

BADGING BASICS NEW OR RETURNING COMPANIES TO THE MSP AIRPORT

AIRPORT POLICE DEPARTMENT **A** AVIATION SECURITY DIVISION

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WHO HAS MSP BADGES

There are more than 17,000 active security badges at MSP. They are issued by the Metropolitan Airports Commission (the airport authority) to provide controlled access for the employees of companies working at the airport.

Each person needing a badge must pass a fingerprint-based criminal history record check and a name-based TSA security threat assessment. Authorized signers, employees that sign for those in their company needing a badge, are also required to pass these checks. Applicants must have no disqualifying crimes. After receiving clearance, applicants report to the Badging Office for issuance of the appropriate security badge. Persons who need access to secured areas are required to attend training about their security responsibilities.



Retail shops



Airline Employees



Contractors

WHO TO CONTACT

BADGING OFFICE

PHONE:612-467-0623FAX:612-467-0988EMAIL:badging@mspmac.orgWEBSITE:www.mymspconnect.com/badging

JILL LUTGENS

Badging Supervisor PHONE: 612-467-0781 EMAIL: jill.lutgens@mspmac.org

KATHLEEN LIVINGSTON

Operations Supervisor PHONE: 612-726-5427 EMAIL: kathleen.livingston@mspmac.org

JOHN HOFFER

SAACS Coordinator OFFICE: 612-726-5545 CELL: 612-919-3552 EMAIL: john.hoffer@mspmac.org

DARCEY HOLMBERG

Aviation Security Specialist PHONE: 612-467-0519 EMAIL: security@mspmac.org or darcey.holmberg@mspmac.org

HEIDI LEONARD

Aviation Security Specialist

PHONE: 612-467-0715

EMAIL: heidi.leonard@mspmac.org

FACILITIES

Facilities Administrative Assistant

Phone: 612-726-5225 Email: naquandra.peterson@mspmac.org

- General Questions
- To Request Forms (Fax or Email)
- Badge Deactivations * (Email)
 * After Hours/Weekends: Call 612-726-5577
- Badging Policies
- Credentialing
- Direct Billing
- TSA Compliance
- Badge Reports
- Fingerprint Results
- Disqualifying Crimes
- Security Threat Assessments(STA)
- New Company Projects
- Project Reactivations
- Access Level Assignments
- Access Changes
- New/Returning Company Paperwork
- Authorized Signers
- Signer Training
- Monthly Badge Audits
- Fingerprint and STA Clearance Notices
- Fingerprint Results for Custom Seals
- STA Transfers
- Stop Lists
- Key requests
- Padlocks
- Cipher locks

EMERGENCY COMMUNICATIONS CENTER

9-1-1

Emergency Report Suspicious Persons or Activities

612-726-5577

Airport Police Dispatch Badge Deactivations After Hours & Weekends

PAPERWORK SUBMISSION

Sponsor Letter of Introduction

You will need to have an existing company, already established at the airport, sponsor your company. The Sponsor Letter should identify the type of work your company will be conducting at the airport, the term of the contract, and the project name (if applicable). Sponsor Letters submitted with an "ongoing" or "open-ended" date will not be accepted. The Sponsor Letter should be placed on company letterhead or a company business card may be attached.

Company Profile

Your company or organization will need to submit a Company Profile form identifying and explaining the work you will be doing for your sponsor company at the airport. This form will also provide us with your financial information. Options for payment include cash or check, or direct billing.

Authorized Signer Letter

An Authorized Signer is someone who works for your company who will be responsible for the paperwork associated with the Badging process. Each company is required to have two signers. They will need to attend an Authorized Signer's class, will need two forms of government-issued identification, be fingerprinted and attend a SIDA (Secured Identification Display Area) class before they can become an Authorized Signer. There is an Authorized Signer letter in the forms section of this packet.

Originals must be submitted a minimum of **five business days** before registering for signer training. Forms are located in the forms section of this packet.

