

# **Mutual Care® Plus**

# **Application for Individual Long-Term Care Insurance PENNSYLVANIA**

#### **Application Package Contains:**

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		Required Form	s to be Submitted				
Long-Term Care Personal Worksheet							
Application	1. Sections A-F must be answered in full. Notes: Any changes must be initialed. Check height/weight build chart to ensure client eligibility.						
	2. Choose to complete either Section G or H.						
<ol> <li>Section I - Enter the amount of premium and billing mode.         Notes: At least two months premium must be submitted with monthly mode. If another mode is selected, submit applicable premium for that mode. There is no policy fee.     </li> </ol>							
	4. Se	ctions J-K must	be answered in full.				
Authorization to Disclose Producer Personal Information (HIPAA) Statement			Temporary Insurance Agreement and Receipt (applicable if check received with app)	Replacement Notice (if applicable)			

	Required Forms to be Left with Applicant(s)							
Replacement Notice (if applicable)	Temporary Insurance Agreement and Receipt (applicable if check received with app)	MIB Inc. Pre-Notic Company Notice of Informati Investigative Consumer Re	on Practices,					
Senior Health Counseling Notice	Things You Should Know Before You Buy Long-Term Care Insurance	Long-Term Care Insurance Potential Rate Increase Disclosure Form	Outline of Coverage					

Not Contained within this Application Package:				
Required Forms to be Submitted th	at are Not Included within this Package			
Assn Mktg Member Form (Not included wit	hin this package. If applicable, please submit.)			
Required Forms to be Left with Applicant(s) that are Not Included within this Package				
LTC Shopper's Guide (Not included within this package. Please provide in addition.)	Guide to Medicare for People Age 65 and Older (Not included within this package. If applicable, please provide in addition.)			

**Inform your client(s)** that we will conduct a telephone interview or face to face interview. Provide them a copy of "**Preparing for the Personal Health Interview**" included as last page of this package.

**After completing the application**, you, the producer, should call 1-866-544-1617 to initiate the Personal Health Interview.

**Unanswered questions** on the application or missing or incomplete forms will result in underwriting delays as we attempt to secure the information.

If a *question does not apply* to your client, answer it as "No" or "None" rather than "N/A."

If the applicant answers "Yes" to any question in **Section D**, he/she is ineligible for coverage.

If after review of our application and underwriting guide you are unable to determine how underwriting will handle a case, you may obtain additional guidance by calling 1-800-551-2059 or by sending an e-mail to ltcunderwriting@mutualofomaha.com. Please do not call or e-mail until you have reviewed both the application and our underwriting guide to learn how we will handle the specific condition(s). To discuss a potential client the underwriter will need to know the client's age, height and weight, tobacco status for the past two years, all medications, all health conditions, and whether or not the client has previously been declined for coverage, and if so, why.

#### Submit the fully completed application, and applicable completed forms to:

For regular mail submission:

Long-Term Care Service Office
P.O. Box 64901

St. Paul, MN 55164-0901

For overnight submission:

Long-Term Care Service Office
7805 Hudson Rd., Ste. 180
Woodbury, MN 55125-1591

### For Fax submission, you, the producer, must:

- Use the **maximum resolution** to ensure the readability of the application/forms;
- Fax to **1-888-539-4672** and verify that the correct fax number is dialed to protect the privacy of the information contained in the application/forms;
- Send a **copy of the initial premium check** as the last page of the fax;
- Retain the initial premium check collected with the application until a policy number has been assigned. A policy number is usually assigned within three workdays and can be found on Sales Professional Access status reports. Then write the policy number on the check and mail the check to: Mutual of Omaha, P.O. Box 30154, Omaha, NE 68103-1254; and
- **Retain the original application/forms** in a secured location for at least 90 days to ensure we get through the underwriting process and avoid any legibility issues. Do not also send a paper copy of a faxed application/forms.

## Long-Term Care Insurance

## Personal Worksheet

Mutual of Omaha Insurance Company Mutual of Omaha Plaza, Omaha, Nebraska 68175

People buy long-term care insurance for many reasons. Some do not want to use their own assets to pay for long-term care. Some buy insurance to make sure they can choose the type of care they get. Others don't want their family to have to pay for care or don't want to go on Medicaid. But long-term care insurance may be expensive, and may not be right for everyone.

By Pennsylvania law, the insurance company must fill out part of the information on this worksheet and ask you to fill out the rest to help you and the company decide if you should buy this policy.

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Premium I		711

Policy Form Number(s) <u>LTC09M</u> Type of Policy:   Guaranteed Renewable   Noncancellable Single Premium					
Applicant A	Applicant B				
The premium for the coverage you are considering will	The premium for the coverage you are considering will				
be \$ per month, or \$ per year	be \$ per month, or \$ per year				
or a one-time single premium of \$	or a one-time single premium of \$				

#### The Company's Right to Increase Premiums

The company has a right to increase premiums on this policy form in the future, provided it raises rates for all policies in the same class in this state. Once your policy is paid up, the company cannot raise your rates.

#### Rate Increase History

The company has sold long-term care insurance since 1987 and has sold this policy form since 2009. The company has not raised its premium rates on this policy form, but has on similar policy forms. The following is a summary of the rate increases for comprehensive coverage that the company has sold.

Policy	Years Available	Rate
<u>Form*</u>	for Purchase	<u>History</u>
NH23/NH24	1987 - 1993	No Rate Increase
LTC1/LTM1	1992 - 1997	No Rate Increase
NHA/LTA/HCA	1998 - 2004	28% overall rate increase 2003-2007
LT50/NH50/NHA/LTA/HCA	1997 - 2004	24% overall rate increase 2011
LTC04	2004 - Present	No Rate Increase
LTC04I7	2006 - 2009	No Rate Increase
LTC09M	2009 - Present	No Rate Increase

The rate increases listed above represent the overall comprehensive rate increases filed nationally. The availability, rate increase amounts, and dates of approvals vary by state.

<sup>\*</sup>Or state equivalent.

Questions Related to Your Income	
Applicant A	Applicant B
How will you pay each year's premium?     From my Income     From my Savings/Investments     My Family will Pay	How will you pay each year's premium?     From my Income     From my Savings/Investments     My Family will Pay
2. Have you considered whether you could afford to keep this policy if the premiums went up, for example, by 20%? This is not applicable to single premium.	2. Have you considered whether you could afford to keep this policy if the premiums went up, for example, by 20%? This is not applicable to single premium.
3. What is your annual income? (Check one)  Under \$10,000	3. What is your annual income? (Check one)  ☐ Under \$10,000 ☐ \$10,000-\$20,000  ☐ \$20,000-\$30,000 ☐ \$30,000-\$50,000  ☐ Over \$50,000
<ul> <li>4. How do you expect your income to change over the next 10 years? (Check one)</li> <li>☐ No Change</li> <li>☐ Increase</li> <li>☐ Decrease</li> </ul>	4. How do you expect your income to change over the next 10 years? (Check one)  ☐ No Change ☐ Increase ☐ Decrease
If you will be paying premiums with money received o may not be able to afford this policy if the premiums w	only from your own income, a rule of thumb is that you will be more than 7% of your income.
5. Will you buy inflation protection? (Check one)  ☐ Yes ☐ No	5. Will you buy inflation protection? (Check one)  ☐ Yes ☐ No
If not, have you considered how you will pay for the difference between future costs and your daily benefit amount?  ☐ From my Income ☐ From my Savings/Investments ☐ My Family will Pay	If not, have you considered how you will pay for the difference between future costs and your daily benefit amount?  ☐ From my Income ☐ From my Savings/Investments ☐ My Family will Pay
	e in 2010 was \$87,729, but this figure varies across the would be about \$142,900 if costs increase 5% annually.
6. What elimination period are you considering?	6. What elimination period are you considering?
Number of days	Number of days
Approximate cost \$ for that period of care.	Approximate cost \$ for that period of care.
Multiply the number of days with daily average for apstate averages.	proximate cost of care. Reference cost of care sheet for
<ul> <li>7. How are you planning to pay for your care during the elimination period? (Check one)</li> <li>☐ From my Income</li> <li>☐ From my Savings/Investments</li> <li>☐ My Family will Pay</li> </ul>	7. How are you planning to pay for your care during the elimination period? (Check one)  ☐ From my Income ☐ From my Savings/Investments ☐ My Family will Pay
Questions Related to Your Savings and Investmen	nts
Applicant A	Applicant B
1. Not counting your home, about how much are all your assets (your savings and investments) worth? (Check one)  Under \$20,000  \$20,000-\$30,000  \$30,000-\$50,000  Over \$50,000	1. Not counting your home, about how much are all your assets (your savings and investments) worth? (Check one)  ☐ Under \$20,000 ☐ \$20,000-\$30,000 ☐ \$30,000-\$50,000 ☐ Over \$50,000
2. How do you expect your assets to change over the next 10 years? (Check one)  ☐ Stay about the same ☐ Increase ☐ Decrease	2. How do you expect your assets to change over the next 10 years? (Check one)  ☐ Stay about the same ☐ Increase ☐ Decrease

If you are buying this policy to protect your assets and your assets, not counting your home, are less than \$30,000, you may wish to consider other options for financing your long-term care.

Disclosure Statement	
Applicant A	Applicant B
(must check one)	(must check one)
☐ The answers to the questions on this Personal	The answers to the questions on this Personal
Worksheet describe my financial situation.	Worksheet describe my financial situation.
OR	OR
I choose not to complete this information.  You may be contacted by a company representative to confirm your decision.	I choose not to complete this information.  You may be contacted by a company representative to confirm your decision.
Applicant A	Applicant B
■ THIS BOX MUST BE CHECKED  I acknowledge that the carrier and/or its producer (below) has reviewed this form with me including the premium, premium rate increase history and potential for premium increases in the future. I understand the above disclosures. I understand that the rates for this policy may increase in the future.	■ <b>THIS BOX MUST BE CHECKED</b> I acknowledge that the carrier and/or its producer (below) has reviewed this form with me including the premium, premium rate increase history and potential for premium increases in the future. I understand the above disclosures. I understand that the rates for this policy may increase in the future.
An w	An w
<b>X</b>	<u>K</u>
Signature of Applicant A Date	Signature of Applicant B Date
I explained to the applicant(s) the importance of co	mpleting this information.
Printed Name of Producer	
<b>₽</b>	
Cignoture of Draducer	Data
Signature of Producer	Date
Authorization to Proceed when Income less than	
Applicant A	Applicant B
My producer has advised me that this policy does	My producer has advised me that this policy does
not seem to be suitable for me. However, I still	not seem to be suitable for me. However, I still
want the company to consider my application.	want the company to consider my application.
A	
want the company to consider my application.  X  Signature of Applicant A  Date	want the company to consider my application.  X Signature of Applicant B Date



## **MUTUAL OF OMAHA INSURANCE COMPANY**





**Submit Application To:** Long-Term Care Service Office, P.O. Box 64901, St. Paul, MN 55164-0901 **Overnight Submission:** Long-Term Care Service Office, 7805 Hudson Rd., Ste. 180, Woodbury, MN 55125-1591

	New Business Reinstatement		
	Sponsored/Association, List Name and Service Group Number ection A GENERAL IN		PRMATION
			plicant B
1	Name:	1	Name:
	Last Name		Last Name
	First Name Middle Initial		First Name Middle Initial
2	Legal Residence Address:	2	Legal Residence Address (If Different than Applicant A):
	Number, Street, Apartment Number		Number, Street, Apartment Number
	City, State, ZIP Code		City, State, ZIP Code
3	Contact Information:	3	Contact Information (If Different than Applicant A):
	Daytime Phone Number  i a.m.  Best Time to Call Within a 2 Hour Window (ie. if 5pm is indicated, contact window is from 5:00-7:00pm)		( ) — ( ) —  Daytime Phone Number Evening Phone Number  a.m. p.m.  Best Time to Call Within a 2 Hour Window (ie. if 5pm is indicated, contact window is from 5:00-7:00pm)
	E-mail Address		E-mail Address
4	Social Security Number:	4	Social Security Number:
5	Birth Date, Age and Gender:	5	Birth Date, Age and Gender:
	Month Day Year Age		Month Day Year Age
	☐ Male ☐ Female		☐ Male ☐ Female
6	Occupation and Duties:	6	Occupation and Duties:
	Occupation		Occupation
	Occupational Duties		Occupational Duties

Section A GENERAL IN	FORMATION (contin	ued)				
Applicant A	Applicant B					
7 U.S. Citizenship:	7 U.S. Citizen	ship:				
Are you a citizen of the United States? Yes No	Are you a ci	citizen of the United States?				
If " <b>No</b> ," do you have a Permanent Resident Card – F I-551 (also known as an "Alien Registration Receipt Card" or "Green Card")?	I-551 (al	do you have a Permanent so known as an "Alien Re "Green Card")?				
Yes. Card Number	\ \ \ \ \ \ \ \ \ \ \ \ \ Ye	s. Card Number				
and Date of Arrival in the U.S	and D	ate of Arrival in the U.S				
No. You are not eligible for this coverage.	□ No	o. You are not eligible for t	his coverage.			
8 Beneficiary:	8 Beneficiary	(If Different than Applicat	nt A):			
First Name, Middle Initial, Last Name	First Name,	Middle Initial, Last Name				
Number, Street, Apartment Number	Number, St	reet, Apartment Number	I			
City, State, ZIP Code	City, State, 2	ZIP Code				
Relationship to you	Relationshi	p to you				
Section B A	ALLOWANCES					
You may be eligible for allowances based on your answers questions in this Section B.	_	Applicant A Yes No	Applicant B Yes No			
1 Are you married?						
Do you have a Domestic Partner*?	•••••					
If "No," go to question 2. If "Yes,":						
<sup>(a)</sup> Is your Spouse or Domestic Partner also applyir	_					
If <b>"Yes,"</b> provide name						
(b) Does he/she have an existing Mutual of Omah Company or United of Omaha Life Insurance C care policy/certificate?	Company long-term					
If <b>"Yes,"</b> provide existing long-term care number(s)	policy/certificate					
Are you single and have you been continuously residin person for the last 12 months and are they also applyi	ng for this coverage?					
If " <b>Yes,</b> " provide name						
Do you have or are you applying for a Medicare Suppl certificate with Mutual of Omaha Insurance Company Life Insurance Company or United World Life Insurance	lement policy/ , United of Omaha ce Company?					
If "Yes," provide existing policy/certificate num	nber(s)					
Are you a member, or qualified family member, of a Sp Association group endorsing this long-term care produ If "Yes," provide Sponsored/Association Service Group I Full Name of Organization	nct? <b>Number</b>					

\* Domestic Partner means either of the following: (a) an adult person with whom you have registered or filed for domestic partnership in a civil union with a government agency or office where such registration is available, or (b) an adult person who meets the following criteria: (1) has a serious and committed personal relationship with you that is intended to be lifelong, (2) has shared a common permanent residence on a continuous basis with you for the most recent three years, and (3) is not married or legally separated, a Domestic Partner to anyone else or related to you in any way that would bar marriage in the state where you and he or she reside.

coverage with this policy?  If "Yes," please read and sign the Notice to Applicant Regarding Replacement form included with this application.  Question to be answered by the Producer; and a phealth insurance, including long-term care policies, to Applicant A or Applicant B which: are still in force; or were sold in the last five years but are no longer in force?  If any question 1-4 was answered "Yes," in the above Section C, please provide details in C5 below. (Attach additional signed page(5) if more space is needed.)  Company Applicant Name/Address  Policy/ Plan Daily or Monthly Benefit  Pending   In Force   Pending   Pending   In Force   Pending   Pending   In Force   Pending   Pending	Section C			REPLA	CEMENT CO	/ERAGE						
body out chreinly near another long-term care insurance policy/certificate in force during the last 12 months?    Did you have another long-term care insurance policy/certificate in force during the last 12 months?   Did you intend to replace other long-term care coverage or any of your medical or health insurance coverage with this policy?   If "Yes," please read and sign the Notice to Applicant Regarding Replacement form included with this application.   Question to be answered by the Producer:   Have you, the Producer, sold any health insurance, including long-term care policies, to Applicant A or Applicant B which: are still in force; or were sold in the last five years but are no longer in force?   Did Yor Applicant B which: are still in force; or were sold in the last five years but are no longer in force?   Did Yor Applicant B which: are still in force; or were sold in the last five years but are no longer in force?   Did Yor Applicant B which: are still in force; or were sold in the last five years but are no longer in force?   Did Yor Applicant B which: are still in force; or were sold in the last five years but are no longer in force?   Did Yor Applicant B which: are still in force; or were sold in the last five years but are no longer in force?   Did Yor Applicant B which: are still in force; or were sold in the last five years but are no longer in force?   Did Yor Applicant B which: are still in force; or were sold in the last five years but are no longer in force?   Did Yor Applicant B which: are still in force; or were sold in the last five years but are no longer in force?   Did Yor Applicant B which: are still in force; or were sold in the last five years between the years between the last fiv	Provide Re	placement Coverage I	Information.					Applic	ant A	Appl	icant B	
2 Did you have another long-term care insurance policy/certificate in force during the last 12 months?  3 Do you intend to replace other long-term care coverage or any of your medical or health insurance coverage with this policy?  If "Yes," please read and sign the Notice to Applicant Regarding Replacement form included with this application.  4 Question to be answered by the Producer:  Have you, the Producer, sold any health insurance, including long-term care policies, to Applicant A or Applicant B which: are still in force; or were sold in the last five years but are no longer in force?  If any question 1-4 was answered "Yes," in the above Section C, please provide details in C5 below. (Attach additional signed page(s) if more space is needed.)  5 Company Name/Address  Policy/Certificate  Pending  In Force  Terminated  Lapsed Ending Date  //  Pending  In Force  Terminated  Lapsed Ending Date  //  Provide Plan Type abbreviation: LTC-Long-Term Care, MS-Medicare Supplement, MM-Major Medical, OH-Other Health  Provide Plan Type abbreviation: LTC-Long-Term Care, MS-Medicare Supplement, MM-Major Medical, OH-Other Health  Provide Plan Type abbreviation: LTC-Long-Term Care, MS-Medicare Supplement, MM-Major Medical, OH-Other Health  Provide Plan Type abbreviation: LTC-Long-Term Care, MS-Medicare Supplement, MM-Major Medical, OH-Other Health  Provide Plan Type abbreviation: LTC-Long-Term Care, MS-Medicare Supplement, MM-Major Medical, OH-Other Health  Applicant A poplicant B Yes No  Provide Plan Type abbreviation: LTC-Long-Term Care, MS-Medicare Supplement, MM-Major Medical, OH-Other Health  Provide Plan Type abbreviation: LTC-Long-Term Care, MS-Medicare Supplement, MM-Major Medical, OH-Other Health  Applicant B Yes No  Provide Plan Type abbreviation: LTC-Long-Term Care, MS-Medicare Supplement, MM-Major Medical, OH-Other Health  Provide Plan Type abbreviation: LTC-Long-Term Care, MS-Medicare Supplement, MM-Major Medical, OH-Other Health  Provide Plan Type abbreviation: LTC-Long-Term Care, MS-Medicare Supplement, MM-Ma			Yes	No	Yes	No						
3 Do you intend to replace other long-term care coverage or any of your medical or health insurance coverage with this policy?  If "Nes," please read and sign the Notice to Applicant Regarding Replacement form included with this application.  4 Question to be answered by the Producer: Note that this application.  4 Question to be answered by the Producer: Note that the Notice to Applicant Regarding Replacement form included with this application.  4 Question to be answered by the Producer: Note that the Notice to Applicant Regarding Replacement form included with this applicant to a policy or Applicant B which: are still in force; or were sold in the last five years but are no longer in force?  If any question 1-4 was answered "Yes," in the above Section C, please provide details in C5 below. (Attach additional signed page(s) if more space is needed.)  5 Company Policy/ Plan Monthly Renefit Pending Pendin												
coverage with this policy?  If "Nes," please read and sign the Notice to Applicant Regarding Replacement form included with this application.  Question to be answered by the Producer: Have you, the Producer, sold any health insurance, including long-term care policies, to Applicant A or Applicant B which: are still in force; or were sold in the last five years but are no longer in force?  If any question 1-4 was answered "Yes," in the above Section C, please provide details in CS below.  (Attach additional signed page(s) if more space is needed.)  Company Applicant Name/Address  Pending Pend	2 Did you											
"Yes," please read and sign the Notice to Applicant Regarding Replacement form included with this application."												
with this application.  Question to be answered by the Producer: Have you, the Producer, sold any health insurance, including long-term care policies, to Applicant A Applicant B which: are still in force; or were sold in the last five years but are no longer in force?  If any question 1-4 was answered "Yes," in the above Section C, please provide details in C5 below.  (Attach additional signed page(s) if more space is needed.)  Company Applicant Applic	_	, ,							Ш	Ш	ш	
Have you, the Producer, sold any health insurance, including long-term care policies, to Applicant B which: are still in force; or were sold in the last five years but are no longer in force?  If any question 1-4 was answered "Yes," in the above Section C, please provide details in C5 below. (Attach additional signed page(s) if more space is needed.)  Company Applicant Policy/ Plan Type * Daily or Monthly Benefit Policy/Certificate Premium Premium Policy/Certificate Premium Premium Policy/Certificate Premium Policy/Certificate Premium Premium Policy/Certificate Premium Premium Policy/Certificate Premium Premi	W											
or Applicant B which: are still in force; or were sold in the last five years but are no longer in force?  If any question 1-4 was answered "Yes," in the above Section C, please provide details in C5 below. (Attach additional signed page(s) if more space is needed.)  Company Applicant Name/Address  Policy/ Plan Type * Daily or Monthly Benefit  Daily or Monthly Benefit  Pending In Force Ferminated S Yes Yes Holing Date Finding Date												
Company   Policy   Plan   Type   Name   Address   Policy   Plan   Type   Name   Address   Policy   Plan   Type   Policy   Plan   Policy   Premium   Premiu	or Appl		· · · · · · · · · · · · · · · · · · ·			<u>~</u>						
Applicant Name/Address Policy/ Plan Type * Monthly Benefit Premium Policy/Certificate Policy/							ovide detai	ls in C	5 belov	٧.		
Applicant Name/Address Certificate # Type * Monthly Benefit Policy/Certificate Premium by this Coverage Produce Pending   Pending   In Force   Terminated   Lapsed   Pending   In Force   Pending	5	Company	Policy/	Plan		Status of	Annual	В		4		
In Force   Terminated   S   Yes   Yes   Lapsed   Ending Date   Force   Terminated   S   No   No   No   No   No   No   No	Applicant		• •					n i	by this	.   .	•	
A   S   Terminated   Lapsed   Ending Date   Pending   In Force   Terminated   Pending   In Force   Pending   Pen						Pending						
B   Lapsed   Ending Date   Pending   In Force   Terminated   Lapsed   Lapsed   Lapsed   No   No   No   No   No   No   No   N						In Force			_		_	
Ending Date	= -				\$		\$			]	= '	
A   S   Terminated   S   Yes   Yes   Yes   B   S   Terminated   Terminated   Terminated   Terminated   Terminated   Terminated   Terminated   Terminated   Te	∐ B					1			No		No	
In Force   Terminated   No   No   No   No   No   No   No   N												
\$   Terminated   \$   Yes   Yes   No   No   No   No   No   No   No   N						Pending						
B   Lapsed   No   No   No   No   No   No   No   N						☐ In Force			_			
# Provide Plan Type abbreviation: LTC=Long-Term Care, MS=Medicare Supplement, MM=Major Medical, OH=Other Health    Applicant A	= -				\$		\$		_		_ ``	
Provide Plan Type abbreviation: LTC=Long-Term Care, MS=Medicare Supplement, MM=Major Medical, OH=Other Health    Applicant A   Applicant B   Yes   No     Have you ever been declined, rated, or denied reinstatement for long-term care insurance?	∐ B					,			No	اا	No	
In Force   Terminated   No						/ /						
* Provide Plan Type abbreviation: LTC=Long-Term Care, MS=Medicare Supplement, MM=Major Medical, OH=Other Health  * Provide Plan Type abbreviation: LTC=Long-Term Care, MS=Medicare Supplement, MM=Major Medical, OH=Other Health  * Applicant A Yes No						Pending						
B   Lapsed   No   No   No   No   No   No   No   N						☐ In Force			_		_	
* Provide Plan Type abbreviation: LTC=Long-Term Care, MS=Medicare Supplement, MM=Major Medical, OH=Other Health    Applicant A   Applicant B   Yes   No					\$		\$				= '	
* Provide Plan Type abbreviation: LTC=Long-Term Care, MS=Medicare Supplement, MM=Major Medical, OH=Other Health    Applicant A   Applicant B   Yes   No	∐ B					,			No		No	
Applicant A Yes No Yes No   General Residual Res						/_/						
Have you ever been declined, rated, or denied reinstatement for long-term care insurance?	* Provide P	an Type abbreviation	: LTC=Long-Term	Care, MS	=Medicare S	upplement, MM=Ma	jor Medical				1.0	
Applicant Company Name(s) When Why  Applicant B  Are you currently eligible for benefits under, or covered by, Medicaid (not Medicare), disability income, workers' compensation, Social Security disability or any federal or state disability plan?  If you are eligible or covered by Medicaid you may not need to purchase this coverage since it												
Applicant Company Name(s) When Why  A B Are you currently eligible for benefits under, or covered by, Medicaid (not Medicare), disability income, workers' compensation, Social Security disability or any federal or state disability plan?  If you are eligible or covered by Medicaid you may not need to purchase this coverage since it	,				_							
A B Are you currently eligible for benefits under, or covered by, Medicaid (not Medicare), disability income, workers' compensation, Social Security disability or any federal or state disability plan?  If you are eligible or covered by Medicaid you may not need to purchase this coverage since it		· ·				nore space is neceed,						
A  B  Are you currently eligible for benefits under, or covered by, Medicaid (not Medicare), disability income, workers' compensation, Social Security disability or any federal or state disability plan?  If you are eligible or covered by Medicaid you may not need to purchase this coverage since it		,	, ,,									
Are you currently eligible for benefits under, or covered by, Medicaid (not Medicare), disability income, workers' compensation, Social Security disability or any federal or state disability plan?  If you are eligible or covered by Medicaid you may not need to purchase this coverage since it	в											
Are you currently eligible for benefits under, or covered by, Medicaid (not Medicare), disability income, workers' compensation, Social Security disability or any federal or state disability plan?  If you are eligible or covered by Medicaid you may not need to purchase this coverage since it	□ <b>A</b>											
Are you currently eligible for benefits under, or covered by, Medicaid (not Medicare), disability income, workers' compensation, Social Security disability or any federal or state disability plan?  If you are eligible or covered by Medicaid you may not need to purchase this coverage since it								Annl:-	ant A	Ann!	cant D	
Income, workers compensation, Social Security disability or any federal or state disability plan?	7 Are you	currently eligible for b	enefits under, or	r covered	by, Medicaid	(not Medicare), disab	ility					
	If you a	re eligible or covered	by Medicaid you	may not	need to purch	nase this coverage si	nce it	Ш	Ш			

Section D HEA							
If you answer "Yes" to any of the questions in th or offer you Long-Term Care Insurance. Do not co	Applio Yes	cant A No	Applio Yes	ant B			
1 Do you currently use any of the following:			•••••				
• wheelchair • walker • nebulizer •	electric scooter	• quad ca	ne • oxygen				
Within the past 6 months have you been con the following:			•				
<ul> <li>residential care, assisted living or adult da</li> </ul>	y care facility servic	ces					
<ul> <li>nursing home or home health care services</li> </ul>	S						
physical, occupational or speech therapy							
Do you require the assistance or supervision the following:	•						
• bathing • toileting • dressing	• eating •	medication	n management				
• getting in and out of a chair or bed •	your inability to co	ontrol your	bowel or bladder				
4 In the past 10 years, have you had, been med advice or medical care from a physician or he							
• Alzheimer's Disease • Amyotrophic	: Lateral Sclerosis (A	ALS)	• Chronic Hepatitis				
• Dementia • Huntington's	s Chorea		• Cirrhosis				
Memory Loss     Kidney Failur	re or received Dialys	sis	Myasthenia Gravis				
• Mental Retardation • Parkinson's I	Disease		• Paralysis				
• Schizophrenia • Multiple Scle	erosis		<ul> <li>Scleroderma</li> </ul>				
• Psychosis • Muscular Dys	strophy		Systemic Lupus				
Organ Transplant							
<ul> <li>Ministroke or Transient Ischemic Attack (TIA past 2 years, two or more strokes or TIAs, o weakness, decreased sensation or loss of f</li> </ul>							
<ul> <li>Diabetes and currently taking more than 50 numbness, tingling or decreased sensation ministroke or a TIA</li> </ul>							
<ul> <li>Cancer (except basal or squamous cell skin cancers, or stage I/A bladder, thyroid, breast or prostate cancers) in the past 2 years</li> </ul>							
Chronic Obstructive Pulmonary Disease (CC used tobacco in the past year	OPD), Emphysema c	or Chronic	Bronchitis and have				
In the past 10 years, have you been medicall profession as having Acquired Immune Defic or Human Immunodeficiency Virus (HIV) Infec	iency Syndrome (Al	DS), AIDS I	Related Complex (ARC)				

Section E PR	IMARY CARE PHYSICIAN INFORMATION AN	ID MEDICATION		
1 Provide the name, complete a	ddress and phone number of your Primary Care	Physician.		
	Applicant A	Applicant B (If Diffe	rent than App	olicant A)
Drimony Core Physician				
Primary Care Physician				
Address				
City, State, ZIP				
Phone Number				
2				
Date &				
Reason for Last Visit:				
			Applicant A	Applicant B
	en any prescription medication(s) within the pa		Yes No	Yes No
	he-counter medication(s) on a weekly basis or rall the medication name(s) using pharmacy labe			
	scribed. (Attach additional signed page(s) if mo			
	Applicant A	Applicant B		
Medication Name				
Dosage/Frequency				
Disease/Disorder/Condition				
Medication Name				
Dosage/Frequency				
Disease/Disorder/Condition				
Medication Name				
Dosage/Frequency				
Disease/Disorder/Condition				
Medication Name				
Dosage/Frequency				
Disease/Disorder/Condition				
Medication Name				
Dosage/Frequency				
Disease/Disorder/Condition				
Medication Name				
Dosage/Frequency				
Disease/Disorder/Condition				
Medication Name				
Dosage/Frequency				
Disease/Disorder/Condition				

Section F ADDITIONAL HEALTH QUESTIONS				
Do you have or in the past 10 years, have you received any medical advice, treatment, consultation or diagnosis from a physician or health care provider for any of the following conditions?	Applic Yes	ant A No	Applic Yes	ant B No
Alcohol or Drug Use				
Anemia or Blood Disease/Disorder				
Arthritis, Back, Bone or Joint Disorder or Broken Bones				
Balance Disorder, Difficulty Walking or Falls				
Bowel or Bladder Disease/Disorder				
Cancer				
Circulatory Disease/Disorder				
Depression or other Mental Disorder				
Diabetes				
Dizziness or Fainting				
Fibromyalgia, Weakness or Fatigue				
Heart Disease/Disorder or High Blood Pressure				
Immune System Disease/Disorder				
Kidney or Liver Disease/Disorder				
Neurological Disease/Disorder				
Osteoporosis				
Respiratory Disease/Disorder				
Seizures, Epilepsy or Tremors				
Vision Disorder				
2 Have you received inpatient or outpatient treatment at a hospital, surgical center or rehabilitation facility in the past 12 months?				
Are you scheduled for, or have you been medically advised by a physician or health care provider to have additional testing, surgery or consultation(s) to evaluate your health?				
4 Are there any pending test results which you have not yet received?				
Have you been seen by your physician, health care provider or any specialist more than three times in the past 12 months?				
Do you have, for your use, a handicap parking sticker or handicap license plate?				
7 Have you used tobacco in any form in the past 2 years?				
8 What is your height?	,	"	,	"
9 What is your weight?		lbs		lbs

## Section F

### **ADDITIONAL HEALTH QUESTIONS (continued)**

If "Yes" to any additional health questions of Section F, please provide the following for each "Yes" answer below. (Attach additional signed page(s) if more space is needed.)

**Applicant A** 

Disease/Disorder/Condition	<b>Date of Occurrence</b>	Date of Last Visit	Physician/Facility Information
			Name
			Address
			City, State, ZIP Code
			Phone #
			Name
			Address
			City, State, ZIP Code
			Phone #
			Name
			Address
			City, State, ZIP Code
			Phone #
			Name
			Address
			City, State, ZIP Code
			Phone #

Applicant B	Applicant B						
Disease/Disorder/Condition	<b>Date of Occurrence</b>	Date of Last Visit		Physician/Facility Information			
			Name				
			Address				
			City, State, ZIP Code				
			Phone #				
			Name				
			Address				
			City, State, ZIP Code				
			Phone #				
			Name				
			Address				
			City, State, ZIP Code				
			Phone #				
			Name				
			Address				
			City, State, ZIP Code				
			Phone #				

# INSTRUCTIONS: Complete Section G for MUTUAL CARE 3 or MUTUAL CARE 5 – OR – Section H for MUTUAL CARE MY WAY.

INFLATION PROTECTION: You have the option to purchase a 5% Compound Inflation Protection (Lifetime) benefit. Neither MUTUAL CARE 3 nor MUTUAL CARE 5 offer the 5% Compound Inflation Protection (Lifetime) benefit. If you want to purchase this benefit — SKIP Section G and complete Section H for MUTUAL CARE MY WAY. Check the first box in H7.

Skip Section G and complete Section H for MOTOAL CARE MY WAY. Check the first box in H7.				
Section G	MUTUAL CARE 3 – O			
Applicant A	4	<b>Applicant B</b> (If selecting Spouse Shared Care Benefit, benefits must be identical to Applicant A)		
1 Select Mutu	ial Care 3 or Mutual Care 5	1 Select Mutual Care 3 or Mutual Care 5		
(must check	cone):		(must check one):	
• Qu • 3 Y • Mo • Nu • Ass • Ho • Cas • 90 • 3% • Mu • Qu • 5 Y • Mo	alifies as a partnership policy (ear Maximum Lifetime Benefit = 36 x Maximum (onthly Benefit (MMB)) (rsing Home Benefit is up to 100% of the MMB) (sisted Living Facility Benefit is up to 100% of the MMB (me Health Care Benefit is up to 100% of the MMB (sh Benefit is 35% of Home Health Care Benefit (Calendar Day Elimination Period (a) Compound Inflation Protection (Lifetime)  (tual Care 5 (a) alifies as a partnership policy for ages 76 and over fear Maximum Lifetime Benefit = 60 x Maximum (onthly Benefit (MMB))		Mutual Care 3  • Qualifies as a partnership policy • 3 Year Maximum Lifetime Benefit = 36 x Maximum Monthly Benefit (MMB)  • Nursing Home Benefit is up to 100% of the MMB • Assisted Living Facility Benefit is up to 100% of the MM • Home Health Care Benefit is up to 100% of the MM • Cash Benefit is 35% of Home Health Care Benefit • 90 Calendar Day Elimination Period • 3% Compound Inflation Protection (Lifetime)  Mutual Care 5 • Qualifies as a partnership policy for ages 76 and ove • 5 Year Maximum Lifetime Benefit = 60 x Maximum Monthly Benefit (MMB)	ЛВ ЛВ
<ul><li>Nu</li><li>Ass</li><li>Ho</li><li>Cas</li><li>90</li><li>5%</li></ul>	rsing Home Benefit is up to 100% of the MMB sisted Living Facility Benefit is up to 100% of the MMB me Health Care Benefit is up to 100% of the MMB sh Benefit is 35% of Home Health Care Benefit Calendar Day Elimination Period Compound Inflation Protection (20 Year)		<ul> <li>Nursing Home Benefit is up to 100% of the MMB</li> <li>Assisted Living Facility Benefit is up to 100% of the MM</li> <li>Home Health Care Benefit is up to 100% of the MM</li> <li>Cash Benefit is 35% of Home Health Care Benefit</li> <li>90 Calendar Day Elimination Period</li> <li>5% Compound Inflation Protection (20 Year)</li> </ul>	ΛВ
	gement (must check):	2		
5% is N Cov and the opt Cor I re	acknowledge that by checking this box, the Compound Inflation Protection (Lifetime) IOT included: I have reviewed the Outline of Verage and the graphs that compare the benefits dipremiums of this policy with and without 5% Compound Inflation Protection (Lifetime) ion. Specifically, I have reviewed the option for mpound and Simple Inflation increases, and ject the 5% Compound Inflation Protection etime) option.		■ I acknowledge that by checking this box, the 5% Compound Inflation Protection (Lifetime) is NOT included: I have reviewed the Outline of Coverage and the graphs that compare the benefit and premiums of this policy with and without the 5% Compound Inflation Protection (Lifetime) option. Specifically, I have reviewed the option for Compound and Simple Inflation increases, and I reject the 5% Compound Inflation Protection (Lifetime) option.	
3 Maximum M	Nonthly Benefit (MMB) (must enter):	3	Maximum Monthly Benefit (MMB) (must enter):	
\$ (\$3,000	per month 0-\$15,000 in \$500 increments)		\$ per month (\$3,000-\$15,000 in \$500 increments)	1
	re Benefit – Shortened Benefit Period	4		
(must check  YES  NO, Per Out and the ava	Nonforfeiture Benefit – Shortened Benefit iod option is NOT desired: I have reviewed the tline of Coverage and compared the benefits premiums of this policy with and without Nonforfeiture Option(s) that have been made tilable and I reject the Nonforfeiture Benefit – ortened Benefit Period option that is available.		(must check "YES" or "NO"):  YES  NO, Nonforfeiture Benefit – Shortened Benefit Period option is NOT desired: I have reviewed the Outline of Coverage and compared the benefits and premiums of this policy with and without the Nonforfeiture Option(s) that have been made available and I reject the Nonforfeiture Benefit – Shortened Benefit Period option that is available.	
	OPTIONAL BENEFIT FOR MUTUAL	CA	ARE 3 – OR – MUTUAL CARE 5	
	Shared Care Benefit	5		
Partn	available when both Spouses or Domestic ers apply at the same time and both policies sued with identical benefits.			

#### If MUTUAL CARE 3 or MUTUAL CARE 5 was selected – SKIP Section H.

**Section H** 

#### **MUTUAL CARE MY WAY**

#### If you are customizing your plan – COMPLETE this Section H.

\* To qualify this policy as PARTNERSHIP status, certain inflation options must be chosen: Age **60 or younger** – Compound Lifetime Age **61-75** – Either Compound Lifetime or 5% Simple Age **76 and over** – Inflation protection options are not necessary

Applicant A	Applicant B (If selecting Spouse Shared Care Benefit, benefits must be identical to Applicant A)
1 * Partnership (must enter):	1 * Partnership (must enter):
Partnership Policy Non-Partnership Policy	Partnership Policy Non-Partnership Policy
2 Maximum Monthly Benefit (MMB) (must enter):	2 Maximum Monthly Benefit (MMB) (must enter):
\$ per month (\$1,500-\$15,000 in \$500 increments)	\$ per month (\$1,500-\$15,000 in \$500 increments)
<b>Maximum Lifetime Benefit</b> = number of months selected x MMB (must check one):	<b>Maximum Lifetime Benefit</b> = number of months selected x MMB (must check one):
2 Year (24 months) 3 Year (36 months)	2 Year (24 months) 3 Year (36 months)
4 Year (48 months) 5 Year (60 months)	4 Year (48 months) 5 Year (60 months)
6 Year (72 months) 8 Year (96 months)	6 Year (72 months) 8 Year (96 months)
Assisted Living Facility Benefit as a Percentage of the Maximum Monthly Benefit (must check one):	Assisted Living Facility Benefit as a Percentage of the Maximum Monthly Benefit (must check one):
Up to: 50% 75% 100%	Up to: 50% 75% 100%
Home Health Care Benefit as a Percentage of the Maximum Monthly Benefit (must check one):	Home Health Care Benefit as a Percentage of the Maximum Monthly Benefit (must check one):
Up to: 50% 75% 100%	Up to: 50% 75% 100%
Cash Benefit – 35% of Home Health Care Benefit (automatically included)	6 Cash Benefit – 35% of Home Health Care Benefit (automatically included)
7 Calendar Day Elimination Period (must check one):	7 Calendar Day Elimination Period (must check one):
☐ 0 Day ☐ 30 Day ☐ 60 Day	☐ 0 Day ☐ 30 Day ☐ 60 Day
90 Day 180 Day 365 Day	☐ 90 Day ☐ 180 Day ☐ 365 Day
* Inflation Protection:	8 * Inflation Protection:
5% Compound (Lifetime) (must check "YES" or "NO"):	5% Compound (Lifetime) (must check "YES" or "NO"):
YES, I am selecting the 5% Compound Inflation	YES, I am selecting the 5% Compound Inflation
Protection (Lifetime)	Protection (Lifetime)
NO, 5% Compound Inflation Protection (Lifetime) is NOT desired: I have reviewed the Outline of Coverage and the graphs that compare the benefits and premiums of this policy with and without the 5% Compound Inflation Protection (Lifetime) option. Specifically, I have reviewed the option for Compound and Simple Inflation increases, and I reject the 5% Compound Inflation Protection (Lifetime) option.	NO, 5% Compound Inflation Protection (Lifetime) is NOT desired: I have reviewed the Outline of Coverage and the graphs that compare the benefits and premiums of this policy with and without the 5% Compound Inflation Protection (Lifetime) option. Specifically, I have reviewed the option for Compound and Simple Inflation increases, and I reject the 5% Compound Inflation Protection (Lifetime) option.
If you selected "NO" to the 5% Compound (Lifetime), check one Inflation Option below:	If you selected "NO" to the 5% Compound (Lifetime), check one Inflation Option below:
5% Simple (Lifetime)	5% Simple (Lifetime)
5% Compound (20 Year)	5% Compound (20 Year)
4% Compound (Lifetime)	4% Compound (Lifetime)
3% Compound (Lifetime)	3% Compound (Lifetime)
☐ No Inflation Protection with Future Purchase Option	☐ No Inflation Protection with Future Purchase Option

C (* 1)	
	Y WAY (continued)
Applicant A	Applicant B
Nonforfeiture Benefit – Shortened Benefit Period (must check "YES" or "NO"):  YES  NO, Nonforfeiture Benefit – Shortened Benefit Period option is NOT desired: I have reviewed the Outline of Coverage and compared the benefits and premiums of this policy with and without the Nonforfeiture Option(s) that have been made available and I reject the Nonforfeiture Benefit – Shortened Benefit Period option that is available.	Nonforfeiture Benefit – Shortened Benefit Period (must check "YES" or "NO"):  YES  NO, Nonforfeiture Benefit – Shortened Benefit Period option is NOT desired: I have reviewed the Outline of Coverage and compared the benefits and premiums of this policy with and without the Nonforfeiture Option(s) that have been made available and I reject the Nonforfeiture Benefit – Shortened Benefit Period option that is available.
OPTIONAL BENEFITS F	OR MUTUAL CARE MY WAY
10 Waiver of Elimination Period for Home Health Care Benefit	10 Waiver of Elimination Period for Home Health Care Benefit
11 Spousal Benefits:	11
The Spouse Waiver of Premium, Spouse Survivorship Benefit and Spouse Shared Care Benefit are only available when both Spouses or Domestic Partners apply at the same time and both policies are issued.  Spouse Waiver of Premium	
Spouse Survivorship Benefit	
Spouse Shared Care Benefit  The Spouse Shared Care Benefit is only available when both policies are issued with identical benefits.	
Spouse Security Benefit Not available for issue ages 70 and older, with Spousal Benefits or if Spouse or Domestic Partner is applying for this coverage.	12
Spouse's or Domestic Partner's Name	
13 Limited Restoration of Benefits	13 Limited Restoration of Benefits
14 Additional Benefit for Injury	14 Additional Benefit for Injury

**Continue to Section I.** 

Section I PREMIUM IN	FORMATION		
	Applicant B		
1 Premium Option:	Premium Option:		
Lifetime	Lifetime		
2 Premium Amount:	Premium Amount:		
 Modal Premium: \$	Modal Premium: \$		
Premium Collected: \$ — Two Months Minimum	Premium Collected: \$ Two Months Minimum		
3 Recurring Premium Mode (check one unless Single Premium):	Recurring Premium Mode (check one unless Single Premium):		
Monthly Automatic Checking Account (.09) Deduction	☐ Monthly Automatic Checking Account (.09) Deduction		
Specify the date premiums will be withdrawn (1st through the 28th of the month):	Specify the date premiums will be withdrawn (1st through the 28th of the month):		
Bank Name	Bank Name		
Routing Number	Routing Number		
Account Number	Account Number		
(Or include a voided check.)	(Or include a voided check.)		
and of reflewal prefinding and understand that the and any premium(s) due by bank draft withdrawal. Premiu underwriting adjustments. I authorize you, my financia preauthorized electronic fund transfers from my account the same as if personally paid by me. This authorization notice to cancel it. If notice is given verbally, you may verbal notice.	Insurance Company rual of Omaha) to withdraw funds from my account for my initial mounts may differ. I also authorize Mutual of Omaha to collect m shortages may result from a variety of causes, including al institution, to pay from my account any checks, drafts or ant to Mutual of Omaha. Your rights with each charge will be on will be effective until I give you at least three business days' require written confirmation from me within 14 days after my		
	Ø1 X		
Signature of Account Holder Date	Signature of Account Holder Date		
Direct Bill:  Quarterly (.26) Semiannual (.51) Annual (1.0)  Billing Address for Premium Notices (if different from page 1):	Direct Bill:  Quarterly (.26) Semiannual (.51) Annual (1.0)  Billing Address for Premium Notices (if different from page 1):		
Name	Name		
Street Address, Apartment Number	Street Address, Apartment Number		
City, State, ZIP Code	City, State, ZIP Code		
4 Select Effective Date:	4 Select Effective Date:		
☐ Date of Application	☐ Date of Application		
☐ Date Policy is Issued	☐ Date Policy is Issued		
For Replacements Only, Requested Effective Date of Coverage	For Replacements Only, Requested Effective Date of Coverage		
(up to 60 days from application date)	(up to 60 days from application date)		

### Section J

#### **NOTICE BEFORE LAPSE OR TERMINATION**

Please check the applicable box and complete the requested information. You may want to consider designating someone other than a Spouse or Domestic Partner. The designee cannot be the producer unless related to the applicant.

Appucant A	Аррисант в
I wish to designate an additional person to receive notice of lapse or termination of the policy due to nonpayment of premium.	I wish to designate an additional person to receive notice of lapse or termination of the policy due to nonpayment of premium.
	(If Different than Applicant A)
Name (Print full name of other person to receive notice of	Name (Print full name of other person to receive notice of lapse
lapse or termination)	or termination)
Street Address, Apartment Number	Street Address, Apartment Number
City, State, ZIP Code	City, State, ZIP Code
Protection against unintended lapse. I understand that I have the right to designate at least one person other than myself to receive notice of lapse or termination of this long-term care insurance policy for nonpayment of premium. I understand that notice will not be given until thirty (30) days after a premium is due and unpaid.	Protection against unintended lapse. I understand that I have the right to designate at least one person other than myself to receive notice of lapse or termination of this long-term care insurance policy for nonpayment of premium. I understand that notice will not be given until thirty (30) days after a premium is due and unpaid.
OR	OR
☐ I elect NOT to designate any person to receive such notice.	☐ I elect NOT to designate any person to receive such notice.
The Designee is not responsible for payment of the premium.	The Designee is not responsible for payment of the premium.

#### Section K

#### AGREEMENTS AND ACKNOWLEDGEMENTS

- 1. The undersigned applicant agrees that (a) all answers in this application are true and complete and Mutual of Omaha Insurance Company will rely on these answers to determine insurability, and (b) incorrect or misleading answers may void this application and any policy issued from its effective date.
- 2. Applicant acknowledges that Mutual of Omaha Insurance Company may require: an Attending Physician's Statement, medical records, an underwriting assessment, a medical examination, or other information.
- 3. Except as may be provided in a Temporary Insurance Agreement and Receipt ("TIA"), applicant agrees that Mutual of Omaha Insurance Company will not issue a policy as a result of this application unless (a) the insurance applicant completes all medical examinations and tests required by Mutual of Omaha Insurance Company, (b) Mutual of Omaha Insurance Company receives any additional information requested for underwriting (such as Personal Worksheet, Personal Health Interview, or Attending Physician's Statement), and (c) the insurance applicant is, as of the policy application date, determined to be eligible for the exact insurance coverage applied for, or the insurance applicant has subsequently accepted an offer by Mutual of Omaha Insurance Company for coverage other than as applied for, according to the underwriting standards of Mutual of Omaha Insurance Company then in force.
- 4. Coverage will take effect as provided in and subject to the terms of a TIA if an advance payment of premium is made which satisfies the requirements of the TIA. Any coverage under a TIA is subject to the requirements set forth in the TIA, and benefits under a TIA are limited to a period of one (1) year after the date a claim under the TIA begins.
- 5. Applicant acknowledges that no Producer can (a) waive or change any receipt or policy provision, or (b) agree to issue a policy.
- 6. Applicant acknowledges receipt of an Outline of Coverage, Shopper's Guide to Long-Term Care Insurance, Potential Rate Increase Disclosure Form and, if applicable, *Guide to Health Insurance for People with Medicare*.

**Fraud Warning:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

Caution: If your answers on this application are incorrect or untrue, Mutual of Omaha Insurance Company has the right to deny benefits or rescind your policy.

I have read and understand this Agreements and Acknowledgements Section, including the Fraud Warning and I approve all my answers as recorded in this application.

Signed at	City	State	Signed at	City	State
	Signature of Applicant A	Date		Signature of Applicant B	Date
Applicant(	Producer(s) have asked each question e (s) completely and accurately. I/We also No (If "No," please explain)	•			ll l
<b>二</b> >	X Signature of Licensed Producer(s)				

# MUTUAL OF OMAHA INSURANCE COMPANY UNITED OF OMAHA LIFE INSURANCE COMPANY

#### Appendix 1 AUTHORIZATION TO DISCLOSE PERSONAL INFORMATION

I authorize physicians, medical or dental practitioners, hospitals, clinics, pharmacies, pharmacy benefit managers, other medical care facilities, health maintenance organizations, MIB (Medical Information Bureau), insurers, employers, consumer reporting agencies and any other organization, institution, or person that has records or knowledge of me or my health to release personal information about me to Mutual of Omaha Insurance Company or its affiliated companies (Mutual).

Personal information includes my health information such as medical history, mental or physical condition, prescription drug records, drug or alcohol use and other information such as finances, occupation, general reputation and insurance claims information. The personal information may include my entire medical record.

The personal information will be used to determine my eligibility for insurance or to resolve or contest any issues of incomplete, incorrect or misrepresented information on the application that may arise during the processing of my application or in connection with a claim.

I also authorize Mutual to disclose my personal information to the MIB. I understand that my personal information received by the MIB may be disclosed, upon request, to another member company with whom I apply for life or health insurance or to whom I may submit a claim for benefits.

If the person or entity to whom information is disclosed is not a health care provider or health plan subject to federal privacy regulations, the information may be redisclosed without the protection of the federal privacy regulations.

I understand that I may refuse to sign this authorization. I realize if I refuse to sign, the insurance for which I am applying will not be issued.

This authorization will expire 24 months after the date signed. I may revoke this authorization at any time by written notice to ATTN: Individual Underwriting, Mutual of Omaha Insurance Company, Mutual of Omaha Plaza, Omaha, NE 68175. This revocation is limited to the extent that Mutual has taken action in reliance on the authorization or the law allows Mutual to contest the issuance of the policy or a claim under the policy. I understand that I will receive a copy of this authorization and that a copy is as valid as the original.

Name(s) used for medical records (if	different than the name(s)	below):	
Printed Name of Applicant A	Birth State/DOB	Printed Name of Applicant B	Birth State/DOB
Signature of Applicant A	Date	Signature of Applicant B	Date

THIS AUTHORIZATION COMPLIES WITH HIPAA AND OTHER FEDERAL AND STATE LAWS

MLU26722\_PA

Аp	pendix 2 PRODI	UCER STATEMENT			
1.	I/We certify that the Notice of Information Practices an			Yes	No
2.	given to the Applicant(s)	ritten and that I/we recorded the ans	swers completely		
	(If "No," explain)				
3.	This coverage is written on myself (the Producer) and/o	or my Spouse or Domestic Partner			
<ol> <li>4.</li> <li>5.</li> </ol>	Please indicate the Underwriting Risk classification que Your quote will be noted, however, Underwriting will classification. We suggest quoting Select unless out health condition(s) warrants a substandard rating, with an underwriter prior to application submission.  To the best of my knowledge, replacement of other institution in this transaction	Il determine the final risk or Underwriting Guide indicates the Class II cases should be discussed or company or applicable state required	Applicant A  Preferred Select Class I Class II is is	□ Pi	
	Signature of Producer (Agent of Reco	.,			
	<b>□</b> X				
	Signature of Other Producer, if applicable	Date			
Fo	reer Producers Only: Manager Stamp  r Brokerage Only: Commission Code		8 , A	2	, etc.)
	Commission code available from your marketing organizat				
Pro	ducer's Name(Agent of Record)	Social Security Number			
	mm. % Share				
	oducer's Identification Number				
	ner Producer's Name (If applicable, for Commission Split)				
	mm. % Share				
Pro	ducer's Identification Number	Producer's E-mail Address			
W	hom should we contact with questions regarding t	his application if different than P	oducer listed a	bove:	
i	ame				
N	ame of Office/Corporation				
Pl	hone Number ( )				
	ax Number ( )				
	mail Address				

#### SUBMIT TO LTC SERVICE OFFICE

#### **Appendix 3**

#### **TEMPORARY INSURANCE AGREEMENT AND RECEIPT ("Agreement")**

Initial Premium paid by check

Policy form (rider) applied for LTC09

#### Applicant A

In consideration of the application and payment of \$\_\_\_\_\_\_ by **Applicant A**, receipt of which is hereby acknowledged, Mutual of Omaha Insurance Company agrees to provide limited temporary long-term care insurance for **Applicant A**, subject to the following conditions and limitations:

#### **Applicant B**

In consideration of the application and payment of \$\_\_\_\_\_\_ by **Applicant B**, receipt of which is hereby acknowledged, Mutual of Omaha Insurance Company agrees to provide limited temporary long-term care insurance for **Applicant B**, subject to the following conditions and limitations:

Total Premium

(ALL CHECKS FOR PREMIUMS MUST BE MADE PAYABLE TO MUTUAL OF OMAHA INSURANCE COMPANY ("MUTUAL OF OMAHA"). ONE CHECK IS ACCEPTABLE FOR JOINT APPLICANTS. DO NOT MAKE CHECKS PAYABLE TO THE PRODUCER OR LEAVE THE PAYEE BLANK. DO NOT COLLECT PREMIUMS FOR SINGLE PREMIUM CASES.)

Please read this Agreement carefully. It is important to you. The maximum amount of monthly benefits for long-term care under this and all other Temporary Insurance Agreements is LIMITED. The maximum period for which benefits may be paid is LIMITED.

- 1. **Eligibility Requirements for Temporary Insurance** No benefits will be payable under this Agreement if there are incorrect, untrue, incomplete or omitted statements or other material misrepresentations of fact in any part of the application, this Agreement, any supplemental applications or amendments or any questionnaire that becomes a part of the application. In addition, Mutual of Omaha Insurance Company ("Mutual") will grant temporary insurance to the proposed insured only if:
  - (a) At least one month's premium is received on the date of the application;
  - (b) The full amount of any check, draft or money order for such premium is honored on its first presentation for payment;
  - (c) This Agreement is completed at the same time as the application; and
  - (d) The questions in Section D of the application are answered and each is answered "No." No Producer is authorized to accept any payment with the application if any of the questions in Section D are answered "Yes", or left blank.
- 2. **When Temporary Insurance Begins** The temporary insurance provided by this Agreement will begin at 12:01 a.m., where the Applicant(s) live(s), on the latest of these dates:
  - (a) The date the above sum is received; or
  - (b) The date the application is signed by the Producer(s) and Applicant(s); or
  - (c) The date this Agreement is signed by the Producer(s) and Applicant(s).
- 3. **Temporary Insurance Benefit** EXCEPT AS LIMITED IN THE NEXT PARAGRAPH MUTUAL'S LIABILITY IS GOVERNED BY THE TERMS AND CONDITIONS OF THE POLICY(IES) APPLIED FOR. Coverage under this Agreement will be subject to the same terms and conditions as would apply under the policy(ies) applied for.

No matter how much insurance you applied for or how much of an advance payment you made, the following limitations apply to the coverage under this Agreement:

- (a) The Maximum Monthly Benefit is LIMITED TO THE LESSER OF \$3,000 per month or the amount of Maximum Monthly Benefit for long-term care for which you applied.
- (b) Benefits will not start UNTIL you are unable to perform, without Substantial Assistance from another person, at least two Activities of Daily Living for a period that is expected to last at least 90 consecutive days due to a loss of functional capacity.
- (c) The maximum amount of benefits paid under this Agreement is LIMITED TO twelve times the amount of Maximum Monthly Benefit as specified in Subsection (a), above.

No insurance exists under this Agreement for any health conditions for which there was diagnosis, treatment or consultation within one year prior to the date this Agreement begins.

In no event will benefits be paid for the same loss under both this Agreement and any policy issued from the application.

- 4. **When Temporary Insurance Ends** The temporary insurance provided by this Agreement will **automatically terminate** at 12:01 a.m., where the Applicant(s) live(s), on the earliest of the following dates:
  - (a) 60 days from the date of this Agreement; or
  - (b) The date that insurance takes effect under the policy applied for; or
  - (c) The date a policy, other than as applied for, is offered by a Producer to the Applicant(s); or
  - (d) The date Mutual mails the premium refund and letter informing the Applicant(s) that the policy applied for will not be issued; or
  - (e) The date Mutual mails notice of termination of this Agreement to the Applicant(s).

This Agreement does not limit Mutual in applying its underwriting standards to the application, nor does the Agreement limit or waive any rights under any policy issued. If the application of the Applicant(s) is rejected by Mutual, the amount paid with the application for that Applicant will be refunded to the Applicant(s) regardless of whether a claim has been filed or benefits have been paid under this Agreement.

No change may be made to the terms and conditions of this Agreement by anyone, including the Producer(s).

I/We, the undersigned Proposed Insured(s), have read and received a copy of this Agreement and understand and agree to all of its terms.

Signed at			Signed a	t	
	City	State		City	State
	X			X	
	Signature of Applicant A	Date		Signature of Applicant B	Date



X

Signature of Licensed Producer(s)

## Long-Term Care Insurance

# Notice to Applicant Regarding Replacement of Individual Accident and Sickness or Long-Term Care Insurance

Mutual of Omaha Insurance Company Mutual of Omaha Plaza Omaha, Nebraska 68175

# SAVE THIS NOTICE! IT MAY BE IMPORTANT TO YOU IN THE FUTURE.

According to your application, you intend to lapse or otherwise terminate existing accident and sickness or long-term care insurance and replace it with an individual long-term care policy to be issued by Mutual of Omaha Insurance Company. Your new policy provides 30 days within which you may decide, without cost, whether you desire to keep the policy. For your own information and protection, you should be aware of and seriously consider certain factors which may affect the insurance protection available to you under the new policy.

You should review this new coverage carefully, comparing it with all accident and sickness or long-term care insurance coverage you now have, and terminate your present policy only if, after due consideration, you find that purchase of this long-term care coverage is a wise decision.

#### STATEMENT TO APPLICANT BY PRODUCER

I have reviewed your current medical or health insurance coverage. I believe the replacement of insurance involved in this transaction materially improves your position. My conclusion has taken into account the following considerations, which I call to your attention.

- 1. Health conditions which you may presently have (preexisting conditions) may not be immediately or fully covered under the new policy. This could result in denial or delay in payment of benefits under the new policy, whereas a similar claim might have been payable under your present policy.
- 2. State law provides that your replacement policy or certificate may not contain new preexisting conditions or probationary periods. The insurer will waive any time

- periods applicable to preexisting conditions or probationary periods in the new policy (or coverage) for similar benefits to the extent such time was spent (depleted) under the original policy.
- 3. If you are replacing existing long-term care insurance coverage, you may wish to secure the advice of your present insurer or its producer regarding the proposed replacement of your present policy. This is not only your right, but it is also in your best interest to make sure you understand all the relevant factors involved in replacing your present coverage.
- 4. If, after due consideration, you still wish to terminate your present policy and replace it with new coverage, be certain to truthfully and completely answer all questions on the application concerning your medical/health history. Failure to include all material medical information on an application may provide a basis for the Company to deny any future claims and to refund your premium as though your policy had never been in force. After the application has been completed and before you sign it, reread it carefully to be certain that all information has been properly recorded.

X
Signature of Producer
Printed Name and Address of Producer

The above Notice to Applicant was delivered to me on:

Signature of Applicant A	Date
X Signature of Applicant B	Date



## **IMPORTANT DOCUMENTS**

## **LEAVE THE FOLLOWING REMAINING PAGES WITH CLIENT(S)**

As part of the application process, the applicant has signed multiple forms. Applicant copies of these forms and notifications on the following pages are to be left with applicant(s) if applicable.

Required Forms to be Left with Applicant(s)			
Replacement Notice (if applicable)	Temporary Insurance Agreement and Receipt (applicable if check received with app)	MIB Inc. Pre-Notic Company Notice of Informati Investigative Consumer Rep	on Practices,
Senior Health Counseling Notice  Things You Should Know Before You Buy Long-Term Care Insurance		Long-Term Care Insurance Potential Rate Increase Disclosure Form	Outline of Coverage

## Not Contained within this Application Package:

Required Forms to be Left with Applicant(s) that are Not Included within this Package		
LTC Shopper's Guide	Guide to Medicare for People Age 65 and Older	
(Not included within this package.	(Not included within this package.	
Please provide in addition.)	If applicable, please provide in addition.)	

## Long-Term Care Insurance

# Notice to Applicant Regarding Replacement of Individual Accident and Sickness or Long-Term Care Insurance

Mutual of Omaha Insurance Company Mutual of Omaha Plaza Omaha, Nebraska 68175

# SAVE THIS NOTICE! IT MAY BE IMPORTANT TO YOU IN THE FUTURE.

According to your application, you intend to lapse or otherwise terminate existing accident and sickness or long-term care insurance and replace it with an individual long-term care policy to be issued by Mutual of Omaha Insurance Company. Your new policy provides 30 days within which you may decide, without cost, whether you desire to keep the policy. For your own information and protection, you should be aware of and seriously consider certain factors which may affect the insurance protection available to you under the new policy.

You should review this new coverage carefully, comparing it with all accident and sickness or long-term care insurance coverage you now have, and terminate your present policy only if, after due consideration, you find that purchase of this long-term care coverage is a wise decision.

#### STATEMENT TO APPLICANT BY PRODUCER

I have reviewed your current medical or health insurance coverage. I believe the replacement of insurance involved in this transaction materially improves your position. My conclusion has taken into account the following considerations, which I call to your attention.

- 1. Health conditions which you may presently have (preexisting conditions) may not be immediately or fully covered under the new policy. This could result in denial or delay in payment of benefits under the new policy, whereas a similar claim might have been payable under your present policy.
- 2. State law provides that your replacement policy or certificate may not contain new preexisting conditions or probationary periods. The insurer will waive any time

- periods applicable to preexisting conditions or probationary periods in the new policy (or coverage) for similar benefits to the extent such time was spent (depleted) under the original policy.
- 3. If you are replacing existing long-term care insurance coverage, you may wish to secure the advice of your present insurer or its producer regarding the proposed replacement of your present policy. This is not only your right, but it is also in your best interest to make sure you understand all the relevant factors involved in replacing your present coverage.
- 4. If, after due consideration, you still wish to terminate your present policy and replace it with new coverage, be certain to truthfully and completely answer all questions on the application concerning your medical/health history. Failure to include all material medical information on an application may provide a basis for the Company to deny any future claims and to refund your premium as though your policy had never been in force. After the application has been completed and before you sign it, reread it carefully to be certain that all information has been properly recorded.

X
Signature of Producer
Printed Name and Address of Producer

The above Notice to Applicant was delivered to me on:

X Signature of Applicant A	Date
Signature of Applicant A	Date
X	
Signature of Applicant B	Date

#### LEAVE THIS PAGE WITH APPLICANT(S)

#### **TEMPORARY INSURANCE AGREEMENT AND RECEIPT ("Agreement")**

Initial Premium paid by check

Policy form (rider) applied for LTC09

#### A -- 1: - -- t A

Applicant A

In consideration of the application and payment of \$\_\_\_\_\_\_ by **Applicant A**, receipt of which is hereby acknowledged, Mutual of Omaha Insurance Company agrees to provide limited temporary long-term care insurance for **Applicant A**, subject to the following conditions and limitations:

#### **Applicant B**

In consideration of the application and payment of \$\_\_\_\_\_\_ by **Applicant B**, receipt of which is hereby acknowledged, Mutual of Omaha Insurance Company agrees to provide limited temporary long-term care insurance for **Applicant B**, subject to the following conditions and limitations:

Total Premium

(ALL CHECKS FOR PREMIUMS MUST BE MADE PAYABLE TO MUTUAL OF OMAHA INSURANCE COMPANY ("MUTUAL OF OMAHA"). ONE CHECK IS ACCEPTABLE FOR JOINT APPLICANTS. DO NOT MAKE CHECKS PAYABLE TO THE PRODUCER OR LEAVE THE PAYEE BLANK. DO NOT COLLECT PREMIUMS FOR SINGLE PREMIUM CASES.)

Please read this Agreement carefully. It is important to you. The maximum amount of monthly benefits for long-term care under this and all other Temporary Insurance Agreements is LIMITED. The maximum period for which benefits may be paid is LIMITED.

- 1. **Eligibility Requirements for Temporary Insurance** No benefits will be payable under this Agreement if there are incorrect, untrue, incomplete or omitted statements or other material misrepresentations of fact in any part of the application, this Agreement, any supplemental applications or amendments or any questionnaire that becomes a part of the application. In addition, Mutual of Omaha Insurance Company ("Mutual") will grant temporary insurance to the proposed insured only if:
  - (a) At least one month's premium is received on the date of the application;
  - (b) The full amount of any check, draft or money order for such premium is honored on its first presentation for payment;
  - (c) This Agreement is completed at the same time as the application; and
  - (d) The questions in Section D of the application are answered and each is answered "No." No Producer is authorized to accept any payment with the application if any of the questions in Section D are answered "Yes", or left blank.
- 2. **When Temporary Insurance Begins** The temporary insurance provided by this Agreement will begin at 12:01 a.m., where the Applicant(s) live(s), on the latest of these dates:
  - (a) The date the above sum is received; or
  - (b) The date the application is signed by the Producer(s) and Applicant(s); or
  - (c) The date this Agreement is signed by the Producer(s) and Applicant(s).
- 3. **Temporary Insurance Benefit** EXCEPT AS LIMITED IN THE NEXT PARAGRAPH MUTUAL'S LIABILITY IS GOVERNED BY THE TERMS AND CONDITIONS OF THE POLICY(IES) APPLIED FOR. Coverage under this Agreement will be subject to the same terms and conditions as would apply under the policy(ies) applied for.

No matter how much insurance you applied for or how much of an advance payment you made, the following limitations apply to the coverage under this Agreement:

- (a) The Maximum Monthly Benefit is LIMITED TO THE LESSER OF \$3,000 per month or the amount of Maximum Monthly Benefit for long-term care for which you applied.
- (b) Benefits will not start UNTIL you are unable to perform, without Substantial Assistance from another person, at least two Activities of Daily Living for a period that is expected to last at least 90 consecutive days due to a loss of functional capacity.
- (c) The maximum amount of benefits paid under this Agreement is LIMITED TO twelve times the amount of Maximum Monthly Benefit as specified in Subsection (a), above.

No insurance exists under this Agreement for any health conditions for which there was diagnosis, treatment or consultation within one year prior to the date this Agreement begins.

In no event will benefits be paid for the same loss under both this Agreement and any policy issued from the application.

- 4. **When Temporary Insurance Ends** The temporary insurance provided by this Agreement will **automatically terminate** at 12:01 a.m., where the Applicant(s) live(s), on the earliest of the following dates:
  - (a) 60 days from the date of this Agreement; or
  - (b) The date that insurance takes effect under the policy applied for; or
  - (c) The date a policy, other than as applied for, is offered by a Producer to the Applicant(s); or
  - (d) The date Mutual mails the premium refund and letter informing the Applicant(s) that the policy applied for will not be issued; or
  - (e) The date Mutual mails notice of termination of this Agreement to the Applicant(s).

This Agreement does not limit Mutual in applying its underwriting standards to the application, nor does the Agreement limit or waive any rights under any policy issued. If the application of the Applicant(s) is rejected by Mutual, the amount paid with the application for that Applicant will be refunded to the Applicant(s) regardless of whether a claim has been filed or benefits have been paid under this Agreement.

No change may be made to the terms and conditions of this Agreement by anyone, including the Producer(s).

I/We, the undersigned Proposed Insured(s), have read and received a copy of this Agreement and understand and agree to all of its terms.

Signed at			Signed a	t	
	City	State		City	State
	X			X	
	Signature of Applicant A	Date		Signature of Applicant B	Date



X

Signature of Licensed Producer(s)

#### MIB, INC. PRE-NOTICE

Information regarding your insurability will be treated as confidential. Mutual of Omaha Insurance Company, or its reinsurers may, however, make a brief report thereon to MIB, a not-for-profit membership organization of insurance companies, which operates an information exchange on behalf of its members. If you apply to another MIB Member company for life or health insurance coverage, or a claim for benefits is submitted to such a company, MIB, upon request, will supply such company with the information in its file.

Upon receipt of a request from you, MIB will arrange disclosure of any information it may have in your file. Please contact MIB at 866-692-6901 (TTY 866-346-3642). If you question the accuracy of information in MIB's file, you may contact MIB and seek a correction in accordance with the procedures set forth in the federal Fair Credit Reporting Act. The address of MIB's information is: 50 Braintree Hill, Suite 400, Braintree, MA 02184-8734.

Mutual of Omaha Insurance Company, or its reinsurers, may also release information in its file to other insurance companies to whom you may apply for life or health insurance, or to whom a claim for benefits may be submitted. Information for consumers about MIB may be obtained on its website at www.mib.com.

#### **COMPANY NOTICE OF INFORMATION PRACTICES**

In the course of properly underwriting and administering your insurance coverage, we will rely heavily on information provided by you. We may also collect information from others, such as medical professionals who have treated you, hospitals, other insurance companies, and consumer reporting agencies.

In certain circumstances, and in compliance with applicable law, we or our reinsurers may also release your personal or privileged information in our/their files, to third parties without your authorization. Upon request you have the right to be told about and to see a copy of items of personal information about you which appear in our files, including information contained in investigative consumer reports. You also have the right to seek correction of personal information you believe to be inaccurate.

In compliance with applicable law, we or our reinsurers may also release information in our/their files, including information in an application, to other insurance companies to which you apply for life or health insurance or to which a claim is submitted.

So that there will be no question that the insurance benefits will be payable at the time a claim is made, we urge you to review your application carefully to be sure the answers are correct and complete.

THE ABOVE IS A GENERAL DESCRIPTION OF OUR INFORMATION PRACTICES. IF YOU WOULD LIKE TO RECEIVE A MORE DETAILED EXPLANATION OF THESE PRACTICES, PLEASE SEND YOUR REQUEST TO: MUTUAL OF OMAHA INSURANCE COMPANY, LONG-TERM CARE SERVICE OFFICE, P.O. BOX 64901, ST. PAUL, MN 55164-0901.

#### **INVESTIGATIVE CONSUMER REPORTS NOTICE**

Mutual of Omaha Insurance Company ("we") may request that an investigative consumer report be prepared, whereby information about you is obtained through personal interviews with your neighbors, friends, associates, acquaintances or others who may have knowledge relating to your character, general reputation, personal characteristics, or mode of living. Upon request, we will inform you whether an investigative consumer report was done, and the nature and scope of the investigation. You may request to be interviewed in connection with the preparation of an investigative consumer report. You also have the right, upon request, to receive a copy of the investigative consumer report from the consumer reporting agency that prepared it. We will provide you the name, address and telephone number of the consumer reporting agency so that you may request a copy of any such report directly from the agency. You may question the accuracy or seek correction of information contained in such report.

## Senior Health Counseling Notice

Please be advised that senior health insurance counseling is available at:

APPRISE - Health Insurance Counseling And Assistance Program 1-800-783-7067 or Area Agency on Aging

# THINGS YOU SHOULD KNOW BEFORE YOU BUY LONG-TERM CARE INSURANCE

#### LONG-TERM CARE INSURANCE

- A long-term care insurance policy may pay most of the costs for your care in a nursing home. Many policies also pay for care at home or other community settings. Since policies can vary in coverage, you should read this policy and make sure you understand what it covers before you buy it.
- You should **not** buy this insurance policy unless you can afford to pay the premiums every year. Remember that the company can increase premiums in the future. This is not applicable to single premium.
- The personal worksheet includes questions designed to help you and the company determine whether this policy is suitable for your needs.

#### **MEDICARE**

Medicare does **not** pay for most long-term care.

#### **MEDICAID**

- Medicaid will generally pay for long-term care if you have very little income and few assets. You probably should **not** buy this policy if you are now eligible for Medicaid.
- Many people become eligible for Medicaid after they have used up their own financial resources by paying for long-term care services.
- When Medicaid pays your spouse's healthcare service bills, you are allowed to keep your house and furniture, a living allowance, and some of your joint assets.
- Your choice of long-term care services may be limited if you are receiving Medicaid. To learn more about Medicaid, contact your local or state Medicaid agency.

#### SHOPPER'S GUIDE

Make sure the insurance company or producer gives you a copy of a book called the National Association of Insurance Commissioners' "Shopper's Guide to Long-Term Care Insurance." Read it carefully. If you have decided to apply for long-term care insurance, you have the right to return the policy within 30 days and get back any premium you have paid if you are dissatisfied for any reason or choose not to purchase the policy.

#### COUNSELING

Free counseling and additional information about long-term care insurance are available through your state's insurance counseling program. Contact your state insurance department or department on aging for more information about the senior health insurance counseling program in your state.

#### **FACILITIES**

Some long-term care insurance contracts provide for benefit payments in certain facilities only if they are licensed or certified, such as in assisted living centers. However, not all states regulate these facilities in the same way. Also, many people move to a different state from where they purchased their long-term care insurance policy. Read the policy carefully to determine what types of facilities qualify for benefit payments, and to determine that payment for a covered service will be made if you move to a state that has a different licensing scheme for facilities than the one in which you purchased the policy.

# Long-Term Care Insurance Potential Rate Increase Disclosure Form

#### This is not applicable to single premium.

- 1. **Premium Rate**: Premium rate that is applicable to you and that will be in effect until a request is made and approved for an increase is: Applicant A \$ \_\_\_\_\_\_ Applicant B \$ \_\_\_\_\_\_
- 2. The premium for this policy will be shown on the schedule page of your policy.
- 3. Rate Schedule Adjustments:

The premium rates for this policy may change. Any change will be effective on the next billing date after the company has provided you at least 60 days written notice before we change premiums.

#### 4. Potential Rate Revisions:

This policy is Guaranteed Renewable. This means that the rates for this product may be increased in the future. Your rate can NOT be increased due to your increasing age or declining health, but your rates may go up based on the experience of all policyholders with a policy similar to yours.

If you receive a premium rate or premium rate schedule increase in the future, you will be notified of the new premium amount and you will be able to exercise at least one of the following options:

- Pay the increased premium and continue your policy in force as is.
- Reduce your policy benefits to a level such that your premiums will not increase. (Subject to state law minimum standards.)
- Exercise your nonforfeiture option if purchased.
   (This option is available for purchase for an additional premium.)
- Exercise your contingent nonforfeiture rights.\*

  (This option may be available if you do not purchase a separate nonforfeiture option.)

#### \*Contingent Nonforfeiture

If the premium rate for your policy goes up in the future and you didn't buy a nonforfeiture option, you may be eligible for contingent nonforfeiture. Here's how to tell if you are eligible:

You will keep some long-term care insurance coverage, if:

- Your premium after the increase exceeds your original premium by the percentage shown (or more) in the following table; and
- You lapse (not pay more premiums) within 120 days of the increase.

The amount of coverage (i.e., new lifetime maximum benefit amount) you will keep will equal the greater of the total amount of premiums you've paid since your policy was first issued or the maximum monthly benefit. If you have already received benefits under the policy, so that the remaining lifetime maximum benefit amount is less than the total amount of premiums you've paid, the amount of coverage will be that remaining amount.

Except for this reduced lifetime maximum benefit amount, all other policy benefits will remain at the levels attained at the time of the lapse and will not increase thereafter. Should you choose this Contingent Nonforfeiture option, your policy, with this reduced maximum benefit amount, will be considered "paid-up" with no further premiums due.

#### **Example:**

- You bought the policy at age 65 and paid the \$1,000 annual premium for 10 years, so you have paid a total of \$10,000 in premium.
- In the eleventh year, you receive a rate increase of 50%, or \$500 for a new annual premium of \$1,500, and you decide to lapse the policy (not pay any more premiums).
- Your "paid-up" policy benefits are \$10,000 (provided you have at least \$10,000 of benefits remaining under your policy).

# CONTINGENT NONFORFEITURE CUMULATIVE PREMIUM INCREASE OVER INITIAL PREMIUM THAT QUALIFIES FOR CONTINGENT NONFORFEITURE

(Percentage increase is cumulative from date of original issue. It does NOT represent a one time increase.)

ISSUE AGE	PERCENT INCREASE OVER INITIAL PREMIUM
29 and under	200%
30-34	190%
35-39	170%
40-44	150%
45-49	130%
50-54	110%
55-59	90%
60	70%
61	66%
62	62%
63	58%
64	54%
65	50%
66	48%
67	46%
68	44%
69	42%
70	40%
71	38%
72	36%
73	34%
74	32%
75	30%
76	28%
77	26%
78	24%
79	22%
80	20%
81	19%
82	18%
83	17%
84	16%
85	15%
86	14%
87	13%
88	12%
89	11%
90 and over	10%

## Mutual of Omaha Insurance Company

Mutual of Omaha Plaza, Omaha, NE 68175, 1-877-894-2478



#### COMPREHENSIVE LONG-TERM CARE INSURANCE - OUTLINE OF COVERAGE

For Long-Term Care Insurance Form LTC09M-PA

#### Tax-Qualified

**NOTICE TO BUYER:** The policy may not cover all of the costs associated with long-term care incurred by the buyer during the period of coverage. The buyer is advised to review carefully all policy limitations.

**CAUTION:** The issuance of the long-term care insurance policy is based upon the responses to questions on your application. A copy of your application will be attached to your policy if one is issued to you. If your answers are incorrect or untrue, we have the right to deny benefits or rescind the policy. The best time to clear up any questions is now, before a claim arises! If, for any reason, any of your answers are incorrect, contact us at this address: Mutual of Omaha Insurance Company, Long-Term Care Service Office, P.O. Box 64901, St Paul, MN 55164-0901.

#### 1. POLICY DESIGNATION

This is an individual policy of insurance to be issued in the Commonwealth of Pennsylvania.

#### 2. PURPOSE OF THE OUTLINE OF COVERAGE

This outline of coverage provides a very brief description of the important features of the policy. You should compare this outline of coverage to outlines of coverage for other policies available to you. This is not an insurance contract, but only a summary of coverage. Only the individual or group policy contains governing contractual provisions. This means that the individual or group policy sets forth in detail the rights and obligations of both you and the insurance company. Therefore, if you purchase this coverage, or any other coverage, it is important that you **READ YOUR POLICY CAREFULLY!** 

#### 3. FEDERAL TAX CONSEQUENCES

The policy is intended to be federally tax-qualified long-term care insurance under Section 7702B(b) of the Internal Revenue Code of 1986, as amended.

## 4. TERMS UNDER WHICH THE POLICY MAY BE CONTINUED IN FORCE OR DISCONTINUED Renewability

THIS POLICY IS GUARANTEED RENEWABLE. This means you have the right to continue the policy in force for as long as you live or until the maximum lifetime benefit is exhausted. Subject to the terms of the policy, we cannot cancel your coverage as long as you pay the required premium when it is due. Mutual of Omaha Insurance Company cannot change any of the terms of your policy on its own, except that, in the future, WE MAY INCREASE THE PREMIUM YOU PAY.

#### **Waiver of Premium**

We will waive the payment of premium for the policy if you are receiving Nursing Home Benefits, Assisted Living Facility Benefits or Home Health Care Benefits for, in any month, at least eight days of Home Health Care or Adult Day Care. We will waive premium so long as such benefits are payable. The Elimination Period must be satisfied before we will waive the payment of premium for this policy. Any premium paid for a period for which premiums have been waived will be credited towards future premium payments. When the waiver period ends, premium payments will resume for this policy and must be paid to keep the policy in force.

#### 5. TERMS UNDER WHICH THE COMPANY MAY CHANGE PREMIUMS

We reserve the right to increase the premium for this policy, but never more than once per year. However, any change in premium must apply to all policies issued to persons of the same Policy Class. That means, except when required by a change in benefits under the policy, premium will not increase due to a change in your age or health or your use of the long-term care coverage. We must give you at least 60 days written notice before we change premium.

#### 6. TERMS UNDER WHICH THE POLICY MAY BE RETURNED AND PREMIUM REFUNDED

a) You may cancel your policy for any reason within 30 days after you receive it. To do so, mail or deliver the policy to either us or to the agent or office through which it was purchased. We will refund the full amount of any premium paid within 30 days of such a policy return and the policy will be considered never to have been issued.

b) The policy contains a provision for the return of unearned premium in the event of termination due to death. Upon receipt of notice that you cancelled your policy or that you have died, we will refund the portion of the premium paid for the period between the date of cancellation or death and the next premium due date. We will pay the refund to you or, upon your death, your spouse, if living, or to your estate.

#### 7. THIS IS NOT MEDICARE SUPPLEMENT COVERAGE

If you are eligible for Medicare, review the *Guide to Health Insurance for People with Medicare* available from Mutual of Omaha Insurance Company. Neither Mutual of Omaha Insurance Company nor its agents represent Medicare, the federal government, or any state government.

#### 8. LONG-TERM CARE COVERAGE

Policies of this category are designed to provide coverage for one or more necessary or medically necessary diagnostic, preventive, therapeutic, rehabilitative, maintenance, or personal care services, provided in a setting other than an acute care unit of a hospital, such as in a Nursing Home, in the community, or in the Home. This policy reimburses you for expenses you incur for covered long-term care expenses.

#### 9. BENEFITS PROVIDED BY THE POLICY

#### **Benefits**

Benefits are available up to the monthly and lifetime maximum until the applicable maximum lifetime benefit has been reduced to zero. Refer to your completed application for the level of coverage and features selected.

#### Care Coordination

We will pay the eligible expenses made by a Care Coordinator for the following services: (a) assessing your need for long-term care services; (b) developing your Plan of Care; (c) coordinating the delivery of long-term care services; and (d) if you desire, monitoring the delivery of such long-term care services.

Except for Stay-At-Home Benefits and Alternate Care Benefits, you are not required to use a Care Coordinator to receive benefits under the policy. While a Care Coordinator will assist you in identifying qualified providers, you are responsible for choosing your long-term care providers. You may select your own Care Coordinator to perform an Assessment and develop a Plan of Care or a Care Coordinator designated by us. If you select your own Care Coordinator, we will only pay the Eligible Expenses made by your own Care Coordinator to perform an initial Assessment and to develop a Plan of Care, up to an amount equal to the Maximum Monthly Benefit times 1/6. You are not required to use the providers identified in any Plan of Care developed by a Care Coordinator. You do not need to satisfy the Elimination Period to receive the services of a Care Coordinator. The eligible expenses made by a Care Coordinator will not reduce your maximum lifetime benefit.

#### **Facility Assessment**

We will pay the eligible expenses made by a Care Coordinator to assess the safety and adequacy of the facility in which you are receiving long-term care. The Care Coordinator must provide you or your representative with a written report of such facility assessment. We will pay for such assessment no more than once per calendar year.

#### **Nursing Home Benefit**

We will pay a Nursing Home Benefit if you are confined to a Nursing Home. The Nursing Home Benefit is equal to the eligible expenses made by a Nursing Home each month, up to the Nursing Home maximum monthly benefit. Eligible expenses payable under the Nursing Home Benefit are limited to: (a) room and board; (b) Ancillary Services; and (c) patient supplies provided by the Nursing Home for care of its residents.

Eligible expenses do not include Physician's charges; hospital and laboratory charges; prescription or non-prescription medication; transportation; items and services furnished at your request for comfort, convenience or entertainment, such as televisions, telephones and beauty care; or guest meals or spouse charges.

#### **Nursing Home Bed Reservation Benefit**

If you are confined to a Nursing Home and absent for any reason other than discharge, we will continue to pay the Nursing Home Benefit as if you were still confined. This Nursing Home Bed Reservation Benefit will be paid only if you have incurred a charge to reserve your place at the Nursing Home. No additional Nursing Home Bed Reservation Benefits are payable in any calendar year once we have paid Nursing Home Bed Reservation Benefits for the maximum number of days (up to 30 days in a calendar year.) Any unused days cannot be carried over into the next calendar year.

#### **Assisted Living Facility Benefit**

We will pay an Assisted Living Facility Benefit if you are confined to an Assisted Living Facility. The Assisted Living Facility Benefit is equal to the eligible expenses made by an Assisted Living Facility each month, up to the Assisted Living Facility maximum monthly benefit. Eligible expenses payable under the Assisted Living Facility Benefit are

limited to: (a) room and board for a one-bedroom unit; (b) Ancillary Services; and (c) patient supplies provided by the Assisted Living Facility for care of its residents.

Eligible expenses do not include Physician's charges; hospital and laboratory charges; prescription or non-prescription medication; transportation; items and services furnished at your request for comfort, convenience or entertainment, such as televisions, telephones and beauty care; or guest meals or spouse charges.

#### **Assisted Living Facility Bed Reservation Benefit**

If you are confined to an Assisted Living Facility and absent for any reason other than discharge, we will continue to pay the Assisted Living Facility Bed Reservation as if you were still confined. This Assisted Living Facility Bed Reservation benefit will be paid only if you have incurred a charge to reserve your place at the Assisted Living Facility. No additional Assisted Living Facility Bed Reservation Benefits are payable in any calendar year once we have paid Assisted Living Facility Bed Reservation Benefits for the maximum number of days (up to 30 days in a calendar year.) Any unused days cannot be carried over into the next calendar year.

#### Home Health Care Benefit

We will pay a Home Health Care benefit if you receive Home Health Care or Adult Day Care. The Home Health Care Benefit is equal to the eligible expenses incurred by you for Home Health Care or Adult Day Care each month, up to the Home Health Care maximum monthly benefit amount selected. To be eligible for Home Health Care Benefits, eligible expenses incurred by you for Home Health Care must be provided by a Home Health Care Agency or independent provider and for Adult Day Care must be provided by an Adult Day Care Center. Home Health Care Benefits include eligible expenses incurred by you for transportation to and from an Adult Day Care Center.

#### **Respite Care Benefit**

In order to provide temporary relief to an unpaid caregiver, you may receive Respite Care during a temporary stay in a Nursing Home or Assisted Living Facility or in your Home or an Adult Day Care Center. When you receive Respite Care, we will pay the eligible charges made by a Nursing Home or Assisted Living Facility or incurred by you for Home Health Care or Adult Day Care each month, up to the Respite Care maximum monthly benefit. Respite Care Benefits will be paid for no longer than the period of time selected and shown in your policy schedule. You do not need to satisfy the Elimination Period to receive Respite Care Benefits.

#### **Hospice Care Benefit**

If you are terminally ill, you may receive Hospice Care during a confinement to a Nursing Home or Assisted Living Facility or in your Home or Adult Day Care Center. When you receive Hospice Care, we will pay Nursing Home benefits, Assisted Living Facility benefits and Home Health Care benefits, without requiring you to satisfy the Elimination Period. No additional Hospice Care benefits are payable if your Physician ceases to certify you as terminally ill.

#### **International Benefit**

We will pay an International Benefit if you are confined to a Nursing Home or Assisted Living Facility or receive Home Health Care or Adult Day Care outside of the United States, its possessions or territories, Canada or the United Kingdom. The International Benefit is equal to the maximum monthly benefit selected by you. The International Benefit is paid each month you are eligible to receive the International Benefit. The International Benefit will be paid regardless of whether eligible expenses incurred by you in any month are more or less than the maximum monthly benefit. No additional International Benefits are payable under this policy once we have paid International Benefits equal to the International Benefit Lifetime Maximum. All payments of International Benefits will be made in U.S. dollars.

#### Stav-At-Home Benefits\*

We will pay the eligible expenses for Stay-At-Home Benefits if recommended in a Plan of Care. Except for the Caregiver Training Benefit, the Plan of Care must indicate that the Stay-At-Home Benefit is a cost-effective alternative to benefits otherwise provided by the policy. We will not pay eligible expenses incurred prior to the date of the Plan of Care.

You can receive Stay-At-Home Benefits at the same time you receive other benefits under the policy. No further Stay-At-Home Benefits will be paid once we have paid Stay-At-Home Benefits in an amount equal to the Stay-At-Home Lifetime Maximum. (These benefits combined are payable up to two times the Basic/Professional/Home Health Care maximum monthly benefit.) You do not need to satisfy the Elimination Period to receive Stay-At-Home Benefits.

#### \* Caregiver Training Benefit

We will pay the eligible expenses for training a Family Member or friend to provide care for you in your Home. To be eligible for this benefit, the training must cover the proper use and care of a therapeutic device or an appropriate care giving procedure by a trainer approved by us. We will not pay to train someone who will be paid to care for you. The training can be received while you are confined in a hospital, Assisted Living Facility or Nursing Home only if it is reasonably expected that such training will make it possible for you to return Home where you can be cared for by the person receiving the training.

#### \* <u>Durable Medical Equipment Benefit</u>

We will pay the eligible expenses for Durable Medical Equipment. Eligible expenses payable under the Durable Medical Equipment Benefit are limited to the purchase price of the Durable Medical Equipment or, if such Durable Medical Equipment is normally rented on a periodic basis, the rental charge. The decision whether to purchase as opposed to rent Durable Medical Equipment will be made by us at our sole discretion.

#### \* Home Modification Benefit

We will pay the eligible expenses for modifications to your Home which are intended to enhance your ability to perform the Activities of Daily Living and/or allow you to remain in your Home safely. Eligible expenses payable under the Home Modification Benefit are limited to the expenses incurred by you for labor, equipment, and supplies. The Home Modification Benefit may not be used solely to increase the value of your Home.

#### \* Medical Alert System Benefit

We will pay the eligible expenses for a Medical Alert System to be installed in your Home. Eligible expenses payable under the Medical Alert System Benefit are limited to the installation and rental charges for a Medical Alert System.

#### Alternate Care Benefit

We may, at our sole discretion, pay an Alternate Care Benefit. An Alternate Care Benefit will be paid if you receive an alternative type of care, treatment, service or supply for which benefits are not payable under the policy. The amount of any Alternate Care Benefit will be determined by us at time we approve such care. To be eligible for Alternate Care Benefits, the alternative type of care, treatment, service or supply must be prescribed in your Plan of Care. Your Licensed Health Care Practitioner, you or your representative and we must all agree that the alternative type of care appropriately meets your needs and is a cost-saving alternative to other benefits provided by the policy.

At the time we approve such care, we will determine whether you must satisfy the Elimination Period to receive Alternate Care Benefits. Upon written notice to you or your representative, we may, at our discretion, discontinue paying you Alternate Care Benefits without affecting your rights to other benefits provided by the policy.

#### **Christian Science Care**

In addition to other types of alternative care, an Alternate Care Benefit may be paid for care, treatment, service or supplies: (a) provided by an accredited Christian Science Nurse listed in the Christian Science Journal; and (b) incurred while confined in a Christian Science nursing organization/facility currently recognized by The Commission for Accreditation of Christian Science Nursing Organizations/Facilities, Inc., or any comparable accrediting organization.

#### **Cash Benefit**

#### Payment of Cash Benefits

We will pay a Cash Benefit each month you are Chronically III, if you elect this benefit at the time of claim. The amount of the Cash Benefit to be paid each month is the amount you select and shown in the policy schedule.

A Cash Benefit will be paid in advance each month you are eligible for a Cash Benefit. If we determine you are eligible for a Cash Benefit for less than an entire month, we will adjust the Cash Benefit for that month. The Cash Benefit will be prorated based on the actual number of days you are eligible for a Cash Benefit in such month. We will assume that such month consists of 30 days regardless of the actual number of days in such month. If in any month you receive a Cash Benefit in excess of the amount for which you are eligible, we will reduce any future benefits paid to you under the policy by the amount of the unearned Cash Benefit.

#### Effect of Receiving Cash Benefits

While you are receiving Cash Benefits, no other benefits are payable under the policy. You may elect to discontinue receiving Cash Benefits by providing written notice to us. After Cash Benefits have been discontinued, you may receive any other benefit offered under the policy for which you are eligible. If you later decide not to receive other benefits under the policy, you may again elect to receive Cash Benefits.

#### Other Information

You do not need to satisfy the Elimination Period to receive Cash Benefits. We reserve the right to require you to submit a new Plan of Care at least once every 90 days while you are receiving Cash Benefits.

### Additional Benefit for Injury

If you elect this option: You are eligible for an Additional Benefit for Injury if, prior to the Policy Anniversary Date coinciding with or next following your 65<sup>th</sup> birthday, you meet the following conditions: (a) you sustain an Injury; (b) you become Chronically Ill as a result of your Injury; and (c) the Injury results in your Confinement to a Nursing Home or Assisted Living Facility or results in your receiving Home Health Care Benefits. You must sustain such injury while the policy is in force, but when you are not receiving or eligible to receive benefits under the policy.

To confirm your eligibility, you must undergo an assessment within 90 days of sustaining any accident or trauma. Based on such assessment, a Licensed Health Care Practitioner must certify that you sustained an injury. You will no longer be eligible for the Additional Benefit for Injury if a Licensed Health Care Practitioner determines that you are no longer Chronically Ill or you are Chronically Ill for reasons other than your injury.

We will pay an Additional Benefit for Injury any month you incur eligible expenses in excess of the Nursing Home Benefits, Assisted Living Facility Benefits or Home Health Care Benefits paid to you that month. The Additional Benefit for Injury will pay an additional amount up to one times the Nursing Home Maximum Monthly Benefit, the Assisted Living Facility Maximum Monthly Benefit and the Basic Home Health Care Maximum Monthly Benefit shown in the Policy Schedule. However, we will not pay benefits under this policy in excess of the Eligible Expenses incurred by you for Confinement in a Nursing Home or Assisted Living Facility or for Basic Home Health Care.

#### **OPTIONAL BENEFITS**

You may elect any of the following options to expand the benefits under the policy:

#### Waiver of Elimination Period for Home Health Care Benefit

If elected, you do not need to satisfy the Elimination Period to receive Home Health Care Benefits under the policy.

#### **Limited Restoration of Benefits**

If benefits have been paid under the policy and you later become eligible for Restoration of Benefits, we will restore your maximum lifetime benefit. Except for any benefits paid for your spouse under any Spouse Shared Care Benefit to the policy, the maximum lifetime benefit will be restored to the amount that would have applied if no benefits had been paid under the policy. The maximum lifetime benefit will be restored only once during the term of the policy. You may not terminate this rider once the Maximum Lifetime Benefit has been restored.

To be eligible for Restoration of Benefits, a Licensed Health Care Practitioner must certify that you meet the following requirements for a period of 180 consecutive days: (a) the ability to perform, without Substantial Assistance from another individual, all Activities of Daily Living; and (b) no need for Substantial Supervision by another person to protect yourself from threats to health and safety due to Severe Cognitive Impairment; and (c) no Physician or Licensed Health Care Practitioner has informed you that you require long-term care services.

#### **Spouse Security Benefit**

We will pay a Spouse Security Benefit if you receive benefits under the policy. However, we will not pay a Spouse Security Benefit if you receive any Cash Benefits under the policy. The Spouse Security Benefit is equal to the other policy benefits received by you each month times 60%. Spouse Security Benefits will not reduce the maximum lifetime benefit.

## **Spouse Waiver of Premium Benefit**

You are eligible for this benefit, if both you and your spouse are covered under a separate in force Mutual of Omaha Insurance Company Long-Term Care Insurance policy (Form LTC09M), with a Spouse Waiver of Premium rider.

We will waive the payment of your premium for the policy when and so long as the premium for your spouse's policy is waived under the terms of his or her policy. When the waiver period under your spouse's policy ends, premium payments will resume for your policy and must be paid to keep your policy in force.

The premium for any benefit added or increased on your policy while your policy's premiums are being waived under this provision must be paid for the 10 year Qualification Period shown on the Policy Schedule before such premium will be eligible for waiver of premium under this provision. Waiver of Premium will end when the first of the following occurs: (a) Your Spouse's premium ceases to be waived; or (b) The Maximum Lifetime Benefit of your Spouse's policy has been paid.

## **Spouse Survivorship Benefit**

This benefit is applicable only if both you and your spouse are covered under policy (Form LTC09M) Long-Term Care Insurance Policies with this benefit, and you and your spouse are living on the date the Survivorship Benefit has been in force for the length of the Qualification Period (10 years), and both policies are in force. If your spouse dies on or after the date the Survivorship Benefit has been in force for the length of the Qualification Period, your policy will become paid up effective on its next policy renewal date and will continue in force without further premium payments for the rest of your lifetime. The premium for any benefit added or increased after the death of your spouse will not be paid up.

## **Spouse Shared Care Benefit**

If both you and your spouse are each covered under an identical separate in force Mutual of Omaha Insurance Company's Long-Term Care policy (Form LTC09M), you may draw from your spouse's maximum lifetime benefit to pay benefits under your policy. Benefits will be paid in accordance with the terms and conditions in effect under your policy at the time your maximum lifetime benefit was reduced to zero. The maximum lifetime benefit under your spouse's policy will be reduced to the extent that you draw against it to pay benefits under your policy.

#### LIMITED PREMIUM PAYMENT OPTIONS

You may elect any of the following options to pay the premiums for your policy within a limited time period:

## **Single Premium Payment Option**

If you select this option, that means you paid a single premium for the policy. You will be required to make no further premium payments to keep the policy in force.

## 10-Year Premium Payment Option

If you select this option, you will pay premium for the policy for 10 policy years. Except as otherwise provided in the rider, from and after the 11<sup>th</sup> policy anniversary date, you will be required to make no further premium payments to keep the policy in force. From and after the 11<sup>th</sup> policy anniversary date, you will not be eligible for any refund under the Refund of Unearned Premiums provision of the policy.

If an increase in premium for the policy occurs as a result of your adding or increasing a policy benefit, you will pay the amount of the increase in premium for 10 Policy Years. Thereafter, you will be required to make no further premium payments to keep the policy in force.

## 20-Year Premium Payment Option

If you select this option, you will pay premium for the policy for 20 policy years. Except as otherwise provided in the rider, from and after the 21<sup>st</sup> policy anniversary date, you will be required to make no further premium payments to keep the policy in force. From and after the 21<sup>st</sup> policy anniversary date, you will not be eligible for any refund under the Refund of Unearned Premiums provision of the policy.

If an increase in premium for the policy occurs as a result of your adding or increasing a policy benefit, you will pay the amount of the increase in premium for 20 Policy Years. Thereafter, you will be required to make no further premium payments to keep the policy in force.

#### **To-Age-65 Premium Payment Option**

If you select this option, you will pay premium for the policy until the Paid Up Premium Date. (**Paid Up Premium Date** means the policy anniversary date coinciding with or next following your 65<sup>th</sup> birthday.) Except as otherwise provided in this rider, from and after the Paid Up Premium Date, you will be required to make no further premium payments to keep the policy in force. From and after the Paid Up Premium Date, you will not be eligible for any refund under the Refund of Unearned Premiums provision of the policy.

If an increase to the premium paid by you for the policy occurs as a result of your adding or increasing a policy benefit, you will pay the amount of the increase in premium until the policy anniversary date next following the Paid Up Premium Date. Thereafter, you will be required to make no further premium payments to keep the policy in force.

#### **OPTIONAL NONFORFEITURE BENEFITS**

## Nonforfeiture Benefit - Shortened Benefit Period

If you elect the optional Nonforfeiture Benefit – Shortened Benefit Period, your coverage will be extended as a Nonforfeiture Benefit, if your policy lapses due to non-payment of premium. However, the Non-forfeiture Benefit will NOT take effect if your policy lapses before the third policy anniversary date.

Under the Nonforfeiture Benefit – Shortened Benefit Period, we will pay benefits under the policy in the amounts and in accordance with the terms of the policy, including any optional benefits that were in effect on the date the policy lapsed. However, the maximum lifetime benefit will be reduced resulting in your benefits being paid for a shorter length of time. The maximum lifetime benefit will be reduced to an amount equal to the greater of:

- (a) the maximum monthly benefit in effect on the date the policy lapsed; or
- (b) the total amount premiums paid for your policy.

The Shortened Benefit Period Allowance we will pay will be the greater of: (a) one hundred percent (100%) of the sum of all premiums paid for your coverage, including any optional benefits that were in effect on the date of termination of premium paying status under your coverage and excluding any waived premiums; or (b) 30 times your Nursing Home Maximum Monthly Benefit in effect at the time of lapse. The total of all benefits paid under the policy will not exceed the maximum lifetime benefit that would have been paid if your policy did not lapse.

### One-Year Nonforfeiture Benefit – Shortened Benefit Period

If you elect the optional One-Year Nonforfeiture Benefit – Shortened Benefit Period, your coverage will be extended as a Nonforfeiture Benefit, if your policy lapses due to non-payment of premium. However, the Non-forfeiture Benefit will NOT take effect if your policy lapses before the first policy anniversary date.

Under the One-Year Nonforfeiture Benefit – Shortened Benefit Period, we will pay benefits under the policy in the amounts and in accordance with the terms of the policy, including any optional benefits that were in effect on the date the policy lapsed. However, the maximum lifetime benefit will be reduced resulting in your benefits being paid for a shorter length of time. The maximum lifetime benefit will be reduced to an amount equal to the greater of:

- (a) the maximum monthly benefit in effect on the date the policy lapsed; or
- (b) the total amount premiums paid for your policy.

The Shortened Benefit Period Allowance we will pay will be the greater of: (a) one hundred percent (100%) of the sum of all premiums paid for your coverage, including any optional benefits that were in effect on the date of termination of premium paying status under your coverage and excluding any waived premiums; or (b) 30 times your Nursing Home Maximum Monthly Benefit in effect at the time of lapse. The total of all benefits paid under the policy will not exceed the maximum lifetime benefit that would have been paid if your policy did not lapse.

#### **Contingent Nonforfeiture Benefit**

#### Notice of Substantial Premium Increase

We must give you written notice of any increase in premium for your policy which constitutes a Substantial Premium Increase at least 60 days prior to the date your premium will change. The notice will include the amount of the premium and will offer you the following options:

- (a) You may reduce benefits under your policy to the level you can obtain for the premium in effect prior to the increase, without undergoing additional underwriting; or
- (b) You may elect to receive the Contingent Nonforfeiture Benefit. You have 120 days following the premium due date to make this election. If your policy lapses during the 120 days following the premium due date, you will be deemed to have made the election to receive this benefit.

If you are also eligible for the Limited Premium Payment Contingent Nonforfeiture Benefit, you must choose between receiving either that benefit or the Contingent Nonforfeiture Benefit. You may not elect to receive both benefits.

## Contingent Nonforfeiture Benefit

Under the Contingent Nonforfeiture Benefit, we will pay benefits under the policy in the amounts and in accordance with the terms of the policy, including any optional benefits that were in effect on the date the policy lapsed. However, the maximum lifetime benefit will be reduced resulting in your benefits being paid for a shorter length of time. The maximum lifetime benefit will be reduced to an amount equal to the greater of:

- (a) the maximum monthly benefit in effect on the date the policy lapsed; or
- (b) the total amount premiums paid for your policy.

The total of all benefits paid under the policy will not exceed the maximum lifetime benefit that would have been paid if your policy did not lapse.

Please refer to the Potential Rate Increase Disclosure Form to determine whether or not a change in premiums constitutes a Substantial Premium Increase. Substantial Premium Increase means a cumulative increase to your annual premium that is equal to or exceeds the percentage of your initial annual premium as shown in the Potential Rate Increase Disclosure Form and based on your issue age.

### ELIGIBILITY FOR THE PAYMENT OF BENEFITS

You are eligible for benefits under the policy if you are Chronically Ill. You are Chronically Ill if, within the preceding twelve month period, a Licensed Health Care Practitioner certifies that: (a) You are unable to perform, without Substantial Assistance from another person, at least two Activities of Daily Living for a period that is expected to last at least 90 consecutive days due to a loss of functional capacity (this is not an additional waiting period); or (b) You require Substantial Supervision to protect yourself from threats to health and safety due to a Severe Cognitive Impairment.

#### **DEFINITIONS**

**Activities of Daily Living** means the following self-care functions:

**Bathing:** Washing oneself by sponge bath; or in either a tub or shower, including the task of getting into or out of the tub or shower.

**Continence:** The ability to maintain control of bowel and bladder function; or, when unable to maintain control of bowel or bladder function, the ability to perform associated personal hygiene (including caring for catheter or colostomy bag.)

**Dressing:** Putting on and taking off all items of clothing and any necessary braces, fasteners or artificial limbs. **Eating:** Feeding oneself by getting food into the body from a receptacle (such as a plate, cup, or table) or by a feeding tube or intravenously.

**Toileting:** Getting to and from the toilet, getting on and off the toilet, and performing associated personal hygiene. **Transferring:** Moving into or out of a bed, chair or wheelchair.

**Adult Day Care** means a program for six or more individuals of social and health-related services provided during the day in a community group setting for the purpose of supporting frail, impaired elderly or other disabled adults who can benefit from care in a group setting outside the Home.

**Adult Day Care Center** means a facility that is licensed or certified to provide Adult Day Care by the state in which it operates. If the state does not license or certify such facilities, then it must meet all of the following standards:

- (a) it provides Adult Day Care in a protective setting and under appropriate supervision;
- (b) it operates on less than a 24-hour basis;
- (c) it keeps a written record of services for each person; and
- (d) it has established procedures for obtaining appropriate aid in the event of a medical emergency.

**Alzheimer's Facility** means a specialized facility that is engaged primarily in providing care for persons with Alzheimer's disease or other Severe Cognitive Impairment and has the appropriate state licensure, certification or registration to operate as an Alzheimer's Facility.

**Ancillary Services** means physical, occupational, speech, and respiratory therapies, wound care, medication management, continence care support and similar care-related services or supplies that support Activities of Daily Living.

**Assisted Living Facility** means a facility or distinctly separate part of a facility that is engaged primarily in providing non-skilled long term care. If required by the state in which it is located, an Assisted Living Facility must have the appropriate state licensure, certification or registration to operate as an Assisted Living Facility.

If the state in which it is located does not require an Assisted Living Facility to be licensed, certified or registered, the facility must meet the following requirements:

- (a) provides services and care on a continuous 24-hour basis for persons requiring Substantial Assistance with the Activities of Daily Living or Substantial Supervision due to Severe Cognitive Impairment;
- (b) maintains trained staff on duty at all times to provide the services and care;
- (c) provides at least three meals a day and accommodates special dietary needs;
- (d) provides residential services and Maintenance or Personal Care Services in one location;
- (e) maintains formal arrangements with a Physician or nurse to furnish medical care in case of an emergency; and
- (f) maintains appropriate procedures to provide onsite assistance with prescription medications.

An Alzheimer's Facility or a Hospice Care Facility may be an Assisted Living Facility if such facility meets the requirements contained in this definition for an Assisted Living Facility located in a state which does not require licensure, certification or registration.

Assisted Living Facility does not include a hospital or clinic; a place that operates primarily for the treatment of alcoholism, drug addiction or mental or nervous disorder; a Nursing Home; a domiciliary care facility; or your primary place of residence in an area used principally for independent residential living; or a similar establishment.

Care Coordinator means a Licensed Health Care Practitioner who is qualified by training and experience to assess and coordinate the overall care needs of a person who is Chronically Ill. The care coordinator may provide services independent of, or be employed by or under contract to, an agency. Such care coordinator and/or agency must be an approved care coordinator.

**Chronically III** has the meaning found for such term in the ELIGIBILITY FOR BENEFITS section of this outline and the policy.

**Elimination Period** means the number of calendar days shown in the policy schedule. (Refer to the LIMITATIONS OR CONDITIONS ON ELIGIBILITY OF BENEFITS section of this outline for additional information.)

Family Member means your mother, father, son, daughter, brother, sister or spouse.

**Home** means the place where you maintain your primary independent residence. Home does not include: a Nursing Home; a hospital; an Assisted Living Facility; any other institutional setting where you are dependent on others for assistance with Activities of Daily Living; or the residence of the person providing the Home Health Care.

Home Health Care means medical and non-medical services, provided to ill, disabled or infirm persons in their Homes. Such services include, but are not limited to: (a) part-time or intermittent skilled services provided by a nurse; (b) services to support your compliance with your medication/treatment regimen; (c) home health aide services; (d) physical therapy, respiratory therapy, occupational therapy, speech therapy or audiology therapy; (e) services provided by a specialist in the field of nutrition or the administration of chemotherapy; (f) Homemaker Services; (g) Maintenance or Personal Care Services; (h) Respite Care; (i) Hospice Care.

Home Health Care Agency means an entity that is regularly engaged in providing Home Health Care for compensation and employs staff who are qualified by training or experience to provide such care. The entity must: (a) be supervised by a qualified professional such as a registered nurse (RN), a licensed social worker, or a Physician; (b) keep clinical records or care plans on all patients; (c) provide ongoing supervision and training to its employees appropriate to the services to be provided; and (d) have the appropriate state licensure, accreditation or certification, where required.

**Homemaker Services** means those services needed to maintain an adequate Home environment such as: laundry services; routine food shopping and errands; meal preparation and cleanup; and domestic or cleaning services.

**Hospice Care** means palliative care to alleviate the physical, emotional and social discomfort of individuals who are terminally ill.

**Hospice Care Facility** means a facility which provides Hospice Care under the direction of a Physician on an inpatient basis. A Hospice Care Facility must be licensed or certified by the state in which it is located, if such license is required.

**Licensed Health Care Practitioner** means any of the following who is not a Family Member: a Physician; a registered nurse (RN); a licensed social worker; or any other individual who meets such requirements as may be prescribed by the Secretary of the Treasury of the United States.

**Maintenance or Personal Care Services** means any care the primary purpose of which is the provision of needed assistance with helping you conduct Activities of Daily Living while you are Chronically Ill. This includes protection from threats to health and safety due to Severe Cognitive Impairment.

**Nursing Home** means a facility or distinctly separate part of a facility that is engaged primarily in providing nursing care. If required by the state in which it is located, a Nursing Home must have the appropriate state licensure, certification or registration to operate as a Nursing Home.

If the state in which it is located does not require a Nursing Home to be licensed, certified or registered, the facility must meet the following requirements:

- (a) provides twenty-four (24) hour-a-day nursing care under the supervision of a licensed practical nurse (LPN), registered nurse (RN) or a Physician;
- (b) maintains a daily medical record of each inpatient; and
- (c) provides nursing care at skilled, intermediate, or custodial levels.

An Alzheimer's Facility or a Hospice Care Facility may be a Nursing Home if such facility meets the requirements contained in this definition for a Nursing Home located in a state which does not require licensure, certification or registration.

Nursing Home does not include a hospital or clinic; a place which operates primarily for the treatment of alcoholism, drug addiction, or mental or nervous disorders; an Assisted Living Facility; an adult residential care home; a domiciliary care facility; or your primary place of residence in an area used principally for independent residential living; or a similar establishment.

**Physician** means a doctor of medicine or osteopathy legally authorized to practice medicine and surgery by the state in which he or she performs such function or action (as defined in Section 1861 (r) (1) of the Social Security Act) other than you or a Family Member. He or she must be providing services within the scope of his or her license.

Plan of Care means a written plan of services prescribed for you by a Licensed Health Care Practitioner. We reserve the right to discuss the Plan of Care with the Licensed Health Care Practitioner. We have the right to verify that your Plan of Care is appropriate and consistent with generally accepted standards for care of the Chronically Ill. The Plan of Care must specify the type, cost, frequency and providers of the services you require. The Plan of Care will be modified as required to reflect changes in your functional or cognitive abilities, social situation, and care service needs.

**Policy Class** means persons who are insured by us under this policy form with the same issue age, rate classification and benefits similar to the benefits under the policy. Such persons live in the same geographic area of the state as you did on the policy effective date.

**Qualified Long-Term Care Services** means necessary diagnostic, preventive, therapeutic, curing, treating, mitigating, and rehabilitative services and Maintenance or Personal Care Services which are required by a Chronically III person.

**Respite Care** means the supervision and care of you while the Family Members or other individuals who normally provide substantial amounts of unpaid care on a daily basis take short-term leave or rest that provides them with temporary relief from the responsibilities of providing care.

Severe Cognitive Impairment means a loss or deterioration in intellectual capacity that is comparable to and includes Alzheimer's disease and similar forms of irreversible dementia; and is measured by clinical evidence and standardized tests that reliably measure impairment in the individual's: (a) short-term or long-term memory; (b) orientation as to people, places or time; (c) deductive or abstract reasoning; and (d) judgment as it relates to safety awareness.

**Substantial Assistance** means either Hands-on Assistance or Standby Assistance.

- (a) **Hands-on Assistance** means the physical assistance of another person without which you would be unable to perform the Activities of Daily Living.
- (b) **Standby Assistance** means the presence of another person, within your arm's reach, that is necessary to prevent, by physical intervention, injury while you are performing the Activities of Daily Living.

**Substantial Supervision** means continual supervision (which may include cueing by verbal prompting, gestures or other demonstrations) by another person that is necessary to protect you from threats to your health or safety (including, but not limited to, such threats as may result from wandering.)

#### 10. LIMITATIONS AND EXCLUSIONS

We will not pay benefits for:

- (a) services provided from a Family Member;
- (b) services for which no charge would be made in the absence of insurance;
- (c) for services provided outside of the United States, its possessions or territories, Canada or the United Kingdom (except as provided in the INTERNATIONAL BENEFIT section of this policy);
- (d) services provided due to suicide (while sane or insane), attempted suicide or an intentionally self-inflicted injury:
- (e) for treatment of alcoholism or drug addiction (except for an addiction to a prescription medication when administered in accordance with the advice of your Physician);
- (f) for treatment provided in a government facility unless we are required by law to cover the charges;
- (g) for treatment of an injury or sickness which would entitle you to benefits under any state or federal workers' compensation, employer's liability or occupational disease law, or any motor vehicle no fault law, including the Pennsylvania Motor Vehicle Responsibility law;
- (h) for services received while this policy is not in force (except as provided in the Extension of Benefits section);
- (i) services provided due to an act of declared or undeclared war.

## No Pre-Existing Conditions Limitation

We will not reduce or deny any claim under the policy because of a sickness or physical or medical condition that existed prior to your original policy effective date.

#### LIMITATIONS OR CONDITIONS ON ELIGIBILITY OF BENEFITS

#### Conditions

Except as otherwise provided in the policy, you must incur eligible expenses for Qualified Long-Term Care Services in order to receive benefits under the policy. Such Qualified Long-Term Care Services must be specified in a Plan of Care prepared for you by a Licensed Health Care Practitioner. Except for Stay-At-Home Benefits, if you are eligible for more than one type of benefit under the policy on a single day, we will pay the benefit which pays the greater amount.

## Satisfying the Elimination Period

Except as otherwise provided in the policy, we will not pay benefits for eligible expenses incurred during the Elimination Period. The Elimination Period commences on the first day you are eligible for benefits under the policy and on which you: (a) are confined to a Nursing Home or an Assisted Living Facility; (b) receive Home Health Care or Adult Day Care; or (c) receive long-term care services covered under the policy that are Medicare eligible (for which benefits are not payable under the policy). The Elimination Period must be satisfied only once during the term of the policy.

In addition to the above conditions, we will pay the benefits described in this policy if you have not exhausted any monthly, annual or lifetime limits on the specific benefits claimed and you meet the additional requirements, if any, for the specified policy benefits you claim.

### Maximum Lifetime Benefit

Except as otherwise provided in the policy, any benefits paid under the policy will reduce the amount of your maximum lifetime benefit. No additional benefits are payable under the policy once the maximum lifetime benefit has been reduced to zero.

#### **Non-Duplication of Benefits**

We will not pay benefits under the policy to the extent that eligible expenses are reimbursable under Medicare or other government program (except Medicaid) or would be so reimbursable except for the application of a deductible or coinsurance amount.

#### **Coordination of Benefits**

Benefits under the policy may be reduced if benefits for eligible expenses are paid by us or one of our affiliates under another individual long-term care insurance policy. Benefits will be reduced under the policy only when payment under the policy and such other long-term care insurance policy(ies) combined would exceed the actual amount you incur for eligible expenses. In no event will we pay more under this policy than the difference between your actual eligible expenses and the amount payable by such other long-term care insurance policy(ies).

If you are insured under one or more policies without a similar Coordination of Benefits provision, such policy(ies) will be deemed primary and pay benefits first. Then, payment will be made under any policy without a similar Coordination of Benefits provision in order of effective date, from the earliest to the latest.

## THE POLICY MAY NOT COVER ALL THE EXPENSES ASSOCIATED WITH YOUR LONG-TERM CARE NEEDS.

## 11. RELATIONSHIP OF COST OF CARE AND BENEFITS

Because the costs of long-term care services will likely increase over time, you should consider whether and how the benefits of this plan may be adjusted. You may elect one of the inflation protection options to increase your coverage. Only increases taken in accordance with one of the inflation protection options do not require proof of insurability.

### **5% Compound Inflation Protection (Lifetime)**

If you elect the optional 5% Compound Inflation Protection Benefit, on each policy anniversary date from and after the compound inflation protection starting date, we will automatically increase the maximum monthly benefit then in effect under the policy by 5%. In addition, on each policy anniversary date from and after the compound inflation protection starting date, we will automatically increase the maximum lifetime benefit remaining at the end of the prior policy year by 5%. The increase in the maximum monthly benefit and the maximum lifetime benefit will be rounded to the nearest whole dollar.

In addition to 5% Compound Inflation Protection (Lifetime) Benefit, as described above, you may select other percentages such as: 3% 4%

## <u>5% Compound Inflation Protection – 20 Year</u>

If you elect the optional 5% Compound Inflation Protection -20 Year Benefit, on each policy anniversary date up to and including the 20<sup>th</sup> policy anniversary date, we will automatically increase each maximum monthly benefit then in effect under the policy by 5%. On each policy anniversary date up to and including the 20<sup>th</sup> policy anniversary date, we will automatically increase the maximum lifetime benefit remaining at the end of the prior policy year by 5%. The increase in the maximum monthly benefit and the maximum lifetime benefit will be rounded to the nearest whole dollar.

#### **5% Simple Inflation Protection**

If you elect the optional 5% Simple Inflation Protection Benefit, on each policy anniversary date, we will automatically increase the maximum monthly benefit then in effect under the policy by an amount equal to the maximum monthly benefit in effect on the policy effective date multiplied by 5%. In addition, on each policy anniversary date, we will automatically increase the maximum lifetime benefit remaining at the end of the prior policy year by an amount equal to the lesser of: (a) the maximum lifetime benefit in effect on the policy effective date multiplied by 5%; or (b) the maximum lifetime benefit remaining at the end of the prior policy year multiplied by 5%. The increase in the maximum monthly benefit and the maximum lifetime benefit will be rounded to the nearest whole dollar.

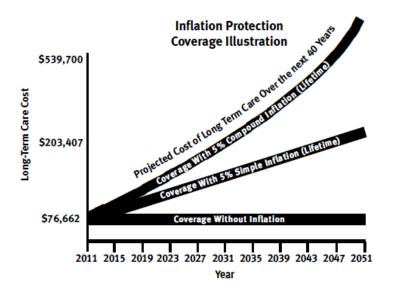
#### **Future Purchase Option**

If you elect this benefit, you may, upon written request to us, purchase the Compound Inflation Protection – Lifetime Benefit rider for the policy, on or before the fifth policy anniversary date. You will be eligible to purchase the Compound Inflation Protection – Lifetime Benefit rider if, at the time of purchase: (a) we are not waiving premium under any provision of the policy; and (b) you are not Chronically Ill and have not for the immediate two-year period received benefits under the policy.

<u>Purchase of Compound Inflation Protection</u> The Compound Inflation Protection – Lifetime Benefit rider will be effective on the policy anniversary date coinciding with or next following the date of your request. You may purchase the Compound Inflation Protection Lifetime Benefit only once while the policy is in force.

<u>Your Premium Will Increase</u> We will increase the premium for the policy if you purchase the Compound Inflation Protection – Lifetime Benefit rider. Premium will increase by an amount determined by us at the time of your purchase. We will increase the premium for the policy on the effective date of your purchase. However, any increase in benefits will NOT occur until the policy anniversary date following the effective date of your purchase.

## **Inflation Protection – Graphic Comparisons**



The chart to the left compares and contrasts the anticipated cost for one year of institutional care of a 40-year period with the maximum lifetime benefit for three types of coverage: one with 5% Compound Inflation Protection (Lifetime); one with 5% Simple Inflation (Lifetime); and one with no inflation protection at all. The chart assumes the insured starts with \$76.662.

The chart to the right compares the annual premium paid by a 63-year old person for a policy with 5% Compound Inflation Protection; 5% Simple Inflation Protection; and no inflation protection, assuming the following coverage features:

- a 3-year benefit at \$3000/month (\$3000 times 36 months = \$108,000 MLB);
- \$3000/month Nursing Home MMB;
- \$3000/month Assisted Living Facility MMB;
- \$3000/month Home Health Care MMB; and
- an Elimination Period of 90 days.

#### **Inflation Protection Annual Premium** Illustration \$3,000 \$2,500 \$2,000 \$1.500 \$1,000 \$500 \$0 No Inflation 5% 5% Compound Inflation Simple Inflation (Lifetime) (Lifetime)

#### 12. ALZHEIMER'S DISEASE AND OTHER ORGANIC BRAIN DISORDERS

Once your application for coverage under the policy is approved, the policy provides coverage for treatment of Alzheimer's disease, Parkinson's disease, senile dementia, and all other forms of organic brain disease.

**13. PREMIUM** Refer to the table below to find the annual premium.

PREMIUM						
Premium Payment Mode (Adjustment Factor)  Limited Pay - Complete below.						
☐ Annual (1.0) ☐ Semi-Annual (.51)						
☐ Quarterly (.26) ☐ Monthly Electronic Funds Transfer (.09)	_ ` '					
Basic Policy Coverage Premium:	\$					
Nonforfeiture Benefit – Shortened Benefit Period:	\$					
One-Year Nonforfeiture Benefit – Shortened Benefit Period:	\$					
5% Compound Inflation Protection:	\$					
3% Compound Inflation Protection:	\$					
4% Compound Inflation Protection:	\$					
Future Purchase Option:	\$					
5% Compound Inflation Protection – 20 Year:	\$					
5% Simple Inflation Protection:	\$					
Additional Benefit for Injury:	\$					
Spouse Security Benefit – 60%: \$						
Spouse Shared Care Benefit: \$						
Spouse Waiver of Premium Benefit: \$						
Spouse Survivorship Benefit:	\$					
Limited Pay - 10 Year Pay Option:	\$					
Limited Pay - 20 Year Pay Option:						
Limited Pay - To Age 65 Pay Option:	\$					
Single Premium Payment Option:	\$					
Waiver of Elimination Period for Home Health Care Benefit:						
Limited Restoration of Benefits:	\$					
Total Annual Premium:	\$					
Modal Premium:	\$					
(Annual X Mode Factor)						

#### 14. ADDITIONAL FEATURES

#### Underwriting

Medical underwriting is required. We will underwrite your application by reviewing one or more of the following: the information submitted on your application; an attending Physician's report; copies of your medical records; a medical evaluation; a telephone interview; and an in-person interview.

#### **Extension of Benefits**

If your policy lapses for nonpayment of premium while you are continuously confined in a Nursing Home or Assisted Living Care Facility, benefits will be continued under the policy.

#### **Protection Against Unintentional Lapse**

You have the right, at the time of application, to designate at least one person who is to receive notice of lapse or termination for nonpayment of premiums in addition to yourself. You may change this designation at any time. To do so, you must notify us in writing. We will remind you in writing every two years of this opportunity.

If the policy lapses due to nonpayment of premiums because you were Chronically Ill, you may request, within five months of the date of lapse that we reinstate this policy without requiring an application. You must undergo an assessment by a Licensed Health Care Practitioner and obtain a certification that you became Chronically Ill on or before the date of lapse. Upon payment of all past due premiums, the policy will be reinstated as of the lapse date.

#### The Pennsylvania Qualified Partnership

The Pennsylvania Qualified Partnership is an innovative partnership between Pennsylvania's Department of Public Welfare (DPW), the Pennsylvania Insurance Department and private insurers of long-term care insurance policies. The Pennsylvania Qualified Partnership program is offered in accordance with the Deficit Reduction Act of 2005 (P.L. 109-171).

If you choose to purchase a qualified partnership policy, please review the Long-Term Care Partnership (LTCP) Program Notification Form entitled "Important Notice Regarding Your Policy's LTCP Status" which is provided at the time of issuance of a qualified partnership policy.

15. CONTACT APPRISE HEALTH INSURANCE COUNSELING ASSISTANCE PROGRAM; 555 WALNUT STREET, 5<sup>TH</sup> FLOOR, HARRISBURG, PA 17101-1919, 1-800-783-7067, IF YOU HAVE GENERAL QUESTIONS REGARDING LONG-TERM CARE INSURANCE. CONTACT UNITED OF OMAHA LIFE INSURANCE COMPANY AT 1-877-894-2478 IF YOU HAVE SPECIFIC QUESTIONS REGARDING YOUR LONG-TERM CARE INSURANCE POLICY.

## Mutual of Omaha Insurance Company

Mutual of Omaha Plaza, Omaha, NE 68175, 1-877-894-2478



## COMPREHENSIVE LONG-TERM CARE INSURANCE - OUTLINE OF COVERAGE

For Franchise Long-Term Care Insurance Form LTC09M-AG-PA

Tax-Qualified

**NOTICE TO BUYER:** The policy may not cover all of the costs associated with long-term care incurred by the buyer during the period of coverage. The buyer is advised to review carefully all policy limitations.

**CAUTION:** The issuance of the long-term care insurance policy is based upon the responses to questions on your application. A copy of your application will be attached to your policy if one is issued to you. If your answers are incorrect or untrue, we have the right to deny benefits or rescind the policy. The best time to clear up any questions is now, before a claim arises! If, for any reason, any of your answers are incorrect, contact us at this address: Mutual of Omaha Insurance Company, Long-Term Care Service Office, P.O. Box 64901, St Paul, MN 55164-0901.

#### 1. POLICY DESIGNATION

This is an individual policy of insurance to be issued in the Commonwealth of Pennsylvania.

### 2. PURPOSE OF THE OUTLINE OF COVERAGE

This outline of coverage provides a very brief description of the important features of the policy. You should compare this outline of coverage to outlines of coverage for other policies available to you. This is not an insurance contract, but only a summary of coverage. Only the individual or group policy contains governing contractual provisions. This means that the individual or group policy sets forth in detail the rights and obligations of both you and the insurance company. Therefore, if you purchase this coverage, or any other coverage, it is important that you **READ YOUR POLICY CAREFULLY!** 

#### 3. FEDERAL TAX CONSEQUENCES

The policy is intended to be federally tax-qualified long-term care insurance under Section 7702B(b) of the Internal Revenue Code of 1986, as amended.

## 4. TERMS UNDER WHICH THE POLICY MAY BE CONTINUED IN FORCE OR DISCONTINUED Renewability

THIS POLICY IS GUARANTEED RENEWABLE. This means you have the right to continue the policy in force for as long as you live or until the maximum lifetime benefit is exhausted. Subject to the terms of the policy, we cannot cancel your coverage as long as you pay the required premium when it is due. Mutual of Omaha Insurance Company cannot change any of the terms of your policy on its own, except that, in the future, WE MAY INCREASE THE PREMIUM YOU PAY.

### **Waiver of Premium**

We will waive the payment of premium for the policy if you are receiving Nursing Home Benefits, Assisted Living Facility Benefits or Home Health Care Benefits for, in any month, at least eight days of Home Health Care or Adult Day Care. We will waive premium so long as such benefits are payable. The Elimination Period must be satisfied before we will waive the payment of premium for this policy. Any premium paid for a period for which premiums have been waived will be credited towards future premium payments. When the waiver period ends, premium payments will resume for this policy and must be paid to keep the policy in force.

#### 5. TERMS UNDER WHICH THE COMPANY MAY CHANGE PREMIUMS

We reserve the right to increase the premium for this policy, but never more than once per year. However, any change in premium must apply to all policies issued to persons of the same Policy Class. That means, except when required by a change in benefits under the policy, premium will not increase due to a change in your age or health or your use of the long-term care coverage. We must give you at least 60 days written notice before we change premium.

#### 6. TERMS UNDER WHICH THE POLICY MAY BE RETURNED AND PREMIUM REFUNDED

a) You may cancel your policy for any reason within 30 days after you receive it. To do so, mail or deliver the policy to either us or to the agent or office through which it was purchased. We will refund the full amount of any premium paid within 30 days of such a policy return and the policy will be considered never to have been issued.

b) The policy contains a provision for the return of unearned premium in the event of termination due to death. Upon receipt of notice that you cancelled your policy or that you have died, we will refund the portion of the premium paid for the period between the date of cancellation or death and the next premium due date. We will pay the refund to you or, upon your death, your spouse, if living, or to your estate.

#### 7. THIS IS NOT MEDICARE SUPPLEMENT COVERAGE

If you are eligible for Medicare, review the *Guide to Health Insurance for People with Medicare* available from Mutual of Omaha Insurance Company. Neither Mutual of Omaha Insurance Company nor its agents represent Medicare, the federal government, or any state government.

#### 8. LONG-TERM CARE COVERAGE

Policies of this category are designed to provide coverage for one or more necessary or medically necessary diagnostic, preventive, therapeutic, rehabilitative, maintenance, or personal care services, provided in a setting other than an acute care unit of a hospital, such as in a Nursing Home, in the community, or in the Home. This policy reimburses you for expenses you incur for covered long-term care expenses.

#### 9. BENEFITS PROVIDED BY THE POLICY

#### **Benefits**

Benefits are available up to the monthly and lifetime maximum until the applicable maximum lifetime benefit has been reduced to zero. Refer to your completed application for the level of coverage and features selected.

#### Care Coordination

We will pay the eligible expenses made by a Care Coordinator for the following services: (a) assessing your need for long-term care services; (b) developing your Plan of Care; (c) coordinating the delivery of long-term care services; and (d) if you desire, monitoring the delivery of such long-term care services.

Except for Stay-At-Home Benefits and Alternate Care Benefits, you are not required to use a Care Coordinator to receive benefits under the policy. While a Care Coordinator will assist you in identifying qualified providers, you are responsible for choosing your long-term care providers. You may select your own Care Coordinator to perform an Assessment and develop a Plan of Care or a Care Coordinator designated by us. If you select your own Care Coordinator, we will only pay the Eligible Expenses made by your own Care Coordinator to perform an initial Assessment and to develop a Plan of Care, up to an amount equal to the Maximum Monthly Benefit times 1/6. You are not required to use the providers identified in any Plan of Care developed by a Care Coordinator. You do not need to satisfy the Elimination Period to receive the services of a Care Coordinator. The eligible expenses made by a Care Coordinator will not reduce your maximum lifetime benefit.

## **Facility Assessment**

We will pay the eligible expenses made by a Care Coordinator to assess the safety and adequacy of the facility in which you are receiving long-term care. The Care Coordinator must provide you or your representative with a written report of such facility assessment. We will pay for such assessment no more than once per calendar year.

#### **Nursing Home Benefit**

We will pay a Nursing Home Benefit if you are confined to a Nursing Home. The Nursing Home Benefit is equal to the eligible expenses made by a Nursing Home each month, up to the Nursing Home maximum monthly benefit. Eligible expenses payable under the Nursing Home Benefit are limited to: (a) room and board; (b) Ancillary Services; and (c) patient supplies provided by the Nursing Home for care of its residents.

Eligible expenses do not include Physician's charges; hospital and laboratory charges; prescription or non-prescription medication; transportation; items and services furnished at your request for comfort, convenience or entertainment, such as televisions, telephones and beauty care; or guest meals or spouse charges.

#### **Nursing Home Bed Reservation Benefit**

If you are confined to a Nursing Home and absent for any reason other than discharge, we will continue to pay the Nursing Home Benefit as if you were still confined. This Nursing Home Bed Reservation Benefit will be paid only if you have incurred a charge to reserve your place at the Nursing Home. No additional Nursing Home Bed Reservation Benefits are payable in any calendar year once we have paid Nursing Home Bed Reservation Benefits for the maximum number of days (up to 30 days in a calendar year.) Any unused days cannot be carried over into the next calendar year.

## **Assisted Living Facility Benefit**

We will pay an Assisted Living Facility Benefit if you are confined to an Assisted Living Facility. The Assisted Living Facility Benefit is equal to the eligible expenses made by an Assisted Living Facility each month, up to the Assisted Living Facility maximum monthly benefit. Eligible expenses payable under the Assisted Living Facility Benefit are

limited to: (a) room and board for a one-bedroom unit; (b) Ancillary Services; and (c) patient supplies provided by the Assisted Living Facility for care of its residents.

Eligible expenses do not include Physician's charges; hospital and laboratory charges; prescription or non-prescription medication; transportation; items and services furnished at your request for comfort, convenience or entertainment, such as televisions, telephones and beauty care; or guest meals or spouse charges.

#### **Assisted Living Facility Bed Reservation Benefit**

If you are confined to an Assisted Living Facility and absent for any reason other than discharge, we will continue to pay the Assisted Living Facility Bed Reservation as if you were still confined. This Assisted Living Facility Bed Reservation benefit will be paid only if you have incurred a charge to reserve your place at the Assisted Living Facility. No additional Assisted Living Facility Bed Reservation Benefits are payable in any calendar year once we have paid Assisted Living Facility Bed Reservation Benefits for the maximum number of days (up to 30 days in a calendar year.) Any unused days cannot be carried over into the next calendar year.

#### **Home Health Care Benefit**

We will pay a Home Health Care benefit if you receive Home Health Care or Adult Day Care. The Home Health Care Benefit is equal to the eligible expenses incurred by you for Home Health Care or Adult Day Care each month, up to the Home Health Care maximum monthly benefit amount selected. To be eligible for Home Health Care Benefits, eligible expenses incurred by you for Home Health Care must be provided by a Home Health Care Agency or independent provider and for Adult Day Care must be provided by an Adult Day Care Center. Home Health Care Benefits include eligible expenses incurred by you for transportation to and from an Adult Day Care Center.

#### **Respite Care Benefit**

In order to provide temporary relief to an unpaid caregiver, you may receive Respite Care during a temporary stay in a Nursing Home or Assisted Living Facility or in your Home or an Adult Day Care Center. When you receive Respite Care, we will pay the eligible charges made by a Nursing Home or Assisted Living Facility or incurred by you for Home Health Care or Adult Day Care each month, up to the Respite Care maximum monthly benefit. Respite Care Benefits will be paid for no longer than the period of time selected and shown in your policy schedule. You do not need to satisfy the Elimination Period to receive Respite Care Benefits.

#### **Hospice Care Benefit**

If you are terminally ill, you may receive Hospice Care during a confinement to a Nursing Home or Assisted Living Facility or in your Home or Adult Day Care Center. When you receive Hospice Care, we will pay Nursing Home benefits, Assisted Living Facility benefits and Home Health Care benefits, without requiring you to satisfy the Elimination Period. No additional Hospice Care benefits are payable if your Physician ceases to certify you as terminally ill.

#### **International Benefit**

We will pay an International Benefit if you are confined to a Nursing Home or Assisted Living Facility or receive Home Health Care or Adult Day Care outside of the United States, its possessions or territories, Canada or the United Kingdom. The International Benefit is equal to the maximum monthly benefit selected by you. The International Benefit is paid each month you are eligible to receive the International Benefit. The International Benefit will be paid regardless of whether eligible expenses incurred by you in any month are more or less than the maximum monthly benefit. No additional International Benefits are payable under this policy once we have paid International Benefits equal to the International Benefit Lifetime Maximum. All payments of International Benefits will be made in U.S. dollars.

#### Stav-At-Home Benefits\*

We will pay the eligible expenses for Stay-At-Home Benefits if recommended in a Plan of Care. Except for the Caregiver Training Benefit, the Plan of Care must indicate that the Stay-At-Home Benefit is a cost-effective alternative to benefits otherwise provided by the policy. We will not pay eligible expenses incurred prior to the date of the Plan of Care.

You can receive Stay-At-Home Benefits at the same time you receive other benefits under the policy. No further Stay-At-Home Benefits will be paid once we have paid Stay-At-Home Benefits in an amount equal to the Stay-At-Home Lifetime Maximum. (These benefits combined are payable up to two times the Basic/Professional/Home Health Care maximum monthly benefit.) You do not need to satisfy the Elimination Period to receive Stay-At-Home Benefits.

## \* Caregiver Training Benefit

We will pay the eligible expenses for training a Family Member or friend to provide care for you in your Home. To be eligible for this benefit, the training must cover the proper use and care of a therapeutic device or an appropriate care giving procedure by a trainer approved by us. We will not pay to train someone who will be paid to care for you. The training can be received while you are confined in a hospital, Assisted Living Facility or Nursing Home only if it is reasonably expected that such training will make it possible for you to return Home where you can be cared for by the person receiving the training.

#### \* Durable Medical Equipment Benefit

We will pay the eligible expenses for Durable Medical Equipment. Eligible expenses payable under the Durable Medical Equipment Benefit are limited to the purchase price of the Durable Medical Equipment or, if such Durable Medical Equipment is normally rented on a periodic basis, the rental charge. The decision whether to purchase as opposed to rent Durable Medical Equipment will be made by us at our sole discretion.

#### \* Home Modification Benefit

We will pay the eligible expenses for modifications to your Home which are intended to enhance your ability to perform the Activities of Daily Living and/or allow you to remain in your Home safely. Eligible expenses payable under the Home Modification Benefit are limited to the expenses incurred by you for labor, equipment, and supplies. The Home Modification Benefit may not be used solely to increase the value of your Home.

#### \* Medical Alert System Benefit

We will pay the eligible expenses for a Medical Alert System to be installed in your Home. Eligible expenses payable under the Medical Alert System Benefit are limited to the installation and rental charges for a Medical Alert System.

## Alternate Care Benefit

We may, at our sole discretion, pay an Alternate Care Benefit. An Alternate Care Benefit will be paid if you receive an alternative type of care, treatment, service or supply for which benefits are not payable under the policy. The amount of any Alternate Care Benefit will be determined by us at time we approve such care. To be eligible for Alternate Care Benefits, the alternative type of care, treatment, service or supply must be prescribed in your Plan of Care. Your Licensed Health Care Practitioner, you or your representative and we must all agree that the alternative type of care appropriately meets your needs and is a cost-saving alternative to other benefits provided by the policy.

At the time we approve such care, we will determine whether you must satisfy the Elimination Period to receive Alternate Care Benefits. Upon written notice to you or your representative, we may, at our discretion, discontinue paying you Alternate Care Benefits without affecting your rights to other benefits provided by the policy.

## **Christian Science Care**

In addition to other types of alternative care, an Alternate Care Benefit may be paid for care, treatment, service or supplies: (a) provided by an accredited Christian Science Nurse listed in the Christian Science Journal; and (b) incurred while confined in a Christian Science nursing organization/facility currently recognized by The Commission for Accreditation of Christian Science Nursing Organizations/Facilities, Inc., or any comparable accrediting organization.

## **Cash Benefit**

### Payment of Cash Benefits

We will pay a Cash Benefit each month you are Chronically III, if you elect this benefit at the time of claim. The amount of the Cash Benefit to be paid each month is the amount you select and shown in the policy schedule.

A Cash Benefit will be paid in advance each month you are eligible for a Cash Benefit. If we determine you are eligible for a Cash Benefit for less than an entire month, we will adjust the Cash Benefit for that month. The Cash Benefit will be prorated based on the actual number of days you are eligible for a Cash Benefit in such month. We will assume that such month consists of 30 days regardless of the actual number of days in such month. If in any month you receive a Cash Benefit in excess of the amount for which you are eligible, we will reduce any future benefits paid to you under the policy by the amount of the unearned Cash Benefit.

#### Effect of Receiving Cash Benefits

While you are receiving Cash Benefits, no other benefits are payable under the policy. You may elect to discontinue receiving Cash Benefits by providing written notice to us. After Cash Benefits have been discontinued, you may receive any other benefit offered under the policy for which you are eligible. If you later decide not to receive other benefits under the policy, you may again elect to receive Cash Benefits.

## Other Information

You do not need to satisfy the Elimination Period to receive Cash Benefits. We reserve the right to require you to submit a new Plan of Care at least once every 90 days while you are receiving Cash Benefits.

### **Additional Benefit for Injury**

If you elect this option: You are eligible for an Additional Benefit for Injury if, prior to the Policy Anniversary Date coinciding with or next following your 65<sup>th</sup> birthday, you meet the following conditions: (a) you sustain an Injury; (b) you become Chronically Ill as a result of your Injury; and (c) the Injury results in your Confinement to a Nursing Home or Assisted Living Facility or results in your receiving Home Health Care Benefits. You must sustain such injury while the policy is in force, but when you are not receiving or eligible to receive benefits under the policy.

To confirm your eligibility, you must undergo an assessment within 90 days of sustaining any accident or trauma. Based on such assessment, a Licensed Health Care Practitioner must certify that you sustained an injury. You will no longer be eligible for the Additional Benefit for Injury if a Licensed Health Care Practitioner determines that you are no longer Chronically Ill or you are Chronically Ill for reasons other than your injury.

We will pay an Additional Benefit for Injury any month you incur eligible expenses in excess of the Nursing Home Benefits, Assisted Living Facility Benefits or Home Health Care Benefits paid to you that month. The Additional Benefit for Injury will pay an additional amount up to one times the Nursing Home Maximum Monthly Benefit, the Assisted Living Facility Maximum Monthly Benefit and the Basic Home Health Care Maximum Monthly Benefit shown in the Policy Schedule. However, we will not pay benefits under this policy in excess of the Eligible Expenses incurred by you for Confinement in a Nursing Home or Assisted Living Facility or for Basic Home Health Care.

#### **OPTIONAL BENEFITS**

You may elect any of the following options to expand the benefits under the policy:

#### Waiver of Elimination Period for Home Health Care Benefit

If elected, you do not need to satisfy the Elimination Period to receive Home Health Care Benefits under the policy.

#### **Limited Restoration of Benefits**

If benefits have been paid under the policy and you later become eligible for Restoration of Benefits, we will restore your maximum lifetime benefit. Except for any benefits paid for your spouse under any Spouse Shared Care Benefit to the policy, the maximum lifetime benefit will be restored to the amount that would have applied if no benefits had been paid under the policy. The maximum lifetime benefit will be restored only once during the term of the policy. You may not terminate this rider once the Maximum Lifetime Benefit has been restored.

To be eligible for Restoration of Benefits, a Licensed Health Care Practitioner must certify that you meet the following requirements for a period of 180 consecutive days: (a) the ability to perform, without Substantial Assistance from another individual, all Activities of Daily Living; and (b) no need for Substantial Supervision by another person to protect yourself from threats to health and safety due to Severe Cognitive Impairment; and (c) no Physician or Licensed Health Care Practitioner has informed you that you require long-term care services.

#### **Spouse Security Benefit**

We will pay a Spouse Security Benefit if you receive benefits under the policy. However, we will not pay a Spouse Security Benefit if you receive any Cash Benefits under the policy. The Spouse Security Benefit is equal to the other policy benefits received by you each month times 60%. Spouse Security Benefits will not reduce the maximum lifetime benefit.

## **Spouse Waiver of Premium Benefit**

You are eligible for this benefit, if both you and your spouse are covered under a separate in force Mutual of Omaha Insurance Company Long-Term Care Insurance policy (Form LTC09M), with a Spouse Waiver of Premium rider.

We will waive the payment of your premium for the policy when and so long as the premium for your spouse's policy is waived under the terms of his or her policy. When the waiver period under your spouse's policy ends, premium payments will resume for your policy and must be paid to keep your policy in force.

The premium for any benefit added or increased on your policy while your policy's premiums are being waived under this provision must be paid for the 10 year Qualification Period shown on the Policy Schedule before such premium will be eligible for waiver of premium under this provision. Waiver of Premium will end when the first of the following occurs: (a) Your Spouse's premium ceases to be waived; or (b) The Maximum Lifetime Benefit of your Spouse's policy has been paid.

## Spouse Survivorship Benefit

This benefit is applicable only if both you and your spouse are covered under policy (Form LTC09M) Long-Term Care Insurance Policies with this benefit, and you and your spouse are living on the date the Survivorship Benefit has been in force for the length of the Qualification Period (10 years), and both policies are in force. If your spouse dies on or after the date the Survivorship Benefit has been in force for the length of the Qualification Period, your policy will become paid up effective on its next policy renewal date and will continue in force without further premium payments for the rest of your lifetime. The premium for any benefit added or increased after the death of your spouse will not be paid up.

## **Spouse Shared Care Benefit**

If both you and your spouse are each covered under an identical separate in force Mutual of Omaha Insurance Company's Long-Term Care policy (Form LTC09M), you may draw from your spouse's maximum lifetime benefit to pay benefits under your policy. Benefits will be paid in accordance with the terms and conditions in effect under your policy at the time your maximum lifetime benefit was reduced to zero. The maximum lifetime benefit under your spouse's policy will be reduced to the extent that you draw against it to pay benefits under your policy.

#### LIMITED PREMIUM PAYMENT OPTIONS

You may elect any of the following options to pay the premiums for your policy within a limited time period:

## **Single Premium Payment Option**

If you select this option, that means you paid a single premium for the policy. You will be required to make no further premium payments to keep the policy in force.

## 10-Year Premium Payment Option

If you select this option, you will pay premium for the policy for 10 policy years. Except as otherwise provided in the rider, from and after the 11<sup>th</sup> policy anniversary date, you will be required to make no further premium payments to keep the policy in force. From and after the 11<sup>th</sup> policy anniversary date, you will not be eligible for any refund under the Refund of Unearned Premiums provision of the policy.

If an increase in premium for the policy occurs as a result of your adding or increasing a policy benefit, you will pay the amount of the increase in premium for 10 Policy Years. Thereafter, you will be required to make no further premium payments to keep the policy in force.

## 20-Year Premium Payment Option

If you select this option, you will pay premium for the policy for 20 policy years. Except as otherwise provided in the rider, from and after the 21<sup>st</sup> policy anniversary date, you will be required to make no further premium payments to keep the policy in force. From and after the 21<sup>st</sup> policy anniversary date, you will not be eligible for any refund under the Refund of Unearned Premiums provision of the policy.

If an increase in premium for the policy occurs as a result of your adding or increasing a policy benefit, you will pay the amount of the increase in premium for 20 Policy Years. Thereafter, you will be required to make no further premium payments to keep the policy in force.

#### **To-Age-65 Premium Payment Option**

If you select this option, you will pay premium for the policy until the Paid Up Premium Date. (**Paid Up Premium Date** means the policy anniversary date coinciding with or next following your 65<sup>th</sup> birthday.) Except as otherwise provided in this rider, from and after the Paid Up Premium Date, you will be required to make no further premium payments to keep the policy in force. From and after the Paid Up Premium Date, you will not be eligible for any refund under the Refund of Unearned Premiums provision of the policy.

If an increase to the premium paid by you for the policy occurs as a result of your adding or increasing a policy benefit, you will pay the amount of the increase in premium until the policy anniversary date next following the Paid Up Premium Date. Thereafter, you will be required to make no further premium payments to keep the policy in force.

#### **OPTIONAL NONFORFEITURE BENEFITS**

## Nonforfeiture Benefit - Shortened Benefit Period

If you elect the optional Nonforfeiture Benefit – Shortened Benefit Period, your coverage will be extended as a Nonforfeiture Benefit, if your policy lapses due to non-payment of premium. However, the Non-forfeiture Benefit will NOT take effect if your policy lapses before the third policy anniversary date.

Under the Nonforfeiture Benefit – Shortened Benefit Period, we will pay benefits under the policy in the amounts and in accordance with the terms of the policy, including any optional benefits that were in effect on the date the policy lapsed. However, the maximum lifetime benefit will be reduced resulting in your benefits being paid for a shorter length of time. The maximum lifetime benefit will be reduced to an amount equal to the greater of:

- (a) the maximum monthly benefit in effect on the date the policy lapsed; or
- (b) the total amount premiums paid for your policy.

The Shortened Benefit Period Allowance we will pay will be the greater of: (a) one hundred percent (100%) of the sum of all premiums paid for your coverage, including any optional benefits that were in effect on the date of termination of premium paying status under your coverage and excluding any waived premiums; or (b) 30 times your Nursing Home Maximum Monthly Benefit in effect at the time of lapse. The total of all benefits paid under the policy will not exceed the maximum lifetime benefit that would have been paid if your policy did not lapse.

## One-Year Nonforfeiture Benefit - Shortened Benefit Period

If you elect the optional One-Year Nonforfeiture Benefit – Shortened Benefit Period, your coverage will be extended as a Nonforfeiture Benefit, if your policy lapses due to non-payment of premium. However, the Non-forfeiture Benefit will NOT take effect if your policy lapses before the first policy anniversary date.

Under the One-Year Nonforfeiture Benefit – Shortened Benefit Period, we will pay benefits under the policy in the amounts and in accordance with the terms of the policy, including any optional benefits that were in effect on the date the policy lapsed. However, the maximum lifetime benefit will be reduced resulting in your benefits being paid for a shorter length of time. The maximum lifetime benefit will be reduced to an amount equal to the greater of:

- (a) the maximum monthly benefit in effect on the date the policy lapsed; or
- (b) the total amount premiums paid for your policy.

The Shortened Benefit Period Allowance we will pay will be the greater of: (a) one hundred percent (100%) of the sum of all premiums paid for your coverage, including any optional benefits that were in effect on the date of termination of premium paying status under your coverage and excluding any waived premiums; or (b) 30 times your Nursing Home Maximum Monthly Benefit in effect at the time of lapse. The total of all benefits paid under the policy will not exceed the maximum lifetime benefit that would have been paid if your policy did not lapse.

#### **Contingent Nonforfeiture Benefit**

#### Notice of Substantial Premium Increase

We must give you written notice of any increase in premium for your policy which constitutes a Substantial Premium Increase at least 60 days prior to the date your premium will change. The notice will include the amount of the premium and will offer you the following options:

- (a) You may reduce benefits under your policy to the level you can obtain for the premium in effect prior to the increase, without undergoing additional underwriting; or
- (b) You may elect to receive the Contingent Nonforfeiture Benefit. You have 120 days following the premium due date to make this election. If your policy lapses during the 120 days following the premium due date, you will be deemed to have made the election to receive this benefit.

If you are also eligible for the Limited Premium Payment Contingent Nonforfeiture Benefit, you must choose between receiving either that benefit or the Contingent Nonforfeiture Benefit. You may not elect to receive both benefits.

## Contingent Nonforfeiture Benefit

Under the Contingent Nonforfeiture Benefit, we will pay benefits under the policy in the amounts and in accordance with the terms of the policy, including any optional benefits that were in effect on the date the policy lapsed. However, the maximum lifetime benefit will be reduced resulting in your benefits being paid for a shorter length of time. The maximum lifetime benefit will be reduced to an amount equal to the greater of:

- (a) the maximum monthly benefit in effect on the date the policy lapsed; or
- (b) the total amount premiums paid for your policy.

The total of all benefits paid under the policy will not exceed the maximum lifetime benefit that would have been paid if your policy did not lapse.

Please refer to the Potential Rate Increase Disclosure Form to determine whether or not a change in premiums constitutes a Substantial Premium Increase. Substantial Premium Increase means a cumulative increase to your annual premium that is equal to or exceeds the percentage of your initial annual premium as shown in the Potential Rate Increase Disclosure Form and based on your issue age.

### ELIGIBILITY FOR THE PAYMENT OF BENEFITS

You are eligible for benefits under the policy if you are Chronically III. You are Chronically III if, within the preceding twelve month period, a Licensed Health Care Practitioner certifies that: (a) You are unable to perform, without Substantial Assistance from another person, at least two Activities of Daily Living for a period that is expected to last at least 90 consecutive days due to a loss of functional capacity (this is not an additional waiting period); or (b) You require Substantial Supervision to protect yourself from threats to health and safety due to a Severe Cognitive Impairment.

#### **DEFINITIONS**

**Activities of Daily Living** means the following self-care functions:

**Bathing:** Washing oneself by sponge bath; or in either a tub or shower, including the task of getting into or out of the tub or shower.

**Continence:** The ability to maintain control of bowel and bladder function; or, when unable to maintain control of bowel or bladder function, the ability to perform associated personal hygiene (including caring for catheter or colostomy bag.)

**Dressing:** Putting on and taking off all items of clothing and any necessary braces, fasteners or artificial limbs. **Eating:** Feeding oneself by getting food into the body from a receptacle (such as a plate, cup, or table) or by a feeding tube or intravenously.

**Toileting:** Getting to and from the toilet, getting on and off the toilet, and performing associated personal hygiene. **Transferring:** Moving into or out of a bed, chair or wheelchair.

**Adult Day Care** means a program for six or more individuals of social and health-related services provided during the day in a community group setting for the purpose of supporting frail, impaired elderly or other disabled adults who can benefit from care in a group setting outside the Home.

**Adult Day Care Center** means a facility that is licensed or certified to provide Adult Day Care by the state in which it operates. If the state does not license or certify such facilities, then it must meet all of the following standards:

- (a) it provides Adult Day Care in a protective setting and under appropriate supervision;
- (b) it operates on less than a 24-hour basis;
- (c) it keeps a written record of services for each person; and
- (d) it has established procedures for obtaining appropriate aid in the event of a medical emergency.

**Alzheimer's Facility** means a specialized facility that is engaged primarily in providing care for persons with Alzheimer's disease or other Severe Cognitive Impairment and has the appropriate state licensure, certification or registration to operate as an Alzheimer's Facility.

**Ancillary Services** means physical, occupational, speech, and respiratory therapies, wound care, medication management, continence care support and similar care-related services or supplies that support Activities of Daily Living.

**Assisted Living Facility** means a facility or distinctly separate part of a facility that is engaged primarily in providing non-skilled long term care. If required by the state in which it is located, an Assisted Living Facility must have the appropriate state licensure, certification or registration to operate as an Assisted Living Facility.

If the state in which it is located does not require an Assisted Living Facility to be licensed, certified or registered, the facility must meet the following requirements:

- (a) provides services and care on a continuous 24-hour basis for persons requiring Substantial Assistance with the Activities of Daily Living or Substantial Supervision due to Severe Cognitive Impairment;
- (b) maintains trained staff on duty at all times to provide the services and care;
- (c) provides at least three meals a day and accommodates special dietary needs;
- (d) provides residential services and Maintenance or Personal Care Services in one location;
- (e) maintains formal arrangements with a Physician or nurse to furnish medical care in case of an emergency; and
- (f) maintains appropriate procedures to provide onsite assistance with prescription medications.

An Alzheimer's Facility or a Hospice Care Facility may be an Assisted Living Facility if such facility meets the requirements contained in this definition for an Assisted Living Facility located in a state which does not require licensure, certification or registration.

Assisted Living Facility does not include a hospital or clinic; a place that operates primarily for the treatment of alcoholism, drug addiction or mental or nervous disorder; a Nursing Home; a domiciliary care facility; or your primary place of residence in an area used principally for independent residential living; or a similar establishment.

Care Coordinator means a Licensed Health Care Practitioner who is qualified by training and experience to assess and coordinate the overall care needs of a person who is Chronically Ill. The care coordinator may provide services independent of, or be employed by or under contract to, an agency. Such care coordinator and/or agency must be an approved care coordinator.

**Chronically III** has the meaning found for such term in the ELIGIBILITY FOR BENEFITS section of this outline and the policy.

**Elimination Period** means the number of calendar days shown in the policy schedule. (Refer to the LIMITATIONS OR CONDITIONS ON ELIGIBILITY OF BENEFITS section of this outline for additional information.)

Family Member means your mother, father, son, daughter, brother, sister or spouse.

**Home** means the place where you maintain your primary independent residence. Home does not include: a Nursing Home; a hospital; an Assisted Living Facility; any other institutional setting where you are dependent on others for assistance with Activities of Daily Living; or the residence of the person providing the Home Health Care.

Home Health Care means medical and non-medical services, provided to ill, disabled or infirm persons in their Homes. Such services include, but are not limited to: (a) part-time or intermittent skilled services provided by a nurse; (b) services to support your compliance with your medication/treatment regimen; (c) home health aide services; (d) physical therapy, respiratory therapy, occupational therapy, speech therapy or audiology therapy; (e) services provided by a specialist in the field of nutrition or the administration of chemotherapy; (f) Homemaker Services; (g) Maintenance or Personal Care Services; (h) Respite Care; (i) Hospice Care.

Home Health Care Agency means an entity that is regularly engaged in providing Home Health Care for compensation and employs staff who are qualified by training or experience to provide such care. The entity must: (a) be supervised by a qualified professional such as a registered nurse (RN), a licensed social worker, or a Physician; (b) keep clinical records or care plans on all patients; (c) provide ongoing supervision and training to its employees appropriate to the services to be provided; and (d) have the appropriate state licensure, accreditation or certification, where required.

**Homemaker Services** means those services needed to maintain an adequate Home environment such as: laundry services; routine food shopping and errands; meal preparation and cleanup; and domestic or cleaning services.

**Hospice Care** means palliative care to alleviate the physical, emotional and social discomfort of individuals who are terminally ill.

**Hospice Care Facility** means a facility which provides Hospice Care under the direction of a Physician on an inpatient basis. A Hospice Care Facility must be licensed or certified by the state in which it is located, if such license is required.

**Licensed Health Care Practitioner** means any of the following who is not a Family Member: a Physician; a registered nurse (RN); a licensed social worker; or any other individual who meets such requirements as may be prescribed by the Secretary of the Treasury of the United States.

**Maintenance or Personal Care Services** means any care the primary purpose of which is the provision of needed assistance with helping you conduct Activities of Daily Living while you are Chronically Ill. This includes protection from threats to health and safety due to Severe Cognitive Impairment.

**Nursing Home** means a facility or distinctly separate part of a facility that is engaged primarily in providing nursing care. If required by the state in which it is located, a Nursing Home must have the appropriate state licensure, certification or registration to operate as a Nursing Home.

If the state in which it is located does not require a Nursing Home to be licensed, certified or registered, the facility must meet the following requirements:

- (a) provides twenty-four (24) hour-a-day nursing care under the supervision of a licensed practical nurse (LPN), registered nurse (RN) or a Physician;
- (b) maintains a daily medical record of each inpatient; and
- (c) provides nursing care at skilled, intermediate, or custodial levels.

An Alzheimer's Facility or a Hospice Care Facility may be a Nursing Home if such facility meets the requirements contained in this definition for a Nursing Home located in a state which does not require licensure, certification or registration.

Nursing Home does not include a hospital or clinic; a place which operates primarily for the treatment of alcoholism, drug addiction, or mental or nervous disorders; an Assisted Living Facility; an adult residential care home; a domiciliary care facility; or your primary place of residence in an area used principally for independent residential living; or a similar establishment.

**Physician** means a doctor of medicine or osteopathy legally authorized to practice medicine and surgery by the state in which he or she performs such function or action (as defined in Section 1861 (r) (1) of the Social Security Act) other than you or a Family Member. He or she must be providing services within the scope of his or her license.

**Plan of Care** means a written plan of services prescribed for you by a Licensed Health Care Practitioner. We reserve the right to discuss the Plan of Care with the Licensed Health Care Practitioner. We have the right to verify that your Plan of Care is appropriate and consistent with generally accepted standards for care of the Chronically Ill. The Plan of Care must specify the type, cost, frequency and providers of the services you require. The Plan of Care will be modified as required to reflect changes in your functional or cognitive abilities, social situation, and care service needs.

**Policy Class** means persons who are insured by us under this policy form with the same issue age, rate classification and benefits similar to the benefits under the policy. Such persons live in the same geographic area of the state as you did on the policy effective date.

**Qualified Long-Term Care Services** means necessary diagnostic, preventive, therapeutic, curing, treating, mitigating, and rehabilitative services and Maintenance or Personal Care Services which are required by a Chronically III person.

**Respite Care** means the supervision and care of you while the Family Members or other individuals who normally provide substantial amounts of unpaid care on a daily basis take short-term leave or rest that provides them with temporary relief from the responsibilities of providing care.

Severe Cognitive Impairment means a loss or deterioration in intellectual capacity that is comparable to and includes Alzheimer's disease and similar forms of irreversible dementia; and is measured by clinical evidence and standardized tests that reliably measure impairment in the individual's: (a) short-term or long-term memory; (b) orientation as to people, places or time; (c) deductive or abstract reasoning; and (d) judgment as it relates to safety awareness.

**Substantial Assistance** means either Hands-on Assistance or Standby Assistance.

- (a) **Hands-on Assistance** means the physical assistance of another person without which you would be unable to perform the Activities of Daily Living.
- (b) **Standby Assistance** means the presence of another person, within your arm's reach, that is necessary to prevent, by physical intervention, injury while you are performing the Activities of Daily Living.

**Substantial Supervision** means continual supervision (which may include cueing by verbal prompting, gestures or other demonstrations) by another person that is necessary to protect you from threats to your health or safety (including, but not limited to, such threats as may result from wandering.)

#### 10. LIMITATIONS AND EXCLUSIONS

We will not pay benefits for:

- (a) services provided from a Family Member;
- (b) services for which no charge would be made in the absence of insurance;
- (c) for services provided outside of the United States, its possessions or territories, Canada or the United Kingdom (except as provided in the INTERNATIONAL BENEFIT section of this policy);
- (d) services provided due to suicide (while sane or insane), attempted suicide or an intentionally self-inflicted injury:
- (e) for treatment of alcoholism or drug addiction (except for an addiction to a prescription medication when administered in accordance with the advice of your Physician);
- (f) for treatment provided in a government facility unless we are required by law to cover the charges;
- (g) for treatment of an injury or sickness which would entitle you to benefits under any state or federal workers' compensation, employer's liability or occupational disease law, or any motor vehicle no fault law, including the Pennsylvania Motor Vehicle Responsibility law;
- (h) for services received while this policy is not in force (except as provided in the Extension of Benefits section);
- (i) services provided due to an act of declared or undeclared war.

## No Pre-Existing Conditions Limitation

We will not reduce or deny any claim under the policy because of a sickness or physical or medical condition that existed prior to your original policy effective date.

#### LIMITATIONS OR CONDITIONS ON ELIGIBILITY OF BENEFITS

#### Conditions

Except as otherwise provided in the policy, you must incur eligible expenses for Qualified Long-Term Care Services in order to receive benefits under the policy. Such Qualified Long-Term Care Services must be specified in a Plan of Care prepared for you by a Licensed Health Care Practitioner. Except for Stay-At-Home Benefits, if you are eligible for more than one type of benefit under the policy on a single day, we will pay the benefit which pays the greater amount.

## Satisfying the Elimination Period

Except as otherwise provided in the policy, we will not pay benefits for eligible expenses incurred during the Elimination Period. The Elimination Period commences on the first day you are eligible for benefits under the policy and on which you: (a) are confined to a Nursing Home or an Assisted Living Facility; (b) receive Home Health Care or Adult Day Care; or (c) receive long-term care services covered under the policy that are Medicare eligible (for which benefits are not payable under the policy). The Elimination Period must be satisfied only once during the term of the policy.

In addition to the above conditions, we will pay the benefits described in this policy if you have not exhausted any monthly, annual or lifetime limits on the specific benefits claimed and you meet the additional requirements, if any, for the specified policy benefits you claim.

### Maximum Lifetime Benefit

Except as otherwise provided in the policy, any benefits paid under the policy will reduce the amount of your maximum lifetime benefit. No additional benefits are payable under the policy once the maximum lifetime benefit has been reduced to zero.

#### **Non-Duplication of Benefits**

We will not pay benefits under the policy to the extent that eligible expenses are reimbursable under Medicare or other government program (except Medicaid) or would be so reimbursable except for the application of a deductible or coinsurance amount.

#### **Coordination of Benefits**

Benefits under the policy may be reduced if benefits for eligible expenses are paid by us or one of our affiliates under another individual long-term care insurance policy. Benefits will be reduced under the policy only when payment under the policy and such other long-term care insurance policy(ies) combined would exceed the actual amount you incur for eligible expenses. In no event will we pay more under this policy than the difference between your actual eligible expenses and the amount payable by such other long-term care insurance policy(ies).

If you are insured under one or more policies without a similar Coordination of Benefits provision, such policy(ies) will be deemed primary and pay benefits first. Then, payment will be made under any policy without a similar Coordination of Benefits provision in order of effective date, from the earliest to the latest.

## THE POLICY MAY NOT COVER ALL THE EXPENSES ASSOCIATED WITH YOUR LONG-TERM CARE NEEDS.

## 11. RELATIONSHIP OF COST OF CARE AND BENEFITS

Because the costs of long-term care services will likely increase over time, you should consider whether and how the benefits of this plan may be adjusted. You may elect one of the inflation protection options to increase your coverage. Only increases taken in accordance with one of the inflation protection options do not require proof of insurability.

### **5% Compound Inflation Protection (Lifetime)**

If you elect the optional 5% Compound Inflation Protection Benefit, on each policy anniversary date from and after the compound inflation protection starting date, we will automatically increase the maximum monthly benefit then in effect under the policy by 5%. In addition, on each policy anniversary date from and after the compound inflation protection starting date, we will automatically increase the maximum lifetime benefit remaining at the end of the prior policy year by 5%. The increase in the maximum monthly benefit and the maximum lifetime benefit will be rounded to the nearest whole dollar.

In addition to 5% Compound Inflation Protection (Lifetime) Benefit, as described above, you may select other percentages such as: 3% 4%

## <u>5% Compound Inflation Protection – 20 Year</u>

If you elect the optional 5% Compound Inflation Protection -20 Year Benefit, on each policy anniversary date up to and including the 20<sup>th</sup> policy anniversary date, we will automatically increase each maximum monthly benefit then in effect under the policy by 5%. On each policy anniversary date up to and including the 20<sup>th</sup> policy anniversary date, we will automatically increase the maximum lifetime benefit remaining at the end of the prior policy year by 5%. The increase in the maximum monthly benefit and the maximum lifetime benefit will be rounded to the nearest whole dollar.

#### **5% Simple Inflation Protection**

If you elect the optional 5% Simple Inflation Protection Benefit, on each policy anniversary date, we will automatically increase the maximum monthly benefit then in effect under the policy by an amount equal to the maximum monthly benefit in effect on the policy effective date multiplied by 5%. In addition, on each policy anniversary date, we will automatically increase the maximum lifetime benefit remaining at the end of the prior policy year by an amount equal to the lesser of: (a) the maximum lifetime benefit in effect on the policy effective date multiplied by 5%; or (b) the maximum lifetime benefit remaining at the end of the prior policy year multiplied by 5%. The increase in the maximum monthly benefit and the maximum lifetime benefit will be rounded to the nearest whole dollar.

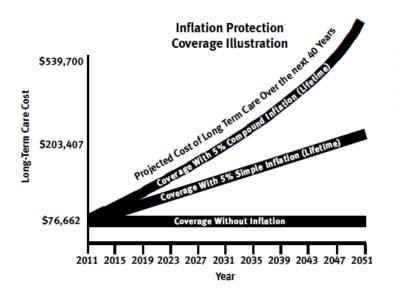
#### **Future Purchase Option**

If you elect this benefit, you may, upon written request to us, purchase the Compound Inflation Protection – Lifetime Benefit rider for the policy, on or before the fifth policy anniversary date. You will be eligible to purchase the Compound Inflation Protection – Lifetime Benefit rider if, at the time of purchase: (a) we are not waiving premium under any provision of the policy; and (b) you are not Chronically Ill and have not for the immediate two-year period received benefits under the policy.

<u>Purchase of Compound Inflation Protection</u> The Compound Inflation Protection – Lifetime Benefit rider will be effective on the policy anniversary date coinciding with or next following the date of your request. You may purchase the Compound Inflation Protection Lifetime Benefit only once while the policy is in force.

<u>Your Premium Will Increase</u> We will increase the premium for the policy if you purchase the Compound Inflation Protection – Lifetime Benefit rider. Premium will increase by an amount determined by us at the time of your purchase. We will increase the premium for the policy on the effective date of your purchase. However, any increase in benefits will NOT occur until the policy anniversary date following the effective date of your purchase.

## **Inflation Protection – Graphic Comparisons**



The chart to the left compares and contrasts the anticipated cost for one year of institutional care of a 40-year period with the maximum lifetime benefit for three types of coverage: one with 5% Compound Inflation Protection (Lifetime); one with 5% Simple Inflation (Lifetime); and one with no inflation protection at all. The chart assumes the insured starts with \$76.662.

The chart to the right compares the annual premium paid by a 63-year old person for a policy with 5% Compound Inflation Protection; 5% Simple Inflation Protection; and no inflation protection, assuming the following coverage features:

- a 3-year benefit at \$3000/month (\$3000 times 36 months = \$108,000 MLB);
- \$3000/month Nursing Home MMB;
- \$3000/month Assisted Living Facility MMB;
- \$3000/month Home Health Care MMB; and
- an Elimination Period of 90 days.

#### **Inflation Protection Annual Premium** Illustration \$3,000 \$2,500 \$2,000 \$1.500 \$1,000 \$500 \$0 No Inflation 5% 5% Compound Inflation Simple Inflation (Lifetime) (Lifetime)

#### 12. ALZHEIMER'S DISEASE AND OTHER ORGANIC BRAIN DISORDERS

Once your application for coverage under the policy is approved, the policy provides coverage for treatment of Alzheimer's disease, Parkinson's disease, senile dementia, and all other forms of organic brain disease.

**13. PREMIUM** Refer to the table below to find the annual premium.

PREMIUM						
Premium Payment Mode (Adjustment Factor)  Limited Pay - Complete below.						
☐ Annual (1.0) ☐ Semi-Annual (.51)						
☐ Quarterly (.26) ☐ Monthly Electronic Funds Transfer (.09)	_ ` ' '					
Basic Policy Coverage Premium	: \$					
Nonforfeiture Benefit – Shortened Benefit Period						
One-Year Nonforfeiture Benefit – Shortened Benefit Period	: \$					
5% Compound Inflation Protection	: \$					
3% Compound Inflation Protection	: \$					
4% Compound Inflation Protection	: \$					
Future Purchase Option	: \$					
5% Compound Inflation Protection – 20 Year	: \$					
5% Simple Inflation Protection	: \$					
Additional Benefit for Injury	: \$					
Spouse Security Benefit – 60%	: \$					
Spouse Shared Care Benefit: \$						
Spouse Waiver of Premium Benefit						
Spouse Survivorship Benefit						
Limited Pay - 10 Year Pay Option						
Limited Pay - 20 Year Pay Option						
Limited Pay - To Age 65 Pay Option						
Single Premium Payment Option						
Waiver of Elimination Period for Home Health Care Benefit						
Limited Restoration of Benefits						
Total Annual Premium						
Modal Premium						
(Annual X Mode Factor)	·					

#### 14. ADDITIONAL FEATURES

#### Underwriting

Medical underwriting is required. We will underwrite your application by reviewing one or more of the following: the information submitted on your application; an attending Physician's report; copies of your medical records; a medical evaluation; a telephone interview; and an in-person interview.

#### **Extension of Benefits**

If your policy lapses for nonpayment of premium while you are continuously confined in a Nursing Home or Assisted Living Care Facility, benefits will be continued under the policy.

#### **Protection Against Unintentional Lapse**

You have the right, at the time of application, to designate at least one person who is to receive notice of lapse or termination for nonpayment of premiums in addition to yourself. You may change this designation at any time. To do so, you must notify us in writing. We will remind you in writing every two years of this opportunity.

If the policy lapses due to nonpayment of premiums because you were Chronically Ill, you may request, within five months of the date of lapse that we reinstate this policy without requiring an application. You must undergo an assessment by a Licensed Health Care Practitioner and obtain a certification that you became Chronically Ill on or before the date of lapse. Upon payment of all past due premiums, the policy will be reinstated as of the lapse date.

#### The Pennsylvania Qualified Partnership

The Pennsylvania Qualified Partnership is an innovative partnership between Pennsylvania's Department of Public Welfare (DPW), the Pennsylvania Insurance Department and private insurers of long-term care insurance policies. The Pennsylvania Qualified Partnership program is offered in accordance with the Deficit Reduction Act of 2005 (P.L. 109-171).

If you choose to purchase a qualified partnership policy, please review the Long-Term Care Partnership (LTCP) Program Notification Form entitled "Important Notice Regarding Your Policy's LTCP Status" which is provided at the time of issuance of a qualified partnership policy.

15. CONTACT APPRISE HEALTH INSURANCE COUNSELING ASSISTANCE PROGRAM; 555 WALNUT STREET, 5<sup>TH</sup> FLOOR, HARRISBURG, PA 17101-1919, 1-800-783-7067, IF YOU HAVE GENERAL QUESTIONS REGARDING LONG-TERM CARE INSURANCE. CONTACT UNITED OF OMAHA LIFE INSURANCE COMPANY AT 1-877-894-2478 IF YOU HAVE SPECIFIC QUESTIONS REGARDING YOUR LONG-TERM CARE INSURANCE POLICY.

## Long-Term Care Insurance

## Preparing for the Personal Health Interview

# WHAT IS THE PERSONAL HEALTH INTERVIEW?

Completing a personal health interview is your next step in applying for a long-term care insurance policy. The interview – typically conducted by a registered nurse – is used to assess your eligibility for long-term care insurance.

## HOW IS THE INTERVIEW CONDUCTED?

Your insurance agent will set up the interview for you at your convenience.

- If you are age 64 or younger, the interview will be conducted over the telephone and will take approximately 30-45 minutes to complete
- If you are age 65 or older, the interview will be conducted in person and will take approximately one hour
- We will make every attempt to try and contact you within the two hour window specified on the application. For example, if you indicate 5:00pm, the contact window is from 5:00-7:00pm. The time zone will reflect the legal residence address you have indicated on your application.

## WHAT QUESTIONS WILL I BE ASKED?

We will ask you a series of questions about your current health, the medications you take and your daily activities. Questions also will be asked to evaluate your memory and mental ability. The questions are not difficult, and will include things like:

■ The name of your primary care physician and any specialists you see

- The names of the medications you take
- Your future plans for surgery, medical testing or medical consultation
- Your living arrangements and social activities
- Your use of medical devices, such as a wheelchair

### WHY IS THE INTERVIEW SO IMPORTANT?

The information you provide will be used to determine if you are eligible for a long-term care insurance policy. For that reason, it's important to give the interviewer your full attention and answer all questions completely and accurately.

- Turn off the television or radio
- Move to a quiet spot where you will not be distracted
- Make sure you can hear the interviewer clearly
- Answer all questions to the best of your ability
- If a distraction should occur while the interview is being conducted, please let the nurse know and ask to reschedule at a better time

# YOUR INFORMATION IS STRICTLY CONFIDENTIAL

We protect your privacy by safeguarding the information you provide. Mutual of Omaha Insurance Company will use the contents of your personal health interview solely during the application process for long-term care insurance and will not release the information without your written authorization.

## USE THIS FORM TO PREPARE FOR THE PERSONAL HEALTH INTERVIEW

Take a few minutes now to collect the following information so you'll be prepared for your personal health interview.

APPLICANT B		
Name:		
Address:		
City, State, ZIP:		
Phone Number:		
Date/Reason Last Seen:		
s:		
City, State, ZIP:		
Phone Number:		
Date/Reason Last Seen:		
Name:		
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Record that number here: \_\_\_\_\_\_ Record that number here: \_\_\_\_\_