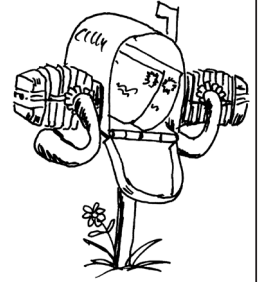


The Mail Boxer

September 2012

BMW MOA #7 BMWRA #5



The Prez Says

By Dick Olson

A good turn out for the picnic meeting.

Tom Van Horn's annual ride had a good turn out, about 18 of us enjoyed a nice day ride to Westby for lunch.

Just a reminder Sept. 2nd is breakfast meeting at the Hill Top , Dells Rally Sept. 7-8-9 , Iron man Competition Sept. 8-9.

Days are getting shorter, keep the wheels turning, ride ride ride.

A little advice from the Doctor....

To live longer, you have to give up all the things that make you want to live longer...."Murray"

Upcoming Events

September 2, 2012
Club Breakfast
Hilltop Restaurant
doors open at 9:00 am

September 7-9, 2012
Wisconsin Club Dells Rally
Chula Vista Resort
Wisconsin Dells, WI

October 7, 2012
Club Breakfast
Hilltop Restaurant
doors open at 9:00 am

November 10, 2012
Club Banquet
Elks Club, Madison WI

December 2, 2012
Club Breakfast
East Side Club
Meeting at 9:00 am
Meal at 9:30



FROM AN ANONYMOUS SOURCE

I have a cautionary tale of woe to share with you about my experience with Schlossmann's Power Sports service department. My F800GS had its head gasket blow while I was out in Colorado. It manifested itself by spraying coolant like Old Faithful. A real attention getter. I made it back to Milwaukee on a wing and a prayer and took the GS over to Schlossmanns on June 18 for warranty repairs. I told them that I needed the bike back before July 14 so I could give it a test ride and pack the bike for the National Rally in Missouri. They said no problem and off I went.

Well, it got to be the week of the 14th and no bike. I gave the service department a call and was told that the bike was not ready because they had not yet ordered the parts needed for the repair. This was almost 4 weeks after I dropped off the bike with them. I was a little concerned and said so. I was assured that the bike would be ready on the 17th, and that they would deliver it to me at my home. The 17th arrives and I get another call. They forgot to order a gasket needed to finish the repair. I was told that the dealership would drop off the bike at my house the next day after I got off from work at 6 p.m. This is the day before I had to leave for the Rally. I got home a few minutes before 6 to find that they had dropped off the bike in the alley with a friend who happened to be visiting and then left without waiting to talk to me. I was hoping to have a chance to ask about the repairs and confirm that they had done all the service that was promised. With no time remaining to take a test ride, I did the imprudent thing and packed the F800 and left for the rally without first wringing out the bike to test for any problems.

By the time I reached Sedalia I had oil leaking down the side of the left cylinder. I did an oil change at the rally site (something I had asked the service department to do while they had the bike but they did not do), and again hoped for the best. I made it home with no problems other than more oil on the cylinder and my leg. I gave Schlossmanns a call to let them know that the repairs had not been done to my satisfaction. I was told that they had no idea how this oil leak could have happened and that one of the service techs would come over and pick up the bike.

I got a call a few days later and was told that the valve cover gasket had leaked and that they were sure that the part must have been defective. The bike was now ready for me to pick up.

I was able to make it to the dealership a few days later and went looking for my bike. I think that one of the sales guys found it for me and was real eager for me to take it and leave, but I wanted to talk to the service manager first and let him know that I was not a happy camper. The service manager (I cannot remember his name) was not interested at all in discussing my concerns with the way my repairs had been handled. He just gave me my keys and the paperwork and then actively ignored me until I left.

The bike seems fine now, but I need to burn off a few hundred more miles before I feel that it is good to go. I am sure that by now you all

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have heard the story of the other Sam and his K75 and the Schlossmann service dept. My experience did not have any financial repercussions like Sam's did, but it did leave me with a poor impression of this BMW dealership. I'm still not sure that I will be returning for service from Schlossmanns. I guess that time will tell.

On another note.....Hey, this is my last newsletter as your newsletter editor. Heidi is going to take over with the next issue. I've had a great time, but I am looking forward to sending in articles instead of packaging the whole deal. Thanks for all the help you all gave me by sending your photos and travel tales, and who knows..... the anonymous source may write again!



Membership News

Joseph Green has just joined the club. He rides a 2007 BMW F800S. Please join me in welcoming Joseph to the club. If you would like Joseph's contact information, please call me or email membership@madisonbmw-club.org.

Jim

So you wana buy a Club Shirt?

Club Shirts Can Be Reordered in a Rainbow of Colors

Several people have said they would like our "Ride, Eat, Ride" shirts in a color other than the first order which was medium blue. I have made note of what those folks have requested, tho' I may have to finalize details with you.

If we order 24, or close to that number, of garments, you may select any color of shirt you wish. This could be long sleeve or short sleeve, sweatshirt or hoodie. The only restriction is that the design has to be in the same four colors on all. With that in mind, please do not choose black or dark blue as the black type will not show. Same for yellow. White will work. So far I've got requests for hot pink, pistachio green, ash gray, white, and blue. But there are many other colors available. Ask me. Medium colors work best for contrast and easy readability.

I've included a pic of what the design looks like, tho' on the shirts the "Ride, Eat, Ride" line will be yellow.

I also have a few L and XL shirts on the blue, if anyone wants one of those. \$10 SS and \$12 LS

Can't give you a price yet. Unlike the first run, I will not have to pay the \$100 screen set up, but ordering 24 instead of the 48 as I did first run, will bring the unit price up a bit. Of course sweats will be more as will 2X and 3X sizes.

I'd like to order these sometime after the September meeting, so please let me know then or get in touch with me by phone or e-mail.

Thanks!
Joann Hayes

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BMW Motorcycle Club
Ride, Eat, Ride
Madison, Wisconsin



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Secretary's Report

by Sherry Atkinson



Get Well Soon Ben!

The members of the Madison BMW Club

Please find the time to visit our good friends and club supporters Steve and Judy and spend some money at their soon to be closed forever store (I'll miss it terribly!).

Don't wait---Do It Now!

**MADISON
MOTORSPORTS**

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LOW PRICES EVERYDAY FOR EVERYBODY



Madison BMW Club Membership Form

First _____ Last _____

Address _____

City _____ State _____ Zip _____

Home # _____ Work # _____ Cell # _____

E-Mail Address _____

Are you a New Member Y / N or are you a Current Member Y / N

MOA # _____ BMWRA # _____

Bikes Owned _____

Interests, comments, etc... _____

Please send the *Mail Boxer* via e-mail Y / N

A one calender year membership is \$20.00

