# County of Peterborough Job Description

Position:	Administrative/Communications Assistant	Position ID:	0132
		Bargaining Unit:	Local 1306
Department:	Procurement, Facilities & Communication	Salary Grade:	
Reports to:	Director, Procurement, Facilities & Communication	Date:	February 2013

This job description is:	New 🖂	Existing	Revised	Rescinded	
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## **Job Summary:**

The Administrative/Communications Assistant to the Director, Procurement, Facilities & Communication provides administrative support to the Director and provides effective liaison for employees, divisions/departments and external parties. This position is responsible for coordinating and providing administrative support; and assisting with public relations, communications, legal/insurance matter, special events and special projects. This position acts as the point of liaison for all employees, departments and external parties in the absence of the Director.

## **Duties and Key Responsibilities:**

#### **Administrative Assistance**

35%

- Assist in the preparation of correspondence and reports on behalf of Director;
- Schedule meetings and provide calendar maintenance to Director;
- Provide coordination and assistance to the Director in preparation of meetings;
- Co-ordinate meetings and events at the request of Director and provide required administrative support;
- Assist in the development of draft reports including newsletters and correspondence upon request;
- Track and monitor budgets of the Director;
- Act as first line of communication on behalf of Director for phone calls, emails, and inperson contact and assist where possible and/or redirect as necessary;
- Schedule and coordinate travel/conference arrangements as required;
- Prepare and submit expense reports for Director;
- Prepare and/or maintain minutes and agendas for meetings and committees including necessary follow up duties: and
- Provide administrative and confidential support to the Director and handle confidential and time sensitive materials.

#### **Public Relations & Communications**

25%

- Coordinate public relations events/issues as required;
- Prepare draft press releases as directed by the Director;
- Draft advertisements for review by the Director;
- Organize meetings and presentations on behalf of the Director including the development of PowerPoint presentations and handouts;
- Administer the day to day postings and monitor the County website and any other communication modes as required;
- Assist with corporate communications to staff and Council;

## Facilities, Legal/Insurance, Procurement

25%

- Assist Director with all aspects of Insurance and Legal Claims including liaison with departments and insurance adjusters;
- Administer the Facility request ticketing system assigning repairs to approved contractors, issuing Purchase Orders, tracking status of requests;
- Coordinate and maintain the tracking of energy use for all facilities in accordance with the County's Energy Management Plan – data entry and running required reports for compliance;
- Assist with procurement document preparation and issuance, including advertisement and notifications in accordance with the County's Purchasing Policy

## Special Projects/Lang Pioneer Village Museum

10%

- Act as a liaison between the Director and internal and external stakeholders with regard to special projects as required;
- Follow up and complete administrative tasks regarding special projects;
- Assist in grant applications and provide research on special projects as directed by the Director;
- Co-ordinate and attend meetings to assist Director in special project work;
- Prepare drafts of documents and reports as needed;
- Handle administrative detail pertaining to special projects.

## **Records Management**

5%

 Ensure all files for the offices of the Director are accurately filed in corporate-wide filing system and in accordance with legislated and approved retention schedules.

## **Supervisory Responsibilities:**

This position does not normally supervise the work of others.

## Job Specifications:

- Community College Diploma or University Degree in business administration and/or communications or equivalent;
- Minimum three (3) years' experience in a progressively responsible administrative position, preferably in a municipal or regional government environment, with excellent organizational skills and proven close attention to details
- Experience in the co-ordination and administration of projects, preferably in the Municipal sector;
- Accredited (or progress towards) Municipal Administration Program (MAP) certification preferred;
- Demonstrated written and oral communication skills required;
- Excellent interpersonal skills with the ability to relate to a wide diversity of internal and external stakeholders with a well-developed awareness for sensitive political implications and nuances;
- · Ability to work with highly confidential information;
- · Demonstrated minute-taking skills required;
- Understanding of municipal systems, local government and upper tier responsibilities;
- Advanced computer skills in data entry, word processing and other pertinent software i.e. MS Office Word, Access, Excel, PowerPoint, and MS Outlook are required;
- Advanced skills in communications; experience with preparing and issuing news and press releases and website content management systems preferred
- Knowledge of general office equipment required;
- Knowledge of formal file systems required, TOMRMS filing system experience an asset.

# **Key Performance Competencies:**

- Demonstrated ability to manage and prioritize workload, establish a course of action; (planning/organizing workload)
- Demonstrated attention to detail and quality when drafting and preparing correspondence and reports; (attention to detail)
- Demonstrated ability to express ideas clearly and concisely and to project a professional and positive image; (communication skills)
- Demonstrated ability to work independently with minimal supervision (initiative and independence)
- Demonstrated ability to deal with a variety of clients and stakeholders with diplomacy and tact; (communication skills)

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- Demonstrated ability to focus concentration when receiving direction and when taking minutes of meetings; (active listening)
- Demonstrated awareness of organizational issues, procedures and activities to coordinate information flow between staff, Council and the public who call or visit the office; (organizational awareness)
- Ability to assist with research information. (technical/professional knowledge)
- Demonstrated ability to work with others, display enthusiasm and promote a friendly work environment, respect the needs and contributions of others, work closely with other departments/Council members as necessary, support group decisions, and display team spirit by subordinating own objectives for the objectives of the Corporation; (teamwork/collaboration).

## **Working Conditions:**

expected standards of performance.

- Work in a typical office environment with some travel to external meetings and events as required;
- Deal with continuous interruptions from staff and phone; and
- Occasional need to work past regular workday and some evening and weekend hours.

I have read this Job Description and understand the job requirements of this position and the

Signature of Incumbent	Date	
Signature of Chief Administrative Officer	 Date	