-2 Two Character Code associated with the State/Province/Region of the applicable Country.	Alpha	Required	DEG1
	ZIP Code/Postal Code	System of postal-zone codes (zip stands for "zone improvement plan") introduced in the U.S. in 1963 to improve mail delivery and exploit electronic reading and sorting capabilities	Alphanumeric, 15 characters	Required	DEG1
	Country Code	ISO-3166-1 Country Code	Alphanumeric, 2 characters	Optional	DEG1
		PROVIDER IDENTIFIERS INFORMATION			•
Provider		(Data Element Group 2 is a Required DEG)		Required	DEG2
I dentifiers				· ·	
	Provider Federal Tax Identification Number (TIN) or Employer Identification Number (EIN)	A Federal Tax Identification Number, also known as an Employer Identification Number (EIN), is used to identify a business entity	Numeric, 9 digits	Required	DEG2
	National Provider Identifier (NPI)	A Health Insurance Portability and Accountability Act (HIPAA) Administrative Simplification Standard. The NPI is a unique identification number for covered healthcare providers. Covered healthcare providers and all health plans and healthcare clearinghouses must use the NPIs in the administrative and financial transactions adopted under HIPAA. The NPI is a 10-position, intelligence-free numeric identifier (10-digit number). This means that the numbers do not carry other information about healthcare providers, such as the state in which they live or their medical specialty. The NPI must be used in lieu of legacy provider identifiers in the HIPAA standards transactions	Numeric, 10 digits	Required when provider has been enumerated with an NPI	DEG2
		PROVIDER CONTACT INFORMATION (Data Element Group 3 is an Optional DEG)			
Provider Contact Name	Contact	Name of a contact in provider office for handling ERA issues		Required	DEG3
	Title			Optional	DEG3
	Telephone Number	Associated with contact person	Numeric, 10 digits	Required	DEG3
	Telephone Number Extension			Optional	DEG3
	Email Address	An electronic mail address at which the health plan might contact the provider		Required; not all providers may have an email address	DEG3
	Fax Number	A number at which the provider can be sent facsimiles		Optional	DEG3
	I	l .	I .	1	<u> </u>

		ELECTRONIC REMITTANCE ADVICE INFORMATION (Data Element Group 7 is a Required DEG)			
Preference for Aggregation of Remittance Data (e.g., Account Number Linkage to Provider I dentifier)		Provider preference for grouping (bulking) claim payment remittance advice – must match preference for EFT payment		Required; select from below	DEG7
	Provider Tax Identification Number (TIN)		Numeric, 9 digits	Optional – required if NPI is not applicable	DEG7
	National Provider Identifier (NPI)		Numeric, 10 digits	Optional – required if TIN is not applicable	DEG7
Method of Retrieval		The method in which the provider will receive the ERA from the health plan (e.g., download from health plan website, clearinghouse, etc.)		Optional (Required if the provider is not using an intermediary clearinghouse or vendor)	DEG7
		ELECTRONIC REMITTANCE ADVICE CLEARINGHOUSE INFORMAT	ON		
Clearinghouse Name		Official name of the provider's clearinghouse		Required	DEG8
Name		ELECTRONIC REMITTANCE ADVICE VENDOR INFORMATION			
Vendor Name	1	(Data Element Group 9 is an Optional DEG) Official name of the provider's vendor	T	Required	DEG9
		SUBMISSION INFORMATION		- roquii ou	5203
Reason for	T	(Data Element Group 10 is a Required DEG)	ı	Required; select	DEG10
Submission				from below	DEGIO
	New Enrollment			Optional	DEG10
	Change Enrollment			Optional	DEG10
	Cancel Enrollment			Optional	DEG10
Authorized Signature		The signature of an individual authorized by the provider or its agent to initiate, modify or terminate an enrollment. May be used with electronic and paper-based manual enrollment		Required; select from below	DEG10
	Electronic Signature of Person Submitting Enrollment			Optional	DEG10
	Written Signature of Person Submitting Enrollment	A (usually cursive) rendering of a name unique to a particular person used as confirmation of authorization and identity		Optional	DEG10
	Printed Name of Person Submitting Enrollment	The printed name of the person signing the form; may be used with electronic and paper-based manual enrollment		Optional	DEG10
	Printed Title of Person Submitting Enrollment	The printed title of the person signing the form; may be used with electronic and paper-based manual enrollment		Optional	DEG10
Submission Date		The date on which the enrollment is submitted	CCYYMMDD	Optional	DEG10
Requested ERA Effective Date		Date the provider wishes to begin ERA; per Phase III CORE Health Care Claim Payment/Advice (835) Infrastructure Rule Version 3.0.0: there may be a dual delivery period depending on whether the entity has such an agreement with its trading partner	CCYYMMDD	Optional	DEG10