Please submit form originals using one of the following methods:

Mail to:

Aviation Security Division - Airport Police Dept., Room LT-3255 Minneapolis-St. Paul International Airport 4300 Glumack Drive St. Paul, MN 55111

Hand Deliver:

Airport Police Administration Lindbergh Terminal, Room Lt-3255 or Badging Office Terminal 1, Level 5 in General Parking ramp

Color scan and email to: security@mspmac.org

If you have questions, please contact John Hoffer at 612-726-5545

AUTHORIZED SIGNER REQUIREMENTS

MANDATORY FOR NEW SIGNERS

Once all company paperwork has been submitted and processed, we are able to register signers for the next available class. Each signer will receive an email confirming your company has been established in our database. This email will also contain all necessary details for the authorized signer training. If you have questions, please contact Darcey Holmberg at 612-467-0519 or security@mspmac.org

ALL SIGNERS MUST BE REGISTERED BEFORE ATTENDING THE SIGNER CLASS

SIGNER SESSION

Classes are offered twice a month on Mondays from 12:30 pm to 2:30pm. Report to the SIDA training room, Level 4 of Terminal 1 (Lindbergh) General Parking ramp (directly under the Badging Office) a minimum of 30 minutes prior to class. If you need to be fingerprinted, please sign up at this time.

- Bring two forms of identification to class from the approved credential list.
- Two Authorized Signers are required for **each** company. Both signers must attend the class together on the same date.

FINGERPRINTING

Each authorized signer is required to complete the fingerprint process. Fingerprint and Badge Applications will be completed during the Signer Session. The Badging Office can accommodate a limited number of people for fingerprinting immediately following Signer Session on a first-come, first-served basis. If you are unable to complete the fingerprinting on the same day as class, we offer weekly walk-in hours. Refer to fingerprint schedule in Badging Office Hours and Class Times.

SIDA (SECURED IDENTIFICATION DISPLAY AREA) TRAINING

Wait for clearance of fingerprint approval (5-7 days) before taking SIDA class. Notification of the clearance will be sent to the Primary Authorized Signer. Each Signer will then return for SIDA training (either together or individually) and be issued a MSP badge following class. No pre-registration is required for SIDA training; check-in at the Badging Office 30 minutes prior to class. Both Signers must fulfill all three requirements (signer class, fingerprinting, SIDA training) and obtain their badge before other employees of the company may begin the badging process.

THE BADGING PROCESS FOR YOUR EMPLOYEES

- 1. The Badge applicant has received a job offer from your company or work assignment to the airport.
- 2. An Authorized Signer will provide a Fingerprint and Badge Application form and instructions to the applicant.
- 3. Applicant completes the four-page Fingerprint and Badge Application. The Authorized Signer reviews the application, checks appropriate credentials from the Acceptable Forms of Identification list, and signs the application in blue ink.



- 4. The applicant brings the four-page Fingerprint and Badge Application and two forms of identification to the Badging Office during fingerprinting hours.
- 5. The applicant will be fingerprinted and their name submitted for a Security Threat Assessment (STA) to the TSA.
- 6. Fingerprint results and STA approval will be reviewed. This process can take between five days and two weeks.
- 7. Your company's primary contact will receive notification of the applicant's clearance. Your company will be responsible for notifying the applicant.
- 8. Applicant returns to the Badging Office to pick up their badge or attend SIDA class depending on the badge access level. Badges will be dispensed after SIDA class. Badge must be issued within 30 days of clearance date.

TYPES OF BADGES



Facts about MSP Personnel Identification Badges

A plastic overlay displaying the MSP hologram shown above is affixed to all new and renewed badges.

An expiration date is clearly printed on each airport-issued personnel identification badge. Access rights will be discontinued at 11:59 p.m. on the date of expiration.

Contractor badges are issued for the length of the project, not to exceed one year.

Badges can be renewed up to 30 days before they expire.

When a badge is expired by more than 30 days, the badge holder must repeat the fingerprinting process. During this time, they will NOT have access rights.

BADGING OFFICE HOURS AND CLASS TIMES

Office Hours

Monday	7:00am – 3:30pm
Tuesday	7:00am – 3:30pm
Wednesday	6:00am – 3:30pm
Thursday	7:00am – 3:30pm
Friday	7:00am – 3:30pm

Fingerprinting Days and Hours

Tuesday	7:00am – 11:00am
Wednesday	9:30am – 3:00pm
Thursday	7:00am - 11:00am

SIDA Class Days and Hours

Monday	8:00am
Tuesday	1:00pm
Wednesday	8:00am
Thursday	1:00pm

SIDA Interpreter Class

SIDA class for non-English speaking badge holders and interpreters will be held the first Thursday of each month at 8:00 a.m. Pre-registration with the Badging Office is required. Email <u>badging@mspmac.org</u> to register.

