



## Medical Billing Business Frequently Asked Questions

As many of you know, I have been in the Medical Billing Industry for 23 years. **I have assisted many people in beginning their Medical Billing Businesses.** I owned and operated my Medical Billing Business, which I started in a corner of my bedroom, for 13 years.

Over the years, I've frequently been asked the following questions:

**Q. How much money can one make in their own Medical Billing Business?**

A. The sky is pretty much the limit, depending on how large you wish to grow and what revenue sources you wish to add. My very first client was my largest client ever. He brought me in \$5800 consistently, each month. At the height of my business, I had 47 clients.

**Q. Does it matter what software you use in your business?**

A. Yes, it does. Your software can make or break you. It is the single most important tool in your business!

**Q. Is Medical Billing hard to do?**

A. In my opinion, it is not, but I specialized in chiropractic billing so I only dealt with a limited amount of codes.

**Q. Do I need to be a coder to do Medical Billing?**

A. Absolutely not. The codes are provided to you by your client.

**Q. Am I limited to just my local area with regard to clients?**

A. No. My clients were scattered all over the country. Many of them I had never even met in person.

**Q. What Software did you use in your business?**

A. At the time, it was called **OneClaim Plus**. I bought the software development company, upgraded the software from MS DOS to Windows and renamed it **Practice Manager**. It is now called **Practice Manager X3 (PMX3)** and is owned by Synergy Medical Systems.

**I have written several articles about Medical Billing**, which also answer many other questions. If you would like to read the articles, you can go to:

<http://www.billing-coding.com/EDBoard-Details.cfm?edbid=111>

Link is clickable

**I also wrote the Medical Billing Business Marketing & Resource Guide.** I provide the first 4 Chapters FREE. These chapters discuss how I began my business and how to address the fears of beginning your own business. You can download these chapters by going to:

[http://medicalbillingcourse.com/MBBR1\\_4.pdf](http://medicalbillingcourse.com/MBBR1_4.pdf)

Link is clickable

**Best wishes to you!**

Tammy



# Medical Billing Business Success Package

We take the Guess Work out of What You Need to Operate a Successful Medical Billing Center Business

## Software

CGM DAQBilling (see flyers for features and pricing)

## Publications

- ◆ **Understanding Health Insurance** - A Guide to Billing & Reimbursement
- ◆ **Start Your Own Medical Claims Service** - A Step by Step Guide to Success
- ◆ **Seal the Deal** - The Essential Mindset for Growing Your Professional Service Business
- ◆ **2016 CPT Coding Manual**
- ◆ **2016 ICD Coding Manual**

## Subscriptions

### BC Advantage Magazine

- ◆ **One Year Magazine & Online Subscription**
- ◆ **Free Medical Billing Business Listing**
- ◆ **Medical Billing Forum**



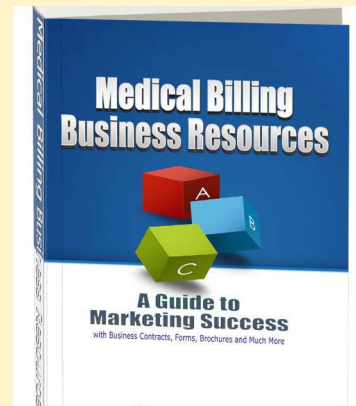
## Medical Billing Business Resource Guide

An extremely valuable and effective guide for Branding and Marketing Your Business! Follow the 8 Steps and your business will be branded and your Marketing Material will be produced and ready for distribution.

- ◆ Business Branding
- ◆ Proven Marketing Methods
- ◆ Marketing Samples

### Business Forms with Files

Billing Service Contracts (cost \$2500 to produce), Proposals, Client Profile, New Client Registration, Daysheet, Patient Payment Sheet, Service Charge Sheet and more.



## Medical Billing Course Deluxe Program

### Medical Billing Course Program 1

If you have already taken this course, the program in this package will be used to train employees.



PACKAGE VALUE

\$6630.95

CALL TODAY!

(888) 274-2745

\$3995.00

# CGM DAQbilling™

Practice Management Solution



*A web-based practice management solution designed for convenience, ease-of-use and cost effectiveness.*

## CGM DAQbilling™

CGM Daqbilling is a practice management system founded on the philosophy that IT should simplify processes rather than complicate them. Our secure web-based system is easy to setup and use. It requires minimal training to get you up and running. With built-in tools for enhanced productivity, CGM DAQbilling provides a convenient, cost-effective solution to manage your billing and payment processing.

