

TO: The Managing Director  
Zenith Bank Plc  
Plot 87, Ajoye Adeogun Street  
Victoria Island  
Lagos

**THIS DEED OF INDEMNITY IS MADE THIS ..... DAY OF ....., 20.... BY**  
..... of ....., ..... State (hereinafter referred to as  
the “*Customer*” which expression shall where the context so admits include his personal legal  
representatives, successors-in-title and assigns) **IN FAVOUR OF ZENITH BANK PLC** of Plot  
87, Ajoye Adeogun Street, Victoria Island, Lagos (hereinafter referred to as the “*Bank*” which  
expression shall where the context so permits include its successors-in-title and assigns).

**WHEREAS:**

1. I maintain an account(s) with the Bank and have subscribed for the use of the Bank’s Internet Banking products.
2. I have requested the Bank to deliver my unique Internet Banking Log-in details such as my Access Code, Username, Password or PIN (Personal Identification Number) through my designated e-mail address.
3. It is the understanding of the parties that the delivery of the Log-in details by email may be susceptible to hacking, compromise, loss or unauthorized access by third parties when transmitted via the internet through e-mails.
4. The Bank has however agreed to accede to my request to deliver the Internet Banking Log-in details through the e-mail address provided by me and has requested me to furnish it with an Indemnity.

NOW THEREFORE in consideration of the Bank agreeing to deliver my Internet Banking Log-in details through my e-mail address, I, ..... hereby irrevocably undertake to indemnify and keep the Bank fully indemnified against all losses, claims, demands, liabilities, actions, proceedings, damages, fees and expenses which may arise, be subjected to, incurred or suffered by the Bank as a result of the Bank forwarding the said Internet Banking Log-in details to me via e-mail as requested.

I hereby undertake and represent to the Bank that the email address provided by me is secured and properly protected from hacking or unauthorized third party access and I shall remain accountable to myself without resorting to the Bank should there be any unauthorized access or hacking.

The Bank shall not have any responsibility to verify the secured nature of the e-mail address provided by me and shall be entitled to rely without the need of any enquiry on any such e-mail address for the delivery of the Internet Banking Log-in details.

This Indemnity shall be construed in all respects in accordance with the Laws of the Federal Republic of Nigeria as may be in force from time to time.

**SIGNED SEALED AND DELIVERED BY THE WITHIN NAMED CUSTOMER**

**NAME:** ..... **SIGNATURE:** .....

**DATE:** .....

***IN THE PRESENCE OF:***

***Name:***

***Address:***

***Signature:***

***Date:***