*Please delete where appropriate



APPLICATION FOR INTERBANK GIRO

TO CHECK APPLICATION STATUS, SEND <NRIC>, GIRO, <STARHUB ACCOUNT NO> TO 2455 VIA SMS. WE WILL REPLY VIA SMS.

PART 1: PARTICULARS OF APPLICANT	Date
To: Name of Bank	Name of Billing Organisation
10. Natrie of Dalik	
	STARHUB LTD
Branch	StarHub Customer Name
StarHub Customer Address	StarHub Customer NRIC / FIN Number / BRN
Starriub Gustoriici Madress	Starridg Gastorier Millo / Film Marriage / Bill
	StarHub Account Number
	•
	StarHub Payment Code
	This can be found on the top right corner of the Bil
(a) I/Ma haraby instruct you to process Stayllub I tal's instruction to debit n	
(a) I/We hereby instruct you to process StarHub Ltd's instruction to debit n(b) You are entitled to reject StarHub Ltd's debit instruction if my/our accordance	ount does not have sufficient funds and charge me/us a fee for this. You may also
	he account and impose charges accordingly. ootice sent to my/our address last known to you or upon receipt of my/our writter
revocation through StarHub Ltd. (d) Amendments made on the form must be countersigned by the bank acc	ount holder.
(e) This application will supersed existing payment arrangement of this ac	count with StarHub Ltd. ta for the purposes of processing this recurring payment arrangement, payment:
and refunds.	
PART 2: PARTICULARS OF BANK ACCOUNT HO	LDER
My/Our Name(s) as in Bank Account	My/Our Contact Number(s)
My/Our Bank Account Number	
	_
PLEASE REMEMBER TO SIGN HERE	
	Company Stamp/Signature(s)/Thumbprints*
	(As in Financial Institution's Records) *For thumbprints, please go to your respective bank branches with your identification.
PART 3: TO BE COMPLETED BY BILLING ORGAN	
	JICATION
PART 3. TO BE COMPLETED BY BILLING ORGAN	NISATION
Bank Branch StarHub Bank A/C No.	StarHub Payment Code
Bank Branch StarHub Bank A/C No.	
Bank Branch StarHub Bank A/C No.	
Bank Branch StarHub Bank A/C No.	
Bank Branch StarHub Bank A/C No. Bank Branch Bank A/C No. To Be Debited PART 4: TO BE COMPLETED BY BANK	
Bank Branch StarHub Bank A/C No. Bank Branch Bank A/C No. To Be Debited PART 4: TO BE COMPLETED BY BANK To: StarHub Ltd c/o DBS Bank Ltd Accounts Services, 750E Chai Chee Road #04-01 Tec	StarHub Payment Code
Bank Branch StarHub Bank A/C No. Bank Branch Bank A/C No. To Be Debited PART 4: TO BE COMPLETED BY BANK To: StarHub Ltd c/o DBS Bank Ltd Accounts Services, 750E Chai Chee Road #04-01 Tec This application is hereby REJECTED (please tick) for the following reason(s):	StarHub Payment Code
Bank Branch StarHub Bank A/C No. Bank Branch Bank A/C No. To Be Debited PART 4: TO BE COMPLETED BY BANK To: StarHub Ltd c/o DBS Bank Ltd Accounts Services, 750E Chai Chee Road #04-01 Tec This application is hereby REJECTED (please tick) for the following reason(s): Signature/Thumbprint# differs from bank's records	StarHub Payment Code Chnopark@Chai Chee Singapore 469005 Wrong account number
Bank Branch StarHub Bank A/C No. Bank Branch Bank A/C No. To Be Debited PART 4: TO BE COMPLETED BY BANK To: StarHub Ltd c/o DBS Bank Ltd Accounts Services, 750E Chai Chee Road #04-01 Tec This application is hereby REJECTED (please tick) for the following reason(s): Signature/Thumbprint# differs from bank's records Signature/Thumbprint# incomplete/unclear#	StarHub Payment Code Chnopark@Chai Chee Singapore 469005 Wrong account number Amendments not countersigned by customer
Bank Branch StarHub Bank A/C No. Bank Branch Bank A/C No. To Be Debited PART 4: TO BE COMPLETED BY BANK To: StarHub Ltd c/o DBS Bank Ltd Accounts Services, 750E Chai Chee Road #04-01 Tec This application is hereby REJECTED (please tick) for the following reason(s): Signature/Thumbprint# differs from bank's records	StarHub Payment Code Chnopark@Chai Chee Singapore 469005 Wrong account number
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NOTES ON GIRO

- Please fill up <u>all the information</u> in Part 1 of the GIRO application. This is to avoid any delay when we process your application form.
- If you wish to use different GIRO accounts to pay for the different services that are currently billed in one account, please contact our billing hotline at 1637 from 8.00am to 9.00pm, Mondays to Saturdays. For Business customers, please call 1631 from 8.30am to 9.00pm, Mondays to Saturdays (excluding Public Holidays).
- 3. The approval of GIRO application is subject to the bank's discretion and will require 4-6 weeks to be processed.
- 4. An official letter will be sent to you once your GIRO application is approved.
- When your GIRO arrangement is in effect, you will see a note "The total outstanding balance will be deducted from your bank account xxxxx via GIRO on dd/mm/yy" on your bill. The total account outstanding will be deducted accordingly.
- Please maintain sufficient funds in your bank account for the GIRO deductions to avoid any administrative or late charges. StarHub is not liable for any surcharges/fees imposed by the bank for unsuccessful deductions from the designated GIRO bank accounts.
- 7. In the event of unsuccessful deductions, you will need to pay your bills by cash, cheque or credit cards immediately. GIRO arrangement will also be terminated after 2 consecutive unsuccessful deductions.
- 8. For termination of GIRO payment arrangement, please send us an official letter to the following address or fax to 6721 5051. In your letter, please include your name, StarHub account number, bank account number and your signature. For bank account holders, please refer to the bank for GIRO termination. Kindly note that termination is only in effect when the message in note 5 above is not stated on your bill.

StarHub Ltd Finance Department 67 Ubi Avenue 1 #05-01 StarHub Green Singapore 408942

9. A consenting third party may pay for your StarHub bill. Please fill in your name, address, NRIC/FIN number/BRN and StarHub payment code in Part 1 of the GIRO application form. The third party is to fill in his/her name, bank account number, contact number and sign on Part 2 of the GIRO application form.

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- 10. In the event that the StarHub bill is paid by a consenting third party, StarHub shall take written instructions from the StarHub Customer (as stated overleaf) only, in respect of all matters pertaining to the StarHub Account (as stated overleaf), including but not limited to the payment instructions and services subscribed to.
- For more queries on your GIRO application, please contact our billing hotline at 1637 from 8.00am to 9.00pm, Mondays to Saturdays. For Business customers, please call 1631 from 8.30am to 9.00pm, Mondays to Saturdays (excluding Public Holidays).
- 12. Please do not staple or tape to seal the GIRO form.

(GIRO) ROBINSON ROAD POST OFFICE P.O. BOX 81

GTARHUBLTD

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PUSINESS REPLY SERVICE

Postage will be paid by addressee. For posting in Singapore only.

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