**ICD-10 Compliant**

**HIPAA Compliant  
Data Hosting**

**Comprehensive  
Report Library**

**Financial Monitoring  
Tool: *Healthcheck***

**Insurance Eligibility  
Verification (IEV)**

**Broadcast Tool  
For System-Wide  
Notification**

**Versatile Scheduler  
that Mimics  
Microsoft Outlook®**

**Automated  
Insurance Payment  
Posting with E-  
Remittance Advice**

**Integrated Rules  
Engine for Claim  
Scrubbing**

**Virtual Lobby that  
Serves as an Added  
Layer of Control**

# CGM DAQbilling™

Practice Management Solution

## FEATURES

- **Clearinghouse Integration for Higher Claims Acceptance Rates**  
CGM DAQbilling™ is tightly integrated with a state-of-the-art clearinghouse that is fully owned by CompuGroup Medical. An integrated rules engine serves as a filter for errors and provides an additional layer for claims scrubbing.
- **Reliable Data Interchange**  
CGM DAQbilling™ uses HL7 interfaces for easy and reliable data exchange. CMG DAQbilling™ interfaces easily with HER solutions. This includes CGM EHRweb and CGM LabDAQ.
- **Smooth Migration of Data at a Fixed Rate**  
Transitioning to CGM DAQbilling™ is easy and convenient. Ask your Sales Representative for details. If you would like a quote, please contact your Sales Representative at (888) 274-2745 or email [daqbilling@medicalbillingcourse.com](mailto:daqbilling@medicalbillingcourse.com).

- **Streamlined Billing**  
CGM DAQbilling has an automated print and mail service that allows for patient statements to be schedule for delivery. Financial statements have a professional 3<sup>rd</sup> party look and are offered at a very competitive rate.
- **Pay-As-You-Go Pricing**  
The CGM DAQbilling pricing model is simple, transparent and most of all – competitive. You pay no license fee, no per-user fee and no provider fees. With CGM DAQbilling, you pay as you go.

## Earn Rewards!

Spread the word about CGM  
DAQbilling™

Once you choose CGM DAQbilling™ as your practice management solution, you automatically become part of our Referral Program.

As a member, you will earn a reward for every new customer that you refer.

*“CGM DAQbilling™ is a user friendly practice management system that offers easy to read daily and monthly reports. With a click of a few buttons, you are able to determine the financial health of a medical practice. The Support Team is friendly, knowledgeable and accessible via phone call or email. The response time using either form of communication is impeccable.”*

Yvonne A. Clark  
Medical Billing/Credentialing Specialist  
In Good Health Medical Billing

# CGM DAQbilling™

Practice Management Solution

**Software Base Price**                 \$2495.00

Includes Scanner (mailed to you)

## Per Claim Fees

0-500	.75
501-1000	.70
1001-1500	.65
1501-2500	.60
2501-3500	.55
3501-5000	.50
5001+	.45

## Transaction Fees

ERA   .25 each  
(electronic remittance advice)

IEV   .25 each  
(insurance eligibility verification)

EPS   .20 plus the cost of postage and .10 per each  
(electronic patient statement)                 additional page

