



## **21<sup>ST</sup> CENTURY SHOOTING INC. Defective Product Claim Form**

This form is located online at [www.21stcenturyshooting.com](http://www.21stcenturyshooting.com) click on the warranty tab.  
The form can be printed for your convenience.

Thank you for purchasing a 21<sup>st</sup> Century Shooting Inc Product. We hope it will bring you many years of safe and enjoyable use. We understand products may become defective and may qualify to be replaced under warranty. Please review warranty on product. If you feel a product is covered by our warranty please complete the following steps. We will verify with you if your claim qualifies with this warranty.

### **Step #1** Complete the following information:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Daytime Phone: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

**Step #2** When did you purchase item? Month: \_\_\_\_\_ Year: \_\_\_\_\_ Invoice# \_\_\_\_\_

**Step #3** List below what part is defective.

<b><u>Part #</u></b>	<b><u>Qty</u></b>	<b><u>Description of Part</u></b>	<b><u>Type of Defect</u></b>

### **Step#4** Take pictures:

1. Take a picture of the entire defective part.
2. Take a close up picture of the defect.

**Step #5** Make a copy of the sales receipt showing you as the original purchaser.

**Step #6** Send this form, pictures, and the copy of your receipt to our warranty service.

**Step #7** We will review your claim to verify if it qualifies with 21<sup>st</sup> Century Shooting Inc warranty.

**Step #8** If your product is defective we will provide you with a replacement part. Freight charges incurred are the consumer's responsibility.