



## TOKEN APPLICATION / REPLACEMENT FORM

**New Token**

**Replacement**

*(tick appropriate box)*

Account Name \_\_\_\_\_

Account Number 

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Token ID \_\_\_\_\_

Describe the issue with your token device (replacement)

\_\_\_\_\_

### Pick Up Option

Self \_\_\_\_\_

Proxy\* \_\_\_\_\_

*\*Customer must complete an indemnity form*

Courier Delivery \_\_\_\_\_

Delivery Address(outside Nigeria only) \_\_\_\_\_

\_\_\_\_\_  
Authorised Signature

\_\_\_\_\_  
Authorised Signature

*Forms should be filled and mailed to [u-token@ubagroup.com](mailto:u-token@ubagroup.com). For customers outside Nigeria, please e-mail your completed forms to [nrnbanking@ubagrouup.com](mailto:nrnbanking@ubagrouup.com)*

For Official Use Only

New Token ID \_\_\_\_\_

Treated by: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

### Customer Responsibility

*UNITED BANK FOR AFRICA PLC shall not be liable to the user, or to any third party for any drawing, transfer, remittance, disclosure, or any activity, or incidence on the user's account, whether wilfully authorized by the user or not, PROVIDED that such drawing, transfer, remittance, disclosure, or any activity, or incidence was user authorized or made possible by the fact of the knowledge and/or use, or manipulation of the user's password, or otherwise by the user's negligence*

### Service Access

*Your access to the internet banking service may be suspended at any time without notice to maintain the integrity of this service or in instances of system maintenance or failure, or for any reasons beyond UBA's control. UBA also reserves the right to temporarily or permanently change, modify or discontinue this service at any time without notice. You hereby agree that UBA will not be liable to you or any third party for the exercise of these rights of suspension, modification or discontinuation.*

### For Official Use

Treated by: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_