

Delivering Medication Therapy Management in the Community

A Certificate Training Program for Pharmacists



Wednesday, August 20, 2008

William and Ida Friday Center for Continuing Education
Chapel Hill, North Carolina

First Annual Medication Therapy Management Symposium: Tools for a Quality MTM Practice

Thursday & Friday, August 21 & 22, 2008

William and Ida Friday Center for Continuing Education
Chapel Hill, North Carolina

Co-sponsored by Charlotte AHEC, Wake AHEC and
The University of North Carolina Eshelman School of Pharmacy



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Delivering Medication Therapy Management Services in the Community, developed by the American Pharmacists Association and the Association of Consultant Pharmacists, is supported in part by educational grants from: Boehringer Ingelheim, Eisai, Lilly, Janssen, Ortho-McNeil Janssen, sanofi-aventis, and Wyeth.



ORTHO-MCNEIL JANSSEN
SCIENTIFIC AFFAIRS, LLC



A comprehensive, two-part certificate training program including:

- Four self-study learning modules that present
 - The role MTM will play in the future of pharmacy practice
 - A plan for becoming a successful MTM practitioner
 - The essential skills and knowledge necessary for delivering MTM services
 - How to conduct an MTM encounter
- A 1-day training seminar that provides tools for
 - Communication with patients and other health care professionals
 - Addressing medication issues with an emphasis on elderly patients
 - Practice implementation, documentation, and billing
 - Case-based problem solving
 - Final patient case assessment

Live Seminar Agenda • 8:00am – 6:00pm

- Introduction and Group Discussion
- The Patient Interview
- Case Study: The Medication Experience (Role-Play)
- Pre-Seminar Case Review
- Break
- The Medication Therapy Review
- Case study: Medication Therapy Review
- Pre-Seminar Case Review
- Lunch and Networking
- Implementation: Identifying Financial and Operational Issues
- Billing of Pre-Seminar Patient Case
- Special Considerations in the Senior Patient
- Break
- Case Study: The Senior Patient – Putting It All Together
- What do I do now?
- Patient Case Assessment



The American Pharmacists Association, American Society of Consultant Pharmacists, and The University of North Carolina Eshelman School of Pharmacy are accredited by the Accreditation Council for Pharmacy Education as providers of continuing pharmacy education.

Successful completion of the self-study learning component will result in 10 hours of continuing pharmacy education (1 CEU) – ACPE UPN: #202-203-07-089-H04. An additional 11 hours of continuing pharmacy education 202-203-07-088-L04 – will be granted for completing the live training seminar. CPN - 202-0012.

A Certificate of Achievement will be awarded to participants who successfully complete all program components.

Additional information will be mailed to you upon receipt of your registration.



PROGRAM COORDINATORS

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QUESTIONS

Karen Haynes
Meeting Planner
Wake AHEC
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NOTE: Enrollment is limited to the first 50 registrants. Home study materials will be mailed to you upon receipt of your registration form, as well as lodging information. The program is subject to cancellation if a minimum number of registrants is not met 14 days prior to the scheduled date.
No walkin registrations will be accepted.

Registration Fee: see registration form

Cancellation policy: No registration vouchers or coupons will be accepted and no refunds will be issued for the certificate program. Substitutes are encouraged.

In order to allow enough time for the preprogram course preparation, registration for this certificate program will close at **5:00 pm on 8/10/08.**

First Annual Medication Therapy Management Symposium: Tools for a Quality MTM Practice

Thursday & Friday, August 21 & 22, 2008

TARGET AUDIENCE

Pharmacists providing or planning to provide Medication Therapy Management (MTM) services.

PROGRAM GOAL

To provide pharmacists with evidence-based tools necessary to deliver safe and effective medication therapy management services in the community or ambulatory care setting.

LEARNING OBJECTIVES

Thursday, August 21 – Medication Therapy Management I

1. Describe the current state of medication therapy management (MTM) services in North Carolina.
2. List potential barriers and solutions for developing MTM services in community practice.
3. Describe the Centers for Medicare and Medicaid Physician Quality Reporting Initiative (PQRI) and the Pharmacy Quality Alliance (PQA) performance indicators that pertain to diabetes and cardiovascular diseases.
4. Discuss the role of technicians in the provision of MTM services.
5. Describe the pathophysiology of Type 1 and Type 2 diabetes.
6. Identify current drug therapy issues in patients with diabetes.
7. Discuss the guidelines and treatment options for patients with diabetes illustrating common quality MTM interventions.
8. Describe the pathophysiology of hypertension, heart failure and hyperlipidemia.
9. Identify current drug therapy issues in patients with cardiovascular disease.
10. Discuss the guidelines and treatment options for patients with cardiovascular disease illustrating common quality MTM interventions.

