

Our garden suburb!



Dear Bordeaux South residents

It is my privilege and honour to close off 2012 with tremendous noted successes for our suburb. Successes that have taken our suburb to a different level in quality of life, security and hopefully value of our properties.

I would like to just name a few of these goals achieved which were elaborated on in the Chairman's Report sent out yesterday:

1. Fence on Jan Smuts erected and complete
2. Surveillance cameras installed and monitored by CSS Tactical
3. An amazing flagship park in the heart of our suburb catering for all our children.
4. Upgrade of our Main St stretch with plants and pots.
5. Approval by the CoJ to implement an elevated pedestrian crossing on Main St by the Park (which will be constructed early next year).

I would also like to take this opportunity to thank everyone who has made all the above possible; the BSRA Committee and its contributing members, our security companies: CSS Tactical and ADT; the SAPS members who serve us on a daily basis, the CoJ officials and their managers who liaise with the BSRA to fix matters that were reported; and our wonderful Councillor David Potter .

There are still things that we aim to develop and improve in the suburb in 2013 and details of that will be communicated to you at our next AGM.

We would like to take this opportunity to wish you and your families a joyous, restful and peaceful festive season and all the best for the new year ahead. Drive safely if you are going away and keep safe if you are staying home.

See you in 2013.

Yours faithfully

Elinor Bodinger
Chairman

Bordeaux South Residents' Association 

CLASSIFIEDS

EMPLOYMENT OFFERED

I am looking for a full-time, live-out nanny/ housekeeper with references.

Please contact Donna on
Cell: 083 887 1189

SEEKING A ROOM/WORK

Solly, our office worker, who is honest and trustworthy is looking for a room in the Randburg area. He is willing to work for the room. You can contact me for a reference.

Please contact Rochel on
Tel: 011 326 3224

SEEKING A ROOM/WORK

I am trying to find work and possibly a room for the lady who helps me. She is honest and very trustworthy and has been working for me since 2009.

Please contact Pam on
Cell: 082 820 7807

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SOUTH RESIDENTS!**



Monthly Levy Reminder - December

This is a gentle reminder to all those that have not paid the DECEMBER 2012 levy (and do not have a debit order arrangement with the BSRA) to please do so as soon as you can. **WE NEED MORE CONSISTENTLY PAYING RESIDENTS IN ORDER TO IMPLEMENT THE GUARDS AT THE BOOMS.** Many EFT paying residents don't make their payments every month - If you would like a debit order form please see at the end of this newsletter.

BSRA Banking Details:

Account Name: Bordeaux South Resident's Association
Bank: First National Bank
Branch: Hyde Park 255805 (Standard Bank clients add 00 to the end of the branch code)
Account No.: 62090771728

Payment can be made by: EFT, Cheque deposit into the BSRA account, Drop your cheque off with your street captain or with Elinor Bodinger at 26 Pierre Ave.

Kindly use your Street Name and Number as a reference when making a deposit. For cash deposits, please add the cash deposit fee to the amount. Please email your Proof of Payment to levy@bsra.co.za from now on, to help us reconcile deposited amounts in the BSRA account. 🏠

Thank you Twingi!

We are happy to inform you that we were able to collect R7400 as a bonus for Twingi.

The cheque was handed to Twingi by Meg Borelli from Bluegum Ave who leads and manages Twingi's everyday tasks.

Twingi was ecstatic and could not believe our (Residents) generosity and will put the money to good use as he is busy building his home.

Thank you again to all you wonderful people who gave and give every time we ask for your contributions.

Twingi will be working through December and will only take leave in January. 🏠



Thank you to our Security Personele & Sector 1 Police Officers

The BSRA committee opted to give all CSS Tactical, ADT and Sector 1 officers a gift rather than a bonus this year. This was decided due to a few factors but mainly because the majority of the officers are new in the area and have not worked in Bordeaux South for much of 2012. We also agreed that residents have had a tough year in paying towards the various security fundraising initiatives for 2012 such as the fence and the cameras.

We therefore purchased 12 bucket hampers from Pick'n Pay to give to each officer and handed them out earlier this week.

We conveyed to them all the best from all the residents and thanked them for all their hard work. 🏠



House & Pet Sitting Services

Tel: 083 887 1189

bordeauxpets@gmail.com
donnadevisser@gmail.com

Peace of mind for you and your family... SINCE 2009

We are a small family run pet sitting business, thus pre-booking essential as we limit the number of clients we work with during December to ensure quality care of your beloved pets and home whilst you are away. Daily visit includes, feeding and watering your pets in the mornings. In addition we will remove any mail and litter from the outside of your property, and conduct a perimeter check, water any indoor plants.

Standard rates per day as follows:

- R85.00 1st visit per day
- R45.00 2nd visit per day
- R35.00 30min dog walking/day/dog
- R25.00 Maintain Swimming pool (owners chemicals) & poop scoop/day

Fees are payable as follows: 50% to confirm your booking and the balance 48hours prior to your departure.

Please contact us for more information and to confirm your booking for the holidays

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The Fence is FINALLY UP!

The Bordeaux Drive fence is finally up and we hope that you are already feeling the difference! The last panel was installed yesterday 12 December 2012 and all that is left to do now is give the fence a coat of paint.

Thank you to everyone who came together, dug deep and contributed hard-earned money to make this a reality. Thank you also to James for getting the fence up so quickly and for your hard work under difficult conditions in the heat, the traffic and the rain.



Bordeaux South gets CCTV Cameras

As you may have seen, cameras are now up at our entrances and being monitored 24/7 by CSS Tactical .

We thank all those who contributed to the funding of the purchase of these cameras and to all those who are paying the monthly R150 so that we can afford the monthly monitoring fees (R5,500/month). We know that this will take Bordeaux South's security to the next level together with the implementation of the fence on Bordeaux Drive.

We are also installing a camera on Bordeaux Drive where we have a gap in the fence for taxi commuters. This camera will be similar to the one on Park Ave which will be monitored from a resident's house and footage recorded on a DVR.

We encourage all those who have not contributed to the BSRA to PLEASE do so in the new year – Just R150 / month will help us bring you additional security like guards at the booms. 🏠

A Resident writes in

Dear Elinor and the BSRA committee

I would like to express my and my husbands thanks and gratitude to the work that has been done by yourself and the committee. What has been achieved by yourselves is nothing less than miraculous, from winning a tough court case to the final implementation of the closure of the suburb.

I recall a resident asking on the bbm security group that if the funds needed to be raised to erect the fence could not be achieved, would those who had contributed be refunded their portion, and your response was that "YOU WOULD RAISE THE MONEY"! To raise over R460,000.00 is one huge task and YOU DID IT!

Thanks to you and your team, our families can sleep safer at night, our children have a wonderful park to play in, we travel in and out of a beautiful neighbourhood, we can walk and jog knowing we are secure, and ultimately, the value of our properties has increased.

Your dedication to the residents and this neighbourhood is relentless and respected. I know this can be a thankless job but please know that you and your team and all that has been done by yourselves is valued and so appreciated.

I sincerely hope that more residents grasp the value that is added to our security and properties by having such a fantastic residents association.

As a note to readers of this message: There are those of us who have dug deep to contribute to the fence and camera fund and the monthly levy that **benefits all residents**, so **please help to take us to the next level** and contribute the monthly levy of R150 a month (that is the cost of 1 CD), we are coming into holiday season, and now while people are away, is the time to have guards at the booms.

King regards
Stephanie Mollett
Huguenot Avenue 🏠

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Safety Tips for the Festive Season - PLEASE TAKE NOTE

As the year swiftly enters the final Quarter and the Festive Season looms, it is paramount to remember that historically this is when there is an increase in crime – especially property crimes.

Many 'house burglaries' swiftly become 'residential armed robberies' when owners or staff are found on the premises, and this in turn quickly leads to severe assault, extreme traumatization and even murder.

We are all at risk, but mature persons and senior citizens are deemed to be 'soft targets' and could more easily fall prey to unscrupulous criminals.

Please note that 'scouts' exist who patrol the areas looking for soft targets and these persons are always innocent-looking and come from every aspect of South African society. If any suspicious behavior is noted in your neighbourhood immediately call your security company's patrol car/armed response to investigate. Please do not be lulled into a false sense of security should you live in a gated complex or a boomed-off area. Ensure your Residents' Association is in contact with and receives communication from the Sandton Community Police Forum (see www.sandtoncpf.co.za). It is vital that the community and the police and the security companies work together to keep our neighbourhoods safe.

It is paramount that you review your security precautions at this time.

Walk around your property and identify your possible 'weak areas'. If in any doubt ask your security company or your SAPS Sector Commander to assist/accompany you in this task. Address these issues.

It may be foliage or trees surrounding your perimeter fence or being thick enough to hide a person close to your entrance gate. Check that your electric fence is operative and check that your gates close effectively and are always locked.

Do you have battery back-up in case of electrical outages? Is your electricity supply box outside your property security locked? Is your gate correctly installed so that it cannot be prized off its hinges or its rails?

Instruct your family and staff not to allow any unknown person onto your premises, no matter their reason or excuse. Identify all workmen, delivery personnel, so-called official suppliers prior to entry.

Are your windows adequately burglar-proofed? Do not leave windows that are visible from the road invitingly open – even if they are not on the ground floor. Ensure no valuables (or keys) are left close to open windows or able to be reached through the openings of security doors.

Do you have sturdy house doors – and are they locked when not in immediate use? Have you taken special precaution with 'sliding doors'? Is your kitchen door or side door as secure as your front door and do you treat all these openings with great respect?

Do you have sufficient lighting outside – in your garden, entrances, gate, garage, etc.?

You have the ultimate responsibility for your own safety.

Outside of your property... do you check that you are not being followed when coming from the bank, the airport or even your shopping?

Do not enter your property (day or night) if in any doubt – rather drive past and call either your security company or the SAPS dedicated area vehicle should you feel at all vulnerable. Save these contact numbers to your cellphone and keep hardcopy close to your landline telephone. Ensure that both your family and staff are aware of these numbers and instruct them to call for assistance sooner rather than later. The Sandton SAPS and CPF Sector Contact list is attached hereto for your convenience.

Don't flaunt your diamonds and gold and Rolex's at every opportunity, someone may be tempted to forcibly remove them from your person and present them as a 'Xmas present' to someone else.

Preventing 'smash & grabs' is relatively simple... don't leave any property in clear view in your car – don't be diverted by being on your cell phone whilst driving your vehicle - lock your vehicle doors - close your vehicle windows. Be especially aware at traffic lights and dark intersections, or intersections close to highways (where criminals run down embankments and make quick getaways) and keep a safe following distance between you and the vehicle in front of you in order to make a quick getaway when threatened.

Theft of motor vehicles and theft out of motor vehicles is a real problem in Sandton. In many cases the 'jamming device' is responsible. Criminals intercept your remote locking signal when in these public spaces - including schools, churches and garages - and calmly enter your vehicle, removing valuables at will without any glass breakage or untoward attention by 'car-guards'. Where possible lock your vehicle with your key. If your new vehicle model demands remote locking, then check your doors before walking off. Insurance no longer pays out in these instances – and many cases of fraud are being uncovered with false claims of 'theft out of motor vehicle' - do note that there are ways and means of checking the accuracy of these claims.

The Festive Season is upon us, and unfortunately this also becomes 'shopping time for criminals'. 🏠

BlackBerry Security Group Chat

For those of you in the suburb who have BlackBerries, please send Elinor (076 331 8818 or buzz@bsra.co.za) your BlackBerry PIN number so that we can add you to the Security Chat we have set up. This enables all of us within the group to communicate any immediate security goings on in the suburb.. 🏠



As the much anticipated holidays creep ever nearer you may be looking for fresh, fun catering ideas for your end-of-year party.

So, why not celebrate with a Spanish spread of mouth-watering paella washed down with a glass (or three) of zesty summer sangria? We at **tutto food co.** are fully equipped and super-keen to come and provide you with a meal to remember as you kick off the festive season. We come to you with all the gear needed to put on this fabulous spread so you do not have to lift a finger. And once you are sufficiently fed and watered we quietly pack up and leave you to continue your revelries - no mess, no fuss... seriously.



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FUNDI helps clean up our River

Residents' Associations have bought into a project to clear alien vegetation along the Braamfontein Spruit, and leave vagrants with no place to hide. Ward 102 committee member Pauline Dickson said the primary aim of the project was to increase visibility along the river and in the servitudes that border a number of residential areas. This would make these areas easier for police and security to patrol.

City Parks has supported the project and to remove the cuttings daily. The entity will provide indigenous plants to replace the alien vegetation to prevent soil erosion on the riverbanks.

The areas participating include Parkmore, Riverclub, Hurlingham, Glenadrienne, Craighall, Willowild, Bordeaux South, Blairgowrie and Victory Park.

She explained that the Ward 102 committee had initiated the project in response to serious security concerns in the area, but it had become necessary for neighbouring areas to participate because the vagrants were simply being moved along the river.

For more information on FUNDI please visit their website: www.fundinetwork.org.za



Free English Language classes on Saturday mornings

Many people for whom English is a second or third language, with varying levels of formal education, find themselves desperate to up-skill their English language abilities. However most forms of self-improvement cost money and the majority of South Africans are simply unable to afford it. The inability of many people to communicate effectively in English is restrictive and this can ultimately impact on their ability to further themselves and improve their lot in life. Effective communication is the cornerstone to career advancement and personal improvement. Free English Language classes are available on Saturday mornings to domestic workers and the like who would like to improve their English language skills.

English Access is one of Johannesburg's oldest language schools, with campuses in Parkmore (at the Field and Study Centre) and in Bordeaux, Randburg. Among the many interesting courses offered by English Access is a fun and intensive TEFL (Teaching English as a Foreign Language) course. This is a certified course for those hoping to teach English to people where it is their second, or even third, language. Many people, young and old alike, get a TEFL qualification in order to fund long working vacations or gap years, there being a huge demand for TEFL qualified teachers in places like the Far East, the Middle East, South America, etc. These TEFL students need to practise, to prepare and to teach English lessons to people with varying levels of English proficiency. The innovative ownership and management of English Access came up with the idea of offering free English Language classes on Saturday mornings. This not only benefits the TEFL students with practical experience, but fulfils a vital and completely free service to those who really want to improve their English language skills and wouldn't otherwise be able to afford it. This mutually beneficial model has been running successfully for quite some time and there is always room for more willing participants. While all classes are taught by enthusiastic teachers-in-training, they are facilitated by a qualified teacher from English Access.

Besides offering intensive English courses at all levels, English Access also runs Business English courses and is an approved TOEIC testing centre. English Access also offers foreign language courses German, French, Spanish, Italian, Portuguese and Zulu.

The free Saturday morning classes take place at the English Access Parkmore campus. For more information please visit www.englishaccess.co.za or contact 011 326 3224. 🏠

Rays of Hope

My neighbour, Di Odgers, is collecting ANYTHING you no longer need or use for Rays of Hope, an organisation run by Rosebank Union Church (www.raysofhope.co.za). Rays of Hope helps children in Alex.

If you can help in Any way or have anything to donate please contact me on borellifam@mweb.co.za.

Kind regards

Meg Borelli 🏠

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CUBS

Boys 7-11 years
Wednesday 5pm to 6.30pm
Contact **Debbie 082 854 7454**

SCOUTS

Boys 11-18 years
Friday 6.30pm to 8.30pm
Contact **Chris 087 057 3787**

TEDDIES

Girls 4-7 years
Friday 3pm to 5pm
Contact **Lesley 082 532 5190**

BROWNIES

Girls 7-11 years
Friday 3pm to 5pm
Contact **Lesley 082 532 5190**

RANGERS

Girls 11-18 years
Tuesday 6pm to 8pm
Contact **Lesley 082 532 5190**

HALL HIRE

The Scout Hall is available for hire for birthday parties, functions, meetings, classes and workshops.
Contact **Julie 082 573 9669**



BSRA Promotions & Special Offers



Did you know that:

- **Bordeaux South Residents' Association contributing members** qualify for an upfront **15% discount** on their motor and household insurance premiums
- **By taking motor and household insurance cover, Alexander Forbes Insurance will give back 6% of your premiums value back to BSRA monthly. Several residents have signed up for this initiative, translating to and income for the BSRA of R 624.90 per month (R7 498.80 per year)**
- **BSRA has an endorsed affinity with Alexander Forbes Insurance**
- **Alexander Forbes Insurance has less than 1% claims repudiation ratio**

Policy features which you will benefit:

- Car hire for 60 days
- Flat excess or option of an excess waiver on motor
- Dedicated service and claims consultants for each client
- Fast-track claims settlement
- Vehicles covered for both private & business use
- Open driver policy
- Option of tyre protection cover
- Wider scope of cover – least exclusion
- Vehicle covered on Retail value (full replacement)
- Standard accidental damage cover on contents cover
- Client visits from our senior Business Development Consultant for sound expert advice

• Added discounts:

- Personal risk analysis discount – up to 25% discounts
- Single parent living with children – 10% discounts
- Family Plus living with a spouse and children - 10% discounts

• Four products to be considered for:

- Priceless – Designed for middle income earners
- Platinum Woman – Customised for women with added women driven benefits
- Envoy – High net-worth clients with assets exceeding total sum insured of R3,5 million
- 55 Plus – Policy holders over 55 years of age (No excess)

For more information on our market leading products contact



Sonny Ledwaba
Consultant / Business Development / INSURANCE
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Fax: 011 263 2194
Mobile: 082 463 0286
Email: ledwabas@forbes.co.za
Web: www.alexanderforbes.co.za

Alternatively call our call centre on (011) 669 3692 or email us on morakeg@forbes.co.za

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 Or contact Melanie on:
melanie@psychassess.co.za



Logging Matters for the COJ to attend to

Please find below a quick guide to logging matters in the City of Johannesburg. If you have logged an issue and it hasn't been attended to in a reasonable length of time there is likely a reason for it; please let us know about such instances and we will do our best to escalate the issue. **Take charge of your suburb and log issues that need attention!** 🏠

City Service	Type of Issues	Turn Around Time	How to Contact
Joburg Water	Water Burst	2 days	During Office Hours & Weekends 8am to 4pm: Email: customerservice@iwater.co.za OR SMS 0826532143. All other times 011 375 5555, Option 3. If you email outside of the hours above your issue will be logged first thing the next morning.
	No Water	1 day	
	Sewer Leak/Blockage	1 day	
	Meter Leak	4 day	
	Fire Hydrant Leak	2 days	
	Bees in meter box	3 days	
City Power	No Power to area/property	4 hours	All Hours: www.citypower.co.za click "Fault Logging" OR on mobile phone citypower.mobi. If unable to log yourself, suggest that someone who has PC access logs it ELSE use call centre 011 375 5555, Option 2
	1 Phase not working	4 hours	
	Intermittent Power	4 hours	
	Illegal Connection	5 days	
	Dangerous Situation	Immediate	
	Street Light not working	7 days	
	Faulty Meter	5 days	
Joburg Roads Agency	Potholes	3 days	Email: hotline@ira.org.za OR call 011 375 5555
	Manhole Cover missing	2 days	
	Blocked kerb inlet	3 days	
	Road Collapse	Immediate to make safe	
	Street Sign damaged	5 days	
	Street Sign missing	5 days	
	Traffic Signals All Out	Usually 1 day	
	Traffic Signal Flashing	1 day	
	Traffic Signals Bulb Out	3 days	
City Parks	Cutting of Park	Dependant on season/time of year	Call the call centre 011 375 5555
	Cutting of Tree		
Revenue/Account Query	Incorrect Account	Dependant on type of revenue query and billing cycle	Call the call centre 011 375 5555 or email statements@joburg.org.za OR go to the nearest Walk in Centre (Randburg - Jan Smuts corner Bram Fischer Drive)
	Incorrect Billing		
	No Account Received		
Law Enforcement	Traffic Violations	Dependant on incident/circumstance and resources available	Call the EMS/JMPD call centre 011 375 5911
	Noise		
	Dumping		
	Motor Vehicle Accident		
	Vagrants		
Pikitup	New/additional bin request	48 hours	Call the call centre 011 375 5555
	Bin stolen (need case #)	48 hours	
The above are guidelines of turnaround time and depending on several factors issues may or may not be resolved in the time frame stated above.			
Be sure to state the exact type of problem so to ensure that it is logged correctly.			