Authorized Signer Sessions

The class is offered twice a month on Mondays from 12:30 p.m. to 2:30 pm. Please register by email to <u>registration@mspmac.org</u> or 612-467-0519. Refer to <u>www.myMSPconnect.com</u> for the complete schedule of dates.

Forms/badginghours (06/02/14)

Badging Office is closed:

- Saturday and Sunday
- MAC-observed Holidays

BADGING FEES AND PAYMENT METHODS

Fingerprint and Badge Fees

Fingerprint Processing

\$33
\$60
\$20
\$200
\$200

Once you have been fingerprinted you cannot: • Obtain a concourse pass

Be escorted

CONTRACTORS: Failure to return a badge to the Badging Office within 30 days of the Badge expiration date will result in a \$200 penalty fee which may be deducted, at MAC's convenience, against the contractor deposit.

Lost or Stolen Replacement Fees

There is mandatory SIDA tra	aining on lost SIDA and AOA SIDA badges:
First time	\$100
Second time	\$150
Third time the badge is lost	there will be a 30-day suspension

If a lost badge is recovered and returned within 30 days of badge expiration, a refund for the replacement fee, minus the \$20 badge fee, will be issued by mail.

Payment Methods

- Direct Billing questions in regard to billing or to obtain a billing application, contact <u>rena.boyer@mspmac.org</u>
- Companies with contracts that are less than 3 months will be required to pay cash or check at the time of service
- Cash
- Check payable to MAC (Metropolitan Airports Commission)

Badging/forms/badginghours/fees-oct2014

MSP AIRPORT BADGE IDENTIFICATION REQUIREMENTS FOR U.S. CITIZENS

October 2012

New and renewing badge holders applying for a MSP security badge must present **Two (2) original documents** that establish identity and employment eligibility. One must be a photo. Expired or photocopied documents will not be accepted.

If you are a U.S. Citizen born in the United States:

Present one ID that shows identity and one ID that shows employment eligibility (from either List A or List B).

Examples of acceptable combinations:

- Passport and Driver's License or State ID
- Passport and Social Security Card
- Driver's License and Social Security Card
- Driver's License and Certified Birth Certificate

If you are a U.S. Citizen born outside the U.S.:

In addition to providing one photo ID that shows identity, you must also establish citizenship and employment eligibility by showing one of the following:

- U.S. Passport
- Certificate of Birth Abroad: -Form DS-1350 -Form FS-545 -Form FS-240
- Certificate of Naturalization and Social Security card. (Certificate of Naturalization is not an approved form of identification; therefore, the Social Security card must accompany the Certificate of Naturalization.)

Examples of acceptable combinations:

- Passport and Driver's License or State ID
- Certificate of Naturalization and Social Security Card and Driver's License or State ID

and employment eligibility. One must be a photo. Expired or accepted.			
List A	List B		
Documents that Establish IDENTITY	Documents that Establish EMPLOYMENT ELIGIBILITY		
U.S. Passport Card or Passport	• U.S. Social Security card Not accepted: Metal or plastic reproductions or if the card specifies that it does not authorize employment		
State-issued driver's license	in the U.S. Certified birth certificate issued		
State-issued ID card Canadian driver's license	by state, county, municipal authority or outlying possession of the United		
Address on license or state ID card must be the address where you reside (unless you are a student with a current student ID)	States bearing an official seal. A birth certificate issued by a hospital will not be accepted. Your full name must be printed on the birth certificate.		
We will accept a clipped Driver's License accompanied by the yellow receipt showing change of address, name correction, or renewal			
DRIVESTATE	U.S. Passport Card or Passport		
• U.S. Military card	PASSPORT PASSPORT PASSPORT PASSPORT PASSPORT PASSPORT PASSPORT PASSPORT		
	• Certification of Birth Abroad issued by the Department of State		
Government ID card issued by federal, state or local government agencies or entities provided it contains a photo and information such as name, date of birth, gender, height, and eye color, (i.e., FBI, FAA)	-Form DS-1350 -Form FS-545 -Form FS-240		
	• Certification of Naturalization		

MSP AIRPORT BADGE IDENTIFICATION REQUIREMENTS FOR NON-U.S. CITIZENS

October 2012

If you are NOT a U.S.

Citizen – You must present an original, unexpired INS document along with a second document from List A or List B on reverse side of this handout.

Examples of acceptable combinations:

- Permanent Resident Card and Driver's License or State ID
- Permanent Resident Card and Social Security Card
- Employment Authorization Card and Driver's License or State ID
- Employment Authorization Card and Social Security Card

Documents that Establish IDENTITY and EMPLOYEE ELIGIBILITY

Permanent Resident Card



• Foreign passport with I-551 temporary stamp



• Foreign passport with machine-readable immigrant visa with I-551



• Employment Authorization document issued containing a photograph



• Nonimmigrant Exchange Visitors Visa (J-1 or F-1 Status) must be accompanied by proper documentation. Student exchange visitors also need a letter from their responsible school officer.

Directions to MSP Badging Office Airport Parking Availability Information 1-877-FLY-PARK (1-877-359-7275) www.mspairport.com/parking.aspx

← To: CopCourses F, G Curbside 10; 1 Light Rail 101 15 Pump Station RED D υ **Concourse Connector Bridge** m: Hub Bailding Transit Ce ¢ 6 đ) D Di < Contrast Contrast 8 UNNO PO To: Concourses A,B,C,D, Ramp GREEN BLUE ABCD Ramp :00 P Ρ Indial Park Curbside m 1

> MSP Badging Office is located at Terminal 1 (Lindbergh Terminal) on level five in the General Parking between Red/Blue ramps (two floors above the rental car agencies).

Enter General Parking and stay in the right lane and follow to the back of the ramp. On the left is the blue ramp and the right is the red ramp.

From Terminal 2 (Humphrey Terminal):

Take **light rail** to Terminal 1. Go to the **Tram** level. Walk past the trams and take the elevator to level five.

From **Terminal 1** (Lindbergh Terminal): Go to the Ground Transportation level and take the **Tram** to General Parking. Exit tram and take elevator to level five.

Terminal 1 **Short-term** parking: Take **Tram** to General Parking ramp. Exit tram and take elevator to level five.



AIRPORT POLICE DEPARTMENT



Minneapolis-St. Paul International Airport

Escort Procedures

- Persons authorized to perform escorts must have an "E" displayed on their airport-issued security badge.
- The escort must be in the performance of their official job duties and must be able to monitor, direct and control the actions of the escorted person.
- Individuals who are escorted into Sterile or SIDA areas without being screened through the checkpoint must remain under escort until they submit to screening or exit the security area.
- A person may not escort more than four vehicles at one time unless authorized by the Airport Security Coordinator or designee.
- All persons under escort must possess valid government-issued photo identification such as passport, driver's license or military identification card.

Who can be escorted:

- Someone who does not have a security badge and is not in the badging process.
- Someone with a lower security badge type.
- Someone in a short-term capacity such as:
 - a repairman
 - prospective employee for an interview
 - attendee to a meeting

Who cannot be escorted:

- Badge holders who do not have their badge.
- Employees who need access on a consistent basis.
- Employees with a revoked or suspended badge.
- Someone in the badging process.
- Someone who applied for and was denied a badge.
- Unbadged persons with no legitimate reason to have access.

Failure to follow escort policy could result in the removal of all escort privileges for a period of one year

If you see violations of any of these escort rules and regulations...

Please contact Airport Police immediately by dialing 911

Forms

SPONSOR COMPANY – LETTER OF INTRODUCTION

To be completed by Authorized Company Signer when sponsoring a new or returning company to MSP. This letter must be received a minimum of five (5) days before the badging process for the new company can begin.

COMPANY PROFILE

To be completed by all new or returning companies to MSP. This letter must be received a minimum of five (5) days before the badging process can begin. Company Profile form may also be used for company name/address changes and sponsor company changes.

