



## Case Form – Repairs, Returns and Warranty Assessments

1. Contact Rinstrum to discuss requirements and obtain a Rinstrum Case number.
2. Complete this form **for each unit** - return this form and unit to:  
 Att: Service, Rinstrum Inc.,  
 1343 Piedmont Drive,  
 Troy, Michigan 48083

<b>Rinstrum Case No.:</b> CAS-_____ - _____	<b>Date:</b>
Company Name:	Phone:
Contact Name:	Order Number:
Model Number:	Serial Number:
Date Purchased:	Rinstrum Invoice No:
<b>Description of fault or reason for product return:</b> Please include site conditions, connections, details of any connected equipment such as PLC, printers and load cells. :..... ..... ..... ..... ..... .....	
Returned for credit <input type="checkbox"/> Warranty Assessment <input type="checkbox"/> Quote for repair <input type="checkbox"/> Repair <input type="checkbox"/>	
Return Address:	
Freight Company:	
Freight Account:	

\*\* Please note Rinstrum's Terms and Conditions and Warranty. Goods returned without a Rinstrum Case number will be quarantine and not processed further.



Australian Office  
 Rinstrum Pty Ltd  
 41 Success Street, Acacia Ridge  
 Queensland 4110 Australia  
 Phone +61 7 3216 7166  
 Fax +61 7 3216 6211  
 Email: sales@rinstrum.com

European Office  
 Rinstrum Europe GmbH  
 Donnersberging 14 – 18  
 64295 Darmstadt  
 Phone: +49 (0) 6151-13617-0  
 Fax: +49 (0) 6151-13617-29  
 Email: info@rinstrum.de

US Office  
 Rinstrum Inc  
 1343 Piedmont, Troy  
 Michigan 48083 United States  
 Ph: +1 248 680 0320  
 Fax: +1 248 499 1331  
 Email: sales.usa@rinstrum.com