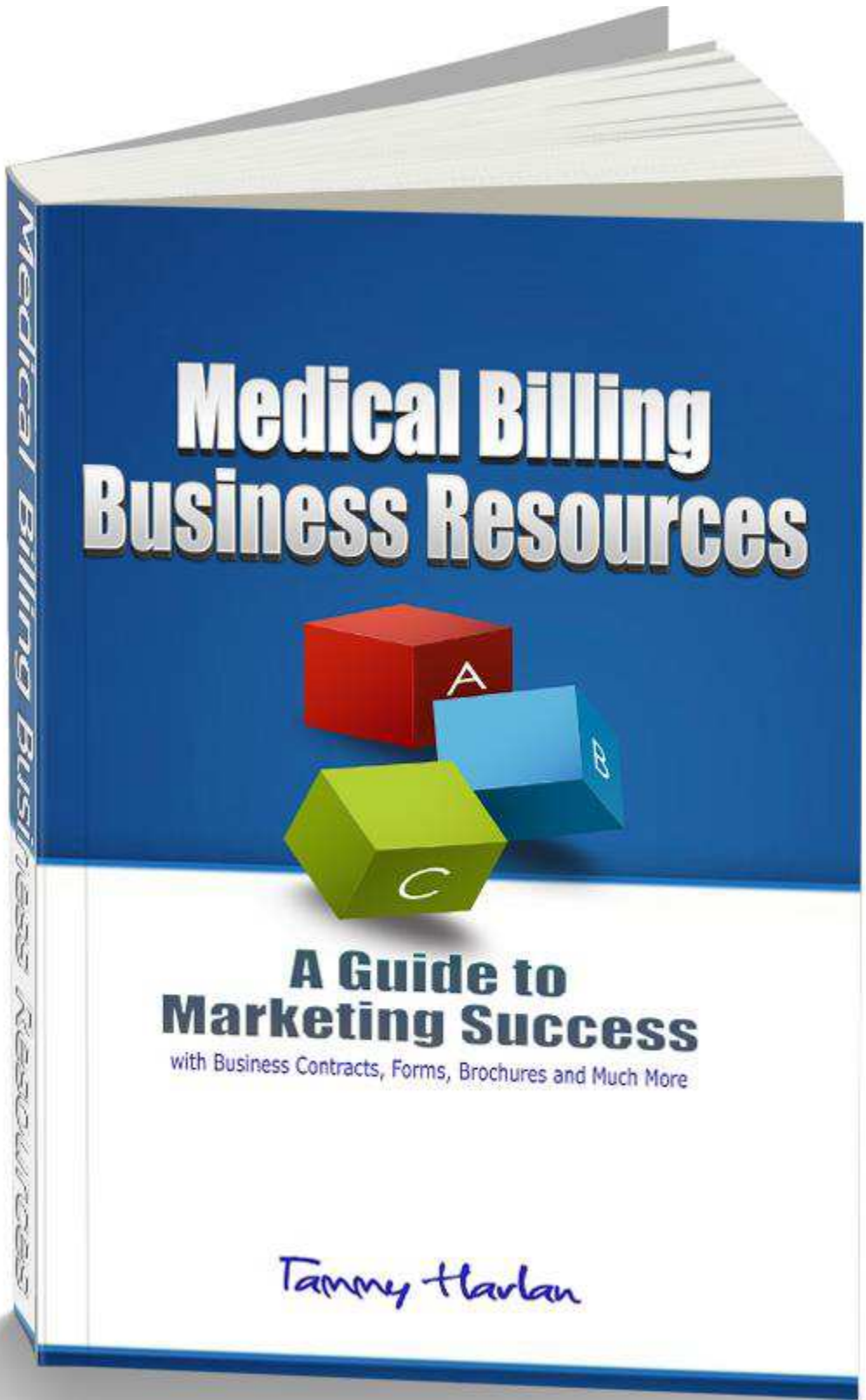
## Monthly Database/Schema Fees

The monthly charge is an “either/or” charge. It will either be the total of your claims and transaction charges or a monthly minimum of \$200.00 (whichever is greater). This includes all of your support and software updates.

**Choice of Clearinghouse:** CGM is its own clearinghouse.

## Training

8 solid hours of WebX training in the DAQbilling Software Program



# Medical Billing Business Resources



## A Guide to Marketing Success

with Business Contracts, Forms, Brochures and Much More

*Tammy Harlan*

# The Medical Billing Business Resources Guide

**This is the instruction guide followed by many of our [Successful Medical Billing Business owners](#).**

The first four chapters tells my story about beginning a Medical Billing Business in the corner of my bedroom. It was my desire to be able to stay at home with my children, while also bringing in a good income.

The first four chapters also deals with the fear of beginning a business and my advice on how best to put this in perspective and utilize it for success.

## The Marketing Agenda

This portion of the guide will take you through 12 easy steps of branding, naming and defining your business and services. At the end of these 12 steps, your Marketing Material has been produced and you are ready for your first mailing!

**MANY of our Students have gone on to Successful Medical Billing Business Ownership by following the instruction in this guide.**

**But the guide doesn't stop at Marketing!**

Read the Table of Contents below to see what else is included in this *(over 300 page)* valuable guide.

