

D & D Auto Transport
P.O. Box 276
Silver Creek NE 68663-0276
800-657-2144
308-773-2506 Fax
"Service" is our motto

Dear Customer;

Thank you for your inquiry to transport your car.

In order to avoid damage claim disputes, D & D Auto Transport is implementing a policy regarding liability for damages. Many of you are familiar with our Bill of Lading contract. In order to clarify what is covered and not covered we are asking each of our customers (new and old) to sign that they have reviewed our Bill of Lading contract and this letter.

Before shipping another car for you we need this letter reviewed and signed. Please take time to read through this letter and the enclosed Bill of Lading contract carefully. Feel free to contact our office with any questions you may have. Once you have reviewed everything and are in agreement with our terms, sign this letter and return it to our office prior to shipping your car.

The primary insurance is held by the owner of the car. The shipper agrees that his insurance company has the primary responsibility under his coverage. D & D Auto Transport uses only open transport trailers. Therefore, there are road hazards, such a rocks and gravel that may chip your car. If that happens, remember our insurance will not cover that damage. As stated in the Bill of Lading contract, this is the same for acts of nature, etc. **THE SHIPPER MUST PREPARE THE CAR FOR SHIPMENT. REFER TO #2 ON THE BACK OF THE BILL OF LADING.**

A signed Bill of Lading contract at destination without written notation of damage shall be evidence of satisfactory delivery of the vehicle. (Regardless of time of day or dirty condition of vehicle)

D & D Auto Transport is not responsible for any loss or citations as a result of personal belongings in your vehicle. We insist all personal and/or household belongings be limited to your trunk or rear cargo area of your SUV with the rear seats upright. The government officials have the right to search and keep your belongings. Please make special note that we are not liable for any damage caused to your vehicle from excessive weight due to an overloaded vehicle.

Please be prepared to meet the truck at both pickup and delivery. The driver of the carrier has full discretion on pickup and/or delivery locations. The driver will get as close to you as the driver deems possible. The trucks are NOT allowed into residential areas.

All loose parts, fragile or protruding accessories, low hanging spoilers, antennas, etc. must be removed before the driver arrives for pickup. Vehicles must be in good working order to include no leakage of fluids.

We want to stress that we cannot guarantee a specific delivery date. You need to allow 7 to 10 days transportation time for most of our routes. We will not provide any reimbursement if you choose to rent a car.

I agree to the terms and conditions of D & D Auto Transport found in this letter and on the Bill of Lading contract. I have reviewed both sides of the copy of the Bill of Lading contract enclosed.

Customer

Printed Name

Name of Business

Date