

Guaranteed smooth skin results in 60 days, or your money back

Terms and conditions

1. This offer is being made by Philips Consumer Lifestyle a business of Philips Electronics UK Limited (Company number: 446897).
2. The offer is subject to these Terms and Conditions.
3. The offer is only valid for the Philips SC2001/00, SC2001/01 and SC2002/00 Lumea IPL hair removal products ("Product") which have the promotional sticker on the box.
4. If you are not satisfied with the Product within 60 days of purchase, please return it:
 - a) with the original till receipt (photocopies are not accepted), as proof of purchase; and
 - b) with the completed form which can be found through the link shown below these Terms and Conditions.
5. We shall use the personal data you provide only for the purposes of performing this offer.
6. The Product must be received by us no later than 60 days after the original purchase date.
7. No responsibility can be accepted for claims which are lost or delayed in the post, incomplete or illegible. Proof of posting will not be accepted as proof of delivery.
8. If the conditions in clause 4 are met, we shall refund you the purchase price by cheque within a period of 28 days.
9. You may only make a maximum of 1 claim per person.
10. This is a consumer promotion only and neither retailers nor wholesalers may apply.
11. The Freepost address is set out in the form below. We will not accept any liability for additional costs associated with the return, proof of delivery or carriage of the Product.
12. All care should be taken to ensure the carton is sealed and protected from transit damage to avoid loss or damage. We reserve the right to deduct from the refund the cost of rectifying any loss or damage to the product.
13. The value of any cash back or other offer claimed against the original purchase of the Product will be deducted from any refund given.
14. This offer does not apply to Products exchanged for tokens or received as an incentive to purchase other products.
15. This offer cannot be used in conjunction with any other offer for our products.
16. This offer applies to purchases made in the UK only.
17. We shall not be liable for any delay or failure to perform due to any event beyond our control.
18. These Terms and Conditions will be interpreted in accordance with the laws of England.
19. These Terms and Conditions of this promotion do not affect your statutory rights.

Send the product, till receipt and your completed claim to:

**PHILIPS LUMEA (60 DAY MONEY-BACK
GUARANTEE)
INTERFACE MARKETING LOGISTICS
FREEPOST RRY-YGSG-YTHT
31, HOVEFIELDS AVENUE
BURNT MILLS INDUSTRIAL ESTATE
BASILDON
ESSEX
SS13 1EB**

Important

The address above is for this offer only. If your product is faulty you must return it to the original retailer where purchased. In the event of any query regarding your claim, contact the above address or telephone [0845 601 0354].

To avoid unnecessary delays, please complete the coupon in full, writing clearly in **block letters** giving a complete address and **postcode**.

☐ I claim my full refund for the Product.

I confirm that I have enclosed Original till receipt of purchase (photocopies not accepted): (please tick) and the product with all the original packaging materials. Please explain briefly why you are not satisfied with the Product:

Date of purchase:

Store of purchase:

Your name:

Address:

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Postcode:

Daytime tel number: