

## Request for inverter replacement

**To:** AEI Power GmbH      Service Department  
 Uracher Str. 91      Phone: +49 7123 969-202  
 72555 Metzingen      Fax: +49 7123 969-30202  
 Germany      Email: service.aei-power@aei.com

**Please fill out this form completely. Your information is essential for our root cause analysis.**

### Contact Data:

Your details:

Delivery address:

Name/Company:

Street:

ZIP, City:

Phone:

Mobil:

Email:

VAT:

Commission:

### Inverter Data:

Inverter type:

Inverter serial number:

Firmware (e.g. RFP-80xR-xxx-xx-x-S):

Remote system:  AE SiteLink (REFUlog)     Others:

Access data remote system:

### Failure:

Display indication (if available):       Display without function:

LED indication:

READY (green):  on     flashing     off      ON (orange):  on     flashing     off

ALARM (red):  on     flashing     off      EARTH FLT (red):  on     flashing     off

Description of failure:

Error occurs:  permanently     temporarily

Inverter location:  inside     outside

### Specific Settings:

No specific settings       unknown

ENS parameter changes:

Other parameter changes:

*Please only send back the inverter with the serial number you have indicated. If we receive an inverter with a deviating serial number, you will be billed for the increased administrative expense. The device in question must be ready to be picked up after no more than 10 workdays. The AEI Power GmbH will otherwise bill for the price of a new inverter. The inverter in question becomes the property of AEI Power GmbH with the acceptance of the replacement inverter. In the case of devices that show no faults upon inspection in the repair center, we charge an inspection lump sum of 150 Euro plus VAT for each device and a shipping lump sum.*

\_\_\_\_\_  
Place, date

\_\_\_\_\_  
Signature