

**WESTBROOK HEALTH SERVICES
INCIDENT REPORT FORM v6.1**

Submit ONE COPY of this report

(If Staff are injured, please file a separate Employee Accident/ Incident Report Form v1 to Personnel)

This event was a:

SIMPLE INCIDENT **SIMPLE ACCIDENT** (COMPLETE SECTIONS I and IV, ONLY. Do not complete Sections II or III)

CRITICAL INCIDENT (COMPLETE SECTIONS I, II and IV. Do not complete Section III)

MANDATORY REPORTING INCIDENT (COMPLETE SECTIONS I, III and IV. Do not complete Section II)

SECTION I: INCIDENT INFORMATION

1. Employee Filing Report _____ Employee ID: _____
2. Job Title _____ Program _____
3. Date of report: _____
4. Discovery of event:
- a. Who discovered the event, if it was not the employee filing report, above: _____
- b. When (Date and Time) was the event discovered: Date: _____ Time: _____ AM / PM
- c. Where was the event discovered: _____
- d. Who was the event reported to: _____
- e. When (Date and Time) was the event reported: Date: _____ Time: _____ AM / PM
5. Witnesses _____ Title _____
_____ Title _____
_____ Title _____
6. Name of Consumer Other _____ Consumer Case #: _____
7. Is this consumer a **Waiver Recipient**? Yes No
8. Is this consumer his/her own guardian? Yes No **IF NO, INDICATE BELOW:**
 Legal Representative (Parent/Guardian) Medical Power of Attorney Health Care Surrogate
Is Legal Representative contact requested or required? Yes No
(NOTE: Legal Representative may set their own parameters about contact except for Mandatory Reporting Incidents or Critical Incidents, which require contact):
Who: _____ How: _____ Date: _____ Time: _____
9. Does this consumer have an Advocate? Yes No **IF YES, INDICATE BELOW:**
 WV Advocate EMS/TSN Hartley/Waiver Advocate
Is Advocate contact required? Yes No
Who: _____ How: _____ Date: _____ Time: _____
10. Date the event happened (if unknown, enter "Unknown"): _____ Time: _____ AM / PM
11. Where did this event occur? (Check and fill in as necessary):
 7th Street Office Roane Office Pleasants Office Jackson Office Ritchie Office
 Residential Office Options New Day CSU Amity Consumer Home (not WHS)
 7th Street DP Emerson DP Roane DP PI Shelter _____
 Other Transitional Housing _____ Women's Transitional Housing _____
 Roane County Group Home _____ Wood County Group Home _____
 Unknown Community / Other (Enter site, address, street, town, name of business, etc.): _____

12. Describe this event (include: **setting**, what significant events or patterns of events occurred prior (**antecedent**), what actually took place (**behavior**), what significant events occurred after (**consequences**), **others involved** (includes consumer to consumer. If consumer:consumer, have there been previous encounters? Patterns?), **staff response**; if **med response** required, what was done. **ADD EXTRA PAGE IF NEEDED**):

_____ See Extra Page

13. How long did this incident take? _____ minutes (Time incident from start to finish, including restraint time, if any)

14. If there was property damage, briefly describe: _____

15. **INJURY (COMPLETE ONLY IF THERE WAS AN INJURY):**

a. Describe injury or potential injury: _____

See Diagram

b. Enter which Medical staff were contacted if the injury or condition required medical treatment:
Who was notified: _____ Date: _____ Time: _____
Enter response / intervention provided, if any: _____

c. Is this an **Injury of Unknown Origin** (an injury that has no known probable cause?) Yes No

d. If incident was an **Injury of Unknown Origin**, document report to Administrator or other officials:

Who was notified: _____ Date: _____ Time: _____

16. **RESTRAINT (COMPLETE ONLY IF THERE WAS A RESTRAINT):**

a. How long did the restraint take: _____ **minutes?** (Enter very brief restraints (<60 seconds, etc.) as one (1) minute)

b. What **Non-Restrictive Measures** were attempted before restraint was provided? _____

c. Who provided the restraint? (list all) _____

17. **MEDICATION ERROR (COMPLETE ONLY IF THERE WAS A MEDICATION ERROR):**

a. Were there serious consequences because of the error (If **YES: Critical Incident**; if **NO: Simple Incident**): Yes No

b. Enter name of staff that made error: _____

c. Enter Nurse Supervisor contact: _____ How: _____ Date: _____ Time: _____

d. Enter Home Manager contact: _____ How: _____ Date: _____ Time: _____

e. Enter Prescribing Physician contact: _____ How: _____ Date: _____ Time: _____

f. Enter Response from above, if any: _____

18. Needed Follow-up, if any: _____

SECTION II: CRITICAL INCIDENT DOCUMENTATION

19. If this event was a **Critical Incident** (See definitions of Critical Incidents):

a. Check which type. **CHECK ONLY ONE** (NOTE: Waiver and OHFLAC require Legal Representative contact for Critical Incidents):

(*Abuse and neglect are both addressed under Mandatory Reporting Incidents, below*)

c. Death due to any cause d. Attempted Suicide

e. Behavior likely to lead to: serious injury significant property damage

f. Fire resulting in: injury relocation interruption in services

g. Significant involvement with law enforcement

h. Injury: requires hospitalization results in permanent physical damage

i. Life-threatening reaction because of drug food

j. Serious consequence resulting from apparent error in medication dietary administration

k. Extended or unauthorized absence of consumer that exceeds treatment plan provision for community access

l. Removal of consumer (Administrative Discharge by WHS for cause – not AMA, where the consumer chooses to leave) without consent of self or legal representative from residential services program services

SECTION III: MANDATORY REPORTING INCIDENT DOCUMENTATION

20. If this event was a Mandatory Reporting Incident (See definitions of Mandatory Reporting Incidents):

a. Check which type (CHECK only one.):

a. Abuse b. Neglect c. Emergency Condition / Exploitation

b. Enter information regarding report (Incident Report / APS Report copy) to Executive Director/designee within 24 hours:

Who was notified: _____ Date: _____ Time: _____

c. Enter information regarding report of allegation to APS / CPS per law:

Adults: Adult Protective Services (DHHR APS) **Children:** Child Protective Services (DHHR CPS)

1. Name of individual notified: _____ Date: _____ Time: _____

2. Did APS / CPS advise that it would be investigating? Yes No

3. Did APS / CPS state that Westbrook should hold on its investigation, pending APS / CPS investigation? Yes No

d. Enter Date/Time of filing of written report to APS per requirement / law: _____ Date: _____ Time: _____

e. Enter name of alleged perpetrator (if known. If not known, enter "unknown"): _____

f. Enter status of alleged perpetrator (staff, family member, etc): _____

g. Have there been previous encounters between alleged perpetrator and victim: Yes No Unknown

h. Is there a pattern of antecedents (triggers): Yes No Unknown

If yes, briefly describe pattern: _____

i. Enter information regarding notification of OHFLAC (Licensure) regarding incident:

Who was notified: _____ Date: _____ Time: _____

SECTION IV: SIGNATURES

Employee Filing Report: _____ Date: _____

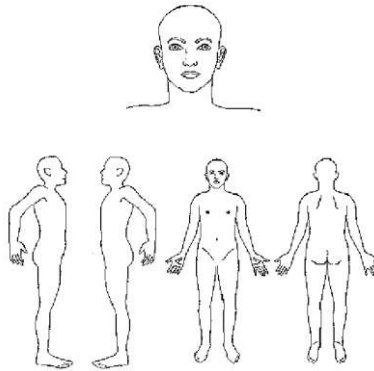
ONLY for Incidents requiring these signoffs:

Therapeutic Consultant (QM RP), if necessary: _____ Date: _____

Medical Staff, if necessary: _____ Date: _____

Executive Director / designee, if necessary: _____ Date: _____

SECTION V: INJURY DIAGRAM



SUPERVISOR/DEPARTMENT INCIDENT INVESTIGATION AND REVIEW

- 1. Date of Investigation/Review: _____
- 2. What happened: _____

- 3. Other/Consumer condition: _____
- 4. Findings/outcomes with respect to this event (IMPORTANT: If allegations were made, enter whether they were **substantiated or not substantiated**? Were there issues that contributed to the incident? Was the incident avoidable/unavoidable? If an injury, was there a known or likely cause?) _____

See Extra Page

5. Administrative Actions taken (mandatory): Referral for medical treatment Referral to Education/Training

SUPERVISOR or DEPARTMENT COMMITTEE CHAIR: _____ **DATE:** _____

DEPARTMENT INCIDENT COMMITTEE MEMBER INITIALS: _____

CENTRAL INCIDENT REVIEW

_____ REFER TO SAFETY Committee

CENTRAL INCIDENT COMMITTEE: _____ **DATE:** _____

CENTRAL INCIDENT COMMITTEE MEMBER INITIALS: _____