## COMMERCIAL-IN-CONFIDENCE

(After first entry)

## **Company Quad Chart Example**

Product/technology images can be inserted here in this quadrant	Who are your current key customers?
<ul> <li>Use short bullet points</li> <li>Total entry should not be more than a single A4 sheet.</li> <li>Do not use text smaller than 11 point</li> </ul>	<ul> <li>Names of discerning customers will demonstrate your track record</li> <li>It can be more informative/persuasive if you can briefly mention what they have sourced from you</li> <li>Identify Customers by name/program, project or capability <ul> <li>Do not simply state a company—note a program/platform</li> <li>Do not simply state Department of Defence or RAAF—note the project/platform</li> </ul> </li> <li>Who are your current key partners? <ul> <li>Partners</li> <li>Suppliers</li> <li>Parent company</li> </ul> </li> </ul>
<ul> <li>Describe your company's core capabilities</li> <li>Describe capabilities.</li> <li>Don't be vague, provide quantitative measures of your capabilities if possible (how many, how big, etc)</li> </ul>	<ul> <li>What are you current quality standards and other accreditations?</li> <li>List internationally recognised standards/certifications first</li> <li>List certificates and awards that are relevant to the capability (eg. AS9100 or 'ISO9000:2000 Certified by XYZ')</li> </ul>
<ul> <li>Describe your company's key discriminators</li> <li>What is it that sets your capabilities apart from other providers?</li> <li>How do your capabilities provide value to customers?</li> <li>What are the innovative features?</li> <li>What benefits would it provide?</li> <li>Competitiveness/Value for Money/Delivered Advantage</li> <li>Supportability/Sustainability (Through Life Costs)</li> </ul>	<ul> <li>Contact and address details</li> <li>Contact address: include name, postal and/or street address</li> <li>Phone, fax, email and website</li> <li>Attach Business card if it is a handout.</li> </ul>

Note: While generic quad charts are suitable for an un-researched audience, it is advisable to develop specific quad charts for each customer, focussing on their possible requirements.

Please fill in the Company Quad Chart form on the following page and submit upon completion.

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## **Company Quad Chart**