Delta Dental of Iowa Electronic Remittance Advice (ERA)/835 Enrollment Form

PROVIDER INFORMATION			
Provider Name			
Provider Address			
(Street)	(City)	(State)	(ZIP Code)
PROVIDER IDENTIFIERS INFORMATION			
Provider Identifiers			
Provider Federal Tax Identification Number (TIN) or Employ	er Identification Number (EIN)		
National Provider Identifier (Individual Provider - NPI 1)	 National Provid	ler Identifier (Organizational -	NPI 2)
PROVIDER CONTACT INFORMATION			
Provider Contact Name:			
Telephone Number	Email Address		
ELECTRONIC REMITTANCE ADVICE INFO	RMATION		
Preference for Aggregation of Remittance	Data: Remittance Data is aggrega	ted by Provider Tax Iden	itification Number (TIN).
ELECTRONIC REMITTANCE ADVICE CLEA	RINGHOUSE INFORMATION		
Clearinghouse Name			
(check one) emdeon®			
ELECTRONIC REMITTANCE ADVICE VEND	OOR INFORMATION		
Vendor Name			
(Please provide the name of your practice management so	ftware vendor.)		
SUBMISSION INFORMATION			
Reason for Submission			
(check one) New Enrollment	Change Enrollment	Cancel Enrollr	ment



Authorized Signature (The signature of an individual authorized by the provider or its agent to initiate, modify, or terminate an enrollment) This authority is to remain in full force and effective until Delta Dental of Iowa (DDIA) receives written notification from me/us of its termination in such time and manner as to afford DDIA reasonable opportunity to act on it.
Written Signature of Person Submitting Enrollment and Title
Printed Name of Person Submitting Enrollment
Submission Date:
Requested ERA Start/Change/Cancel Date:
Participation in ERA is limited to those providers who participate in Direct Deposit/Electronic Funds Transfer (EFT) with Delta Dental of Iowa.
• If you are currently enrolled in Direct Deposit/EFT with Delta Dental of Iowa, please check the statement below. I am currently enrolled in Direct Deposit/EFT with Delta Dental of Iowa.
• If you are <u>NOT</u> currently enrolled in Direct Deposit/EFT with Delta Dental of Iowa, you must complete the Direct Deposit /Electronic Funds Transfer (EFT) Enrollment Form below to be eligible for ERA.
Delta Dental of Iowa Direct Deposit / Electronic Funds Transfer (EFT) Enrollment Form
FINANCIAL INSTITUTION INFORMATION
Financial Institution Name:
Financial Institution Telephone Number:
Financial Institution Routing Number:
Type of Account at Financial Institution: Checking Savings
Provider's Account Number with Financial Institution:
Account Number Linkage to Provider Identifier: Provider Federal Tax Identification Number (TIN) or Employer Identification Number (EIN)



SUBMISSION INFORMATION

Reason for Submission				
(check one) New Enrollment Change Enrollment Cancel Enrollment				
Include with Enrollment Submission				
(check one) Voided Check Bank Letter (A letter on bank letterhead that formally certifies the account owners routing and account numbers)				
Authorized Signature (The signature of an individual authorized by the provider or its agent to initiate, modify, or terminate an enrollment) This authority is to remain in full force and effective until Delta Dental of Iowa (DDIA) receives written notification from me/us of its termination in such time and manner as to afford DDIA reasonable opportunity to act on it. In addition, I (we) certify to the best of my (our) knowledge that the banking information given is not that of a foreign banking institution (located outside of the United States).*				
Please sign, date and return completed form, along with voided check or bank letter to: Professional Relations, Delta Dental of Iowa, 9000 Northpark Dr., Johnston, IA 50131 or Fax to 515-261-5608				
Written Signature of Person Submitting Enrollment and Title				
Printed Name of Person Submitting Enrollment				
Submission Date:				
Requested Direct Deposit Start/Change/Cancel Date:				
*If you banking institution is a foreign bank, please contact Delta Dental of Iowa at 800-544-0718 for further instructions.				
EXPLANATION OF PAYMENT (EOP) DELIVERY OPTIONS				
Select Delivery Option (choose one):				
E-mail notification with delivery of Explanation of Payment to Delta Dental's website				
E-mail to receive direct deposit notification				
Fax delivery of Explanation of Payment				
Fax Number to receive Explanation of Payment				
Delta Dental of Iowa Administrative Use Only:				
Date DDIA Representative Initials Clinic Number				