Hospital Discharge Summary Report

1992 - 2000

January 2002



Delaware Health & Social Services

Division of Public Health Bureau of Health Planning and Resources Management

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ACKNOWLEDGEMENTS

This report was prepared primarily by Ted Jarrell, Manager, Statistics and Research with the Bureau of Health Planning & Resources Management. Ed Ratledge, Director of the Center for Applied Demography and Survey Research at the University of Delaware, furnished invaluable consulting services.

The Bureau enjoyed the complete cooperation of Joe Letnaunchyn and Suzanne Raab-Long, President and Associate Vice President respectively, of the Delaware Healthcare Association as well as the management and staff of each of the individual hospitals. Dear Reader:

I am pleased to present this 1992-2000 Hospital Discharge Summary Report.

Except for one section, the following report includes 2000 data. The one exception is Section C which is comprised of normative data comparing Delaware hospitals to national norms for average length of stay, average charge per discharge and percent of patients who died. The most recent year for which national norms (supplied by Solucient, Inc., Evanston, Illinois) are available is 1999.

While the comparisons of data to national norms take severity of illness and risk of mortality into account, it is worth remembering that a number of other factors in addition to hospital efficiency and effectiveness can affect comparisons. These include the level of uncompensated care provided, the extent of any teaching programs, a hospital's payor mix and the availability of appropriate placement resources such as nursing home beds and home health care.

We anticipate having our next update available in the fall of 2002.

Sincerely,

ant I Wela

Robert I. Welch, Director Bureau of Health Planning and Resources Management

Introduction

This 1992-2000 Hospital Discharge Summary Report is based on data reported by Delaware's short-term general acute-care hospitals. Profiles of these hospitals, compiled by the Delaware Healthcare Association, begin on page 38. Except in the specific section on deliveries and newborns, information on newborns is excluded from all tables in the report.

While not included in this report, data were also collected from the duPont Hospital for Children and three psychiatric hospitals - Meadowwood, Rockford Center and Delaware Psychiatric Center. Data from these facilities will be useful as more focused reports are produced in the future. This report, however, includes only Delaware's acute care general hospitals.

The report contains selected summary discharge information, information on deliveries and newborns, normative length of stay, charge, and mortality comparisons for selected APR-DRGs¹, major diagnostic categories, and patient origin data based on patient ZIP codes.

Selected Summary Discharge Information - (Section A)

Tables A-1 through A-3 show selected discharge information by hospital for 1992-2000. These include number of discharges, average length of stay, and average daily census.

In 2000, there were 79,907 discharges from the short-term general acute care hospitals in Delaware. It represented the highest total during the period from 1992 to 2000. Beebe had the greatest percent increase in discharges over the period (41.5%).

There was a downward trend in average length of stay and average daily census from 1992-1998. However, both measures increased in 1999 and 2000. In spite of this increase, there was a 17.7% decrease in average length of stay from 1992 to 2000. Nanticoke had the steepest decrease (32.0%). The overall average daily census decreased 12.1% from 1992 to 2000 with St. Francis having the steepest drop (58.2%).

¹ APR-DRGs (All Patient Refined Diagnosis Related Groups) comprise a patient classification system developed by 3M Health Information Systems. Version 15.0 of the APR-DRGs was used in this report.

Selected Delivery and Birth Information -

(Section B)

Table B-1 shows total deliveries, cesarean sections, and cesarean section rates for 1993-2000. Cesarean section rates varied by hospital with Beebe having the highest rate (32.9%) and Nanticoke having the lowest rate (19.6%) in 2000. After decreasing steadily from 1993 to 1996, rates began increasing in 1997. Recent increases in the cesarean section rate have also been observed at the national level.

Tables B-2 and B-3 contain 1999 comparisons of average length of stay, average charge per discharge, and percent of patients who died for the APR-DRG categories *Vaginal Delivery* and *Cesarean Delivery* for each hospital to national norms. A description of the APR-DRGs and norm-based comparisons appears in the section below.

Figures B-1 and B-2 show the Relative Charge Index per newborn and average length of stay per newborn by birth weight in 2000. These figures graphically portray the high medical costs associated with low birth weight babies. The weighted average charge per newborn weighing less than 1000 grams (2 lbs., 3 oz) was 47 times higher than for newborns weighing more than 2500 grams (5 lbs., 8 oz). The potential economic (not to mention human) gains from targeting efforts at reducing the incidence of low birth weight are staggering.

Normative Length of Stay, Charge, and Mortality Comparisons for Selected APR-DRGs - (Section C)

Section C contains 1999 comparisons of average length of stay, average charge per discharge, and percent of patients who died for selected APR-DRGs for each hospital to national norms². National norms were used for comparison because Delaware has such a small number of hospitals that comparison of hospitals within the state is problematic. Statistical comparisons of each measure to the expected value based on national norms were conducted using the *3M APR-DRG Analytical Workstation*. The *Workstation* assigns each patient to an APR-DRG based on diagnostic and medical procedure information. It also assigns severity of illness and risk of mortality scores. Using this information in conjunction with national norms, it calculates an expected average length of stay and average charge per discharge that is adjusted for patient severity of illness.

² The 1999 APR-DRG norms were supplied by Solucient, Inc., Evanston, Illinois. They represent national norms for patients with similar severity of illness. The 1999 norms represent a geographically disperse sample of 2,544 hospitals with 16,075,783 discharges from 43 states and the District of Columbia.

Similarly, it calculates expected mortality rates that have been adjusted for risk of mortality. Finally, it makes comparisons between the actual and expected values using appropriate statistical tests. These tests are used to determine whether an observed difference between the actual and expected value is reliable³ (i.e., statistically significant). Based on these tests, a difference is classified as either reliably lower than expected, reliably higher than expected, or not reliably different than expected. It should be emphasized that comparisons among hospitals are not valid and should not be made.

Five APR-DRGs were selected for comparison for each hospital.⁴ The APR-DRGs that were chosen reflect the most frequently occurring in each specific facility (excluding newborns and deliveries) and therefore, vary from hospital to hospital. At Christiana Care, in addition to the five most frequent APR-DRGs, two dealing with coronary bypass surgery are included as well. The results of these comparisons are shown in Tables C-1 to C-6.

When considered as a group, Delaware Hospitals had an average charge per discharge that was lower than expected for each of the five most frequently occurring APR-DRGs. Average length of stay and mortality rates were either as expected or lower than expected for all five APR-DRGs except Simple Pnuemonia (APR-DRG 139) that showed a longer than expected average length of stay.

With respect to charges, it should be emphasized that there are very few patients for whom the full charge is actually paid. Also, hospitals provide substantial volumes of care to the medically indigent. It is particularly noteworthy that Delaware has no short-term general acute-care hospitals operated by the public sector.

Utilization Data by Major Diagnostic Category - (Section D)

The tables in Section D contain the number and percent of discharges by major diagnostic category for 1996 through 2000. The categories presented conform to the major sections found in the ICD-9-CM coding system. *Diseases of the circulatory system* and *Complications of pregnancy, childbirth and the puerperium* continued throughout the 1996-2000 period to be the categories with the greatest number of discharges, together accounting for over one-third of all discharges.

³ The reliability or statistical significance of a difference is influenced by a number of factors including the number of discharges and the variability in the comparison measure (e.g., length of stay) among patients.

⁴ Two additional APR-DRGs relating to coronary bypass surgery were included for Chistiana Care Health System.

Patient Origin - (Section E)

Section E contains 1999 and 2000 discharges by ZIP code of patient residence for each hospital. This information should aid in the analysis of patient origin issues. Also included is a 2000 patient origin profile for each hospital.

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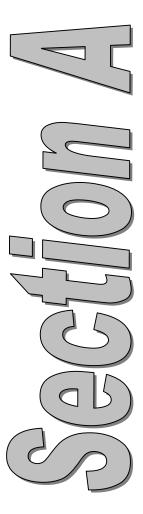


Table A-1 Number of Discharges

Delaware General Hospitals, 1992-2000

Year	Bayhealth Medical Center	Beebe Medical Center	Christiana Care Health System	Nanticoke Memorial Hospital	Saint Francis Hospital	All Hospitals
1992	14,599	5,804	35,078	5,370	11,972	74,825
1993	14,148	5,910	33,785	5,558	11,779	73,131
1994	14,494	6,388	33,905	5,296	11,104	72,846
1995	15,078	6,331	35,725	5,378	10,692	74,637
1996	14,621	6,446	36,521	4,816	9,111	72,157
1997	15,285	6,808	37,708	5,081	9,574	74,456
1998	16,539	7,535	39,040	5,462	8,327	76,903
1999	17,012	8,104	40,161	5,487	7,655	78,419
2000	17,093	8,215	41,757	6,033	6,809	79,907
1992-2000 % Change	17.1%	41.5%	19.0%	12.3%	-43.1%	6.8%

Notes:

1. Table excludes newborns.

2. Riverside Hospital ceased inpatient operations during 1996. Riverside data are included in the "All Hospitals" figures.

3. Bayhealth Medical Center was established in 1996 and includes Kent General and Milford Memorial Hospitals.

4. Christiana Care Health System was known as Medical Center of Delaware until 1997 and includes Christiana and Wilmington Hospitals.

Source:

Table A-2 Average Length of Stay

Delaware General Hospitals, 1992-2000

Year	Bayhealth Medical Center	Beebe Medical Center	Christiana Care Health System	Nanticoke Memorial Hospital	Saint Francis Hospital	All Hospitals
1992	5.8	5.9	6.5	6.1	6.5	6.3
1993	5.8	5.6	6.4	6.1	6.7	6.3
1994	6.0	5.1	5.9	5.9	6.5	6.0
1995	5.5	4.6	5.5	4.8	6.1	5.5
1996	5.3	4.3	5.5	4.8	6.1	5.4
1997	4.9	4.1	5.4	4.0	5.7	5.1
1998	4.8	4.2	5.1	4.2	5.0	4.8
1999	5.0	4.2	5.2	4.3	4.8	4.9
2000	5.1	4.1	5.6	4.2	4.8	5.2
1992-2000 % Change	-13.0%	-31.3%	-12.7%	-32.0%	-26.4%	-17.7%

Notes:

1. Table excludes newborns.

2. Riverside Hospital ceased inpatient operations during 1996. Riverside data are included in the "All Hospitals" figures.

3. Bayhealth Medical Center was established in 1996 and includes Kent General and Milford Memorial Hospitals.

4. Christiana Care Health System was known as Medical Center of Delaware until 1997 and includes Christiana and Wilmington Hospitals.

Source:

Table A-3 Average Daily Census

Delaware General Hospitals, 1992-2000

Year	Bayhealth Medical Center	Beebe Medical Center	Christiana Care Health System	Nanticoke Memorial Hospital	Saint Francis Hospital	All Hospitals
1992	232	94	618	90	214	1,285
1993	226	90	590	93	216	1,253
1994	240	90	551	85	199	1,197
1995	227	80	539	70	179	1,118
1996	212	76	548	63	151	1,063
1997	205	77	555	56	151	1,044
1998	216	86	541	62	114	1,019
1999	234	93	568	65	101	1,061
2000	236	91	643	69	90	1,129
1992-2000 % Change	1.9%	-2.8%	3.9%	-23.6%	-58.2%	-12.1%

Notes:

1. Table excludes newborns.

2. Riverside Hospital ceased inpatient operations during 1996. Riverside data are included in the "All Hospitals" figures.

3. Bayhealth Medical Center was established in 1996 and includes Kent General and Milford Memorial Hospitals.

4. Christiana Care Health System was known as Medical Center of Delaware until 1997 and includes Christiana and Wilmington Hospitals.

Source:

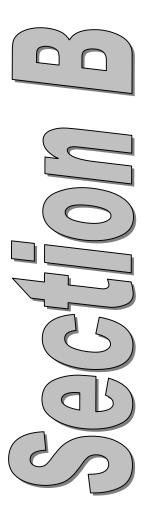


Table B-1

Total Deliveries, Cesarean Sections, and Cesarean Section Rates¹

	Bayhealth Medical Center	Beebe Medical Center	Christiana Care Health System	Nanticoke Memorial Hospital	Saint Francis Hospital	All Hospitals
1993 Deliveries C-Section C-Section Rate	1,738 283 16.3	577 197 34.1	5,800 1,449 25.0	665 137 20.6	1,371 277 20.2	10,151 2,343 23.1
1994 Deliveries C-Section C-Section Rate	1,624 272 16.7	629 194 30.8	6,005 1,486 24.7	705 115 16.3	1,231 270 21.9	10,194 2,337 22.9
1995 Deliveries C-Section C-Section Rate	1,525 282 18.5	633 164 25.9	6,022 1,423 23.6	749 133 17.8	1,182 255 21.6	10,111 2,257 22.3
1996 Deliveries C-Section C-Section Rate	1,593 277 17.4	517 136 26.3	5,998 1,428 23.8	676 132 19.5	1,061 188 17.7	9,845 2,161 22.0
1997 Deliveries C-Section C-Section Rate	1,655 316 19.1	591 166 28.1	6,122 1,471 24.0	822 114 13.9	1,100 223 20.3	10,290 2,290 22.3
1998 Deliveries C-Section C-Section Rate	1,922 428 22.3	623 192 30.8	6,235 1,591 25.5	782 115 14.7	1,171 232 19.8	10,733 2,558 23.8
1999 Deliveries C-Section C-Section Rate	1,897 448 23.6	674 179 26.6	6,490 1,610 24.8	774 129 16.7	1,076 234 21.7	10,911 2,600 23.8
2000 Deliveries C-Section C-Section Rate	1,990 488 24.5	711 234 32.9	6,702 1,734 25.9	813 159 19.6	1,028 226 22.0	11,244 2,841 25.3
1993-2000 % Change in Rate	50.6%	-3.6%	3.6%	-5.1%	8.8%	9.5%

Delaware General Hospitals, 1993-2000

Notes:

1. Number of cesarean sections per 100 deliveries.

2. Bayhealth Medical Center was established in 1996 and includes Kent General and Milford Memorial Hospitals.

3. Christiana Care Health System was known as Medical Center of Delaware until 1997 and includes Christiana and Wilmington Hospitals.

