

WAIT!
READ THIS BEFORE
YOU SIGN THE BILL
OF LADING

***** Before you sign the bill of lading *****

*** Inspect the goods for damage – if no damage is found and nothing is missing, SIGN IT ***

Otherwise follow these 4 steps:

1. If anything is damaged or missing sign the bill of lading as “DAMAGED” or “MISSING FREIGHT”
2. Take a digital picture of the damaged goods immediately
3. Quarantine the damaged goods until you are told the claim is settled (we will need to inspect the damaged freight)
4. Visit www.titaniumlogistics.com then click on forms to download our claim procedure and claim form. Fax to 905-851-1180.

Following the above steps ensures your claim will be settled at \$2.00 per pound unless a higher value was declared on the bill of lading. Not complying with all of these steps will void the claim.

The damage must be determined to be the sole responsibility of the carrier and not the shipper for these rules to apply