MOVEMENT FOR GOOD

it starts with you!

We need your support - let's pull together and show the world the power of community!



Offering:

- Adolescent therapy
- Family therapy
- Individual therapy for adults
- Parental counselling
- Parent-infant, parent-child and filial therapy
- Play therapy for children
- Pre-marital counselling
- Psychoeducational assessment
- School readiness assessment
- Support groups

To assist with difficulties such as:

- Adjusting to life events (such as loss, divorce, death, etc.)
- Anxiety
- Assessments
- Behavioural & other childhood difficulties
- Bereavement
- Depression
- Family difficulties
- Low self-esteem
- Parenting skills
- Relationship issues
- Stress management

Kirstan Puttick (PSO116734)
M. Ed (Educ Psychology) Wits
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If you are a contributing resident and would like to advertise in this classifieds section, please contact us on buzz@bsra.co.za for more information.



IMPORTANT NUMBERS

Please print out and keep these numbers in a prominent place
Educate your family members and domestic workers on who to call in an emergency

ALL EMERGENCIES:	011 375 5911
ADT SECURITY:	0861 212 400 / 401
BORDEAUX SOUTH ADT VEHICLE (24HRS):	083 411 2710
ADT AREA SUPERVISOR (24HRS):	079 508 8131
CABLE THEFT REPORTING (TELKOM HOTLINE):	0800 124 000
CABLE THEFT REPORTING (CITY POWER):	011 490 7553
CHILD LINE:	0800 055 5555
CHUBB:	0861 505 911
CRIME STOP:	0860 010 111
CRIME LINE (ANONYMOUS TIP-OFF LINE):	32211
CSS TACTICAL CONTROL ROOM:	0861 911 119
FIRE DEPARTMENT:	011 375 5911
JHB CARE CONNECT:	011 375 5555
NETCARE 911:	082 911
OLIVEDALE CLINIC:	011 777 2000
POISONS CONTROL:	083 1999
SECTOR 1 SAPS PATROL VEHICLE:	071 675 7115 / 6
SAPS:	10111
RANDBURG MEDICROSS:	011 796 1400
RANDBURG POLICE:	011 449 9110 / 13 / 15
ROSEBANK CLINIC:	011 328 0500
SANDTON CLINIC:	011 709 2000
SPCA RANDBURG:	011 462 1610



DEBIT ORDER AUTHORISATION

Please complete and fax to 011 944 0839

Name: _____

Title: Mr Mrs Miss Dr

ID No.: _____

Postal Address: _____ Code: _____

Physical Address: _____ Code: _____

Contact Numbers: (Home) _____ (Cell) _____ (Work) _____

Email Address: _____

DEBIT ORDER

Account Name: _____ Bank: _____

Account No.: _____ Branch Name: _____ Branch No.: _____

Type of Account: Current Savings Transmission Other

Frequency: Monthly

I / We hereby authorize Bordeaux South Residents' Association to draw against my/our account as detailed above

the sum of (amount): **R150-00** in words: **ONE HUNDRED AND FIFTY RAND ONLY.**

on the _____ day of every month commencing on _____ 2013.

I agree to pay the bank charges relating to this debit order instruction.

Signed at: _____ on this the _____ day of _____ 2013.

AUTHORISED SIGNATURE/S

Beneficiary Details: Bordeaux South Residents' Association / Account No.: 62090771728 / Bank: FNB / Branch: Hyde Park 255-805