

AUTOMATIC PAYMENT PROGRAM AUTHORIZATION

Name (Please print name as shown on bill) _____

Service Address _____

City _____

State _____ Zip _____ Phone (_____) _____

California American Water Account Number _____

To participate in California American Water's Automatic Payment Program, I authorize California American Water to instruct my financial institution to make my water bill payments from the following account as they are due:

- Checking Account** (*IMPORTANT: Attach a blank check from your account to this form. Make certain it is marked "VOID." Only preprinted checks are acceptable, NO starter checks please. Personal checks are not accepted for commercial accounts.)
- Savings Account** (*IMPORTANT: Attach a pre-printed savings account deposit slip. No passbook accounts, please.)

Please note: a handling fee may be applied for insufficient funds or returned checks.

Note for commercial accounts: Commercial account requests must be accompanied by a statement from the account holder's bank on bank letterhead indicating that the signature on the form is the approved signature for the commercial account at the bank. This letter must be signed by a bank officer.

Bank, Savings & Loan, or Credit Union _____

Address _____

City _____ State _____ Zip _____

Savings or Checking Account Number _____

I understand that I am in full control of the automatic payment service. If I decide to discontinue it, I will notify California American Water. Please allow 30 days to process your request. I understand this information will be used solely for the purposes of the automatic payment service.

Account holder name (please print) _____

Signature _____ Date _____

Please mail your completed form, and a voided check or pre-printed savings account deposit slip to:

California American Water
P.O. Box 578
Alton, IL 62002
You may also fax this form to (618) 433-4569.

CUT HERE 

Important Billing Information We are Switching to Monthly Billing



CALIFORNIA
AMERICAN WATER



**Monthly billing means
more manageable
household budgets.**





Monthly billing means more manageable household budgeting.

Beginning in January, California American Water is transitioning Larkfield customers who were formerly billed every two months to monthly billing. Providing 12 smaller bills instead of six larger bills makes it easier for customers to include the cost of water service in their monthly household budgets.

Monthly billing helps with wise water use.

Monthly billing provides customers with more frequent and timely information about their water usage. This benefits customers in two ways. It allows customers to adjust their water usage habits if they feel they are using too much water, and it allows customers to detect leaks on their household plumbing sooner. Detecting leaks early and conserving water not only protects our precious natural resource, but it also saves money!

How it works.

All Larkfield area customers will receive a water bill in January. This bill will cover service fees and water usage from the last bill received through to the billing date in January. For example:

- **For customers who were last billed in November:** The January bill will cover the service fees and water used from your November bill through the

January billing date. You will now be billed on a monthly basis starting with your February bill.

- **For customers who were last billed in December:** The January bill will be your first monthly bill and will cover the service fees and water used from your December bill through the January billing date.

Simplify your life even more.

Now is a good time to sign up for California American Water's Automatic Payment Program. Your bill will be paid on time, every time, directly from your checking or savings account AUTOMATICALLY! No checks to write and no postage needed. You will still receive a copy of your water bill before the payment is due so that you have time to review your bill. This service is free, and you can discontinue it at any time. To sign up for the program, simply fill out the form on the back panel and return it with your bill.

Conservation services and rebates.

California American Water offers conservation rebates for toilets, washing machines, landscaping and more! To learn about our rebate programs, or to sign up for a free water use survey to help identify ways to save water in your home or at your business please call our local conservation hotline at (707) 542-1717.

For more information about the switch to monthly billing, call us anytime.

We're available 24 hours a day, 7 days a week.

- **(888) 237-1333**
- Or, visit us online at **www.californiaamwater.com**



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