



Better at Home is funded by the Government of British Columbia.

## Better at Home – Client Intake Form

Intake date: \_\_\_\_\_

<b>PERSONAL INFORMATION</b>			
Last Name		First Name	
Phone Number		DOB/Age	
Full address		Postal Code	
Gender		Marital Status	
Language Spoken at Home:	Ethnicity:	Need language specific Volunteer?	
Alternate or Emergency Contact Name		Preferred Phone Number	
Relationship		May we contact this person if we are unable to reach the client?	

<b>HOUSEHOLD</b>			
Type of accommodation			
General Condition		Pets: YES/NO	Smoking: YES/NO
Living Arrangement	<input type="checkbox"/> Alone <input type="checkbox"/> Family <input type="checkbox"/> Friend <input type="checkbox"/> Spouse <input type="checkbox"/> Roommate		
Does the home have any pest infestations? (Bed bugs, other?)			

<b>CLIENTS PRESENT SITUATION</b>	
Mental Health (overall description, memory, depression etc.)	
Physical Health	



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Medications	Y/N	Approximate Number of medications?	
Mobility (low, moderate, good)		Mobility Aids?	
Hearing?		Vision?	
Is the client receiving personal care or other services? If so, please describe. (physio, case manager, care aid)			

BETTER AT HOME SERVICES	
Service(s) requested	<input type="checkbox"/> Assisted Grocery Shopping <input type="checkbox"/> Housekeeping <input type="checkbox"/> Friendly visiting <input type="checkbox"/> transportation <input type="checkbox"/> Walking Companion <input type="checkbox"/> Handy/Repair Services
Preferred Day / Time for service requested.	
Referral Source	

SERVICE FEES	
Assisted grocery shopping, friendly visiting, are provided by donation.	
Sliding scale for light housekeeping services, handy person, and transportation	
Proof of gross income (most recent tax assessment with current address:	Yes/No
Would the fees charged for Better at Home services result in significant hardship for the client? (i.e. inability to pay utilities, rent, purchase medications or groceries, or meet other financial obligations? Please describe:	Yes/No
Assessed fee category:	Adjusted fee category:
	Service fees explained and agreed to?
	Yes/No



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Single Person	Household	Subsidy	Cost
Below \$15,500	Below \$24,900	100%	Free
\$15,501- \$23,100	\$24,900-\$35,000	70%	\$8.00
\$23,101-\$30,600	\$35,001-\$67,700	30%	\$17.50
Greater than \$30,600	Greater than \$67,700	No subsidy	\$25.00

<b>Notes and other relevant information:</b>	
<b>DATE COMPLETED</b>	

Once completed please return form to:

Claudine Matlo – Email: [cmatlo@mpnh.org](mailto:cmatlo@mpnh.org) | fax: 604-879-4136