

Application for Concessions



Government of South Australia

Department for Communities and Social Inclusion

Use this form to apply for a concession on your household water and sewerage rates and/or an energy concession if you hold a card issued by Centrelink or the Department of Veterans' Affairs OR apply using the online application form at www.sa.gov.au/concessions. To apply for a concession on your Emergency Services Levy, use Form No APC F008. If you reside in a Residential Park and wish to apply for a Concession, use Form APC F019.

Please enter your personal details as they appear on your Centrelink or Veterans' Affairs Card.

Section A: About You (the Applicant)

Title	Surname		Date of Birth								
Given Names				D	D	M	M	Y	Y	Y	Y
Residential Address	Number	Street Name	Suburb / Town				Postcode				
(enter exactly as it appears on your Centrelink or Veterans' Affairs Card)											
Postal Address <small>(if different to above)</small>											
Telephone	Home					Mobile					
Email Address											
Preferred Contact Method		<input type="checkbox"/> Email	<input type="checkbox"/> Post	<input type="checkbox"/> Mobile Phone							
Partnership Status		<input type="checkbox"/> Single	<input type="checkbox"/> Married	<input type="checkbox"/> Domestic Partner ^a	<input type="checkbox"/> Widowed	<input type="checkbox"/> Divorced	<input type="checkbox"/> Separated				
Are you (do you identify as) Aboriginal or Torres Strait Islander?							<input type="checkbox"/> Yes	<input type="checkbox"/> No			

Section B: Your Living Arrangements

Q1 Is the above residential address your principal place of residence? Yes No

Q2 When did you first occupy the property?
(or approximate date, if more than 2 years ago) D D M M Y Y Y Y

Q3 Do you own or part-own the property you are living in? Yes No

Q4 Do you rent the above address? (ie through a tenancy agreement or lease arrangements) Yes No

Q5 Is there anyone living at the above address who is not your spouse, domestic partner^a or dependant^b? Yes - (Proceed to Q6) NO - (Proceed to Q8)

Q6 If YES to question 5, do they receive a benefit or pension from Centrelink or the Department of Veterans' Affairs (DVA)? Yes - (Proceed to Q8) NO - (Proceed to Q7)

Q7 If NO to question 6, does this person have an income of \$3000 or more per year? Yes No

OFFICE USE ONLY Housing SA	Customer ID:			
	Property ID:			
	Valuation Number:			
	Centrelink validation undertaken	<input type="checkbox"/> Yes	<input type="checkbox"/> No	___/___/___ DD / MM / YYYY
	Land Services Group validation undertaken	<input type="checkbox"/> Yes	<input type="checkbox"/> No	___/___/___ DD / MM / YYYY

Q8 If you are not a home owner or a private tenant, please indicate if you are a resident of any of the following: (with a cross in the relevant box)

<input type="checkbox"/> A Housing SA property	<input type="checkbox"/> An approved resident-funded retirement complex – under the <i>Retirement Villages Act 1987</i>
<input type="checkbox"/> A community housing association property	<input type="checkbox"/> A registered housing co-operative
<input type="checkbox"/> Other - please specify:	

Q9 If you live in a housing co-operative, housing association or retirement complex, please provide the name of the complex where you live.

Q10 Do you have a home rental-purchase agreement with Housing SA? Yes No

Notes:

- ^a 'Domestic Partner' includes opposite sex de facto relationships, same sex de facto relationships and those who live together as close companions or life partners.
- ^b 'Dependants' includes children under the age of 16 years and full-time students between 16-24 years who attend school, college or university, and children between 16-18 years in receipt of Youth Allowance, Sickness Allowance or Special Benefit.
- ^c Rental Purchase Agreement means you are paying rent towards the ownership of the house you occupy. The Rental Purchase Agreement is between yourself and Housing SA.

Section C: Your Income Details

Q11 Do you currently receive a payment from Centrelink or the Department of Veterans' Affairs (DVA)? Yes - (Proceed to Q12) No - (Proceed to Q14)

Q12 If YES to Q11, what type of Centrelink or DVA payment do you receive? Indicate (tick) your card type:

Eligible Payment Types – Aged/Aged Blind Pension, Carer payment, Civilian Widow, Disability/Blind Pension, DVA Service Pension, Parenting Payment Single, Widow B Pension, Wife Pension, NZ or British War Widow's Pension, ABSTUDY, Austudy, Youth Allowance, Community Development Employment Project (CDEP), New Enterprise Incentive Scheme (NEIS), Mature Age Allowance, Newstart, Partner Allowance, Parenting Payment, Sickness Allowance, Special Benefit, Widow Allowance, Bereavement Allowance.

