



CHARGE DISPUTE FORM

Card
Holder's
Photograph

To,
HDFC Bank Cards Division
PO Box No. 8654
Thiruvananthapuram P.O.
Chennai – 600041.

CREDIT CARD NUMBER*: _____

NAME: _____

I am disputing the following transactions for the reasons below **(Please choose appropriately)**

1. I had lost my card on ____/____/____ at _____ a.m/p.m and reported the same to you on _____, at _____ a.m/p.m by way of _____. All charges are on the lost card. **OR**
2. The card was stolen from me on ____/____/____ at _____ a.m/p.m as reported to you on ____/____/____@_____ a.m/p.m. I am enclosing a copy of the FIR filed with Police. I dispute all charges incurred after the card was stolen from me. **OR**
3. I did not receive the card and I have not incurred or authorized these charges. **OR**
4. I have neither incurred nor authorized the below transactions, The card was always in my possession

The last valid charge on the card done by me was at _____ on
_____ For INR _____

DETAILS OF DISPUTED ITEM*

Charge details shown in my statement dated _____

SERIAL NUMBER	TRANSACTION DATE	MERCHANT NAME	TRANSACTION AMOUNT

* All the above fields are mandatory

Additional Comments: _____

DECLARATION

I declare that above given information is true and correct to my knowledge. I understand that I can be held liable for all charges incurred before the date of reporting of loss/ theft and also, if dispute raised by me is found invalid, I agree to pay the charges levied by the bank for the same including the cost incurred for investigation of my claim. I understand that wrongful usage of my card constitutes a banking fraud and I agree that you may use this declaration to file a police complaint and take criminal action against the culprits found involved.

Name: _____
Phone / Fax: _____
Address: _____

Date: _____

Cardholder's Signature:
