

PERFORMANCE AGREEMENT

Made and entered into by and between

THE ELIAS MOTSOALEDI LOCAL MUNICIPALITY

("the Municipality")

(Represented by M.M KGWALE, duly authorised by Municipal Council Resolution)

and

ONICCAH MAKGABELE NKOE

(Acting Director Strategic)

For the Financial Year: 1 July 2011 to 30 June 2012

1. INTRODUCTION

- 1.1. The Elias Motsoaledi Local Municipality has entered into a contract of employment with the Acting Director Strategic for a period of 5 years, ending on 28 February June 2015 in terms of Section 57(1)(a) of the Local Government: Municipal Systems Act 32 of 2000 ("the Systems Act").
- 1.2. Section 57(1)(b) of the Systems Act, read with the contract of employment concluded between the parties, requires the parties to conclude an annual performance agreement.
- 1.3. The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the Acting Director Strategic reporting to the Acting Municipal Manager, to a set of actions that will secure local government policy goals.
- 1.4. Notwithstanding the date of signature hereof, this agreement shall commence with effect from 1 July 2011 and shall endure for the period referred to in clause 1.1. above.

2. PURPOSE OF THIS AGREEMENT

- 2.1 The parties agree that the purposes of this Agreement are to:
 - 2.1.1. Comply with the provisions of Section 57(1)(b), 4(A), (4B) and (5) of the Systems act; and the employment contract entered into between the parties;
 - 2.1.2. State objectives and targets established for the Acting Director Strategic
 - 2.1.3. Specify accountabilities;
 - 2.1.4. Monitor and measure performance;
 - 2.1.5. Establish a transparent and accountable working relationship; and
 - 2.1.6. Give effect to the Acting Director Strategic's commitment to a performance-orientated relationship with its Acting Municipal Manager in attaining equitable and improved service delivery.

3. COMMENCEMENT AND DURATION

- 3.1. This Agreement will commence on the date of signature by both parties, which will be as soon as reasonably possible after **1st July 2011**, and, subject to paragraph 3.3, will continue in force until a new performance agreement is concluded between the parties as contemplated in paragraph 3.2.
- 3.2. The parties will review the provisions of this Agreement during June each year. The parties will conclude a new performance agreement that replaces this Agreement at least once a year by not later than July each year.
- 3.3. The performance score obtained during the performance review determines the annual salary increase and the payment of the performance bonus. The rules for awarding increases and bonuses are stipulated in the bonus scheme and merit increase rules available from Corporate Services. Should the Acting Director Strategic be entitled to a bonus and/or merit increase this will be paid out in the Acting Director Strategic s January salary.
- 3.4. This Agreement will terminate on the termination of Acting Director Strategic contract of employment for any reason.

4. PERFORMANCE OBJECTIVES

4.1. Annexure "A" sets out:

- 4.1.1. The performance objectives and targets that must be met by the Acting Director Strategic; and
- 4.1.2. The time frames within which those performance objectives and targets must be met.
- 4.2. The performance objectives and targets reflected in Annexure "A" are set by the Acting Municipal Manager in consultation with the Acting Director Strategic based on the Integrated

Development Plan and Service Delivery and Budget Implementation Plan and include key objectives; key performance indicators; target dates and weightings.

- 4.3. The key objectives describe the main tasks that need to be done. The key performance indicators provide the details of the evidence that must be provided to show that a key objective has been achieved. The target dates describe the timeframe in which the work must be achieved. The weightings show the relative importance of the key objective Acting Director Strategic's performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the Municipality's Integrated Development Plan.
- 4.5. The Acting Municipal Manager will make available to the Acting Director Strategic such employees as the Acting Director Strategic may reasonably require from time to time to assist her to meet the performance objectives and targets established in terms of to Acting Director Strategic ensure that he complies with those performance obligations and targets.
- 4.6. The Acting Director Strategic will at her request be delegated such powers by the Acting Municipal Manager as may in the discretion of the Acting Municipal Manager be reasonably required from time to time to enable her to meet the performance objectives and targets established in terms of this Agreement.
- 4.7. The Acting Municipal manager will be entitled to review and make reasonable changes to the provisions of Annexure "A". Annexure "A" may be amended by the Acting Municipal Manager when the EMLM's Performance Management System is adopted, implemented and/or amended as the case may be.

5. PERFORMANCE MANAGEMENT POLICY

The Parties record that the EMLM has a Performance Management Policy, which may be amended from time to time. It describes the systems and procedures of performance management in the municipality in which the Acting Director Strategic will be required to engage in performing her job.

6. EVALUATING PERFORMANCE

6.1. Annexure "A" to this Agreement sets out the standards and procedures for evaluating the Acting Director Strategic; performance;

6.2. The performance of the Acting Director Strategic in relation to her performance agreement shall be reviewed on a quarterly basis as follows:

First quarter : July – September

Second guarter : October – December

Third quarter : January – March

Fourth quarter : April - June

6.3. The Acting Director Strategic shall keep a record of the mid-year review and annual assessment meetings.

- 6.4. Performance feedback shall be based on the Acting Municipal Manager's assessment of the Acting Director Strategic performance.
- 6.5. The Acting Director Strategic will be entitled to review and make reasonable changes to the provisions of the performance plan from time to time for operational reasons. The Acting Director Strategic will be fully consulted before any such change is made.
- 6.6. The Acting Municipal Manager may amend the provisions of the performance plan whenever the performance management system is adopted, implemented and/or amended as the case may be. In that case the Acting Director Strategic will be fully consulted before any such change is made.

- 6.7. Despite the establishment of agreed intervals for evaluation, the Acting Municipal Manager may, in addition, review the Acting Director Strategic's performance at any stage while the contract of employment remains in force.
- 6.8. Personal growth and development needs identified during any performance review discussion must be documented and, where possible, actions agreed.
- 6.9. The Acting Director Strategic's performance will be measured in terms of contributions to the goals and strategies set out in the municipality's IDP.
- 6.10. The annual performance appraisal will involve:
 - a) Assessment of the achievement of results as outlined in the performance plan:
 - i. Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
 - ii. An indicative rating on the Five-point scale should be provided for each KPA.
 - iii. The applicable assessment rating calculator must then be used to add the scores and calculate a final KPA score.
- 6.11. It is recorded that in terms of the EMLM's Performance Management Policy and system, for purposes of evaluation the performance of the Acting Director Strategic s, the Evaluation Panel will assist in the evaluation of the Acting Director Strategic.

7. PERFORMANCE MANAGEMENT SYSTEM

7.1. The Acting Director Strategic agree to participate in the performance management system that the municipality adopts or introduces for the Acting Director Strategic, management and municipal staff of the municipality.

- 7.2. The Acting Director Strategic accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the Acting Director Strategic, management and municipal staff to perform to the standards required.
- 7.3. The Acting Municipal Manager will consult the Acting Director Strategic about the specific performance standards that will be included in the performance management system as applicable to the Acting Director Strategic.
- 7.4. The Acting Director Strategic agrees to participate in the performance management and development systems that the municipality adopts.
- 7.5. The Acting Director Strategic undertake to actively focus towards the promotion and implementation of the Key Performance Areas (KPA's) (including special projects relevant to his responsibilities) within the local government framework.

Key Performance Areas (KPA`s) for Municipal	Weighting
Managers	
Basic Service Delivery	
Municipal Institutional Development and Transformation	
Local Economic Development	
Municipal Financial Viability and management	
Good Governance and Public Participation	
Total	100%

7.6. The CCRs will make up the other 20% of the employee's assessment score. CCRs that are deemed to be most critical for the employee's specific job should be selected from the list below as agreed to be between the employer and the employee and must be considered with due regard to the proficiency level agreed to:

CORE COMPETENCY REQUIREMENTS FOR EMPLOYEES (CCR)			
Core Managerial and Occupational Competencies	Indicate Choice	Weight	

Total Percentage		100%
functioning of the municipality		
Exceptional and dynamic creativity to improve the		
Skills in governance		
implementation		
Competence in policy conceptualization, analysis and		
reporting		
Knowledge of performance management and		
Knowledge of development local government		
Legislative and national policy frameworks		
Core Occupational Competencies		
Honesty and Integrity		
Communication		
Client Orientation and Customer Focus	Compulsory	
People Management and Empowerment	Compulsory	
Problem Solving and Analysis		
Service Delivery Innovation		
Knowledge Management		
Change Management		
Financial Management	Compulsory	
Programme and Project Management		
Strategic Capacity and Leadership		

7.7. Reward for performance

The performance bonus will be determined by the Municipal Council based on affordability and the stipulations of the performance agreement.

A merit reward for performance in addition to the annual reviewed remuneration will be considered by the Council not later than September under the following conditions:

- a. The payment of the reward will be based on the period under review and result of the performance score;
- b. The amount of the reward will not exceed 14% of the remuneration, but will be subjected to affordability to the Municipality;
- c. The performance score will be obtained by using the performance plan;
- d. Where external factors have a negative influence on the result of the performance as scrutinized and recommended by the Performance Audit Committee, the Municipality may grant a reward. (Regulation Number 29089 of 01August 2006)
- e. The reward if granted, will be paid annually after the compilation of the financial statements and after finalisation of the performance appraisals;
- f. The final outcome of the performance appraisal will determine the reward;
- g. The following table will be used in determining the payment of the reward:

PERFORMANCE	APPRAISAL OF KPAs AND CCRs			
LEVEL	DESCRIPTION	RATING	ASSESSMENT SCORE	PERFORMANCE BONUS RATIOS

Performance far exceeds the standard	5	75 – 100	Maximum bonus allowed ito.	
expected for the job in all areas of the			Regulations is between 10%	
manager. The manager has achieved			and 14% of person's inclusive	
exceptional results against all			annual remuneration package	
performance criteria and indicators			The % as determined per	
specified in the Performance Plan and			Council Resolution is as	
maintained this in all areas of			follows:	
responsibility throughout the year.			75 – 76%	
			77 – 78% -	
			79 – 80% -	
			81 – 84% -	
			85 – 100%	
Performance is significantly higher than	4	65 – 74	Maximum bonus allowed ito.	
the standard expected for the job in all			Regulations is between 5%	
areas. The manager has achieved above			and 9% of person's inclusive	
fully effective results against more than			annual remuneration package	
half of the performance criteria and			The % as determined per	
indicators specified in the Performance			Council Resolution is as	
Plan and fully achieved all others			follows:	
throughout the year.			65 – 66%	
			67 – 68%	
			69 – 70%	
			72% -	
			73 – 74% -	
			9%	
	expected for the job in all areas of the manager. The manager has achieved exceptional results against all performance criteria and indicators specified in the Performance Plan and maintained this in all areas of responsibility throughout the year. Performance is significantly higher than the standard expected for the job in all areas. The manager has achieved above fully effective results against more than half of the performance criteria and indicators specified in the Performance Plan and fully achieved all others	expected for the job in all areas of the manager. The manager has achieved exceptional results against all performance criteria and indicators specified in the Performance Plan and maintained this in all areas of responsibility throughout the year. Performance is significantly higher than the standard expected for the job in all areas. The manager has achieved above fully effective results against more than half of the performance criteria and indicators specified in the Performance Plan and fully achieved all others	expected for the job in all areas of the manager. The manager has achieved exceptional results against all performance criteria and indicators specified in the Performance Plan and maintained this in all areas of responsibility throughout the year. Performance is significantly higher than the standard expected for the job in all areas. The manager has achieved above fully effective results against more than half of the performance criteria and indicators specified in the Performance Plan and fully achieved all others	

Level 3: Fully effective	Performance fully meets the standard expected for the job in all areas. The manager has achieved effective results against all significant performance criteria and indicators specified in the Performance Plan and may have achieved results significantly above expectations in one or two less significant areas throughout the year.	3	51 – 64	No bonus
Level 2: Performance not fully satisfactory	Performance is below the standard required for the job in key areas. The manager has achieved adequate results against many key performance criteria and indicators specified in the Performance Plan but did not fully achieved adequate results against others during the course of the year. Improvement in these areas is necessary to bring performance up to the standard expected.	2	31 – 50	No bonus
Level 1: Unacceptable performance	Performance does not meet the standard required for the job. The manager has not met one or more fundamental requirements and/or is achieving results that are well below the performance criteria and indicators in a number of significant areas of responsibility. The manager has failed to demonstrate the commitment or ability to bring performance up to the level expected despite efforts to encourage improvement.	1	Less than 30	No bonus

8. CONSULTATION

- 8.1. The Acting Municipal Manager agrees to consult the Acting Director Strategic timeously where the exercising of the Acting Director Strategic 's powers will
 - 8.1.1. Have a direct effect on the performance of any of the Acting Director Strategic 's functions;
 - 8.1.2. Commit the Acting Director Strategic to implement or to give effect to a decision made by the Acting Municipal Manager;
 - 8.1.3. Have a substantial financial effect on the municipality.
- 8.2. The Acting Municipal Manager agrees to inform the Acting Director Strategic of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 7.1 as soon as is practicable to enable the Acting Director Strategic to take any necessary action without delay.