## Table of Contents

**Chapter 1: The Fear Factor**

**Chapter 2: In the Beginning There Was Motivation**

**Chapter 3: Frustration is the Mother of Invention**

**Chapter 4: Fake It Until You Make It**

## Marketing Agenda for the Medical Billing Business

### The Basics

**Step 1:** What Are Your Competitors Doing?

**Step 2:** Choose Your Market

**Step 3:** Research Specific Competition

**Step 4:** Dissect the Competition/Information

**Step 5:** Specialty Forums/Discussion Boards

- Step 6:** Define Your Services
- Step 7:** Produce Your Material
- Step 8:** Choose One Marketing Medium and Perfect It
- Step 9:** Choose a Distribution Medium
- Step 10:** Cold Calling
- Step 11:** Internet Discussion Forums/Continuing Education
- Step 12:** You are Marketing - The Benefits of Selling Benefits

## **Sample Documents**

- Medical Billing Business Press Release
- Client Office Profile
- Client Proposal/Letter of Engagement
- Medical Billing Business Contract
- New Client Registration

## **Articles - Marketing Your Medical Billing Business**

- Why Doctor's Should Outsource Their Billing
- Relinquishing Control of In-House Billing
- Medical Billing Services Save Healthcare Practices Time & Money
- Don't Undervalue Yourself!
- Marketing Your Medical Billing Business
- How to Win Friends and Influence Physicians
- Tips for Designing Your Brochure
- Honey, I Shrunk the Company - Market or Perish
- Cold Calls
- The 3 Essentials for Success

## **Articles - Medical Billing Procedure**

- Client Data Conversion
- Setting Provider Fees
- The Office Manager and Billing Reports
- The Magic of Modifiers
- Avoid These on Claims Submitted to Carriers
- An Ounce of Prevention is Worth a Pound of Cure
- The EOB Says "Bundled" - Now What?
- Modifier 25 - The OIG Hasn't Lost Its Edge
- Collecting Self-Pay Balances
- Successful Insurance Reimbursement



Most Common Medical Bill Coding Errors

## **Articles - Medical Billing Business Miscellaneous**

Just What the Doctor Ordered

Stress for Less - Tips to Organize Your Time

Effective Leadership: Do You Have What it Takes?

Increasing Collections and Reducing Denials

Professional Courtesy - It's Just Bad Business

How the Affordable Care Act will Help Your Medical Billing Business Thrive

## **Medical Billing Business Stories**

### **Client Testimonials**

### **Physician Specialties and Descriptions**

### **Third Party Medical Billing Compliance Guidelines (OIG)**

### **Business Contracts and Office Forms**

Client Daysheet (includes customizable .docx file)

Sample Daysheet (includes customizable .docx file)

Service Charge Form (includes customizable .docx file)

Patient Payment Sheet (includes customizable .docx file)

Billing Office Information Sheet (includes customizable .docx file)

Billing Center Associate Agreement (HIPAA) (includes customizable .docx file)

Group NPI Form (includes customizable .xls file)

Individual NPI Form (includes customizable .xls file)

Billing Center Contract 1 (includes customizable .docx file)

Billing Center Contract 2 (includes customizable .docx file)

### **Sample Brochures and Flyers**

### **All About Claims Appeals**

## Ala Carte Pricing

Software		
Item	Price	Total
DAQBilling	2495.00	
Medical Billing Course		
Deluxe Program	699.95	
Complete Program	599.95	
Certificate Program	499.95	
Medical Billing Business Resource Guide		
EBook and Files	390.00	
Publications		
Understanding Health Ins	138.00	
Start Your Own Medical Claims Service	18.00	
Seal the Deal	20.00	
2016 CPT4 Coding Manual	104.00	
2016 ICD Coding Manual	96.00	
ChiroCode Deskbook	130.00	
Subscriptions		
BC Advantage Magazine 1 Year Print & Online	55.00	

## Package Pricing

<b>Medical Billing Business Success Package</b>	<b>3995.00</b>	
Marketing Assistance 3 Mo	<b>1500.00</b>	
<b>SUBTOTAL</b>		
<b>TAX (if applicable)</b>		
<b>CREDITS</b>		
<b>TOTAL</b>		

## Purchasing

### BILLING INFORMATION

Name:

Address:

City:

State:

Zip:

Phone:

### PAYMENT METHOD

Credit Card  PayPal  Cert. Check

Card Type:

Card Number:

Expiration Month:

Year:

CVV2 Code:

### SHIPPING INFORMATION

Name:

Address:

City:

State:

Zip:

Phone:

NOTES: