

ENERGY STAR® Water Heater Program

0.67 EF storage tank rebate application



Please send me the \$200 rebate. I have purchased a qualifying natural gas water heater between January 1, 2014 and December 31, 2014.
***Please note: customer cheque will be addressed in the name of the account holder. Contractor cheque will be addressed to the business name.**

1. Customer information

*Account holder name (first/last)		FortisBC natural gas account number
Installation address	City	Postal code
Mailing address (if different from above)		
Telephone number	Email address	

2. Contractor information

Company name	Telephone number	Email address
Company address	City	Postal code

Are you a member of the FortisBC Contractor Program? Yes No If not, would you like to hear from us? Yes No

I certify that I have sold the customer named above a qualifying water heater listed on fortisbc.com/waterheater and that I have read and comply with the program terms and conditions on page two.

Contractor name (please print)	Contractor signature	Date (Yr/Mth/Day)
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Installation information

Contractor business name	BCSA gas contractor licence number	Installation permit number
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3. New water heater information

Brand name	Model number	Energy Factor (EF)	Purchase date (Yr/Mth/Day)	Total cost
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To what degree did the rebate affect your decision to purchase a qualifying water heater?
 Strongly affected Somewhat affected Did not affect at all Do not know

Residence information

Type of residence <input type="checkbox"/> Single family <input type="checkbox"/> Townhouse <input type="checkbox"/> Mobile home <input type="checkbox"/> Duplex <input type="checkbox"/> Other:	Is this a rental property? <input type="checkbox"/> Yes <input type="checkbox"/> No
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4. Old water heater information

Type of fuel <input type="checkbox"/> Natural gas <input type="checkbox"/> Electric <input type="checkbox"/> Other	Age (approx.)	Was your old water heater working and fully functional at the time you upgraded? <input type="checkbox"/> Yes <input type="checkbox"/> No
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5. Optional information

Yes, I would like to subscribe to *The Conserver*, our fun and informative monthly e-newsletter that may help save you money and energy.

How did you hear about the rebate?
 Contractor Bill insert FortisBC website Word of mouth Newspaper ad Radio Retailer Online ad

Declaration

By applying for a rebate from this program:
 I certify that I have read and comply with the program terms and conditions on page two.
 I certify that I meet the program eligibility criteria and agree that all information provided in this application form is true and correct.

Customer name (please print)	Customer signature	Date (Yr/Mth/Day)
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Send completed application and supporting documentation by January 31, 2015 to:

ENERGY STAR Water Heater Program
FortisBC Energy Inc.
PO Box 9090
Surrey BC V3T 5W4
Or
Email: rebates@fortisbc.com

Did you remember to?

- Sign your completed application form.
- Include a copy of the itemized receipt.
- Provide the installation permit number.

Note: registered mail or email is recommended. Faxes are not acceptable.

For more information, call **1-800-663-8400** or visit fortisbc.com/waterheater.

Program date is subject to change and total number of rebates available may be limited in FortisBC's discretion. Processing of applications may take a minimum of 90 days.

0.67 EF storage tank rebate application

Overview

FortisBC customers (each, a “Customer”) who purchase a new qualifying natural gas 0.67 EF storage tank water heater between January 1, 2014 and December 31, 2014 may be eligible for a \$200 rebate. FortisBC is offering an additional rebate of \$50 to the contractor involved with the purchase of the Customer’s qualifying water heater (each, a “Contractor”).

Eligible homes

- In order for the Customer and Contractor to qualify for a rebate under this program, the Customer must be a current residential customer of FortisBC Energy Inc., FortisBC Energy (Whistler) Inc. or FortisBC (Vancouver Island) Inc. (collectively, “FortisBC”) and install a qualifying water heater in a residence in the FortisBC natural gas or propane service territory.
- The Customer/Contractor is eligible to apply for one rebate for each qualifying water heater purchased and installed. Please ensure that proof of purchase for each qualifying water heater is obtained from the Dealer at the time of purchase.

Eligible water heaters

To qualify for the rebate, the 0.67 EF storage tank water heater must be:

- rated with an Energy Factor (EF) rating of 0.67 or greater;
- listed as a qualifying water heater on fortisbc.com/waterheater
- purchased and paid for in full between January 1, 2014 and December 31, 2014
- installed in accordance with the requirements of the BC Safety Authority and/or gas authority having jurisdiction in your area and in accordance with the manufacturer’s specifications and all applicable laws, codes, standards and ordinances.

Program process

- To be eligible for a rebate, the Customer must return a copy of the completed application form with a copy of the purchase invoice for the qualifying water heater and a copy of the gas contractor invoice that contains the purchase date, date of installation, details of the work performed, installation permit number and the BC Safety Authority gas contractor licence number.
- FortisBC must receive applications within 60 days of the purchase date.
- Applications must be postmarked no later than January 31, 2015.
- Applications must be signed by the Customer.
- Processing of applications may take a minimum of 90 days.
- FortisBC is not responsible for lost, delayed, damaged, illegible or incomplete applications;
- FortisBC reserves the right to refuse applications that it determines, in its sole discretion, are incomplete, inaccurate or otherwise do not meet program requirements.

Rebates

- Rebates will be issued in the form of a cheque addressed to the name of the FortisBC account holder for purchasing and installing a qualifying water heater.
- Contractor rebates will be issued to the business name identified on the application form.

Additional terms and conditions

- FortisBC may amend, modify or terminate this program at any time based on funding limitations or for any other reason, without notice.
- FortisBC, not being the designer, manufacturer or provider of a qualifying water heater, makes no representation or warranty, expressed or implied, as to the necessity, quality or efficiency of a qualifying water heater submitted under this program and accepts no liability or responsibility for such water heaters.
- FortisBC accepts no liability for work performed by or on behalf of a Customer with respect to the purchase, installation or maintenance of a qualifying water heater in conjunction with this program.
- The Customer agrees that FortisBC may record any resulting reductions in emissions and credit them to the FortisBC Greenhouse Gas Management Program.
- The Customer agrees that FortisBC has no liability concerning any estimated energy savings of qualifying water heaters submitted under this program or the installation, performance or fitness of such water heaters.
- The Customer and the Contractor are solely responsible for any tax liability imposed as a result of receiving a rebate cheque.
- Only one FortisBC rebate offer per appliance purchase. This program is independent of other incentives by other utilities, manufacturers, or government incentive programs or grants.
- Rebates cannot be assigned or transferred to another recipient.

Measurement, verification and evaluation

- By applying for this program, the Customer agrees that FortisBC may, at its discretion, evaluate the newly installed energy saving measure at the Customer’s premises for the purposes of verifying installation.
- “Customer information” means all information disclosed by the Customer in any program application materials, including personal information disclosed by the applicant, and any billing, energy use and consumption information for the premises at which the new energy saving measure(s) is installed for a period of two years before and two years after such installation. By applying for this program, the Customer acknowledges and agrees that:
 - FortisBC collects and uses the Customer information in order to process, administer and evaluate the program and develop other FortisBC energy efficiency programs.
 - FortisBC may contact the Customer in the future to evaluate the effectiveness of the program, which may include surveys.
 - FortisBC may retrieve the Customer’s billing, energy use and consumption information from the FortisBC account database for the period set out above in order to analyse consumption behaviour and energy savings attributable to the program.
 - FortisBC may disclose the Customer information to its affiliates, FortisBC Energy Inc. in order to administer and evaluate this program and develop other FortisBC energy efficiency programs.

For more information on FortisBC’s Privacy Policy, please visit fortisbc.com/privacy.