

Significant Performance Failure

SHR contact information

If you need help with this form, or need it in another format or language, then:

- contact: Carolyn Anderson
- telephone: 0141 305 4199
- email: spf@scottishhousingregulator.gsi.gov.uk
- fax: 0141 221 0117
- write to us at: Significant Performance Failures
Scottish Housing Regulator
Highlander House
58 Waterloo Street
Glasgow
G2 7DA

Our leaflet, sets out information on how you can tell us about a significant performance failure by your landlord.

Please fill in this form with as much detail as possible and return it with any other relevant information. Our contact address, email and fax are noted above.

Section 1

Who is raising the significant performance failure?

- Are you a tenant of social landlord: Yes/No
Are you an individual representing a tenant: Yes/No
Are you a tenants representative group: Yes/No

Name:	
Title: Mr <input type="checkbox"/> Ms <input type="checkbox"/> Mrs <input type="checkbox"/> Miss <input type="checkbox"/> Dr <input type="checkbox"/> (tick as appropriate)	
Address and postcode:	
Phone numbers:	
Daytime:	Mobile:
Email:	

Section 2

Tell us about the significant performance failure

The name of your landlord.

Please tell us what the significant performance failure is. Please include:

- the detail of the failure;
- if it affects all tenants;
- when was the failure raised with your landlord;
- when did they respond to you;
- what they said; and
- any other relevant information

Section 3

Please tick ✓ if you have...

enclosed any additional information

What happens next?

- If we assess that it may be a failure, then we will contact your landlord.
- We may conduct an inquiry into the failure.
- We will respond to you within 20 working days.