



Name: _____ Account: _____ Date: _____

Circle One _____

Equipment Acknowledgement:

Assign to Customer Return in working order Return not working

Cable TV Equipment
Set Top Boxes:

Digital Set Top Box - Quantity: _____

HD/DVR Set Top Box - Quantity: _____

DTA - Quantity: _____

HD Set Top Box - Quantity: _____

High Speed Internet Equipment:

Circle _____

Cable Modem DSL Modem

Other: _____

Phone Equipment:

Caller ID Slimline Phone - Quantity: _____

Standard Desk Phone - Quantity: _____

Caller ID Speakerphone - Quantity: _____

Standard Wall Phone - Quantity: _____

Customer understands and agrees that any Equipment described above, in Customer's possession, is the property of TruVista and that customer assumes full responsibility for any damage that may occur while in possession and will exercise reasonable care to ensure that Equipment is maintained in good working condition. Customer understands that the possession or use of the Equipment without the authorization of TruVista is a violation of state and federal law and constitutes a theft as described by law. In the event the Customer's service is disconnected, Customer agrees to return the Equipment to TruVista.

Customer Further Understands and Agrees:

- That service can not be terminated until Customer returns the Equipment, with all attachments, accessories and parts to TruVista in the same condition the Equipment was received.
- To use the Equipment only for the purpose of receiving the services ordered from TruVista and for no other purpose.
- To prevent any connections to the Equipment which are not expressly authorized by TruVista.
- To prevent tampering, altering, or repair of the Equipment by any person other than TruVista's authorized personnel.
- That if any Equipment is lost, stolen or destroyed or Customer fails to return the Equipment, Customer is responsible and will pay to TruVista the full replacement cost as indicated on our current equipment replacement value listed at www.truvista.net (service pricing) for each piece of Equipment the Customer fails to return in working order.
- If Customer has given TruVista a cash deposit or a credit card as security for Customer's prompt payment of service and the safe keeping of Equipment, TruVista is authorized to offset or debit customer's deposit account or debit Customer's credit card in amount of the replacement cost for each piece of Equipment Customer fails to return.

Term of Agreement:

Term of Agreement (Months): _____

Promotion: _____

You agree to continuously maintain your Service and the bundled services for the applicable term. If you signed up for a Term Plan or a Bundle Discount, the discounts available with those plans are valid until one of the following occurs: (1) the term expires; or (2) you drop one of the TruVista services you were required to purchase to receive the special discounts.

Early Termination Fee:

Initials: _____

You agree that if you cancel the service before the end of the term, you will pay a \$200.00 early termination fee per service. _____

Customer Signature: _____

Sales Representative: _____

Camden
803-432-3461

Chester
803-385-2191

Great Falls
803-482-2191

Winnsboro
803-635-6459

Ridgeway
803-337-2291