Pensioner Concession Card
 Centrelink Health Care Card
 Department of Veterans' Affairs Gold Card*

***Department of Veterans' Affairs** – DVA Gold Repatriation Health Card (EDA, TPI, War Widow) or a DVA Gold Repatriation Health Card issued to a person with 80 or more overall impairment points under the *Military Rehabilitation and Compensation Act 2004*.

Insert your payment type

Q13 Please enter your Pension Number or Centrelink Customer Reference Number (CRN)

OR

Veterans' Affairs number (file number on Gold Cards)

Card start date or date of grant

(as shown on your card)
(not applicable for Gold Cards)

Q14 Do you hold a Commonwealth Seniors Health Card? Yes No

Please note: If you are the holder of a Commonwealth Seniors Health Card you will need to send in a copy of your card with your application.

If yes, enter the card start date

(as shown on your card)

Q15 Do you hold a Commonwealth Low Income Health Care Card? Yes No

Please note: If you are the holder of a Low Income Health Care Card you will need to send in a copy of your card with your application. Located at the bottom of your health care card is the card start date. Please tick a box below which matches with the code at the end of that date.

If yes, enter the card start date and end date

Start date
End date
(as shown on your card)

<input type="checkbox"/> LI	<input type="checkbox"/> YA	<input type="checkbox"/> NS	<input type="checkbox"/> PA	<input type="checkbox"/> PP	<input type="checkbox"/> SA
<input type="checkbox"/> SL	<input type="checkbox"/> WA	<input type="checkbox"/> BVA	<input type="checkbox"/> FFR	<input type="checkbox"/> DR	<input type="checkbox"/> MAA

Note: If you meet low income provisions, you and your spouse/domestic partner (if applicable) may be eligible for some concessions, even if you do not receive an eligible Centrelink payment and do not hold a Commonwealth Seniors Health Card or Low Income Health Care Card. If you think you might qualify as a low income applicant, please telephone the Concessions Hotline on 1800 307 758.

Section D: Information required for Energy concession.

Q16 Do you have an electricity account in your name from an energy retailer such as AGL, Origin or Simply Energy? (The name on your electricity account must be the same as the name on your Centrelink Concession Card). Yes - (Proceed to Q17) No - (Proceed to Q22)

Q17 If YES to Q16, is there an electricity meter in your home, i.e. is your home individually metered for electricity use? Yes - (Proceed to Q18) No - (Proceed to Q22)

Q18 If YES to Q17, what is the account number shown on your electricity bill?

Q19 What is the name of your electricity retailer? e.g. AGL, Origin, Simply Energy

Q20 What is the Billing Period shown on your **most recent** electricity account? D D M M Y Y Y Y to D D M M Y Y Y Y

Q21 What is your National Metering Identifier (NMI)? (as shown on your electricity account) (Proceed to Section E)

Q22 Do you receive a bill for your energy usage from the operator of the retirement village or complex in which you live? Yes (Attach a copy of the most recent electricity bill you have received from the operator.) (Proceed to Section E) No (Proceed to Q23)

Q23 If NO to Q22, how do you pay for your energy? (Please provide invoices and/or receipts for your energy costs) Generate own energy Use LPG Other - please specify below

Note: If you change your energy retailer or address please contact the Concessions Hotline on 1800 307 758.

Section E: Information required for water and sewerage concessions

If you are not currently receiving water or sewerage concessions and think you may be eligible, please complete this section.

Note: If you are a tenant of a property owned by Housing SA, please proceed to Section F.

Q24 Do you receive an account from SA Water for your water use? Yes - (Proceed to Q25) No - (Proceed to Q27)

Q25 If YES to Q24, what is your SA Water account number? (as appears in the top right hand corner of the account)
What is your Valuer-General number?

