## LHA ACTIVITY PHONE QUESTIONNAIRE

April 30, 1997
Name of LHA
Telephone Number $\qquad$

## LHA Group

$\qquad$
County $\qquad$
Date $\qquad$
Time Interview Begins $\qquad$
Name of Interviewer $\qquad$
Hello, my name is $\qquad$ . I work with the Save Our Sisters breast cancer program and I'd like to speak to $\qquad$ .
[If not available] When would be a good time to call again?
date and time
Thank you. [Hang up]
[If available] Hello, Ms. $\qquad$ , my name is $\qquad$ and I'm calling each lay health advisor just once a year to find out what kinds of things you're doing with the Save Our Sisters breast cancer program. I have some questions that will probably take about 15 minutes to answer. Do you have time to talk with me now? [If YES, go to next paragraph]

Finding out what you're doing with the Save Our Sisters project is important. This interview will help us learn what you actually talk about or do as a lay health advisor. But even if you didn't do anything as a lay health advisor this month, that's important information for us to know. We can learn about times when lay health advisors are not able to contact women about breast cancer screening. Keep in mind that you don't have to answer any question you don't want to. Let me know if you'd like to skip a question and we'll go on to the next one.

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Name of LHA $\qquad$

## [Section 1. Informal groups]

My first questions are about some of the people you've talked to in the past month.

1. Some lay health advisors talk to small groups of women casually - such as at the office, at a friend's home, in the grocery store, or at work. How about you? If you think of a group as being two or more people, how many groups of women did you talk to last month?
none. $\qquad$ .0 • What things made it hard last month for you to give talks to groups?
$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$
[Skip to Q. 44, top of page 11]
' [Go to Q. 2, next page]
' How many groups? $\qquad$ [Skip to Q. 23,
more
than one.......... 2

DK/NS............ 8 '[Skip to Q. 44, top of page 11]
$\qquad$

## [For people who talked to one group]

2. Did you talk with that group:
at church ..... 1
in your neighborhood ..... 2
at your workplace ..... 3
at some other place. ..... 4
What place was that?
[DK/NS8]
3. We want to find out if last month was an unusual or an average month for you in talking to groups of women about breast cancer and mammography. You said you spoke to one group last month. Do you usually speak to one group, to more than one group, or to no groups in an average month?
one group ..... 1
no groups ..... 2
more than one group ..... 3
[DK/NS. ..... 8]
4. What things made it easier or harder last month for you to give talks to groups?

5-12. When you talked to that group, you might have talked about a number of things. I'm going to read you a few of them. As I read them, let me know if this was something you talked about or not to that group.

Did you talk about * $\qquad$ :
yes no DK/NS
*5. where women can get a mammogram in this area ..... 1. ..... 2................ 8
6. how women can pay for a mammogram..... 1 ..... 2. ..... 8
7. how much a mammogram costs ..... 18. how often women should geta mammogram1.2................ 8
9. fears about getting a mammogram ..... 1 ..... 2. ..... 8
10. signs of breast cancer ..... 1 ..... 2............... 8
11. treatment for breast cancer ..... 1 ..... 2............... 8
12. what SOS/NC-BCSP lay health advisors do ..... 1. ..... 2 ..... 8
13. Last month, did you talk with this group about any other topics I haven't mentioned?
$\qquad$
no.
2 [Skip to Q.15, top of next page]
[DK/NS. 8] [Skip to Q.15, top of next page]
14. What were these other topics?
15-18. When you talked with this group last month, did you wear or hand out any of these materials:
yes no DK/NS
*15. SOS t-shirts ..... 1
2 ..... 8
16. "Do the right thing" buttons ..... 1 ..... 2 ..... 8
17. brochures ..... 1 ..... 2 ..... 8
18. bead necklaces ..... 1 ..... 2 ..... 8
19. Are there any other screening materials that I didn't mention that you used?
yes .................................................... 1
no......................................................... 2 [Skip to Q.21, below]
[DK/NS............................................... 8] [Skip to Q. 21, below]
20. What were these other materials?
21. Of all the materials that you use with groups, what do you think are the most popular with the groups of women you talk to?
$\qquad$
$\qquad$
$\qquad$
22. Last month, when you talked with the group, did you mostly make arrangements beforehand to talk to them or did it mostly happen "on-the-spot"?
made arrangements before ..... 1
happened on-the-spot. ..... 2
some of both ..... 3
DK/NS. ..... 8
$\qquad$
[For people who talked to more than one group]
23. Did you talk with those groups:
[circle all that apply]
at church ..... 1
as a neighbor ..... 2
at your workplace ..... 3
at some other place ..... 4
What place was that?
[DK/NS8]
24. We want to find out if last month was an unusual or an average month for you in talking to groups of women about breast cancer and mammography. Did you speak to fewer groups, the same number of groups, or more groups last month than you generally do in an average month?
fewer groups ..... 1
same number of groups ..... 2
more groups ..... 3
[DK/NS ..... 8]
25. What things made it easier or harder last month for you to give talks to groups?

> 26-33. When you talked to groups last month, you might have talked about a number of things. I'm going to read you a few of them. As I read them, let me know if this was something you talked about with all or most of the groups, only some or a few of them, or was this a subject that didn't come up last month when you spoke with groups.

Did you talk about * $\qquad$ with:

| all or most | some or | no |
| :--- | :--- | :--- |
| groups | a few <br> groups | groups |

*26. where women can get a mammogram in this area ..... 1 ..... 2 ..... 3
27. how women can pay for a mammogram ..... 1 .....  2 ..... 3
28. how much a mammogram costs .....  1 .....  2 ..... 3
29. how often women should get a mammogram ..... 1 ..... 2 ..... 3
30. fears about getting a mammogram 1.................. 2 ..... 3
31. signs of breast cancer ..... 1 ..... 3
1 .................. 2 32. treatment for breast cancer ..... 1 ..... 3
33. what SOS/NC-BCSP lay health advisors do ..... 1 .....  2 ..... 3
34. Last month, did you talk with groups about any other topics I haven't mentioned?
yes ..... 1
no2 [Skip to Q. 36, next page]
[DK/NS8] [Skip to Q. 36, next page]
$\qquad$
35. What were these other topics?
$\qquad$
$\qquad$
$\qquad$
36-39. When you talked with groups last month, did you wear or hand out any materials to all or most of the groups, some or a few of groups, or none of the groups.

Did you wear or hand out $\qquad$ to: all or most

| some or | no | DK/ |
| :--- | :--- | :--- |
| a few <br> groups | group | NS |

*36. "Do the right thing" buttons
1.

2. 

.38
37. brochures ..... 1. ..... 2. ..... 38
38. bead necklaces 1 ..... 2............. 38
39. SOS t-shirts ..... 1. ..... 2............. 38
40. Are there any other screening materials that I didn't mention that youused?
yes ..... 1
no 2 [Skip to Q. 42, next page]
[DK/NS. 8] [Skip to Q. 42, next page]
41. What were these other materials?
$\qquad$
42. Of all the materials that you use in groups, which ones do you think are the most popular with the women you talk to?
$\qquad$
$\qquad$
$\qquad$
43. Last month, when you talked with groups, did you mostly make arrangements beforehand to talk to them or did it mostly happen "on-the-spot"?
made arrangements before ..... 1
happened on-the-spot ..... 2
some of both ..... 3
[DK/NS. ..... 8]
$\qquad$
[Section 2. Community presentations]
44. Some lay health advisors do community presentations at places like church, senior centers, or family reunions. How about you? How many presentations did you give last month?
none $\qquad$ 0 ' What things made it hard last month for you to give presentations?
$\qquad$
$\qquad$
$\qquad$
[Skip to Q. 87, top of page 20]
one............ 1 ' [Go to Q. 45, top of next page]
more
than one.... 2
' How many presentations?
[Skip to Q. 66,
top of page 16]

DK/NS...... 8 ' [Skip to Q. 87, top of page 20]
$\qquad$
[For people who gave one community presentation]
45. Did you give the presentation:
at church ..... 1
in your neighborhood ..... 2
at your workplace ..... 3
at some other place. ..... 4
What place was that?
[DK/NS8]
46. We want to find out if last month was an unusual or an average monthfor you in giving presentations about breast cancer andmammography. You said you gave one presentation last month. Doyou usually give one presentation, more than one presentation, or nopresentations in an average month?
one presentation ..... 1
more than one presentation ..... 2
no presentations ..... 3
[DK/NS ..... 8]
47. What things made it easier or harder last month for you to give presentations?

48-55. When you gave that presentation, you might have talked about a number of things. I'm going to read a few of them. As I read them, let me know if this was something you talked about or not.

Did you talk about * $\qquad$ :
yes no DK/NS
*48. where women can get a mammogram
in this area ...................................................... 1.................. $2 . . . . . . . . . . . . . . . . ~$
8
49. how women can pay for a mammogram ....... 1..................2................ 8
50. how much a mammogram costs..................... 1..................2............... 8
51. how often women should get a mammogram.................................................. 1.................2................ 8
52. fears about getting a mammogram ................. 1..................2............... 8
53. signs of breast cancer........................................ 1..................2............... 8
54. treatment for breast cancer .............................. 1..................2................ 8
55. what SOS/NC-BCSP lay health advisors do ........................................................ 1 1.................2............... 8
56. Last month, in that presentation, did you talk about any other topics I haven't mentioned?
yes ................................................... 1
no........................................................ 2 2
[Skip to Q. 58, top of next page]
[DK/NS................................................ 8] [Skip to Q. 58, top of next page]
57. What were these other topics?

58-61. During the presentation last month, did you wear or hand out any of these materials:
yes no DK/NS
*58. SOS t-shirts

$$
.1
$$

$$
.2
$$ ..... 8

59. "Do the right thing" buttons ..... 1 ..... 2................ 8
60. brochures 1 ..... 2 ..... 8
61. bead necklaces .....  1 ..... 2 ..... 8
62. Are there any other screening materials that I didn't mention that you used?
yes ................................................... 1
no........................................................ 2 [Skip to Q. 64, below]
[DK/NS................................................ 8 ]] [Skip to Q. 64, below]
63. What were these other materials?
$\qquad$
$\qquad$
64. In general of all the materials that you use for presentations, what do you think are the most popular with the women you talk to?
65. Last month, when you gave the presentation, did you mostly make arrangements beforehand to talk to them or did it mostly happen "on-the-spot"?
made arrangements before ..... 1
happened on-the-spot ..... 2
some of both ..... 3
DK/NS. ..... 8
[Interviewer: Skip to Q. 87, top of page 20]
$\qquad$
[For people who gave more than one presentation]
66. Did you give the presentations:
[circle all that apply]
at church ..... 1
in your neighborhood ..... 2
at your workplace ..... 3
at some other place. ..... 4
What place was that?
[DK/NS ..... 8]
67. We want to find out if last month was an unusual or an average month for you in giving presentations about breast cancer and mammography. Did you give fewer presentations, the same number of presentations, or more presentations last month than you generally do in an average month?
fewer presentations ..... 1
same number of presentations ..... 2
more presentations ..... 3
DK/NS ..... 8
68. What things made it easier or harder last month for you to give presentations?
$\qquad$
69-76. When you gave presentations last month, you might have talked about a number of things. I'm going to read you a few of them. As I read them, let me know if this was something you talked about in all or most of the presentations, only some or a few of them, or was this a subject that didn't come up last month when you gave presentations.

Did you talk about * $\qquad$ in:
*69. where women can get a mammogram in this area 1 ................... 23
70. how women can pay for a mammogram ..... 1 ..... 2 ..... 3
71. how much a mammogram costs ..... 1 ..... 2 ..... 3
72. how often women should get a mammogram .....  1 .....  2 ..... 3
73. fears about getting a mammogram ..... 1 ..... 2 ..... 3
74. signs of breast cancer ..... 1 .....  2 ..... 3
75. treatment for breast cancer ..... 1 .....  2 ..... 3
76. what SOS/NC-BCSP lay healthadvisors do
$\qquad$ 1 23
77. Last month, in those presentations, did you talk about any other topicsI haven't mentioned?
yes ..... 1
no 2 [Skip to Q. 79, next page]
[DK/NS

$\qquad$
8] [Skip to Q. 79, next page]
$\qquad$
78. What were these other topics?
$\qquad$
$\qquad$
$\qquad$
79-82. When you gave the presentations last month, did you wear or
hand out any materials in all or most of the presentations, some
or a few of them, or none of the presentations.
Did you wear or hand out * in: all or most some or no DK/

| presen- <br> tations | a few <br> presen- <br> tations | presen- <br> tations | NS |
| :--- | :--- | :--- | :--- |
|  |  |  |  |

*79. "Do the right thing" buttons ............ 1................... 2............. 38
80. brochures ........................................... 1................... 2............. 38
81. bead necklaces .................................. 1.................. 2............. 38
82. SOS t-shirts ........................................ 1................... 2............. 38
83. Are there any other screening materials that I didn't mention that you used?
yes ................................................... 1
no........................................................ 2 [Skip to Q. 85, top of next page]
[DK/NS................................................ 8] [Skip to Q. 85, top of next page]
84. What were these other materials?

Name of LHA $\qquad$
85. Of all the materials that you use for presentations, what do you think are the most popular with the women you talk to?
86. Last month, when you gave these presentations, did you mostly make arrangements beforehand to talk to them or did it mostly happen "on-the-spot"?
made arrangements before ..... 1
happened on-the-spot ..... 2
some of both ..... 3
[DK/NS. ..... 8]
$\qquad$

Time Interview Ends: $\qquad$
If the interview was interrupted, about how much time was spent on the interruptions?
total \# minutes interrupted

## Interviewer Ratings:

87. Please rate the respondent's concentration level during the interview.

$$
\begin{aligned}
& \text { very low ........................................... } 1 \\
& \text { somewhat low ................................. } 2 \\
& \text { pretty high ....................................... } 3 \\
& \text { very high .......................................... } 4
\end{aligned}
$$

Comments $\qquad$
88. Please rate the respondent's attitude toward doing this interview.

$$
\text { very positive .................................... } 1
$$

somewhat positive .....  2
not very positive ..... 3
not positive at all ..... 4
Comments
$\qquad$
89. In general, how reliable or accurate would you say the respondent's answers were? Would you say her reliability was:
very low ..... 1
somewhat low ..... 2
pretty high ..... 3
very high ..... 4