AUTHORIZED SIGNER AGREEMENT

To be completed by all new Authorized Company Signers prior to attending a Signer Session.

This form is also used when:

- Signer legally changes their name
- · Signer changes to a different company
- Company name change

If you are unable to print the form on your company letterhead, please attach a business card. "Person appointing the Authorized Signer" should be company owner, general manager or company executive.

SPONSOR COMPANY - LETTER OF INTRODUCTION Please print or copy onto your company letterhead or attach company business card

cut here \div

DATE: _____

ATTN: John Hoffer
 Aviation Security Division, Airport Police Department
 Minneapolis-St. Paul International Airport
 4300 Glumack Drive, LT-3255
 St. Paul, MN 55111

PROJECT NAME or DESCRIPTION

We are introducing the company below:

Your company name				
Address				
Company contact name			Job title	
PhoneC	ell	Fax	Email	
This company will be pro	oviding these se	rvices for us at MSI	P Airport:	
The term of our contract is:	Start date	End date		
Signature To be completed by a	uthorized company sig	gners only		
PRINT NAME				

TO SUBMIT THIS FORM: Scan and E-mail to <u>Security@mspmac.org</u> or FAX 612-467-0779 or mail to the address above.

Badging Info and Forms available at www.myMSPconnect.com



AIRPORT POLICE DEPARTMENT



Company Profile

SECTION ONE:	Date:		
Check appropriate box: New Company	Company 🗆 Sponsor Company Change 🗖 Billing Update		
Company Name Change (prior)	name)		
Corporate Company Name			
Corporate address			
City			
Local address (if applicable)			
Company contact name			
Best contact number	Email address		
Company website address			
SECTION TWO: Contractor Project or Vendor (dba) Name			
Brief Description of services provided at MSP Airport			
List your sponsor company	_Contract start dateEnd date		
Additional sponsor company	Start dateEnd date		
Are you sponsored by MAC?	name		
SECTION THREE: BILLING AND FINANCIAL INFORMATI	ON:		
*If contract is less than 3 months fees must be paid at time of servic			
Will you be paying by: Cash or check Invoiced	Check if the billing address is the same as above		
Billing address	Suite		
City	StateZip		
Billing contact name	Title		
Best contact number	Email address		
Signature to authorize billing	Date		
Please submit this form, along with: Sponsor Compared Sponsor C	Two Authorized Signer Letters (if applicable).		
Scan and email to john.hoffer@mspmac.org and security@mspmac.org or fax to 612.467.0779 or mail to: John Hoffer, Airport Police Department, Minneapolis-St. Paul International Airport, 4300 Glumack Dr, LT-3255, St. Paul, MN 55111.			
Badge Deposit Policy : Contractors required to pay a \$200 deposit per badge must return badges at the end of the contract period. Badges that are not returned within 30 days of the expiration date will forfeit the \$200 deposit.			
For Office Use Only: Signer Session date Cont	act Finance		
PW Name			
Customer No Notes			

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DATE		

COMPANY NAME

PERSON APPOINTING THE AUTHORIZED SIGNER

I am requesting that the following employee become an Authorized Signer for MSP Airport security badges. I agree to immediately notify the Badging Office (612-467-0623) if this employee separates from the company OR if the Authorized Signer status should be removed.

AUTHORIZED SIGNER AGREEMENT				
	I understand I need to FIRST complete the Authorized Signer Training requirements and be cleared BEFORE I can sign employee badge applications.			
	I will not sign the authorized sig	gner section on badge applications un	il <u>after</u> the employee has fully comp	pleted their section(s).
		ature on badge applications, I am certi norizing the applicant to receive an MSI		
		ppied badge forms bearing my signa veen original documents and photoco		to use BLUE ink for
	I understand badge applications and renewal forms will be valid for 30 days from the date I complete and sign the forms and that the applicant will be turned away if I do not date the forms.			nd sign the forms and
	effort to promptly return the badge.			
	PLACE SIGNATURE			MSP BADGE # (IF CURRENTLY BADGED)
	side box using BLUE ink			
DE	INT FULL LEGAL NAME			
		FIRST	MIDDLE	
тіт	'LE		Are you the PRIMARY CONTA	CT? 🗆 YES 🗖 NO
PHO	DNE	FAX	CELL	
AIRPORT OR LOCAL BUSINESS ADDRESS (if different than company letterhead address):				
STR	EET		SUITE	
CIT	(STATE	ZIP	
IMPORTANT! E-MAIL				
My name has changed PRINT prior name				
	I am REPLACING an Authorized Signer. PRINT previous signer's name			