Q26 When did you purchase the property to which that account relates? (or if purchased more than 2 years ago, the approximate date) D D M M Y Y Y Y

Q27 Does your council rates notice include a charge to remove effluent from your property? (ie charges incurred from a Community Waste Water Management Scheme) Yes No

Q28 If you share ownership of your home with others, or if you are renting and there are other tenants listed on your rental agreement (including your spouse/domestic partner), please provide their details below:

Surname	Given Names	Their relationship to you (the applicant)	Their date/s of birth (if known)	Their % interest in the property	Do they live with you in the same property?
				%	<input type="checkbox"/> Yes <input type="checkbox"/> No
				%	<input type="checkbox"/> Yes <input type="checkbox"/> No
				%	<input type="checkbox"/> Yes <input type="checkbox"/> No
				%	<input type="checkbox"/> Yes <input type="checkbox"/> No

Q29 If you are renting your accommodation, does your landlord pass on the full cost of water usage to you as part of your rental agreement? Yes (Attach a copy of your rental agreement/lease) (Proceed to Q30) No (Proceed to Q30)

Q30 If you are renting your accommodation, do you receive a bill for your water from your landlord? Yes (Attach a copy of your most recent water bill) (Proceed to Section F) No (Proceed to Q31)

Q31 If none of Section E applies to you, how are you billed for your water usage?
(Provide evidence if possible. If you are unable to provide evidence, please call the Concessions Hotline for assistance on 1800 307 758)

Section F: Authority and declaration (please ensure you fully complete this section)

I (write applicant's full name) authorise:

The Department for Communities and Social Inclusion (DCSI), to use Centrelink Confirmation eServices to perform a Centrelink or Department of Veterans' Affairs (DVA) enquiry of my Centrelink Customer details and concession card status in order to determine if I qualify for a concession, remission, rebate or service. I authorise DCSI and the providers of the relevant services, both past and present, to exchange information required for this purpose. I authorise the Australian Government Department of Human Services to provide the results of that enquiry to DCSI.

I understand that:

- The Department of Human Services will use information I have provided to DCSI to confirm my eligibility for concessions, remissions, rebates or services and will disclose to DCSI my personal information, including my name, address, concession card status, payment type and payment status.
- This consent, once signed, remains valid while I am a customer of DCSI unless I withdraw it by contacting DCSI or the Department of Human Services.
- I can obtain proof of my circumstances/details from the Department of Human Services and provide it to DCSI so that my eligibility for relevant concessions, remissions, rebates or services can be determined.
- If I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the concession, remission, rebate or services provided by DCSI and providers of relevant services.

Your signature:

Date:

In order to assess and confirm my eligibility for the concession I have applied for, I authorise DCSI and the providers of the relevant services, both past and present, to exchange information required for this purpose.

Your signature:

Date:

I declare the following:

- All details provided by me on this form are true and correct.
- I will notify DCSI immediately if the information I have provided in this application for concessions changes OR to revoke this authority.
- I understand that it is an offence pursuant to Section 250 of the *Family and Community Services Act 1972* to obtain or attempt to obtain a concession by means of false pretence and that such an offence carries a fine or term of imprisonment.

Your signature:

Date:

NOTE if you:



- are a private tenant
- live in an approved resident-funded retirement complex
- are generating your own energy

you will need to provide the following documents to support your application

Private Tenant

A copy of your rental agreement (stating that you are responsible for the full cost of water usage) and copies of your water bills provided by your landlord.

Live in a residential complex

A copy of an electricity account showing your name and a copy of your most recent water bill if you are charged for your water.

Generating your own energy

Copies of receipts for ongoing energy costs such as LPG gas receipts.

Please note: If you are the holder of a Commonwealth Seniors Health Card or a Low Income Health Care Card you will need to send in a copy of your card with your application.

(Please send scanned copies by post or email to us, along with your completed application form)

Submit your application:

By post to Concessions
Reply Paid 292
Adelaide SA 5001 (no postage stamp required)

Online At www.sa.gov.au/concessions (using the online form)
By email concessions@sa.gov.au

For assistance or further information:

Telephone The Concessions Hotline on 1800 307 758
If you have a hearing or speech impairment, please use our text telephone service on TTY: (08) 8226 6789

Email concessions@sa.gov.au

Internet www.sa.gov.au/concessions