



MUMBAI RAILWAY VIKAS CORPORATION LTD

New technology MUTP-II Bombardier Electrics EMU rake has been introduced for passenger services on Western Railway w.e.f. 18.03.2015. Commuters are requested to send feedback/suggestions with regard to passenger amenities / facilities in the rake for further improvement, if found feasible.

Sr. No.	ITEM	OPTIONS	FEED BACK
1	Seating Pattern	a) OK b) Not OK	
2	Leg space between seats in 1 st class compartment	a) Adequate b) Inadequate	
3	Leg space between seats in 2 nd class compartment	a) Adequate b) Inadequate	
4	Visibility of Display of Passenger Information System	a) Adequate b) Needs Relocation	
5	Forced Ventilation System	a) Adequate b) Inadequate	
6	Number of fans & other electrical fittings	a) Adequate b) Inadequate	
7	Handles for standing passages	a) Adequate b) Inadequate	
8	Height & width of luggage rack	a) Adequate b) Needs to be lowered	
9	Window size	a) Adequate b) Inadequate	
10	Handle at door for boarding / alighting	a) OK b) Not OK	
11	Width of 1st Class Seat	a) Comfortable b) Uncomfortable	

Any other suggestion :-----

Name:----- Male Female Class

Address -----

----- Age Group: 0-25 26-50 Above 50

Tel/ Mobile No.:----- Date:----- Signature -----

Please send your feedback at :com@mrvc.gov.in.

Or

Post it to :

Chief Operations Manager,
Mumbai Railway Vikas Corporation Ltd.,
2nd Floor Churchgate Station Building,
Churchgate, Mumbai – 400 020