9. MANAGEMENT OF OUTCOMES

- 9.1. The evaluation of the Acting Director Strategic's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 9.2. A performance bonus may be paid to the Acting Director Strategic in recognition of outstanding performance, in accordance with the "Acting Director Strategic's" policy and system referred to in this contract.
- 9.3. A merit increase may be paid to the Acting Director Strategic in recognition of outstanding performance, in accordance with the Municipal Performance Policy and system referred to in this contract.
- 9.4. In the case of unacceptable performance, the Acting Municipal Manager shall provide systematic remedial or developmental support to assist the Acting Director Strategic to improve his performance; and

- 9.5. Where the Acting Municipal Manager is, at any time during the Acting Director Strategic 's employment, not satisfied with the Acting Director Strategic 's performance with respect to any matter dealt with in this Agreement, the Acting Municipal Manager will give notice to the Acting Director Strategic to attend a meeting with the Acting Municipal Manager.
- 9.6. The Acting Director Strategic will have the opportunity at the meeting to satisfy the Acting Municipal Manager of the measures being taken to ensure that the Acting Director Strategic's performance becomes satisfactory and any programme, including any dates, for implementing these measures.
- 9.7. Where there is a dispute or difference as to the performance of the Acting Director Strategic under this Agreement, the parties will confer with a view to resolving the dispute or difference.
- 9.8. If at any stage thereafter the Acting Municipal Manager holds the view that the performance of the Acting Director Strategic is not satisfactory, the municipality will, subject to compliance with applicable labour legislation, be entitled by notice in writing to the Acting Director Strategic to terminate the Acting Director Strategic employment in accordance with the notice period set out in the Acting Director Strategic's contract of employment.
- 9.9. Nothing contained in this Agreement in any way limits the right of the municipality to terminate the Acting Director Strategic's contract of employment with or without notice for any other breach by the Acting Director Strategic of his obligations to the municipality or for any other valid reason in law.

10. DISPUTES

- 10.1. In the event that the Acting Director Strategic is dissatisfied with any decision or action of the Acting Municipal Manager or of the municipality in terms of this Agreement, or where a dispute or difference arises as to the extent to which the Acting Director Strategic has achieved the performance objectives and targets established in terms of this Agreement, the Acting Director Strategic may meet with the Acting Municipal Manager with a view to resolving the issue. At the Acting Director Strategic's request the Acting Municipal Manager will record the outcome of the meeting in writing.
- 10.2. In the event that the Acting Director Strategic remains dissatisfied with the outcome of that meeting, he may raise the issue in writing with the Mayor by requesting that the issue be placed on the agenda of an appropriate meeting of the Exco. The Exco will determine a process for resolving the issue, which will involve at least providing the Acting Director Strategic with an opportunity to state this case orally or in writing. At the Acting Director Strategic's request the Exco will record its decision on the issue in writing. The decision of the Exco on the issue will be made within 2 weeks of the issue being raised, or as soon thereafter as possible, and will be final.

11. GENERAL

- 11.1. The contents of the Agreement and the outcome of any review conducted in terms of Annexure "A" will not be confidential, and may be made available to the public by the municipality, where appropriate.
- 11.2. Nothing in this Agreement diminishes the obligations, duties or accountabilities of the Acting Director Strategic in terms of his contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

12. ACTING DIRECTOR STRATEGIC'S DEVELOPMENT PLAN FOR THE PERIODJULY 2011 – JUNE 2012

Skills/performance gap (in order of priority)	Outcomes expected (measurable indicators)	Suggested training and/or development activity	Suggested mode of delivery	Suggested timeframes	Work opportunity to practice skills or development Area	Support person

SIGNED at <u>Grobiersdal</u> on <u>this</u>	<u>day of</u> July 2011.	
For: THE ELIAS MOTSOALEDI LOCAI	LMUNICIPALITY	
KGWALE M.M.	DATE	
MUNICIPAL MANAGER		
Witness:	Witness:	
SIGNED at <u>Groblersdal</u> on <u>this</u>	<u>day of</u> July 2011.	
NKOE O.M ACTING DIRECTOR STRATEGIC	DATE	
Witness:	Witness:	