

# INTRODUCING *an easier way to order* PHARMACEUTICAL SAMPLES.

The **Henry Schein Rx Samples Service** is a **FREE** and secure service that enables eligible prescribers (*Physicians, Nurse Practitioners and Physicians Assistants*) to order pharmaceutical samples and vouchers online – easily and conveniently. The service is sponsored by leading pharmaceutical manufacturers to meet prescriber requests for consistent sample supplies.

## Why Sample? Rx sampling is widely known to:

- ✓ Provide valuable information about patient response to a new therapy
- ✓ Increase patient compliance: 30% of patients fill a Rx only when provided a sample, regardless of their age, income or gender\*
- ✓ Enable patients to initiate treatment faster
- ✓ Increase patient satisfaction with the “care” experience

\*Source: Datamonitor

## The Henry Schein Rx Samples Service offers:

- Access to leading brands not currently (or consistently) available to you today
- 100% compliance with industry regulations
- **Recurring Request** which automatically faxes or e-mails a completed sample request form to your office every 4 weeks

## You control the inventory

- **Recurring Request** available for most brands!
- Multiple ship-to locations option within state lines
- Total order tracking and brand updates via E-mail
- Consistent supply of select drug samples



# QUICK AND EASY TO USE

You can activate your account and order samples immediately!

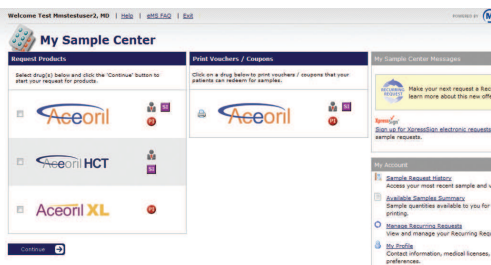
**1**

Go to **www.hsrxss.com** and **Click**

**Check Eligibility & Register**

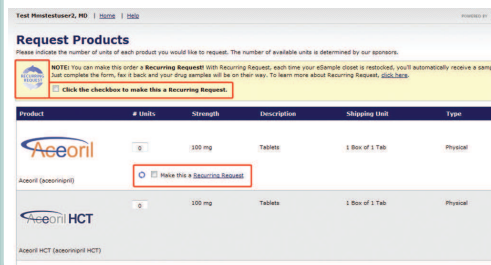
**2**

Select brands of interest



**3**

Click **Recurring Request**  
(when option available)



**4**

Print, sign and return to the fax number on the form

### FAX Order Form for Samples

#### Instructions for Requesting Samples:

1. Please complete all the information listed below. In compliance with the Prescription Drug Marketing Act (PDMA) regulations, incomplete requests cannot be processed.
2. Federal law requires that you indicate your professional designation and State License Number, then sign and date this form indicating your request for these samples in hard copy. These samples are not for sale, offer to sell, trade, or barter.
3. Please FAX the completed form to [FAX Number].
4. Keep your original, signed hard copy form in your office files to comply with federal law.

#### Please complete the following using a blue or black ink pen.

I certify that I am a licensed practitioner who can legally prescribe in my state. If I am a practitioner with dependent authority in my state, I certify that I have a current Collaborative Agreement on the web with my collaborating physician which includes the samples requested. I am requesting product samples so that I may have an opportunity to evaluate the tolerability and effectiveness in an appropriate patient. I will not ask, offer to sell, trade, or barter samples nor will I seek reimbursement from any payer for providing these samples to a patient. I further certify this is my personal, original signature.

Prescriber's State License #: \_\_\_\_\_ Request Date: \_\_\_\_\_  
 Prescriber's Signature: \_\_\_\_\_ (Request valid through \_\_\_\_\_)  
 (Signature must be written. No Signature Stamps will be accepted.)  
 (Check one) MD [ ] DO [ ] NP [ ] PA [ ]

\*\* FAX this completed form to [Phone Number] by [Date] \*\*

That's it! Your samples will typically arrive within 4–6 business days.



**We're here to help**

**Need assistance getting started or placing your order?**  
 E-mail us at [henryscheinRxsamples@emedsample.com](mailto:henryscheinRxsamples@emedsample.com)  
 or call us toll-free at (866) 772-1580.

**What are the benefits of medication samples to my practice?**

Most doctors surveyed agree that samples help them get patients on new treatments faster. Patients appreciate the fact that medication samples save them time and money.

**Why should I order my medication samples online?**

Practices that order samples online benefit from the convenience of accessing leading prescription drugs and the ability to control the ordering process. You can order samples as needed—and at your own convenience. Four in five physicians surveyed expressed strong interest in ordering medication samples online.

**What if a sample I need is not available via this service?**

New sample brands are continuously added to this service. If you have a specific interest in having a sample added, provide feedback via the Customer Support link on this site.

**How do I know my request for samples has been processed properly?**

You will receive an E-mail confirmation from the Henry Schein Rx Samples Service whenever you successfully submit a sample order. Note that completing an order requires you to print and fax the standard request form provided by this service or to use XpressSign where available.

**What is XpressSign™ and how does it work?**

FDA regulations allow the use of electronic signatures for requesting samples instead of having to sign order forms. XpressSign is a unique way for eligible prescribers to electronically sign and submit drug sample orders. To enroll for XpressSign, a qualified prescriber simply completes the one-time Xpress Sign registration process—enrollment is not complete until MedManage receives via fax your handwritten signature on a form certifying your understanding that a) your electronic signature is a legally binding equivalent to your handwritten signature; b) that only the registered prescriber may use the electronic signature feature to order drug samples; and c) the registered prescriber keeps his/her XpressSign password secure at all times. When ordering drug samples using XpressSign, you simply request what you want and enter your XpressSign password—your sample order is then electronically transmitted for shipment directly to your office. The service will prompt you to change your password every 180 days for added security.

**What is the cost of the service?**

This service is available and free to eligible medical practitioners. There is no cost to order or receive medication samples. It is made possible by participating pharmaceutical manufacturers and powered by technology from MedManage Systems, Inc.

**Who within the practice can order samples online?**

Although members of the eligible prescriber's staff may assist in the ordering process using the online sample service, only the eligible prescriber can sign the drug sample order by using the system-generated fax form or XpressSign.

**What samples are available to me?**

To find out what samples are available to you through this highly personalized and secure service, simply log in at [www.hsrxss.com](http://www.hsrxss.com). Available drug samples are displayed in your personal Sample Center.

**How will I be notified when additional samples are available?**

You will be notified automatically whenever new samples are available using the E-mail address you provide when you activate your account.

**How long will it take for my order for drug samples to arrive?**

Medication samples typically arrive within 4 to 6 business days of your order.

**What if I need information about the drug samples offered?**

Information on medications offered through this service can be obtained through the pharmaceutical manufacturer. For your convenience, links to this information are provided on our Web site ([www.hsrxss.com](http://www.hsrxss.com)).

**Whom do I call for assistance with the use of this service?**

You can contact customer service by using the Customer Support link on the Henry Schein Rx Samples Service Web site or by calling our toll-free customer support hotline at **(866) 772-1580**.

**What other kinds of communications can I expect to receive associated with this service?**

The Henry Schein Rx Samples Service uses the E-mail address you supply when activating your account only for the purpose of providing confirmations that you have completed your account activation or order successfully and for notifying you when new samples are available. Your E-mail address and associated information will not be used for any other purpose.

**What if I want to discontinue my participation in the online sampling service?**

No problem. You may deactivate your account at any time by using the Customer Support link on the Henry Schein Rx Samples Service Web site or by calling our toll-free customer support hotline at **(866) 772-1580**.

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