



CONDUCTING ROOT CAUSE ANALYSIS

This four-hour class includes a basic overview of root cause analysis. Participants will learn about processes and techniques to identify factors that may have led to different incidents or problems. This session includes group exercises that will allow participants to put the knowledge they acquire into practice. Teams will be given scenarios that require the mapping of cause and effect, identifying the root cause and, finally, recommending effective solutions. Attendees will learn the dos and don'ts of root cause analysis and the potential pitfalls of such analyses



REGISTER NOW! CLASS SIZE IS LIMITED!

What: Conducting Root Cause Analysis

Where: 1301 Fannin, 21st Floor, Houston, TX 77002

When: February 12, 2016

Time: 8 a.m. to noon

Cost: \$100 per attendee

For more information:

Training Division

713-929-6760

registration@houstonforensicscience.org

REGISTRATION FORM

Name: _____

Agency: _____

Street Address: _____

City, State and ZIP Code: _____

Work Phone: _____ Alternate Phone: _____

Email Address: _____

Payment type: Check/PO Online Registration

Please mail completed registration form with payment to:

Houston Forensic Science Center

ATTN: Finance Department

1200 Travis, 20th Floor

Houston, TX 77002 Fax: 713-308-2645

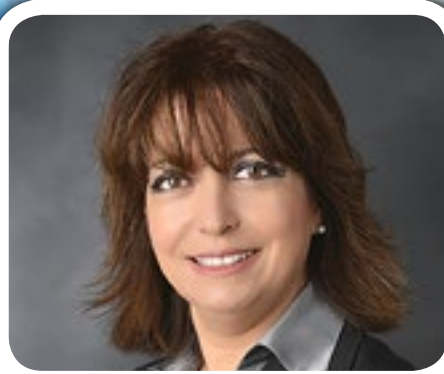
Full payment is required prior to first day of class. *Cancellations will be handled as follows: cancellations made 30 days prior to the first day of class will receive a full refund; cancellations within 15-29 days will be refunded at 50% of the course cost, and cancellations made less than 15 days will not be refunded.*

Attendees will receive written course confirmation prior to course start date.

Houston Forensic Science Center, Inc. reserves the right to cancel the above course due to unforeseen circumstances outside our control; we strongly encourage necessary travel arrangements to be made upon receipt of written confirmation.



Crime Scene Investigation
Soraya McClung



Soraya McClung

Soraya McClung is the Houston Forensic Science Center's Scientific Training Director. Ms. McClung is an international forensics trainer and former director of the West Virginia State Police Forensic Laboratory. She has served for four years on the Board of Directors of the American Society of Crime Laboratory Directors (ASCLD). As chairwoman of the ASCLD International Liaison Committee, Ms. McClung has worked with the International Forensic Strategic Alliance (IFSA) and its partners, Interpol and the UNODC, on developing minimum standards for emerging forensic laboratories. Ms. McClung is also a member of a U.S. Technical Advisory Group to the American National Standards Institute (ANSI) working on the development of an ISO standard for the manufacturing of forensic consumables.



Palm Print Comparison
Domingo Villarreal

Domingo Villarreal



Domingo Villarreal is the Technical Training Director for the Houston Forensic Science Center. Mr. Villarreal has nearly 30 years of forensic experience. He graduated from the Police Academy in 1986 and has a degree from the University of Houston. He also has graduated from the Law Enforcement Management Institute of Texas and the FBI's National Academy. Mr. Villarreal has been an instructor for the U. S. Department of Justice, and assisted laboratories in numerous countries meet ISO/IEC 17020 accreditation standards. Mr. Villarreal has successfully developed and managed a program that trained experts to teach law enforcement personnel about courtroom testimony, analysis and processing of crime scenes, latent print development, friction ridge skin comparison and palm print identification. His courses have been taught in Colombia, Paraguay, Mexico and other Latin American countries. Mr. Villarreal is a certified lead assessor of the ISO/IEC 17020 and 17025 standards. Mr. Villarreal is a member of the Board of Directors of the International Association for Identification (IAI.) He has also served as the chairman of the IAI's Crime Scene Certification Board.