

**CONSUMER SATISFACTION SURVEY**

**St. Martha's Early Learning Center**  
**Catholic Charities, Diocese of Venice**

**Our success as an organization depends upon our effectiveness in helping you. Please take a moment to answer some questions about the day care services you have received. Your responses are strictly confidential. We are very interested in your opinions. Thank you for your assistance.**

**Date:** \_\_\_\_\_

1. Your child seems happy and content with day care.  **YES**  **NO**  
If no, please comment: \_\_\_\_\_

2. Your child's development is enhanced through day care.  **YES**  **NO**  
Please explain: \_\_\_\_\_

3. The day care staff regularly communicates with you regarding your child's progress, needs and problems.  **YES**  **NO**  
If no, please explain: \_\_\_\_\_

4. You and your child are treated with respect and courtesy.  **YES**  **NO**  
If no, please explain: \_\_\_\_\_

5. The day care services meet with your expectations.  **YES**  **NO**  
If no, please explain: \_\_\_\_\_

6. Were you satisfied with the service?  **YES**  **NO**  
If no, please explain: \_\_\_\_\_

7. Would you recommend our day care services to others?  **YES**  **NO**  
If no, please explain: \_\_\_\_\_

8. Comments: \_\_\_\_\_

**Please return this completed form to the box in the lobby, or mail it to us. Once again...thank you for helping us in our efforts to improve our day care services!**