Table B-2

Comparison of Actual and Expected¹ Average Length of Stay, Average Charge per Discharge, and Percent Died for Vaginal Delivery (APR-DRG² 560)

	Bayhealth Medical Center	Beebe Medical Center	Christiana Care Health System	Nanticoke Memorial Hospital	Saint Francis Hospital	All Hospitals
Discharges	1,322	446	4,396	632	833	7,629
Average Length of Stay						
Actual	1.95	1.62	2.20	1.73	1.98	2.06
Expected	2.01	1.92	2.02	1.96	1.94	1.99
Comparison	***	፞ ፝	\$	፞ ፝	**	\$
Average Charge per Discharge						
Actual	\$2,786	\$2,726	\$2,707	\$2,137	\$3,329	\$2,743
Expected	\$3,890	\$3,705	\$3,903	\$3,771	\$3,736	-
Comparison	***	<u>ት</u>	፟፟፟፟፟፟፟፟፟፟፟፟፟፟	**	***	***
Percent Died						
Actual	0.00	0.00	0.00	0.00	0.00	0.00
Expected	0.00	0.00	0.00	0.00	0.00	0.00
Comparison	**	**	**	**	**	\$\$

Delaware General Hospitals, 1999

☆ Actual is higher than expected (statistically significant, p<.05)

Notes:

1. Expected values reflect APR-DRG norms. APR-DRG norms were supplied by Solucient, Inc., Evanston, Illinois. They represent national norms for patients with similar severity of illness.

2. APR-DRGs comprise a patient classification system developed by 3M Health Information Systems.

3. Statistical comparisons exclude outliers. Outliers are defined as patients with an unusually long or short length of stay for their respective

APR-DRG category. The criteria for such outliers were established based on extensive research by 3M Health Information Systems.

Source:

Division of Public Health

Bureau of Health Planning and Resources Management Delaware Health Statistics Center

Table B-3

Comparison of Actual and Expected¹ Average Length of Stay, Average Charge per Discharge, and Percent Died for Cesarean Delivery (APR-DRG² 540)

	Bayhealth Medical Center	Beebe Medical Center	Christiana Care Health System	Nanticoke Memorial Hospital	Saint Francis Hospital	All Hospitals
Discharges	443	178	1,529	129	225	2,504
Average Length of Stay						
Actual	3.18	3.11	3.37	3.09	3.20	3.29
Expected	3.26	3.34	3.38	3.40	3.26	3.34
Comparison	***	**	**	***	☆☆	**
Average Charge						
per Discharge Actual	\$5,754	\$6,478	\$5,341	\$6,291	\$4,771	\$5,493
Expected	\$5,754	\$0,478 \$7,220	\$7,314	\$0,291 \$7,360		-
Comparison	\$7,032 ☆☆☆	ড়া,220 কন্দ্রক	\$7,514 ጵጵጵ	\$7,300 কিকক	রু ,020 ক্রিক্র	ঞ্ <i>ন</i> ,234 ক্রিক্র
Percent Died						
Actual	0.00	0.00	0.00	0.00	0.00	0.00
Expected	0.01	0.01	0.02	0.01	0.01	0.02
Comparison	፟፟፟፟፟፟፟፟፟፟፟	**	**	**	**	**
Comparison Key: ☆☆☆ Actual is lower tha ☆☆ Actual is as expect ☆ Actual is higher tha		tatistically signif	icant)			

Delaware General Hospitals, 1999

 \Rightarrow Actual is higher than expected (statistically significant, p<.05)

Notes:

1. Expected values reflect APR-DRG norms. APR-DRG norms were supplied by Solucient, Inc., Evanston, Illinois. They represent national norms for patients with similar severity of illness.

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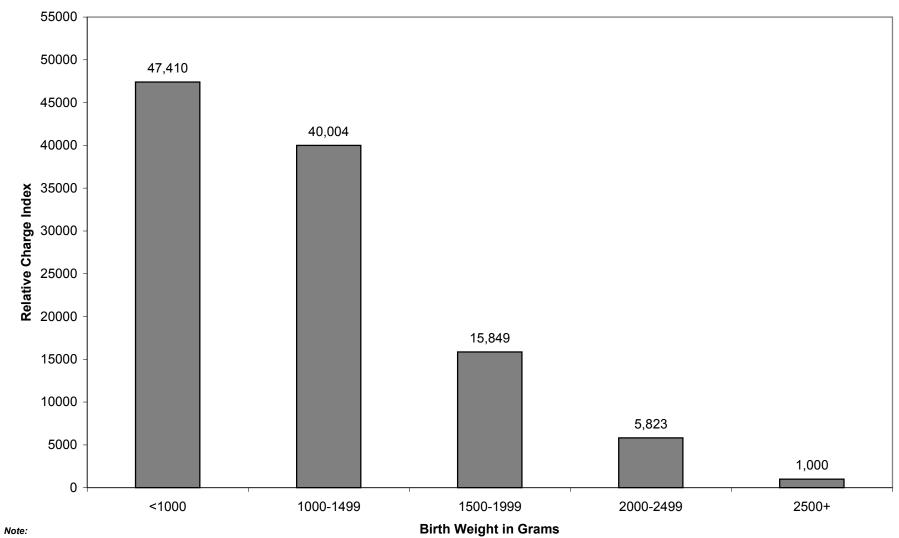
APR-DRG category. The criteria for such outliers were established based on extensive research by 3M Health Information Systems.

Source:

Division of Public Health

Bureau of Health Planning and Resources Management Delaware Health Statistics Center

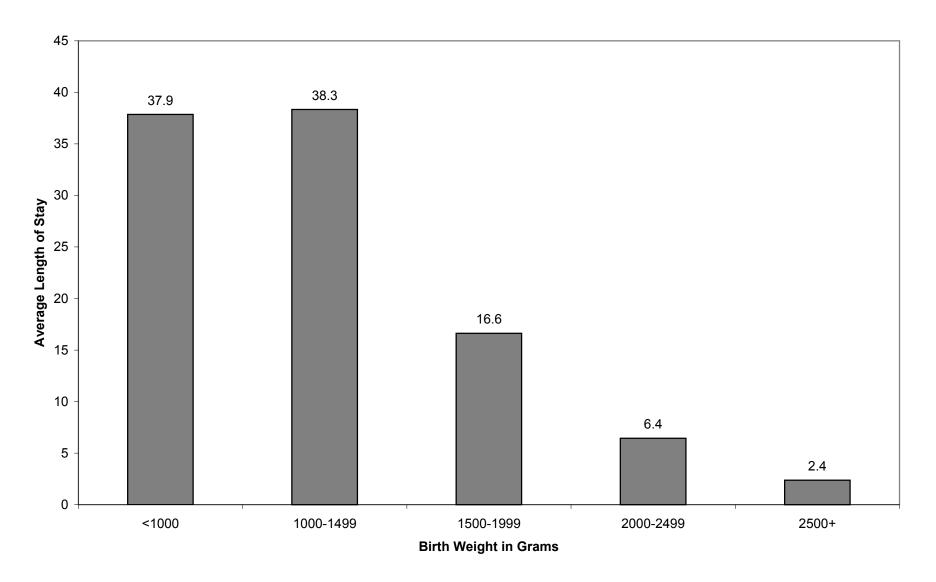
Figure B-1 Relative Charge Index¹ for Newborns by Birth Weight Delaware General Hospitals, 2000

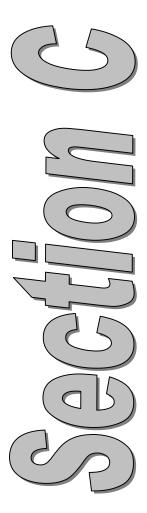


 Relative Charge Index is calculated on the basis of average charge per "normal " weight newborn (2500+ grams) equaling 1,000 and is intended to demonstrate the effect of birth weight on the cost of care.

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Figure B-2 Average Length of Stay for Newborns by Birth Weight Delaware General Hospitals, 2000





Comparison of Actual and Expected¹ Average Length of Stay, Average Charge per Discharge, and Percent Died for Inpatient Discharges in Selected APR-DRGs² Delaware General Hospitals, 1999

		All Patient Refine	d Diagnosis Related G	roup (APR-DRG)	
	Heart Failure (APR-DRG 194)	Simple Pneumonia (APR-DRG 139)	Rehabilitation (APR-DRG 860)	Chest Pain (APR-DRG 203)	Uterine & Adnexa Proc for CA in Situ & Non-malignancy (APR-DRG 513)
Discharges	2,533	2,368	2,178	2,177	1,803
Average Length of Stay					
Actual	4.99	5.20	11.51	1.62	2.45
Expected	4.99	4.96	13.71	1.77	2.56
Comparison	**	Δ	***	***	***
Average Charge per Discharge					
Actual	\$8,685	\$7,983	. ,	\$4,403	\$6,717
Expected	\$9,970	\$9,111	\$17,672	\$5,049	\$8,441
Comparison	***	***	***	***	***
Percent Died					
Actual	5.13	5.07	0.00	0.00	0.00
Expected	4.77	5.10	0.77	0.06	0.03
Comparison	ት ት	**	ል ል ል	**	ታ ኋ
	an expected (statistically sign				
,	ted (difference is not statistic an expected (statistically sigr	,			

Notes:

1. Expected values reflect APR-DRG norms. APR-DRG norms were supplied by Solucient, Inc., Evanston, Illinois. They represent national norms for patients with similar severity of illness. 2. APR-DRGs comprise a patient classification system developed by 3M Health Information Systems.

3. Statistical comparisons exclude outliers. Outliers are defined as patients with an unusually long or short length of stay for their respective APR-DRG category. The criteria for such outliers were established based on extensive research by 3M Health Information Systems.

Source:

Comparison of Actual and Expected¹ Average Length of Stay, Average Charge per Discharge, and Percent Died for Inpatient Discharges in Selected APR-DRGs² Bayhealth Medical Center, 1999

		All Patient Refine	d Diagnosis Related G	roup (APR-DRG)	
	Rehabilitation (APR-DRG 860)	Simple Pneumonia (APR-DRG 139)	Heart Failure (APR-DRG 194)	Chest Pain (APR-DRG 203)	Hypovolemia & Electrolyte Disorders (APR-DRG 422)
Discharges	758	701	620	544	501
Average Length of Stay					
Actual	13.37	5.35	4.72	1.59	3.09
Expected	14.46	4.67	4.61	1.69	3.08
Comparison	**	Δ	**	$\Delta \Delta \Delta$	**
Average Charge per Discharge					
Actual	\$13,483	\$8,073	\$7,666	\$4,435	\$3,721
Expected	\$18,851	\$8,407	\$8,982	\$4,908	\$4,963
Comparison	<u>አ</u> አአ	**	***	$\Delta \Delta \Delta$	***
Percent Died					
Actual	0.00	5.85	3.71	0.00	2.40
Expected	0.99	4.15	3.46	0.04	1.70
Comparison	ት ት ት	${\rightarrow}$	ታታ	**	አኋ
☆☆ Actual is as expec	n expected (statistically sign ted (difference is not statistic an expected (statistically sign	ally significant)			

Notes:

1. Expected values reflect APR-DRG norms. APR-DRG norms were supplied by Solucient, Inc., Evanston, Illinois. They represent national norms for patients with similar severity of illness. 2. APR-DRGs comprise a patient classification system developed by 3M Health Information Systems.

3. Statistical comparisons exclude outliers. Outliers are defined as patients with an unusually long or short length of stay for their respective APR-DRG category. The criteria for such outliers were established based on extensive research by 3M Health Information Systems.

4. Bayhealth Medical Center was established in 1996 and includes Kent General and Milford Memorial Hospitals.

Source:

Division of Public Health

Bureau of Health Planning and Resources Management

Delaware Health Statistics Center

Comparison of Actual and Expected¹ Average Length of Stay, Average Charge per Discharge, and Percent Died for Inpatient Discharges in Selected APR-DRGs² Beebe Medical Center, 1999

		All Patient Refine	d Diagnosis Related G	iroup (APR-DRG)	
	Simple Pneumonia (APR-DRG 139)	Heart Failure (APR-DRG 194)	Circulatory Disorders With AMI (APR-DRG 190)	Nonbacterial Gastroenteritis & Abdominal Pain (APR-DRG 249)	Cardiac Arrythmia & Conduction Disorders (APR-DRG 201)
Discharges	336	329	255	237	227
Average Length of Stay					
Actual	4.71	4.58	4.51	2.55	3.05
Expected	5.06	4.97	4.73	2.59	3.11
Comparison	አ አ አ	**	**	**	**
Average Charge per Discharge					
Actual	\$9,336	\$10,018	\$13,444	\$5,153	\$6,895
Expected	\$9,286	\$9,798	\$13,361	\$4,684	\$6,799
Comparison	**	**	**	*	44
Percent Died					
Actual	2.98	2.43	2.75	0.00	0.88
Expected	5.54	4.51	9.09	0.25	1.16
Comparison	ት ት ት	**	አ ታታ	ታታ	ኋኋ
☆☆ Actual is as expec	an expected (statistically signi ted (difference is not statistic an expected (statistically sign	ally significant)			

Notes:

1. Expected values reflect APR-DRG norms. APR-DRG norms were supplied by Solucient, Inc., Evanston, Illinois. They represent national norms for patients with similar severity of illness. 2. APR-DRGs comprise a patient classification system developed by 3M Health Information Systems.

3. Statistical comparisons exclude outliers. Outliers are defined as patients with an unusually long or short length of stay for their respective APR-DRG category. The criteria for such outliers were established based on extensive research by 3M Health Information Systems.

Source:

Comparison of Actual and Expected¹ Average Length of Stay, Average Charge per Discharge, and Percent Died for Inpatient Discharges in Selected APR-DRGs² Christiana Care Health System, 1999

			All Patient Refined	Diagnosis Related	Group (APR-DRG)		
	Heart Failure (APR-DRG 194)	Rehabilitation (APR-DRG 860)	Chest Pain (APR-DRG 203)	Uterine & Adnexa Proc for CA in Situ & Non-malignancy (APR-DRG 513)	Simple Pneumonia (APR-DRG 139)	Coronary Bypass with Cardiac Catheterization (APR-DRG 165)	Coronary Bypass without Cardiac Catheterization (APR-DRG 166)
Discharges	1,083	1,030	1,015	965	958	541	216
Average Length of Stay							
Actual	5.09	11.30	1.62	2.40	5.19	9.66	6.93
Expected	5.16	13.62	1.80	2.55	5.07	9.46	6.66
Comparison	**	***	***	***	**	\$\$	\$\$
Average Charge							
per Discharge							
Actual	\$8,118	-	-			\$37,313	
Expected	\$10,459		-		\$9,455	\$51,078	\$37,056
Comparison	***	***	***	***	***	***	***
Percent Died							
Actual	7.02	0.20	0.00	0.00	5.95	3.51	0.93
Expected	5.64	0.74	0.04	0.04	5.69	3.26	1.90
Comparison	☆	***	**	**	**	$\Delta \Delta$	**
	an expected (statistically sted (difference is not stat an expected (statistically	tistically significant)					

Notes:

15

1. Expected values reflect APR-DRG norms. APR-DRG norms were supplied by Solucient, Inc., Evanston, Illinois. They represent national norms for patients with similar severity of illness.

2. APR-DRGs comprise a patient classification system developed by 3M Health Information Systems.

3. Statistical comparisons exclude outliers. Outliers are defined as patients with an unusually long or short length of stay for their respective APR-DRG category. The criteria for such outliers were established based on extensive research by 3M Health Information Systems.

4. Christiana Care Health System was known as Medical Center of Delaware until 1997 and includes Christiana and Wilmington Hospitals.

Source:

Comparison of Actual and Expected¹ Average Length of Stay, Average Charge per Discharge, and Percent Died for Inpatient Discharges in Selected APR-DRGs² Nanticoke Memorial Hospital, 1999

		All Patient Refine	d Diagnosis Related G	iroup (APR-DRG)	
	Chest Pain (APR-DRG 203)	Heart Failure (APR-DRG 194)	Chronic Obstructive Pulmonary Disease (APR-DRG 140)	Simple Pneumonia (APR-DRG 139)	Cardiac Catheterization for Ischemic Heart Disease (APR-DRG 192)
	(AFR-DRG 203)	(AF N-DNG 194)	(AFR-DRG 140)	(AFR-DRG 139)	(AF K-DKG 192)
Discharges	232	184	175	160	140
Average Length of Stay					
Actual	1.58	5.47	4.49	4.94	3.10
Expected	1.87	5.25	4.71	4.90	2.95
Comparison	***	**	\$\$	$\Delta \Delta$	**
Average Charge per Discharge					
Actual	\$4,071	\$9,168	\$7,465	\$7,461	\$6,983
Expected	\$5,211	\$10,465	\$8,614	\$8,831	\$11,141
Comparison	<u>አ</u> አታ	***	***	***	<u>ት ት ት</u>
Percent Died					
Actual	0.00	2.72	0.57	1.88	0.00
Expected	0.17	4.89	2.18	3.54	0.27
Comparison	ታ ታ	\$	ታ ታ	ታዋ	ታ ታ
☆☆ Actual is as expe	an expected (statistically sign cted (difference is not statistic an expected (statistically sigr	ally significant)			

Notes:

1. Expected values reflect APR-DRG norms. APR-DRG norms were supplied by Solucient, Inc., Evanston, Illinois. They represent national norms for patients with similar severity of illness. 2. APR-DRGs comprise a patient classification system developed by 3M Health Information Systems.

3. Statistical comparisons exclude outliers. Outliers are defined as patients with an unusually long or short length of stay for their respective APR-DRG category. The criteria for such outliers were established based on extensive research by 3M Health Information Systems.

Source:

Comparison of Actual and Expected¹ Average Length of Stay, Average Charge per Discharge, and Percent Died for Inpatient Discharges in Selected APR-DRGs² Saint Francis Hospital, 1999

		All Patient Refine	d Diagnosis Related G	iroup (APR-DRG)	
	Rehabilitation	Heart Failure	Major Joint & Limb Reattach Proc of Lower Extrem Exc for Trauma	Simple Pneumonia	Chronic Obstructive Pulmonary Disease
	(APR-DRG 860)	(APR-DRG 194)	(APR-DRG 302)	(APR-DRG 139)	(APR-DRG 140)
Discharges	390	317	354	213	175
Average Length of Stay					
Actual	8.45	5.32	2.89	5.69	4.83
Expected	12.49	5.03	4.25	5.26	4.87
Comparison	<u>አ</u> አን	\$	**	**	**
Average Charge per Discharge					
Actual	\$9,653	\$10,950	\$18,844	\$10,165	\$9,046
Expected	\$15,809	\$10,120	\$19,670	\$9,813	\$9,099
Comparison	<u>አ</u> አታ	\$	**	**	**
Percent Died					
Actual	0.00	5.68	0.39	4.23	2.86
Expected	0.40	4.52	0.14	6.08	2.13
Comparison	ታ ታ	ታ ታ	ታ ታ	44	ታ ታ
☆☆ Actual is as expe	an expected (statistically sign cted (difference is not statistic an expected (statistically sigr	ally significant)			

Notes:

1. Expected values reflect APR-DRG norms. APR-DRG norms were supplied by Solucient, Inc., Evanston, Illinois. They represent national norms for patients with similar severity of illness. 2. APR-DRGs comprise a patient classification system developed by 3M Health Information Systems.

3. Statistical comparisons exclude outliers. Outliers are defined as patients with an unusually long or short length of stay for their respective APR-DRG category. The criteria for such outliers were established based on extensive research by 3M Health Information Systems.

Source:

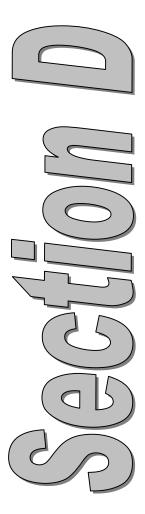


Table D-1Number and Percent of Discharges by ICD-9-CM Major Diagnostic Category

Diagnostia Catagony	<u>19</u>	<u>96</u>	<u>19</u>	<u>97</u>	<u>19</u>	<u>98</u>	<u>19</u>	<u>99</u>	<u>20</u>	00
Diagnostic Category	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
1 Infectious & Parasitic Diseases	1,928	2.7%	1,933	2.6%	1,704	2.2%	1,582	2.0%	1,591	2.0%
2 Neoplasms	4,284	5.9%	4,384	5.9%	4,170	5.4%	4,375	5.6%	4,411	5.5%
3 Endocrine, Nutritional, & Metabolic										
Diseases, & Immunity Disorders	2,764	3.8%	2,703	3.6%	2,742	3.6%	2,779	3.5%	2,657	3.3%
4 Diseases of the Blood &										
Blood Forming Organs	587	0.8%	649	0.9%	716	0.9%	818	1.0%	880	1.1%
5 Mental Disorders	2,473	3.4%	2,524	3.4%	2,067	2.7%	2,078	2.6%	2,232	2.8%
6 Diseases of the Nervous System &										
Sense Organs	713	1.0%	781	1.0%	758	1.0%	832	1.1%	871	1.1%
7 Diseases of the Circulatory System	13,997	19.4%	14,658	19.7%	15,243	19.8%	14,901	19.0%	15,145	19.0%
8 Diseases of the Respiratory System	6,451	8.9%	6,792	9.1%	7,191	9.4%	7,415	9.5%	7,415	9.3%
9 Diseases of the Digestive System	6,645	9.2%	6,885	9.2%	7,405	9.6%	7,567	9.6%	7,507	9.4%
10 Diseases of the Genitourinary System	3,433	4.8%	3,472	4.7%	3,704	4.8%	3,891	5.0%	4,094	5.1%
11 Complications of Pregnancy,										
Childbirth, & the Puerperium	10,895	15.1%	11,267	15.1%	11,852	15.4%	12,057	15.4%	12,435	15.6%
12 Diseases of the Skin &										
Subcutaneous Tissue	922	1.3%	1,015	1.4%	1,109	1.4%	1,061	1.4%	1,171	1.5%
13 Diseases of the Musculoskeletal										
System & Connective Tissue	3,350	4.6%	3,666	4.9%	3,767	4.9%	3,728	4.8%	3,861	4.8%
14 Congenital Anomalies	151	0.2%	124	0.2%	109	0.1%	103	0.1%	95	0.1%
15 Certain Conditions Originating in the										
Perinatal Period	246	0.3%	273	0.4%	274	0.4%	310	0.4%	293	0.4%
16 Symptoms, Signs, &										
III-Defined Conditions	4,441	6.2%	4,567	6.1%	5,191	6.8%	5,829	7.4%	6,117	7.7%
17 Injury And Poisoning	6,184	8.6%	6,103	8.2%	6,196	8.1%	6,190	7.9%	6,232	7.8%
Supplementary Classifications	2,657	3.7%	2,636	3.5%	2,643	3.4%	2,846	3.6%	2,796	3.5%
Unclassifiable	36	0.0%	24	0.0%	62	0.1%	57	0.1%	104	0.1%
Total	72,157	100.0%	74,456	100.0%	76,903	100.0%	78,419	100.0%	79,907	100.0%

Delaware General Hospitals, 1996-2000

Notes:

1. Table excludes newborns.

2. Riverside Hospital ceased inpatient operations during 1996. Riverside data are included in the "All Hospitals" figures.

Source:

Table D-2Number and Percent of Discharges by ICD-9-CM Major Diagnostic Category

Diagnostia Catagory	<u>19</u>	<u>96</u>	<u>19</u>	<u>97</u>	<u>19</u>	98	<u>19</u>	<u>99</u>	<u>20</u>	00
Diagnostic Category	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
1 Infectious & Parasitic Diseases	436	3.0%	407	2.7%	354	2.1%	381	2.2%	376	2.2%
2 Neoplasms	783	5.4%	841	5.5%	802	4.8%	864	5.1%	783	4.6%
3 Endocrine, Nutritional, & Metabolic										
Diseases, & Immunity Disorders	635	4.3%	632	4.1%	680	4.1%	807	4.7%	788	4.6%
4 Diseases of the Blood &										
Blood Forming Organs	128	0.9%	123	0.8%	132	0.8%	150	0.9%	156	0.9%
5 Mental Disorders	588	4.0%	614	4.0%	599	3.6%	678	4.0%	792	4.6%
6 Diseases of the Nervous System &										
Sense Organs	148	1.0%	187	1.2%	159	1.0%	151	0.9%	151	0.9%
7 Diseases of the Circulatory System	2,609	17.8%	2,676	17.5%	2,912	17.6%	2,707	15.9%	2,716	15.9%
8 Diseases of the Respiratory System	1.560	10.7%	1.668	10.9%	1.866	11.3%	2,019	11.9%	2,045	12.0%
9 Diseases of the Digestive System	1,454	9.9%	1,495	9.8%	1,604	9.7%	1,536	9.0%	1,513	8.9%
10 Diseases of the Genitourinary System	763	5.2%	821	5.4%	931	5.6%	981	5.8%	1,027	6.0%
11 Complications of Pregnancy,			_						, , , , , , , , , , , , , , , , , , , ,	
Childbirth, & the Puerperium	1,760	12.0%	1,819	11.9%	2,121	12.8%	2,125	12.5%	2,238	13.1%
12 Diseases of the Skin &	,				,				,	
Subcutaneous Tissue	192	1.3%	228	1.5%	237	1.4%	201	1.2%	236	1.4%
13 Diseases of the Musculoskeletal								/•		
System & Connective Tissue	820	5.6%	865	5.7%	855	5.2%	831	4.9%	708	4.1%
14 Congenital Anomalies	25	0.2%	18	0.1%	17	0.1%	9	0.1%	13	0.1%
15 Certain Conditions Originating in the		0.270		0.1.70	••	0.1.70	, v	0,0		0.1.70
Perinatal Period	62	0.4%	94	0.6%	81	0.5%	96	0.6%	94	0.5%
16 Symptoms, Signs, &										
III-Defined Conditions	844	5.8%	1.006	6.6%	1.180	7.1%	1.298	7.6%	1.269	7.4%
17 Injury And Poisoning	1.226	8.4%	1.185	7.8%	1.349	8.2%	1.235	7.3%	1.251	7.3%
Supplementary Classifications	588	4.0%	606	4.0%	660	4.0%	943	5.5%	937	5.5%
Unclassifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	14,621	100.0%	15,285	100.0%	16,539	100.0%	17,012	100.0%	17,093	100.0%

Bayhealth Medical Center, 1996-2000

Notes:

1. Table excludes newborns.

2. Bayhealth Medical Center was established in 1996 and includes Kent General and Milford Memorial Hospitals.

Source:

Table D-3Number and Percent of Discharges by ICD-9-CM Major Diagnostic Category

Diagnostia Catagony	<u>19</u>	<u>96</u>	<u>19</u>	<u>97</u>	<u>19</u>	98	<u>19</u>	<u>99</u>	<u>20</u>	<u>00</u>
Diagnostic Category	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
1 Infectious & Parasitic Diseases	182	2.8%	154	2.3%	197	2.6%	182	2.2%	185	2.3%
2 Neoplasms	396	6.1%	448	6.6%	430	5.7%	503	6.2%	529	6.4%
3 Endocrine, Nutritional, & Metabolic										
Diseases, & Immunity Disorders	281	4.4%	304	4.5%	270	3.6%	270	3.3%	268	3.3%
4 Diseases of the Blood &										
Blood Forming Organs	45	0.7%	60	0.9%	84	1.1%	84	1.0%	134	1.6%
5 Mental Disorders	297	4.6%	173	2.5%	79	1.0%	45	0.6%	55	0.7%
6 Diseases of the Nervous System &										
Sense Organs	32	0.5%	65	1.0%	43	0.6%	63	0.8%	68	0.8%
7 Diseases of the Circulatory System	1,476	22.9%	1,510	22.2%	1,750	23.2%	1,865	23.0%	1,823	22.2%
8 Diseases of the Respiratory System	618	9.6%	683	10.0%	759	10.1%	874	10.8%	952	11.6%
9 Diseases of the Digestive System	925	14.3%	991	14.6%	1,155	15.3%	1.213	15.0%	1,129	13.7%
10 Diseases of the Genitourinary System	289	4.5%	398	5.8%	409	5.4%	510	6.3%	500	6.1%
11 Complications of Pregnancy,										
Childbirth, & the Puerperium	646	10.0%	660	9.7%	694	9.2%	751	9.3%	793	9.7%
12 Diseases of the Skin &						•				
Subcutaneous Tissue	72	1.1%	114	1.7%	138	1.8%	127	1.6%	132	1.6%
13 Diseases of the Musculoskeletal										
System & Connective Tissue	199	3.1%	350	5.1%	335	4.4%	324	4.0%	351	4.3%
14 Congenital Anomalies	6	0.1%	4	0.1%	2	0.0%	4	0.0%	5	0.1%
15 Certain Conditions Originating in the	Ŭ	0.170	•	0.170	-	0.070	•	0.070	Ŭ	0.170
Perinatal Period	2	0.0%	3	0.0%	6	0.1%	1	0.0%	4	0.0%
16 Symptoms, Signs, &	_	0.070	, c	0.070	· ·	0.1.70	•	0.070	•	01070
III-Defined Conditions	438	6.8%	323	4.7%	544	7.2%	610	7.5%	598	7.3%
17 Injury And Poisoning	502	7.8%	539	7.9%	594	7.9%	656	8.1%	656	8.0%
Supplementary Classifications	40	0.6%	28	0.4%	46	0.6%	21	0.3%	26	0.3%
Unclassifiable	0	0.0%	1	0.0%	0	0.0%	1	0.0%	7	0.1%
Choladonable	v	0.070	-	0.070	v	0.070	•	0.070		0.170
Total	6,446	100.0%	6,808	100.0%	7,535	100.0%	8,104	100.0%	8,215	100.0%

Beebe Medical Center, 1996-2000

Note:

1. Table excludes newborns.

Source:

Table D-4Number and Percent of Discharges by ICD-9-CM Major Diagnostic Category

Diagnostia Catagory	<u>19</u>	<u>96</u>	<u>19</u>	<u>97</u>	<u>19</u>	<u>98</u>	<u>19</u>	<u>99</u>	<u>20</u>	00
Diagnostic Category	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
1 Infectious & Parasitic Diseases	972	2.7%	984	2.6%	857	2.2%	786	2.0%	813	1.9%
2 Neoplasms	2,412	6.6%	2,347	6.2%	2,252	5.8%	2,451	6.1%	2,503	6.0%
3 Endocrine, Nutritional, & Metabolic										
Diseases, & Immunity Disorders	1,148	3.1%	1,068	2.8%	1,098	2.8%	1,066	2.7%	1,020	2.4%
4 Diseases of the Blood &										
Blood Forming Organs	313	0.9%	353	0.9%	376	1.0%	426	1.1%	451	1.1%
5 Mental Disorders	843	2.3%	897	2.4%	952	2.4%	837	2.1%	901	2.2%
6 Diseases of the Nervous System &										
Sense Organs	383	1.0%	382	1.0%	415	1.1%	489	1.2%	507	1.2%
7 Diseases of the Circulatory System	7,153	19.6%	7,704	20.4%	8,029	20.6%	7,918	19.7%	8,326	19.9%
8 Diseases of the Respiratory System	2,530	6.9%	2,775	7.4%	2,895	7.4%	3,101	7.7%	3,039	7.3%
9 Diseases of the Digestive System	2,847	7.8%	3,034	8.0%	3,279	8.4%	3,454	8.6%	3,639	8.7%
10 Diseases of the Genitourinary System	1,607	4.4%	1,541	4.1%	1,644	4.2%	1,693	4.2%	1,822	4.4%
11 Complications of Pregnancy,			· ·		·				,	
Childbirth, & the Puerperium	6.597	18.1%	6.719	17.8%	6.931	17.8%	7.176	17.9%	7,394	17.7%
12 Diseases of the Skin &									,	
Subcutaneous Tissue	369	1.0%	414	1.1%	500	1.3%	537	1.3%	598	1.4%
13 Diseases of the Musculoskeletal										
System & Connective Tissue	1.755	4.8%	1.852	4.9%	1,962	5.0%	1,997	5.0%	2,216	5.3%
14 Congenital Anomalies	110	0.3%	93	0.2%	79	0.2%	78	0.2%	65	0.2%
15 Certain Conditions Originating in the										
Perinatal Period	161	0.4%	164	0.4%	174	0.4%	198	0.5%	183	0.4%
16 Symptoms, Signs, &										
III-Defined Conditions	2,200	6.0%	2.308	6.1%	2.571	6.6%	2.968	7.4%	3.213	7.7%
17 Injury And Poisoning	3,551	9.7%	3.537	9.4%	3,481	8.9%	3,513	8.7%	3.528	8.4%
Supplementary Classifications	1,534	4.2%	1,515	4.0%	1,484	3.8%	1,426	3.6%	1,442	3.5%
Unclassifiable	36	0.1%	21	0.1%	61	0.2%	47	0.1%	97	0.2%
Total	36,521	100.0%	37,708	100.0%	39,040	100.0%	40,161	100.0%	41,757	100.0%

Christiana Care Health System, 1996-2000

Notes:

1. Table excludes newborns.

2. Christiana Care Health System was known as Medical Center of Delaware until 1997 and includes Christiana and Wilmington Hospitals.

Source:

Table D-5Number and Percent of Discharges by ICD-9-CM Major Diagnostic Category

Diagnostia Catagory	<u>19</u>	<u>96</u>	<u>19</u>	<u>97</u>	<u>19</u>	<u>98</u>	<u>19</u>	<u>99</u>	<u>20</u>	<u>00</u>
Diagnostic Category	Number	Percent								
1 Infectious & Parasitic Diseases	83	1.7%	91	1.8%	86	1.6%	90	1.6%	84	1.4%
2 Neoplasms	227	4.7%	264	5.2%	261	4.8%	212	3.9%	247	4.1%
3 Endocrine, Nutritional, & Metabolic										
Diseases, & Immunity Disorders	210	4.4%	224	4.4%	287	5.3%	274	5.0%	272	4.5%
4 Diseases of the Blood &										
Blood Forming Organs	46	1.0%	39	0.8%	52	1.0%	80	1.5%	91	1.5%
5 Mental Disorders	280	5.8%	318	6.3%	396	7.3%	482	8.8%	461	7.6%
6 Diseases of the Nervous System &										
Sense Organs	43	0.9%	52	1.0%	65	1.2%	58	1.1%	64	1.1%
7 Diseases of the Circulatory System	951	19.7%	1,002	19.7%	1,091	20.0%	1,033	18.8%	1,135	18.8%
8 Diseases of the Respiratory System	554	11.5%	575	11.3%	655	12.0%	618	11.3%	728	12.1%
9 Diseases of the Digestive System	491	10.2%	507	10.0%	492	9.0%	539	9.8%	532	8.8%
10 Diseases of the Genitourinary System	257	5.3%	245	4.8%	245	4.5%	244	4.4%	288	4.8%
11 Complications of Pregnancy,										
Childbirth, & the Puerperium	716	14.9%	867	17.1%	827	15.1%	811	14.8%	859	14.2%
12 Diseases of the Skin &										
Subcutaneous Tissue	98	2.0%	69	1.4%	70	1.3%	62	1.1%	81	1.3%
13 Diseases of the Musculoskeletal										
System & Connective Tissue	100	2.1%	93	1.8%	101	1.8%	87	1.6%	123	2.0%
14 Congenital Anomalies	3	0.1%	4	0.1%	6	0.1%	4	0.1%	7	0.1%
15 Certain Conditions Originating in the										
Perinatal Period	12	0.2%	8	0.2%	13	0.2%	13	0.2%	10	0.2%
16 Symptoms, Signs, &										
III-Defined Conditions	383	8.0%	374	7.4%	485	8.9%	526	9.6%	635	10.5%
17 Injury And Poisoning	326	6.8%	320	6.3%	303	5.5%	327	6.0%	388	6.4%
Supplementary Classifications	36	0.7%	27	0.5%	27	0.5%	27	0.5%	28	0.5%
Unclassifiable	0	0.0%	2	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	4,816	100.0%	5,081	100.0%	5,462	100.0%	5,487	100.0%	6,033	100.0%

Nanticoke Memorial Hospital, 1996-2000

Note:

1. Table excludes newborns.

Source:

Table D-6Number and Percent of Discharges by ICD-9-CM Major Diagnostic Category

Diagnostia Catagony	<u>19</u>	<u>96</u>	<u>19</u>	97	<u>19</u>	98	<u>19</u>	<u>99</u>	<u>20</u>	00
Diagnostic Category	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
1 Infectious & Parasitic Diseases	228	2.5%	297	3.1%	210	2.5%	143	1.9%	133	2.0%
2 Neoplasms	431	4.7%	484	5.1%	425	5.1%	345	4.5%	349	5.1%
3 Endocrine, Nutritional , & Metabolic										
Diseases, & Immunity Disorders	429	4.7%	475	5.0%	407	4.9%	362	4.7%	309	4.5%
4 Diseases of the Blood &										
Blood Forming Organs	46	0.5%	74	0.8%	72	0.9%	78	1.0%	48	0.7%
5 Mental Disorders	453	5.0%	522	5.5%	41	0.5%	36	0.5%	23	0.3%
6 Diseases of the Nervous System &										
Sense Organs	99	1.1%	95	1.0%	76	0.9%	71	0.9%	81	1.2%
7 Diseases of the Circulatory System	1,658	18.2%	1,766	18.4%	1,461	17.5%	1,378	18.0%	1,145	16.8%
8 Diseases of the Respiratory System	1.090	12.0%	1.091	11.4%	1.016	12.2%	803	10.5%	651	9.6%
9 Diseases of the Digestive System	853	9.4%	858	9.0%	875	10.5%	825	10.8%	694	10.2%
10 Diseases of the Genitourinary System	484	5.3%	467	4.9%	475	5.7%	463	6.0%	457	6.7%
11 Complications of Pregnancy,										
Childbirth, & the Puerperium	1,175	12.9%	1,202	12.6%	1,279	15.4%	1,194	15.6%	1,151	16.9%
12 Diseases of the Skin &	.,		.,		.,		.,		.,	
Subcutaneous Tissue	156	1.7%	190	2.0%	164	2.0%	134	1.8%	124	1.8%
13 Diseases of the Musculoskeletal		, •		2.070						
System & Connective Tissue	453	5.0%	506	5.3%	514	6.2%	489	6.4%	463	6.8%
14 Congenital Anomalies	7	0.1%	5	0.1%	5	0.1%	8	0.1%	5	0.1%
15 Certain Conditions Originating in the		0.170	Ŭ	0.170	Ŭ	0.170	Ŭ	0.170	Ŭ	0.170
Perinatal Period	9	0.1%	4	0.0%	0	0.0%	2	0.0%	2	0.0%
16 Symptoms, Signs, &	Ŭ	01170		0.070	· ·	0.070	_	0.070	_	010 / 0
III-Defined Conditions	549	6.0%	556	5.8%	411	4.9%	427	5.6%	402	5.9%
17 Injury And Poisoning	533	5.9%	522	5.5%	469	5.6%	459	6.0%	409	6.0%
Supplementary Classifications	458	5.0%	460	4.8%	426	5.1%	429	5.6%	363	5.3%
Unclassifiable	0	0.0%	0	0.0%	1	0.0%	9	0.1%	0	0.0%
Cholassinable	Ŭ	0.070	Ŭ	0.070	•	0.070	0	0.170	Ŭ	0.070
Total	9,111	100.0%	9,574	100.0%	8,327	100.0%	7,655	100.0%	6,809	100.0%

Saint Francis Hospital, 1996-2000

Note:

1. Table excludes newborns.

Source:

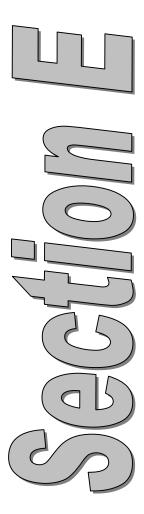


Table E-1 Number of Discharges by Zip Code

Delaware General Hospitals, 1999 and 2000

Zip Code		Bayhealth Medical Center		Beebe Medical Center		Christiana Care Health System		Nanticoke Memorial Hospital		Saint Francis Hospital		All Hospitals	
		1999	2000	1999	2000	1999	2000	1999	2000	1999	2000	1999	2000
19701 19702 19703 19706 19707 19708 19709 19710	Bear Newark Claymont Delaware City Hockessin Kirkwood Middletown Montchanin	28 7 4 2 2 0 33 0	17 5 2 1 0 39 0	3 3 1 2 0 1 0	8 1 3 0 3 0 4 0	1,685 2,746 885 230 881 8 1,059 18	1,935 2,752 886 301 1,029 19 1,181 16	0 0 0 0 1 0	1 2 0 0 0 1 0	95 193 285 32 123 5 61 0	114 163 276 16 97 2 79 2	1,811 2,949 1,177 265 1,008 13 1,155 18	2,075 2,923 1,168 319 1,130 21 1,304 18
19711 19713	Newark Newark	4 2	4 11	9 5	9 2	2,575 2,510	2,695 2,493	1 1	0 0	180 149	180 126	2,769 2,667	2,888 2,632
19714 19715 19716 19717 19718	Newark Newark University of Delaware Newark Christiana Hospital	0 0 1 0 0	0 0 0 0	0 0 0 0	0 0 0 0	13 4 3 13 2	31 6 5 13 5	0 0 0 0	1 0 0 0	1 0 0 0	2 0 0 0 0	14 4 13 2	34 6 5 13 5
19720 19730 19731 19732 19733	New Castle Odessa Port Penn Rockland St Georges	12 3 0 0 1	10 3 0 0 2	16 0 0 0 0	8 0 0 0 0	4,469 42 14 3 23	4,625 54 33 4 45	0 0 0 0	2 0 0 0 0	685 0 3 0 0	623 2 2 1 0	5,182 45 17 3 24	5,268 59 35 5 47
19734 19735 19736 19801 19802	Townsend Wilmington Yorklyn Southbridge (W) Clifton Park (W)	127 0 0 5 1	127 0 0 1 4	1 0 0 1	3 0 0 2 0	350 1 18 1,297 2,192	352 3 17 1,324 2,290	0 0 0 0	0 0 2 1	10 0 3 497 793	13 0 1 449 645	488 1 21 1,799 2,987	495 3 18 1,778 2,940
19803 19804 19805 19806 19807	Tallyville (W) Stanton (W) Elsmere (W) Kentmere (W) Greenville (W)	0 2 9 1 0	1 4 8 1 1	3 7 10 1 1	3 6 8 3 2	1,269 1,560 2,744 661 485	1,387 1,614 2,734 716 532	0 1 0 0	0 0 2 0 0	394 335 1,750 445 115	314 276 1,688 415 96	1,666 1,905 4,513 1,108 601	1,705 1,900 4,440 1,135 631

Notes:

1. Table excludes newborns.

2. Bayhealth Medical Center was established in 1996 and includes Kent General and Milford Memorial Hospitals.

3. Christiana Care Health System was known as Medical Center of Delaware until 1997 and includes Christiana and Wilmington Hospitals.

Source:

Table E-1 (Continued) Number of Discharges by Zip Code

Delaware General Hospitals, 1999 and 2000

Zip Code		Bayhealth Medical Center		Beebe Medical Center		Christiana Care Health System		Nanticoke Memorial Hospital		Saint Francis Hospital		All Hospitals	
		1999	2000	1999	2000	1999	2000	1999	2000	1999	2000	1999	2000
19808	Marshallton (W)	5	2	8	12	3,136	3,091	0	2	358	307	3,507	3,414
19809	Edgemore (W)	0	3	7	3	798	915	0	0	331	257	1,136	1,178
19810	Arden (W)	0	2	7	4	1,300	1,337	0	1	385	296	1,692	1,640
19850	Wilmington	1	2	0	0	10	17	0	0	2	2	13	21
19880	Wilmington	0	0	0	0	0	0	0	0	0	0	0	0
19899	Wilmington	0	0	0	0	19	23	1	0	1	7	21	30
19901	Dover	3,550	3,486	18	21	255	250	13	20	15	7	3,851	3,784
19902	Dover	20	14	0	0	1	0	0	0	0	0	21	14
19903	Dover	46	45	1	4	7	4	0	0	0	0	54	53
19904	Dover	1,917	2,037	7	8	215	169	9	4	9	5	2,157	2,223
19930 19931 19933 19934 19936	Bethany Beach Bethel Bridgeville Camden-Wyoming Cheswold	15 0 132 771 60	20 1 160 725 63	134 0 32 5 1	158 0 34 5 0	13 0 24 65 3	12 0 24 69 7	4 25 495 4 0	4 32 566 2 0	0 0 4 0	0 0 1 1 0	166 25 683 849 64	194 33 785 802 70
19937	Clarksville	0	0	0	0	0	0	0	0	0	0	0	0
19938	Clayton	426	431	1	3	106	134	0	1	10	6	543	575
19939	Dagsboro	49	52	227	231	24	18	62	56	1	1	363	358
19940	Delmar	12	15	11	8	8	6	193	230	1	1	225	260
19941	Ellendale	244	201	37	48	13	15	22	35	0	0	316	299
19942	Farmington	17	7	0	0	2	0	0	0	0	0	19	7
19943	Felton	962	950	7	9	83	73	17	8	5	0	1,074	1,040
19944	Fenwick Island	0	1	16	15	1	5	0	3	0	0	17	24
19945	Frankford	54	43	300	332	25	21	62	48	0	2	441	446
19946	Frederica	365	387	8	6	27	21	1	2	1	2	402	418
19947	Georgetown	412	360	695	793	57	54	366	434	3	2	1,533	1,643
19950	Greenwood	370	416	26	30	30	31	173	188	1	0	600	665
19951	Harbeson	13	10	95	74	3	2	6	3	0	0	117	89
19952	Harrington	932	936	24	25	46	52	31	41	1	0	1,034	1,054
19953	Hartly	418	384	3	4	28	50	2	4	0	2	451	444

Notes:

1. Table excludes newborns.

2. Bayhealth Medical Center was established in 1996 and includes Kent General and Milford Memorial Hospitals.

3. Christiana Care Health System was known as Medical Center of Delaware until 1997 and includes Christiana and Wilmington Hospitals.

Source:

Table E-1 (Continued) Number of Discharges by Zip Code

Delaware General Hospitals, 1999 and 2000

Zip Code	Med	ealth lical nter		ebe lical nter	Care	stiana Health stem	Mem	icoke Iorial pital	Fra	int ncis pital		ll bitals
	1999	2000	1999	2000	1999	2000	1999	2000	1999	2000	1999	2000
19954 Houston 19955 Kenton 19956 Laurel 19958 Lewes 19960 Lincoln	157 50 67 159 512	134 36 75 153 547	4 1 74 1,581 57	5 0 76 1,607 68	9 8 33 89 22	7 7 41 106 35	5 0 941 56 13	6 0 1,078 48 18	0 0 6 0	0 2 6 1	175 59 1,115 1,891 604	152 45 1,272 1,920 669
19961 Little Creek	13	14	0	0	2	1	0	0	0	0	15	15
19962 Magnolia	441	555	2	0	32	35	4	5	1	0	480	595
19963 Milford	1,631	1,768	130	113	95	101	30	51	3	4	1,889	2,037
19964 Marydel	84	102	0	1	6	11	2	0	0	0	92	114
19966 Millsboro	277	229	1,813	1,749	116	162	313	289	8	6	2,527	2,435
19967 Millville 19968 Milton 19969 Nassau 19970 Ocean View 19971 Rehoboth Beach	0 346 5 33 92	0 308 1 38 84	0 501 64 399 977	0 515 43 405 943	0 40 45 61	0 41 1 43 77	0 40 1 25 34	0 31 4 22 40	0 1 0 1 1	0 0 2 2	0 928 74 503 1,165	0 895 49 510 1,146
19973 Seaford	168	166	75	90	59	71	2,138	2,255	2	4	2,442	2,586
19975 Selbyville	24	27	215	216	15	25	45	50	0	2	299	320
19977 Smyrna	1,290	1,229	4	4	254	320	1	1	9	13	1,558	1,567
19979 Viola	59	71	1	2	6	4	0	4	1	0	67	81
19980 Woodside	51	42	0	1	5	1	0	0	0	0	56	44
DE/Unknown ZIP	0	0	0	0	15	22	0	0	1	0	16	22
Maryland	293	325	152	159	2,040	2,103	293	379	80	67	2,858	3,033
Pennsylvania	57	62	151	154	1,563	1,572	19	11	137	115	1,927	1,914
New Jersey	32	19	20	16	1,229	1,146	6	10	62	46	1,349	1,237
Other State/Rest of World	135	111	142	148	342	319	31	35	58	56	708	669
Unclassifiable	1	0	4	8	12	9	0	0	2	0	19	17
Total	17,012	17,093	8,104	8,215	40,161	41,757	5,487	6,033	7,655	6,809	78,419	79,907

Notes:

1. Table excludes newborns.

2. Bayhealth Medical Center was established in 1996 and includes Kent General and Milford Memorial Hospitals.

3. Christiana Care Health System was known as Medical Center of Delaware until 1997 and includes Christiana and Wilmington Hospitals.

Source:

Table E-2 Percent of Discharges by Zip Code

(Percentages Calculated by Zip Code)

Delaware General Hospitals, 1999 and 2000

	Zip Code	Mec	ealth lical nter	Bee Mec Cei			stiana Health stem	Mem	icoke lorial pital	Fra	iint ncis pital		All Ditals
		1999	2000	1999	2000	1999	2000	1999	2000	1999	2000	1999	2000
19701 19702 19703 19706 19707	Bear Newark Claymont Delaware City Hockessin	1.5% 0.2% 0.3% 0.8% 0.2%	0.8% 0.2% 0.3% 0.6% 0.1%	0.2% 0.1% 0.3% 0.4% 0.2%	0.4% 0.0% 0.3% 0.0% 0.3%	93.0% 93.1% 75.2% 86.8% 87.4%	93.3% 94.1% 75.9% 94.4% 91.1%	0.0% 0.0% 0.0% 0.0% 0.0%	0.0% 0.1% 0.0% 0.0% 0.0%	5.2% 6.5% 24.2% 12.1% 12.2%	5.5% 5.6% 23.6% 5.0% 8.6%	100.0% 100.0% 100.0% 100.0% 100.0%	100.0% 100.0% 100.0% 100.0% 100.0%
19708 19709 19710 19711 19713	Kirkwood Middletown Montchanin Newark Newark	0.0% 2.9% 0.0% 0.1% 0.1%	0.0% 3.0% 0.0% 0.1% 0.4%	0.0% 0.1% 0.0% 0.3% 0.2%	0.0% 0.3% 0.0% 0.3% 0.1%	61.5% 91.7% 100.0% 93.0% 94.1%	90.5% 90.6% 88.9% 93.3% 94.7%	0.0% 0.1% 0.0% 0.0% 0.0%	0.0% 0.1% 0.0% 0.0% 0.0%	38.5% 5.3% 0.0% 6.5% 5.6%	9.5% 6.1% 11.1% 6.2% 4.8%	100.0% 100.0% 100.0% 100.0% 100.0%	100.0% 100.0% 100.0% 100.0% 100.0%
19714 19715 19716 19717 19718	Newark Newark University of Delaware Newark Christiana Hospital	0.0% 0.0% 25.0% 0.0% 0.0%	0.0% 0.0% 0.0% 0.0% 0.0%	0.0% 0.0% 0.0% 0.0%	0.0% 0.0% 0.0% 0.0%	92.9% 100.0% 75.0% 100.0% 100.0%	91.2% 100.0% 100.0% 100.0% 100.0%	0.0% 0.0% 0.0% 0.0% 0.0%	2.9% 0.0% 0.0% 0.0%	7.1% 0.0% 0.0% 0.0% 0.0%	5.9% 0.0% 0.0% 0.0% 0.0%	100.0% 100.0% 100.0% 100.0% 100.0%	100.0% 100.0% 100.0% 100.0% 100.0%
19720 19730 19731 19732 19733	New Castle Odessa Port Penn Rockland St Georges	0.2% 6.7% 0.0% 0.0% 4.2%	0.2% 5.1% 0.0% 0.0% 4.3%	0.3% 0.0% 0.0% 0.0%	0.2% 0.0% 0.0% 0.0% 0.0%	86.2% 93.3% 82.4% 100.0% 95.8%	87.8% 91.5% 94.3% 80.0% 95.7%	0.0% 0.0% 0.0% 0.0% 0.0%	0.0% 0.0% 0.0% 0.0%	13.2% 0.0% 17.6% 0.0% 0.0%	11.8% 3.4% 5.7% 20.0% 0.0%	100.0% 100.0% 100.0% 100.0% 100.0%	100.0% 100.0% 100.0% 100.0% 100.0%
19734 19735 19736 19801 19802	Townsend Wilmington Yorklyn Southbridge (W) Clifton Park (W)	26.0% 0.0% 0.3% 0.0%	25.7% 0.0% 0.0% 0.1% 0.1%	0.2% 0.0% 0.0% 0.0% 0.0%	0.6% 0.0% 0.0% 0.1% 0.0%	71.7% 100.0% 85.7% 72.1% 73.4%	71.1% 100.0% 94.4% 74.5% 77.9%	0.0% 0.0% 0.0% 0.0% 0.0%	0.0% 0.0% 0.0% 0.1% 0.0%	2.0% 0.0% 14.3% 27.6% 26.5%	2.6% 0.0% 5.6% 25.3% 21.9%	100.0% 100.0% 100.0% 100.0% 100.0%	100.0% 100.0% 100.0% 100.0% 100.0%
19803 19804 19805 19806 19807	Tallyville (W) Stanton (W) Elsmere (W) Kentmere (W) Greenville (W)	0.0% 0.1% 0.2% 0.1% 0.0%	0.1% 0.2% 0.2% 0.1% 0.2%	0.2% 0.4% 0.2% 0.1% 0.2%	0.2% 0.3% 0.2% 0.3% 0.3%	76.2% 81.9% 60.8% 59.7% 80.7%	81.3% 84.9% 61.6% 63.1% 84.3%	0.0% 0.1% 0.0% 0.0% 0.0%	0.0% 0.0% 0.0% 0.0% 0.0%	23.6% 17.6% 38.8% 40.2% 19.1%	18.4% 14.5% 38.0% 36.6% 15.2%	100.0% 100.0% 100.0% 100.0% 100.0%	100.0% 100.0% 100.0% 100.0% 100.0%

Notes:

1. Table excludes newborns.

2. Bayhealth Medical Center was established in 1996 and includes Kent General and Milford Memorial Hospitals.

3. Christiana Care Health System was known as Medical Center of Delaware until 1997 and includes Christiana and Wilmington Hospitals.

Source:

Table E-2 (Continued) Percent of Discharges by Zip Code

(Percentages Calculated by Zip Code)

Delaware General Hospitals, 1999 and 2000

	Zip Code	Mec	lealth lical nter	Mec	ebe lical nter		tiana Health tem	Mem	icoke Iorial pital	Fra	int ncis pital		All pitals
		1999	2000	1999	2000	1999	2000	1999	2000	1999	2000	1999	2000
19808 19809 19810 19850 19880	Marshallton (W) Edgemore (W) Arden (W) Wilmington Wilmington	0.1% 0.0% 0.0% 7.7% 	0.1% 0.3% 0.1% 9.5% 	0.2% 0.6% 0.4% 0.0% 	0.4% 0.3% 0.2% 0.0%	89.4% 70.2% 76.8% 76.9% 	90.5% 77.7% 81.5% 81.0% 	0.0% 0.0% 0.0% 	0.1% 0.0% 0.1% 0.0% 	10.2% 29.1% 22.8% 15.4% 	9.0% 21.8% 18.0% 9.5% 	100.0% 100.0% 100.0% 100.0% 	100.0% 100.0% 100.0% 100.0%
19899 19901 19902 19903 19904	Wilmington Dover Dover Dover Dover	0.0% 92.2% 95.2% 85.2% 88.9%	0.0% 92.1% 100.0% 84.9% 91.6%	0.0% 0.5% 0.0% 1.9% 0.3%	0.0% 0.6% 0.0% 7.5% 0.4%	90.5% 6.6% 4.8% 13.0% 10.0%	76.7% 6.6% 0.0% 7.5% 7.6%	4.8% 0.3% 0.0% 0.0% 0.4%	0.0% 0.5% 0.0% 0.0% 0.2%	4.8% 0.4% 0.0% 0.0% 0.4%	23.3% 0.2% 0.0% 0.0% 0.2%	100.0% 100.0% 100.0% 100.0% 100.0%	100.0% 100.0% 100.0% 100.0% 100.0%
19930 19931 19933 19934 19936	Bethany Beach Bethel Bridgeville Camden-Wyoming Cheswold	9.0% 0.0% 19.3% 90.8% 93.8%	10.3% 3.0% 20.4% 90.4% 90.0%	80.7% 0.0% 4.7% 0.6% 1.6%	81.4% 0.0% 4.3% 0.6% 0.0%	7.8% 0.0% 3.5% 7.7% 4.7%	6.2% 0.0% 3.1% 8.6% 10.0%	2.4% 100.0% 72.5% 0.5% 0.0%	2.1% 97.0% 72.1% 0.2% 0.0%	0.0% 0.0% 0.5% 0.0%	0.0% 0.0% 0.1% 0.1% 0.0%	100.0% 100.0% 100.0% 100.0% 100.0%	100.0% 100.0% 100.0% 100.0% 100.0%
19937 19938 19939 19940 19941	Clarksville Clayton Dagsboro Delmar Ellendale	 78.5% 13.5% 5.3% 77.2%	 75.0% 14.5% 5.8% 67.2%	0.2% 62.5% 4.9% 11.7%	 0.5% 64.5% 3.1% 16.1%	 19.5% 6.6% 3.6% 4.1%	 23.3% 5.0% 2.3% 5.0%	 0.0% 17.1% 85.8% 7.0%	 0.2% 15.6% 88.5% 11.7%	 1.8% 0.3% 0.4% 0.0%	 1.0% 0.3% 0.4% 0.0%	 100.0% 100.0% 100.0% 100.0%	 100.0% 100.0% 100.0% 100.0%
19942 19943 19944 19945 19946	Farmington Felton Fenwick Island Frankford Frederica	89.5% 89.6% 0.0% 12.2% 90.8%	100.0% 91.3% 4.2% 9.6% 92.6%	0.0% 0.7% 94.1% 68.0% 2.0%	0.0% 0.9% 62.5% 74.4% 1.4%	10.5% 7.7% 5.9% 5.7% 6.7%	0.0% 7.0% 20.8% 4.7% 5.0%	0.0% 1.6% 0.0% 14.1% 0.2%	0.0% 0.8% 12.5% 10.8% 0.5%	0.0% 0.5% 0.0% 0.0% 0.2%	0.0% 0.0% 0.4% 0.5%	100.0% 100.0% 100.0% 100.0% 100.0%	100.0% 100.0% 100.0% 100.0% 100.0%
19947 19950 19951 19952 19953	Georgetown Greenwood Harbeson Harrington Hartly	26.9% 61.7% 11.1% 90.1% 92.7%	21.9% 62.6% 11.2% 88.8% 86.5%	45.3% 4.3% 81.2% 2.3% 0.7%	48.3% 4.5% 83.1% 2.4% 0.9%	3.7% 5.0% 2.6% 4.4% 6.2%	3.3% 4.7% 2.2% 4.9% 11.3%	23.9% 28.8% 5.1% 3.0% 0.4%	26.4% 28.3% 3.4% 3.9% 0.9%	0.2% 0.2% 0.0% 0.1% 0.0%	0.1% 0.0% 0.0% 0.0% 0.5%	100.0% 100.0% 100.0% 100.0% 100.0%	100.0% 100.0% 100.0% 100.0% 100.0%

Notes:

1. Table excludes newborns.

2. Bayhealth Medical Center was established in 1996 and includes Kent General and Milford Memorial Hospitals.

3. Christiana Care Health System was known as Medical Center of Delaware until 1997 and includes Christiana and Wilmington Hospitals.

Source:

Table E-2 (Continued) Percent of Discharges by Zip Code

(Percentages Calculated by Zip Code)

Delaware General Hospitals, 1999 and 2000

Zip Code	Bayhealth Medical Center		Beebe Medical Center		Christiana Care Health System		Nanticoke Memorial Hospital		Saint Francis Hospital		All Hospitals	
	1999	2000	1999	2000	1999	2000	1999	2000	1999	2000	1999	2000
19954 Houston 19955 Kenton 19956 Laurel 19958 Lewes 19960 Lincoln	89.7% 84.7% 6.0% 8.4% 84.8%	88.2% 80.0% 5.9% 8.0% 81.8%	2.3% 1.7% 6.6% 83.6% 9.4%	3.3% 0.0% 6.0% 83.7% 10.2%	5.1% 13.6% 3.0% 4.7% 3.6%	4.6% 15.6% 3.2% 5.5% 5.2%	2.9% 0.0% 84.4% 3.0% 2.2%	3.9% 0.0% 84.7% 2.5% 2.7%	0.0% 0.0% 0.3% 0.0%	0.0% 4.4% 0.2% 0.3% 0.1%	100.0% 100.0% 100.0% 100.0% 100.0%	100.0% 100.0% 100.0% 100.0% 100.0%
19961Little Creek19962Magnolia19963Milford19964Marydel19966Millsboro	86.7%	93.3%	0.0%	0.0%	13.3%	6.7%	0.0%	0.0%	0.0%	0.0%	100.0%	100.0%
	91.9%	93.3%	0.4%	0.0%	6.7%	5.9%	0.8%	0.8%	0.2%	0.0%	100.0%	100.0%
	86.3%	86.8%	6.9%	5.5%	5.0%	5.0%	1.6%	2.5%	0.2%	0.2%	100.0%	100.0%
	91.3%	89.5%	0.0%	0.9%	6.5%	9.6%	2.2%	0.0%	0.0%	0.0%	100.0%	100.0%
	11.0%	9.4%	71.7%	71.8%	4.6%	6.7%	12.4%	11.9%	0.3%	0.2%	100.0%	100.0%
19967Millville19968Milton19969Nassau19970Ocean View19971Rehoboth Beach	 37.3% 6.8% 6.6% 7.9%	34.4% 2.0% 7.5% 7.3%	54.0% 86.5% 79.3% 83.9%	57.5% 87.8% 79.4% 82.3%	4.3% 5.4% 8.9% 5.2%	4.6% 2.0% 8.4% 6.7%	4.3% 1.4% 5.0% 2.9%	3.5% 8.2% 4.3% 3.5%	0.1% 0.0% 0.2% 0.1%	0.0% 0.0% 0.4% 0.2%	 100.0% 100.0% 100.0% 100.0%	 100.0% 100.0% 100.0% 100.0%
19973 Seaford	6.9%	6.4%	3.1%	3.5%	2.4%	2.7%	87.6%	87.2%	0.1%	0.2%	100.0%	100.0%
19975 Selbyville	8.0%	8.4%	71.9%	67.5%	5.0%	7.8%	15.1%	15.6%	0.0%	0.6%	100.0%	100.0%
19977 Smyrna	82.8%	78.4%	0.3%	0.3%	16.3%	20.4%	0.1%	0.1%	0.6%	0.8%	100.0%	100.0%
19979 Viola	88.1%	87.7%	1.5%	2.5%	9.0%	4.9%	0.0%	4.9%	1.5%	0.0%	100.0%	100.0%
19980 Woodside	91.1%	95.5%	0.0%	2.3%	8.9%	2.3%	0.0%	0.0%	0.0%	0.0%	100.0%	100.0%
DE/Unknown ZIP	0.0%	0.0%	0.0%	0.0%	93.8%	100.0%	0.0%	0.0%	6.3%	0.0%	100.0%	100.0%
Maryland	10.3%	10.7%	5.3%	5.2%	71.4%	69.3%	10.3%	12.5%	2.8%	2.2%	100.0%	100.0%
Pennsylvania	3.0%	3.2%	7.8%	8.0%	81.1%	82.1%	1.0%	0.6%	7.1%	6.0%	100.0%	100.0%
New Jersey	2.4%	1.5%	1.5%	1.3%	91.1%	92.6%	0.4%	0.8%	4.6%	3.7%	100.0%	100.0%
Other State/Rest of World	19.1%	16.6%	20.1%	22.1%	48.3%	47.7%	4.4%	5.2%	8.2%	8.4%	100.0%	100.0%
Unclassifiable	5.3%	0.0%	21.1%	47.1%	63.2%	52.9%	0.0%	0.0%	10.5%	0.0%	100.0%	100.0%
Total	21.7%	21.4%	10.3%	10.3%	51.2%	52.3%	7.0%	7.6%	9.8%	8.5%	100.0%	100.0%

Notes:

1. Table excludes newborns.

2. Bayhealth Medical Center was established in 1996 and includes Kent General and Milford Memorial Hospitals.

3. Christiana Care Health System was known as Medical Center of Delaware until 1997 and includes Christiana and Wilmington Hospitals.

Source:

Table E-3Number and Percent of Discharges by Selected Zip Codes

	Zip Code	Number	Percent	Cumulative Percent
19901	Dover	3,486	20.4%	20.4%
19904	Dover	2,037	11.9%	32.3%
19963	Milford	1,768	10.3%	42.7%
19977	Smyrna	1,229	7.2%	49.8%
19943	Felton	950	5.6%	55.4%
19952	Harrington	936	5.5%	60.9%
19934	Camden-Wyoming	725	4.2%	65.1%
19962	Magnolia	555	3.2%	68.4%
19960	Lincoln	547	3.2%	71.6%
19938	Clayton	431	2.5%	74.1%
19950	Greenwood	416	2.4%	76.5%
19946	Frederica	387	2.3%	78.8%
19953	Hartly	384	2.2%	81.0%
19947	Georgetown	360	2.1%	83.1%
19968	Milton	308	1.8%	84.9%
19966	Millsboro	229	1.3%	86.3%
19941	Ellendale	201	1.2%	87.5%
19973	Seaford	166	1.0%	88.4%
19933	Bridgeville	160	0.9%	89.4%
19958	Lewes	153	0.9%	90.3%
Other D	elaware	1,148	6.7%	97.0%
Marylan	d	325	1.9%	98.9%
New Je	rsey	62	0.4%	99.2%
Pennsy	vania	19	0.1%	99.4%
Other S	tate/Rest of World	111	0.6%	100.0%
Unclass	ifiable	0	0.0%	100.0%
Total		17,093	100.0%	

Bayhealth Medical Center, 2000

Notes:

1. Table excludes newborns.

2. Bayhealth Medical Center was established in 1996 and includes Kent General and Milford Memorial Hospitals.

Source:

Table E-4Number and Percent of Discharges by Selected Zip Codes

Zip Coc	le Number	Percent	Cumulative Percent
19966 Millsboro	1,749	21.3%	21.3%
19958 Lewes	1,607	19.6%	40.9%
19971 Rehoboth		11.5%	52.3%
19947 Georgetow	/n 793	9.7%	62.0%
19968 Milton	515	6.3%	68.3%
19970 Ocean Vie	w 405	4.9%	73.2%
19945 Frankford	332	4.0%	77.2%
19939 Dagsboro	231	2.8%	80.0%
19975 Selbyville	216	2.6%	82.7%
19930 Bethany B	each 158	1.9%	84.6%
19963 Milford	113	1.4%	86.0%
19973 Seaford	90	1.1%	87.1%
19956 Laurel	76	0.9%	88.0%
19951 Harbeson	74	0.9%	88.9%
19960 Lincoln	68	0.8%	89.7%
19941 Ellendale	48	0.6%	90.3%
19969 Nassau	43	0.5%	90.8%
19933 Bridgeville	34	0.4%	91.2%
19950 Greenwoo	d 30	0.4%	91.6%
19952 Harrington	25	0.3%	91.9%
Other Delaware	180	2.2%	94.1%
Maryland	159	1.9%	96.0%
New Jersey	154	1.9%	97.9%
Pennsylvania	16	0.2%	98.1%
Other State/Rest of	World 148	1.8%	99.9%
Unclassifiable	8	0.1%	100.0%
Total	8,215	100.0%	

Beebe Medical Center, 2000

Note:

1. Table excludes newborns.

Source:

Table E-5Number and Percent of Discharges by Selected Zip Codes

	Zip Code	Number	Percent	Cumulative Percent
19720	New Castle	4,625	11.1%	11.1%
19808	Marshallton (W)	3,091	7.4%	18.5%
19702	Newark	2,752	6.6%	25.1%
19805	Elsmere (W)	2,734	6.5%	31.6%
19711	Newark	2,695	6.5%	38.1%
19713	Newark	2,493	6.0%	44.0%
19802	Clifton Park (W)	2,290	5.5%	49.5%
19701	Bear	1,935	4.6%	54.2%
19804	Stanton (W)	1,614	3.9%	58.0%
19803	Tallyville (Ŵ)	1,387	3.3%	61.3%
19810	Arden (W)	1,337	3.2%	64.5%
19801	Southbridge (W)	1,324	3.2%	67.7%
19709	Middletown	1,181	2.8%	70.5%
19707	Hockessin	1,029	2.5%	73.0%
19809	Edgemore (W)	915	2.2%	75.2%
19703	Claymont	886	2.1%	77.3%
19806	Kentmere (W)	716	1.7%	79.0%
19807	Greenville (W)	532	1.3%	80.3%
19734	Townsend	352	0.8%	81.2%
19977	Smyrna	320	0.8%	81.9%
Other D	elaware	2,400	5.7%	87.7%
Marylar	ıd	2,103	5.0%	92.7%
New Je	rsey	1,572	3.8%	96.5%
Pennsy		1,146	2.7%	99.2%
Other S	tate/Rest of World	319	0.8%	100.0%
Unclass	sifiable	9	0.0%	100.0%
Total		41,757	100.0%	

Christiana Care Health System, 2000

Notes:

1. Table excludes newborns.

2. Christiana Care Health System was known as Medical Center of Delaware until 1997 and includes Christiana and Wilmington Hospitals.

Source:

Division of Public Health Bureau of Health Planning and Resources Management

Table E-6Number and Percent of Discharges by Selected Zip Codes

	Zip Code	Number	Percent	Cumulative Percent
19973	Seaford	2,255	37.4%	37.4%
19956	Laurel	1,078	17.9%	55.2%
19933	Bridgeville	566	9.4%	64.6%
19947	Georgetown	434	7.2%	71.8%
19966	Millsboro	289	4.8%	76.6%
19940	Delmar	230	3.8%	80.4%
19950	Greenwood	188	3.1%	83.5%
19939	Dagsboro	56	0.9%	84.5%
19963	Milford	51	0.8%	85.3%
19975	Selbyville	50	0.8%	86.1%
19958	Lewes	48	0.8%	86.9%
19945	Frankford	48	0.8%	87.7%
19952	Harrington	41	0.7%	88.4%
19971	Rehoboth Beach	40	0.7%	89.1%
19941	Ellendale	35	0.6%	89.7%
19931	Bethel	32	0.5%	90.2%
19968	Milton	31	0.5%	90.7%
19970	Ocean View	22	0.4%	91.1%
19901	Dover	20	0.3%	91.4%
19960	Lincoln	18	0.3%	91.7%
Other D	elaware	66	1.1%	92.8%
Marylan	ıd	379	6.3%	99.1%
New Je	rsey	11	0.2%	99.3%
Pennsy	Ivania	10	0.2%	99.4%
Other S	tate/Rest of World	35	0.6%	100.0%
Unclass	ifiable	0	0.0%	100.0%
Total		6,033	100.0%	

Nanticoke Memorial Hospital, 2000

Note:

1. Table excludes newborns.

Source:

Table E-7Number and Percent of Discharges by Selected Zip Codes

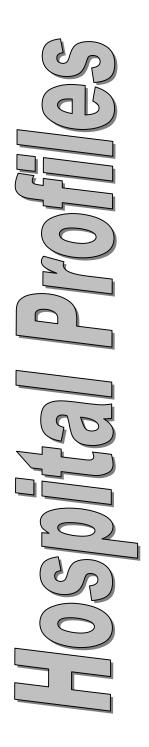
	Zip Code	Number	Percent	Cumulative Percent
19805	Elsmere (W)	1,688	24.8%	24.8%
19802	Clifton Park (W)	645	9.5%	34.3%
19720	New Castle	623	9.1%	43.4%
19801	Southbridge (W)	449	6.6%	50.0%
19806	Kentmere (W)	415	6.1%	56.1%
19803	Tallyville (W)	314	4.6%	60.7%
19808	Marshallton (W)	307	4.5%	65.2%
19810	Arden (W)	296	4.3%	69.6%
19804	Stanton (W)	276	4.1%	73.6%
19703	Claymont	276	4.1%	77.7%
19809	Edgemore (W)	257	3.8%	81.5%
19711	Newark	180	2.6%	84.1%
19702	Newark	163	2.4%	86.5%
19713	Newark	126	1.9%	88.3%
19701	Bear	114	1.7%	90.0%
19707	Hockessin	97	1.4%	91.4%
19807	Greenville (W)	96	1.4%	92.8%
19709	Middletown	79	1.2%	94.0%
19706	Delaware City	16	0.2%	94.2%
19977	Smyrna	13	0.2%	94.4%
Other D	elaware	95	1.4%	95.8%
Marylan	d	67	1.0%	96.8%
New Jei	sey	115	1.7%	98.5%
Pennsyl	vania	46	0.7%	99.2%
Other S	tate/Rest of World	56	0.8%	100.0%
Unclass	ifiable	0	0.0%	100.0%
Total		6,809	100.0%	

Saint Francis Hospital, 2000

Note:

1. Table excludes newborns.

Source:



Bayhealth Medical Center

Introduction Name General Background Accreditation	 Kent General Hospital, founded in 1927, and Milford Memorial Hospital, founded in 1907, merged in January of 1997. The combined organization, Bayhealth Medical Center, is a not-for-profit health care facility that includes the St. Jones Center for Behavioral Health. Bayhealth is the second largest healthcare system in Delaware and is a member of the Premier Health Alliance. Bayhealth – Kent General Hospital and Milford Memorial Hospital - Accredited by the Joint Commission on the Accreditation of Healthcare Organizations (JCAHO). Cancer Programs - The American College of Surgeons Commission on Cancer. Mammography – The American College of Radiology. Laboratory - The American Association of Blood Banks and the Clinical Laboratory Accreditation by JCAHO. Home Health Care Loint Commission on the Accreditation of
	 Home Health Care - Joint Commission on the Accreditation of Healthcare Organizations (JCAHO). St. Jones Center for Behavioral Health - Joint Commission on the Accreditation of Healthcare Organizations (JCAHO). Rehabilitation Services - Council for the Accreditation of Rehabilitation Facilities (CARF).
Mission Statement:	To improve the health status of all members of the communities of Bayhealth's service area.
Ownership:	Bayhealth, Inc. is the non-profit and parent corporation of Bayhealth Medical Center, Inc. and six other corporate entities, including the Bayhealth Foundation.
Medical Staff:	The medical staff of Bayhealth totals 358 active, provisional active and courtesy staff -94% of Bayhealth's physicians are board certified.
Services Offered:	 Surgical Services Major services include orthopedics, general and vascular surgery, ophthalmology, urology, gynecology and plastic surgery. Day Surgery Services Endoscopic Suite Delmarva Cataract and Laser Eye Center Incontinence Center Neurosurgery Otolaryngology Thoracic Diagnostic Imaging The Charles & Eleanor Clement Paradee Cardiac Catheterization Suite

Magnetic Resonance Imaging

- Digital PACS (Picture Archiving Communications System) is being implemented throughout system
- Magnetic Resonance Angiography
- Computerized Tomography
- Nuclear Medicine
- Digital Vascular Imaging
- Ultrasonography
- Low-dose Mammography
- General Radiography
- Fluoroscopy
- Stereotactic Breast Biopsy
- Bone densitometry
- Psychiatric Care
 - Psychiatric care of adults, adolescents and children
 - Substance abuse programs
 - Adult inpatient, outpatient and day treatment programs
 - The State's only comprehensive domestic violence program
 - Outward bound obstacle/endurance program
- Critical Care
 - Coronary Care, Intensive Care, Intermediate Care & Dialysis
- Emergency Services
 - 24-hour a day emergency services
 - Kent General and Milford Memorial Emergency Departments are designated trauma centers
- Obstetric and Pediatric Services
 - Birthing Suites
 - Level II neonatal intensive care (KGH)
 - Pediatric Intermediate Care Unit (KGH)
 - Inpatient Pediatric Centers
 - Ronald Room
- Cancer Care Services
 - Chemotherapy
 - Radiation Therapy
 - 3 D imaging
 - Prostate Seed Implants
- Rehabilitation Services
 - Inpatient Rehabilitation Unit (MMH) CARF accredited
 - Physical and Occupational Therapy Services
 - Certified Speech Pathologists and Audiologists
 - Sports Medicine
 - Three-phase Cardiac Rehabilitation Services
 - Aquatic Therapy
 - Home Health Care
- Community Related Services
 - Community based outpatient laboratory services
 - Occupational Health Programs
 - Consumer Health Education Programs
 - Diabetes Care Centers
 - Support Groups
 - Free Health Screenings

	 Health Fair Guest Relations Program High School-based Wellness Centers at Brandywine, Milford, Smyrna, Indian River, Sussex Central and Woodbridge.)
Number of Employees:	2,400
Licensed Beds:	399 beds
Location of Facilities:	 Kent General Hospital, Dover, DE Milford Memorial Hospital, Milford, DE St. Jones Center for Behavioral Health, Dover, DE WalkIn Medical Care, Dover, DE Cancer Care Centers at Bayhealth, Dover, DE Cancer Care Centers at Bayhealth, Milford, DE Outpatient Rehabilitation Center, Dover, DE Middletown Medical Center, Middletown, DE Regional Rehabilitation Center, Milford, DE Women's Care Center at Kent General, Dover, DE Women's Wellness & Resources Center, Milford, DE Outpatient Services Center at Kent General, Dover Outpatient Service Center at Milford Memorial, Milford Smyrna Clayton Medical Services, Smyrna, DE Milton Outpatient Services Center, Milton, DE
Patient Mix:	Based on Discharges (FY2000)Medicare -41.2% Medicaid -13.6% Others -45.2% Based on Patient Days (FY2000)Medicare -55.5% Medicaid -9.4% Others -35.1%
Uncompensated Care:	Charity Care & Bad Debt at cost – FY2000 – \$11.3 million

Beebe Medical Center

Introduction:	Doctors James and Richard Beebe founded Beebe Medical Center in 1916. Over the years, Beebe Medical Center has had as its primary objective, the goal of meeting the healthcare needs of the communities it serves. This focus has led the hospital to evolve from an acute-care hospital into a diverse healthcare system, providing a range of services from primary care to post-acute care. Today, Beebe Medical Center, in conjunction with its outstanding Medical-Dental Staff, provides healthcare services in a variety of locations, and in multiple communities.
N	Beebe Medical Center
Name	Beebe Medical Center is a community hospital system offering a broad
General Background	spectrum of services and facilities to serve people living in or visiting our service area.
Accreditation	<u>Beebe Medical Center</u> – Joint Commission on the Accreditation of Healthcare Organizations (JCAHO)
	<u>Beebe Home Health Agency</u> – Joint Commission on the Accreditation of Healthcare Organizations (JCAHO)
	<u>Lewes Convalescent Center</u> – Joint Commission on the Accreditation of Healthcare Organizations (JCAHO)
	<u>Cancer Program</u> – The Commission on Cancer of the American College of Surgeons
	<u>Beebe School of Nursing</u> – National League for Nursing <u>Vascular Laboratory</u> – Intersocietal Commission for the Accreditation of
	Vascular Laboratories <u>Laboratory</u> – The College of American Pathologists; American
	Association of Blood Banks <u>Mammography</u> – The American College of Radiology
	$\underline{Ultrasonography}$ – The American College of Radiology,
Mission Statement:	To encourage healthy living, prevent illness, and restore optimal health with the people residing, working, or visiting in the communities we serve.
Ownership:	Community owned, private, not-for-profit hospital, governed by a local Board of Directors
Medical Staff:	154 Active Staff doctors in 32 specialties and sub-specialties (81% are Board Certified)
Services Offered:	• Tunnell Cancer Center, offering comprehensive, hospital-based diagnosis and treatment, including medical oncology, radiation
	oncology, and surgical oncology.Hastings HeartCare Center, offering comprehensive cardiac care,
	including cardiac catheterization, noninvasive diagnostic testing, cardiac rehabilitation, and preventive care
	 Baylis Rehabilitation Center offering physical therapy, occupational therapy, and speech therapy.