MSP AIRPORT ACRONYMS & COMMON TERMS

AREAS OF THE AIRPORT:

SECURITY CHECKPOINTS

Point of entry for all travelers and for employees who need to be screened prior to entering the sterile area of the airport; manned by the TSA.

STERILE AREA

The area beyond the TSA Security Checkpoints, including the airport mall and concourses.

AOA (Air Operations Area) SIDA (Security Identification Display Area)

All areas inside the fence line (paved and unpaved) used for landing, takeoff or surface maneuvering of aircraft.

SECURED AREA SIDA

The most secured area within the AOA SIDA, including ramp areas around the terminals where baggage is being loaded and unloaded from aircraft, cargo areas, tug-drive and roof.

BADGE TYPES: (Security badges are to be used for job purposes only)

TAXI BADGE (Salmon Badge)

Issued to all taxi drivers serving the airport. This badge allows access to the taxi holding area and through checkpoints during limited hours for business in the Landside Office. Taxi Orientation required.

STERILE AREA BADGE (Green Badge)

Issued to employees working in stores or restaurants, as well as Off Site Authorized Signers. This badge allows access through security checkpoints only. No training required.

NON-SIDA BADGE (Blue Badge)

Issued to employees needing access through security checkpoints as well as additional areas such as the loading dock and/or a door, closet or elevator in the sterile area of the airport. No training required.

AOA-SIDA BADGE (Red Badge)

Issued to employees working in the AOA SIDA. Badge must be displayed at all times, SIDA training required.

SECURED AREA SIDA BADGE (Yellow Badge)

Issued to employees working in the Secured Area SIDA. Badge must be displayed at all times, SIDA training required.

ACRONYMS:

APD Airport Police Department

CHRC Criminal History Record Check (part of badge clearance process)

- **MAC** Metropolitan Airports Commission (operates MSP & 6 regional airports)
- MSP Minneapolis-St. Paul International Airport

- POC Police Operations Center, across from baggage carousel #14, T-1
- **STA** Security Threat Assessment (part of badge clearance process)
- **TSA** Transportation Security Administration
- **T-1** Terminal #1, formerly Lindbergh Terminal
- **T-2** Terminal #2, formerly Humphrey Terminal

<u>SEALS</u>:

CART SEAL

For employees driving carts in the sterile area of the airport. Cart seal is applied to badge after completion of cart training.

CUSTOM SEAL

For employees working either in the customs area or within the perimeter of an international aircraft. Custom seal is applied to badge when approved customs letter is received.

ESCORT SEAL

Allows a badge holder the ability to bring an un-badged individual(s) or lower level badge holder(s) into secured areas of the airport for work-related purposes. *Refer to Escort Procedure handout for detailed information. Escort seal is applied to badge upon direction of Authorized Company Signer.

MISC. TERMS:

CONCOURSE PASS

Allows an un-badged individual access to the sterile area of the airport for workrelated purposes. Pass holder will be screened at a checkpoint and is then able to move about the sterile area of the airport without an escort.

OFF SITE SIGNER

Authorized Signers who *will not* be working at the airport will be given a sterile badge with "Off Site Signer" listed on the badge.

ON SITE SIGNER

Authorized Signers who **will** be working at the airport will be given the same badge and access as other employees from their company with "On Site Signer" listed on the badge.

PRIMARY AUTHORIZED SIGNER

Will serve as the key point of contact for the company; able to approve and sign badge applications, receives all badge clearance notifications and is responsible for responding to monthly badge audits.

SECONDARY AUTHORIZED SIGNER

Has the ability to approve and sign badge applications.

VENDOR

Company providing goods, products and/or services to airport.

TENANT

Company occupying a rented space, lessee.

CONTRACTOR

Company providing materials/labor/service work for a limited period of time.