



ATTN: Returns 1609 Ord Way Oceanside, CA 92056 P-1.888.802.SURF F-760.439.0574

Returns and Exchanges

1 Order#:

2 Purchase Location Website Store*

*Please include a copy of the store purchase receipt

3 Reason for Exchange / Return

4 Items Returned

Qty	Item #	Item Description	Size	Color	Price

Please credit my account*

*the credit card used on the original order will be used for any refunds or exchange price differences.

Exchange - Please complete steps 5 & 6

5 Items Wanted

Qty	Item #	Item Description	Size	Color 1	Color 2	Price

6 Address Information

Please fill out all information completely and legibly

Bill to Name
Address
City State Zip
Email

Include ship to information if different from above

Ship to Name
Address
City State Zip

Special Instructions

Hassle Free Returns / Exchanges

SurfRide.com will exchange / return any merchandise as long as it has not been worn, washed, ridden or used, and is in its original packaging with all tags attached. Assembled skateboards or its parts may not be returned or exchanged. Women's bikinis (tops and/or bottoms) may not be returned or exchanged. You may have a full refund as long as the merchandise is returned within 30 days of the original shipping date. The credit card used on the original order will be used for any refunds or exchange price differences.

Exchanges: Doesn't fit? No problem! Send it back to us for an exchange. We'll cover the shipping costs to send the exchanged merchandise back to you.

To exchange merchandise, fill out the return form and drop the package off at any UPS or USPS location.

Quick Exchanges: To expedite the exchange process and to ensure availability, we recommend placing a new order for the merchandise you would like to exchange.

While we ship out your new order, send the original merchandise back to us. Once we receive your return, we'll refund the amount of the merchandise back to the original credit card used.

Returns: To return merchandise, fill out the return form and drop the package off at any UPS or USPS location.

Important: Please note that we are not responsible for packages lost in transit or return shipping costs. We highly recommend adding insurance and tracking information to your package through a carrier such as UPS or USPS.

Please allow 5 to 10 business days for us to receive and process your return or exchange. Adjustments to credit cards will be made within 2 billing cycles.

Online orders may not be returned to any store location.

Defective / Incorrect Merchandise: We will happily exchange or refund any item found to be defective or incorrect. For all defective or incorrect items, we will incur the cost of the return shipping charges. To obtain a prepaid return label, please email or call us toll free at 1.888.802.SURF (7873).