	• Women's Health Pavilion with modern maternity center
	• Diagnostic imaging services including magnetic resonance imaging (MRI), computed tomography (CT), nuclear imaging, digital interventional radiology, ultrasonography, mammography, stereotactic breast biopsy, bone densitometry, fluoroscopy, and general radiography
	Specialized programs such as:
	• Wound Care Center
	Sleep Disorders CenterUrinary Dysfunction & Incontinence Center
	 Integrative Health
	Occupational Medicine
	• 24-hour Emergency Medicine Department in Lewes Level III Trauma Designation
	Millville Emergency Medicine Department (summer)
	Accredited Vascular Laboratory
	Inpatient and Outpatient surgeryEndoscopy service
	Endoscopy serviceLithotripsy service
	Home Health services
	• Skilled nursing facility and Transitional Care(Lewes Convalescent Center)
	• School of Nursing leading to a BSN in conjunction with Wilmington College (Beebe School of Nursing)
	 High School based Wellness Center (Cape Henlopen High School) Assisted Living for the Brain Injured (Peach Tree Acres)
Number of Employees:	1,350 employees 378 volunteers/auxiliary members
Licensed Beds:	148 – Beebe Medical Center
	89 - Lewes Convalescent Center
Location of Facilities:	Beebe Medical Center
	Lewes, DE Basha Madical Foundation
	<u>Beebe Medical Foundation</u> Lewes, DE
	Beebe Physician Network Practices
	Rehoboth Beach, DE (Internal Medicine/Nephrology)
	Lewes, DE (Pulmonary)
	Lewes, DE (Infectious Diseases) Milton, DE (Family Health)
	Millsboro, DE (Family Health)
	Beebe Imaging and Lab Centers
	Georgetown, DE
	Millsboro, DE
	Long Neck, DE (lab only) Millville, DE

Beebe Emergency Services

	Lewes, DE Millville, DE (summer only) Surgery Center at Millsboro Millsboro, DE Gull House Adult Day Care Center Rehoboth Beach, DE Lewes Convalescent Center Lewes, DE Beebe Lab Express Lewes, DE Beebe Rehabilitation Centers Millsboro, DE Millville, DE Cape Henlopen Wellness Center Lewes, DE Beebe Dialysis Center Lewes, DE
Patient Mix:	Based on Discharges (CY2000) Medicare % 56.2 Medicaid % 11.7 Others (Commercial & Self Pay) % 32 Based on Patient Days (CY2000) Medicare % 66.3 Medicaid % 8.7 Others (Commercial & Self Pay) % 25
Uncompensated Care:	Charity Care & Bad Debt at cost FY 2000-2001: \$7,071,597

Christiana Care Health System

Introduction: Name General Background Accreditation	Christiana Care Health System
	Christiana Care Health System serves Delaware and neighboring areas of Pennsylvania, Maryland and New Jersey. Christiana Care offers a continuum of services-including in-and out-patient hospital-based care, home health care, preventive medicine and rehabilitation, diagnostic and imaging services, transitional and long-term care, commercial and Medicaid managed care plans-in partnership with more than 1,200 community physicians, surgeons and dentists representing every medical practice and specialty.
	Christiana Care has received the highest level of accreditation - accreditation with commendation in 1998, by the Joint Commission on the Accreditation of Healthcare Organizations (JCAHO).
Mission Statement:	Christiana Care Health System is a community-based partnership of physicians, hospitals, and other health care providers, dedicated to improving the health of all individuals in the communities we serve.
Ownership:	Christiana Care is a not-for-profit, private health system operated by the Board of Directors of the Christiana Care Corporation. The Board represents a cross-section of business and community leaders.
Medical Staff:	Christiana Care's Medical-Dental Staff includes more than 1,200 community physicians, surgeons and dentists representing every medical practice and specialty.
Services Offered:	 Christiana Hospital, Christiana Care's flagship tertiary care facility, is the state's designated Level I (highest capability) trauma center. The Christiana Hospital campus is also home to Christiana Care's: Helen F. Graham Cancer Center – a state-of-the-art outpatient facility, opening in the spring of 2002. The center will serve as headquarters for our regionally acclaimed cancer program. The Cancer Program emphasizes improving prevention and early detection and improving survival and quality-of-life. Designated by the National Cancer Institute as a community clinical oncology program, Christiana Care provides access to today's most promising cancer research clinical trials. Heart Center – the program's comprehensive services includes open heart surgery (more than 1,100 cardiovascular surgeries each year), diagnostic and interventional cardiac catheterization, dedicated electrophysiology lab, noninvasive studies, research, lipid program, rehabilitation and primary and secondary heart disease prevention. women's health program – one of the busiest (6,800 births a year), most advanced maternity services in the nation, including a Level III (highest capability) neonatal intensive care unit.

	arthritis, asthma, cancer, cardiovascular disease, diabetes weight management and osteoporosis.
	Wilmington Hospital – includes an inpatient rehabilitation facility, joint replacement center, outpatient surgical facility, psychiatry services, speech and hearing services and an accredited sleep disorders center.
Number of Employees:	8,400 full and part-time, system-wide
Licensed Beds:	Wilmington Hospital 291 Christiana Hospital 780 Riverside 108 Total Licensed Beds 1179
Location of Facilities:	 Wilmington Hospital, Wilmington, DE Christiana Hospital, Newark, DE Eugene du Pont Preventive Medicine & Rehabilitation Institute, Wilmington, DE Riverside Long-term and Transitional Care, Wilmington, DE Christiana Care Health Plans, New Castle, DE Christiana Care Visiting Nurse Association, New Castle, DE Primary Care/Internal Medicine Offices - Claymont, Wilmington, Newark, Hockessin, Middletown, New Castle and Georgetown, DE. Maternal-Fetal Medicine Center – Georgetown, DE.
Patient Mix:	Based on Discharges (FY00) Medicare % 33.9 Medicaid % 13.0 Others (Commercial & Self Pay) % 53.1 Based on Patient Days (FY00) Medicare % 46.3 Medicaid % 13.2 Others (Commercial & Self Pay) % 40.5
Uncompensated Care:	Charity Care & Bad Debt at cost - FY 2000- \$25,401,000

Nanticoke Memorial Hospital

Introduction: Name General Background Accreditation	Nanticoke Memorial Hospital was originally incorporated in 1945 by a group of citizens concerned by the lack of health care facilities in western Sussex County. Over the years, involved citizens and a progressive administrative team have continued to direct the course of Nanticoke Memorial Hospital, and its affiliates, organized under the corporate title of Nanticoke Health Services. What started as a 32-bed hospital in 1952 has grown to include extended care, business services, outpatient services, psychiatric and chemical dependency services, medical centers across Sussex County Delaware and in Eastern Maryland, and a host of preventative medicine and health programs.
	 Accreditation Joint Commission on Accreditation of Healthcare Organizations American Association of Blood Banks Nuclear Regulatory Commission American College on Radiology Mammography Quality Standards Act
Mission Statement:	"We exist to positively impact our communities' quality of life through improved health status."
Ownership:	Nanticoke Health Services, Inc. is the non-profit and parent corporation of Nanticoke Memorial Hospital and four other corporate entities.
Medical Staff:	The medical staff of Nanticoke Memorial Hospital totals 139 active and consultant staff members.
Services Offered:	 Medical Services Major services include acute inpatient care comprised of cardiology, gastroenterology, infectious disease, neurology and pulmonology. Nutrition Services Cardiac Services including cardiac catherizations, echocardiography, pacemakers, stress testing and telemetry Cancer Services including chemotherapy and pain management The state has awarded the hospital the certificate of need to develop a Radiation Therapy and Oncology Center Surgical Services Major services include orthopedics, general and vascular surgery, ophthalmology, urology, gynecology, plastic/reconstructive surgery, bariatric (obesity) surgery, otolaryngology (ENT), thoracic, podiatry and laser Day Surgery Services Lithotripsy Diagnostic Services General radiology Fluoroscopy Magnetic resonance imaging Computerized tomography Nuclear medicine Ultrasound Endoscopy suite EEG Sleep disorder studies Mammography Stereotactic breast biopsy

Behavioral Health

- Psychiatric care of adults
- Substance abuse program
- > Adult inpatient, outpatient, and day treatment programs
- Psychiatric ECT

Critical Care

- > Multidisciplinary intensive care and progressive care unit
- Hemodialysis
- Peritoneal dialysis

Emergency Services

24-hour emergency services

Obstetric and Pediatric Services

- Birthing suites
- Ronald McDonald rooms

Rehabilitation Services

- Physical and occupational therapy
- Speech pathology
- Sports medicine
- Cardiac rehabilitation services
- Pulmonary rehabilitation services
- \succ Aquatic therapy
- \succ Enterostomal therapy
- Positive Steps Fitness Center

Community Related Services

- Laboratory courier services
- Consumer health education programs
- Support groups

140 Hospital Beds 110 Extended Care Beds

1019

- Health Screenings: cholesterol, blood sugar monitoring, prostate cancer screening, risk for stroke assessment, blood pressure checks, flu vaccines
- High school-based wellness centers
- Nutrition counseling

Number of Employees:

Licensed Beds:

Location of Facilities:

Acute Care Nanticoke Memorial Hospital, Seaford, DE **Extended** Care LifeCare at Lofland Park, Seaford, DE **Psychiatric/Substance Abuse Services** Nanticoke Behavioral Health Services, Seaford, DE **Off Campus Care** Nanticoke Maternity Center, Seaford, Georgetown, Millsboro, DE Mid-Sussex Medical Center, Millsboro, DE Federalsburg Medical Center Georgetown Medical Center Seaford Medical Center Delmar Primary Care Laurel Medical Center Laurel Family Practice Center Bridgeville Medical Center Wellness Centers Seaford High School Wellness Center Laurel High School Wellness Center

	Delmar High School Wellness Center Business Services Nanticoke Occupational Health Services, Seaford, DE Practice Management Associates, Seaford, DE Small Wonders Child Care, Seaford, DE
Affiliations	 Clinical rotations with various schools in nursing, radiology, laboratory, and certified nursing assistant Student intern program with Seaford High School
Patient Mix:	Based on Discharges (FY01) Medicare % 37 Medicaid % 17 Others (Commercial & Self Pay) % 46
	Based on Patient Days (FY01) Medicare % 61 Medicaid % 11 Others (Commercial & Self Pay) % 28
Uncompensated Care:	Charity Care & Bad Debt at cost – (FY01) - \$ 6,800,000

St. Francis Hospital

Introduction: Name	St. Francis Healthcare Services
General Background Accreditation	The Sisters of St. Francis of Philadelphia established St. Francis Hospital in 1924. Today, St. Francis is a member of Catholic Health East, the largest Catholic healthcare system on the East Coast and operates under the identity of St. Francis Healthcare Services. St. Francis encompasses healthcare facilities throughout New Castle County including St. Francis Hospital in Wilmington, Delaware as well as the Franciscan Care Centers at Wilmington and Brackenville, Delaware.
	St. Francis Hospital is accredited by the Joint Commission on Accreditation of Healthcare Organizations. St. Francis Home Care is accredited by the Joint Commission on Accreditation of Healthcare Services and the Family Practice Residency Program is accredited by the American Council on Graduate Medical Education.
Mission Statement:	The Mission of St. Francis Hospital and Catholic Health East is to be a transforming healing presence in the communities we serve. Under the patronage of St. Francis of Assisi, we are a community of persons who recognize our call to serve and are committed to improving customer satisfaction and providing high-quality, cost-effective, holistic health care to all.
	Our Vision: Recognizing our call to serve, our vision is to be a compassionate healing presence in the communities we serve.
	Our Core Values: Reverence, Integrity, Compassion, Excellence
Ownership:	Not for profit Catholic healthcare system
Medical Staff:	688 medical staff members, 801 including retirees
Services Offered:	24-Hour Emergency Services - Level IV Trauma Designation Home Care Services Imaging Services, including x-ray, CT, nuclear medicine, ultrasound,
	MRI, R2 ImageChecker System (computerized detection unit that assists the radiologist in locating abnormalities depicted in mammograms) GI Lab
	Inpatient and Outpatient Cardiac Catheterization Lab
	Level II Neonatal Nursery Maternity and Family Birthplace
	Minimally Invasive Surgery Center
	Passport Health (travel medicine service) Skilled Nursing Facility
	Neurodiagnostic Sleep Center
	Franciscan Care Center at Brackenville
	Franciscan Care Center at Wilmington North Wilmington Women's Center

	St. Francis Family Practice Center St. Francis OB/GYN Centers St. Francis Pain Center Women's Center
Number of Employees:	1,358
Licensed Beds:	395
Location of Facilities:	 St. Francis Hospital, Wilmington, DE St. Francis Skilled Nursing Facility, Wilmington, DE Franciscan Care Center at Wilmington, Wilmington, DE Franciscan Care Center at Brackenville, Hockessin, DE St. Francis Home Care, Wilmington, DE St. Francis Pain Center, Wilmington, DE St. Francis Family Practice Center, Wilmington, DE St. Francis GB/GYN Center St. Francis Hospital, Wilmington, DE North Wilmington Women's Center, Wilmington, DE Henderson OB/GYN, Wilmington, DE Henderson OB/GYN, Wilmington, DE St. Francis Hospital, Wilmington, DE St. Francis Hospital, Wilmington, DE St. Francis Hospital, Wilmington, DE St. Francis Hospital, Wilmington, DE St. Francis Radiology St. Francis Rehabilitation Inpatient only – St. Francis Hospital, Wilmington, DE Cardiac Rehabilitation, Wilmington, DE St. Clare Medical Outreach Program (providing medical care to the uninsured, in partnership with the Ministry of Caring), Wilmington, DE Center of Hope (providing medical care to all people – immigrants and citizens, insured and uninsured), Newark, DE Tiny Steps (providing prenatal and postpartum care to low-income women) Wilmington, DE Passport Health (travel medicine service)
Patient Mix:	Based on Discharges (CY99) Counting M/C & M/A, HMO PTs as M/C& M/A:Medicare % 49.6 %Medicaid % 13.3 %Others (Commercial & Self Pay) % 37.1Based on Patient Mix (CY99) Based on Patient DaysMedicaid % 9.0%Others (Commercial & Self Pay) % 25.6%
Uncompensated Care:	Charity Care & Bad Debt at cost - 1999 - \$6,413,000