

TO: Suppliers
FROM: CVS Corporate
RE: Sample Request

Please send **3** pieces for set up in our Planogram Room to:
CVS Caremark
Retail Innovation and Store Design Building
1 CVS Drive
Woonsocket, RI 02895
Attn: Steve Vallee

Please send **2** pieces to Advertising attention:
CVS Caremark
CVS Marketing Support Center
1 CVS Drive
Woonsocket, RI 02895
Attn: Chrystal Chico

Please send **1** piece to:
DCA Imaging
150 North Clinton
Chicago, IL 60661

Please send **1** piece to:
CVS Caremark
CVS Marketing Support Center
1 CVS Drive
Woonsocket, RI 02895
Attn: Jeff Moitoso

Please have **1** piece sent to **Gladson** for our Planogram Imaging. Attached are the Gladson Shipping Instructions and Imaging form.

Gladson & Associates
1973 Ohio Street
Lisle, IL 60532

Thank you

Dear Vendor

In order for CVS to effectively implement our Category Management programs, including planogram development, store set-ups and category resets, we need accurate dimensions and up-to-date images of your products in our database.

To ensure that our database is kept up-to-date, we are requesting that you send samples of all upcoming products to be sold at CVS stores to Gladson Interactive, the company that maintains our product database.

FOLLOW THESE SHIPPING INSTRUCTIONS CAREFULLY:

Please fill out the attached form and send it along with one sample of each of your products to the address below within 5 days of receiving this request. Gladson Interactive will not charge you for this service. Each item must have a UPC label or have the UPC number included with the product for processing.

Gladson & Associates
1973 Ohio Street, Lisle, IL 60532
(630) 435-2292

Ship all product and package samples to Gladson Interactive in sturdy boxes with careful packing to ensure that product integrity is maintained for imaging and scanning.

- **Cases, Tray Packs or Display Packs:** if your product is merchandised in a case or traypack (i.e., candy, gum, etc.) send full case or traypack samples so that both the display and the individual item(s) may be properly entered into the CVS database.
- **When empty packaging will suffice:**
 - If packaging holds its shape without the product in it and/or if the product is not visible i.e., boxes, bottles, cans, jugs where product is not visible at all
 - If package is a “comp” or prototype
- **Gladson Interactive RETURN POLICY:**
Unless requested, product samples will not be returned to you. Gladson Interactive keeps product samples in inventory for 45 days after database entry for quality control. After 45 days, product samples are donated to charity or disposed. If you wish your items to be returned to you, please let Gladson Interactive know when you send them in. Please provide your Fed-Ex, UPS or Airborne account number for return shipping – otherwise, ***Gladson Interactive will not return your product*** .

Thank you for your help.

Marita Rigolizzo
Senior Planogram Designer
CVS Caremark
(401) 770-5656

