

HOWARD UNIVERSITY

School of Divinity

HUSD FACILITY RESERVATION SURVEY

TODAY'S DATE (MM/DD/YYYY):

INSTRUCTIONS:

- THE FOLLOWING 12 QUESTIONS ARE BASED ON A SCALE OF 1-5, AS 5 REPRESENTS THE MOST AND 1 REPRESENTS THE LEAST.
- PLEASE TYPE, OR CLEARLY PRINT, YOUR RESPONSES IN THE YELLOW BOXES BELLOW.

QUALITY OF PHYSICAL FACILITY	
1) HOW SATISFIED WERE YOU WITH THE CLEANLINESS OF HUSD?	
2) HOW SATISFIED WERE YOU WITH THE INDOOR TEMPERATURE?	
3) HOW SATISFIED WERE YOU WITH THE FURNISHINGS?	
4) HOW SATISFIED WERE YOU WITH THE LIGHTING?	
5) HOW SATISFIED WERE YOU WITH THE OVERALL QUALITY OF VENUE(S) AT HUSD?	
QUALITY OF SERVICE	
6) HOW SATISFIED WERE YOU WITH THE QUALITY OF SERVICE PROVIDED BY THE HUSD FACILITIES COORDINATOR?	
7) HOW SATISFIED WERE YOU WITH THE RESERVATION PROCESS AT HUSD?	
8) HOW SATISFIED WERE YOU WITH THE QUALITY OF SERVICE PROVIDED BY SECURITY PERSONNEL AT HUSD?	
9) HOW SATISFIED WERE YOU WITH THE QUALITY OF SERVICE PROVIDED BY THE CUSTODIAN(S) AT HUSD?	
10) HOW SATISFIED WERE YOU WITH THE QUALITY OF SERVICE PROVIDED BY SODEXO?	
FUTURE EVENTS	
11) HOW LIKELY IS IT THAT YOU WOULD RETURN TO HUSD FOR ANOTHER FACILITY RESERVATION?	
12) HOW LIKELY IS THAT YOU WOULD RECOMMEND THE HUSD FACILITY TO SOMEONE ELSE?	

**THANK YOU VERY MUCH FOR TAKING THE TIME TO COMPLETE THIS IMPORTANT SURVEY!
WE VALUE YOUR FEEDBACK. PLEASE FEEL FREE TO SHARE ANY OTHER COMMENTS, CONCERNS, QUESTIONS OR SUGGESTIONS IN THE REMAINING SPACE AND/ OR ON THE BACK OF THIS SHEET.**

Last Updated 9/13/2012



1 / 1