Friday, August 22 – Medication Therapy Management II

1. Describe the pathophysiology of asthma and COPD.
2. Identify current drug therapy issues in patients with asthma and COPD.
3. Describe current practice guidelines and quality standards of care for patients with asthma and COPD.
4. Describe the Centers for Medicare and Medicaid Physician Quality Reporting Initiative (PQRI) and the Pharmacy Quality Alliance (PQA) performance indicators that pertain to respiratory disease.
5. Develop a process for assessing patients to identify conditions that are appropriate for self-care and recommending safe and effective nonprescription products.
6. Complete a medication therapy review, personal medication record, and medication action plan for patients with heart disease, diabetes, and asthma/COPD.
7. Apply disease specific criteria, based on nationally recognized healthcare performance indicators, to MTM cases.
8. Develop a process for communicating to healthcare providers regarding recommendations to improve patient adherence and healthcare outcomes.

REGISTRATION

The registration fee includes program registration, educational materials, instruction, breakfast, lunch, and refreshments. Pre-registration is strongly advised due to limited seating. Enrollment is limited to the first 150 participants. If space permits, late registrations will be accepted. Participants must sign in at the registration table before the start of the program. Registration and check-in will begin at 8:00 am. The course begins promptly at 8:25 am each day and ends at 4:00 pm on Day 1 and 3:30 pm on Day 2.

AHEC REFUND POLICY

No registration vouchers or coupons will be accepted and no refunds will be issued for the symposium. Substitutes are encouraged.

CONTINUING EDUCATION CREDIT

The University of North Carolina Eshelman School of Pharmacy is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. **Medication Therapy Management I** (ACPE# 046-999-08-141-L01-P) will provide 6 contact hours of continuing pharmacy education credit and **Medication Therapy Management II** (ACPE# 046-999-08-142-L01-P) will provide 5.5 contact hours of continuing pharmacy education credit. To receive CE credit, you must complete the CE attendance form and the evaluation of the program and leave them at the registration desk. Statements of CE Credit will be mailed in approximately 4 to 6 weeks. **No partial credit will be available for either day.



GENERAL INFORMATION

Overnight Lodging & Parking: This seminar will be held at the Friday Center in Chapel Hill. The Courtyard by Marriott and Hampton Inn are both close to the Friday Center. Rooms have not been blocked for this event, but you may visit the websites: www.marriott.com/RDUCH or www.hampton-inn.com/hi/chapelhillsuites for reservation information. Parking at the Friday Center is no charge for program participants.

PROGRAM COORDINATORS

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PROGRAM AGENDA

Thursday, August 21 – Medication Therapy Management I

- 8:00 – 8:25 am Registration, Check-In and Breakfast
- 8:25 – 8:30 am Welcome and Announcements
Leigh Foushee, PharmD, CPP, and Joan Settlemyer, PharmD
- 8:30 – 9:30 am Medication Therapy Management – State of the State
Leigh Foushee, PharmD, CPP, and Joan Settlemyer, PharmD
- 9:30 – 10:00 am Break
- 10:00 – 12:00 pm Questions and Answers with the Pros – Panel Discussion**
Joe Heidrick, PharmD, Gene Minton, RPh, Joe Moose, PharmD,
Michele Tafarki, PharmD
- 12:00 – 1:00 pm Lunch, Networking, Round Table Discussions
- 1:00 – 2:00 pm Quality Diabetes Interventions
Jennifer Burch, PharmD, CDE, CPP
- 2:00 – 2:30 pm Break
- 2:30 – 4:00 pm Quality Cardiovascular Interventions Focused on Congestive Heart Failure,
Hypertension and Hyperlipidemia
Michael Gabriel, PharmD

Friday, August 22 – Medication Therapy Management II

- 8:00 – 8:30 am Registration, Check-In and Breakfast
- 8:30 – 9:30 am Quality Asthma and COPD Interventions
Dennis Williams, PharmD, BCPS
- 9:30 – 10:00 am Break
- 10:00 – 11:30 am Quality OTC Interventions
Ouita Davis, RPh
- 11:30 – 12:30 pm Lunch
- 12:30 – 2:00 pm Case Conference Session 1**
Joan Settlemyer, PharmD and Leigh Foushee, PharmD, CPP
- 2:00 – 2:30 pm Break
- 2:30 – 3:30 pm Case Conference Session 2
Joan Settlemyer, PharmD and Leigh Foushee, PharmD, CPP

** If you would like to submit questions for the panel discussion or a MTM case for these sessions of the symposium, please send them to Leigh Foushee, PharmD at lfoushee@wakemed.org **by 8/1/08**. Several questions and cases will be chosen to be discussed during the symposium.

ADA

The Charlotte and Wake AHECs are fully committed to the principle of equal educational opportunities for all individuals and do not discriminate on the basis of any characteristic protected by federal or state law. If you require any of the auxiliary aids or services identified in the Americans with Disabilities Act in order to participate in this program, please call the Wake AHEC office at 919.350.0472 no later than ten business days before the program.

FACULTY

Jennifer Burch, PharmD, CDE, CPP

Clinical Manager, Central Pharmacy, Durham, NC

Ouita Davis, RPh

Pharmacy Clinical Coordinator, The Kroger Company, Mid-Atlantic Division, Roanoke, VA

Leigh Foushee, PharmD, CPP

Associate Director of Pharmacotherapy Services, Wake AHEC and Clinical Assistant Professor, UNC Eshelman School of Pharmacy, Chapel Hill, NC

Michael Gabriel, PharmD

Associate Director of Pharmacy Practice and Experiential Education, Charlotte AHEC/Regional Education and Clinical Assistant Professor, UNC Eshelman School of Pharmacy, Chapel Hill, NC

Joe Heidrick, PharmD

Director of Preventive Care Services, KDI Health Solutions, LLC, Kerr Drug, Chapel Hill, NC

Gene Minton, RPh

CEO Drugco Pharmacies, Roanoke Rapids, NC

Joe Moose, PharmD

Clinical Pharmacist and Owner, Moose Pharmacy, Concord, NC, and Clinical Assistant Professor, UNC Eshelman School of Pharmacy; and Southern Piedmont Community Care Plan, Directory of Clinical Pharmacy Programs, Concord, NC

Joan Settlemyer, PharmD

Director of Pharmacy Practice and Experiential Education, Charlotte AHEC/Regional Education and Clinical Assistant Professor, UNC Eshelman School of Pharmacy, Chapel Hill, NC

Michele Tafarki, PharmD

Staff Pharmacist, The Kroger Company, Mid-Atlantic Division, Raleigh, NC

Dennis Williams, PharmD, BCPS

Associate Professor, Pharmacotherapy and Experimental Therapeutics, UNC Eshelman School of Pharmacy, Chapel Hill, NC

REGISTRATION FORM**8590-24351kh**

Please list one person per registration form

Name	Last 4 digits of SSN
Business/Practice Site	
Mailing Address	
City/State/Zip	County
Daytime Phone #	Fax
Email Address	

Certificate Program and Symposium Registration Fees
****Discount for early registration if postmarked by August 10****

	Pharmacists		Pharmacy Residents	
	Early	Late	Early	Late
Pre-symposium offering: APhA Delivering Medication Therapy Management in the Community Certificate Training Program 08/20/08	\$300	Registrations not accepted after 5pm on 8/10/08	\$200	Registrations not accepted after 5pm on 8/10/08
Full 2-day MTM Symposium 08/21 – 08/22/08	\$175	\$200	\$125	\$150
One-day MTM Symposium registration Check one: _____ Thursday, August 21 OR _____ Friday, August 22	\$100	\$125	\$75	\$100
**SPECIAL RATE: MTM Certificate Program plus 2-day MTM Symposium registration	\$375	Registrations not accepted after 5pm on 8/10/08	\$275	Registrations not accepted after 5pm on 8/10/08

Total amount paid

Payment Methods
 Visa / MasterCard / AMEX / Discover (Circle one)

Credit Card #	Exp Date
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Print name as it appears on card	Signature (required for credit card transactions)
Fax to: 919.350.0467 - Attn. Wake AHEC Registrar	

 Check enclosed \$ _____ (make checks payable to Wake AHEC)

Mail to: Wake AHEC, Attn. Registrar
3261 Atlantic Avenue, Suite 212
Raleigh, NC 27604-1657

 Register online at www.wakeahec.org