

# Customer Feedback on Accessibility

Central Lake Ontario Conservation (CLOCA) strives to meet the needs of all of our customers. We use your feedback to make sure that we meet reasonable expectations, provide our services to all our customers, and make improvements where necessary.



NOTE: This form is available in alternative formats upon request. Completed forms will be emailed to Rose Catulli, Director of Corporate Services, [rcatulli@cloca.com](mailto:rcatulli@cloca.com), 905-579-0411 ext. 148.

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Oshawa, Ontario  
L1H 3T3  
Phone: 905-579-0411  
[www.cloca.com](http://www.cloca.com)

## Contact Information: Optional

Name:

Address:

City:

Postal Code:

E-Mail:

Phone: Day

Evening

Preferred Method of Contact: ☐ Mail

☐ Phone

☐ E-Mail

### 1) When did you visit CLOCA (date and time)?

### 2) What area of CLOCA did you visit?

### 3) Did we respond to your customer service needs?

☐ Yes ☐ No

### 4) Was our customer service provided in an accessible matter?

☐ Yes ☐ Somewhat ☐ No

Please explain:

### 5) Did you have an problem accessing our services?

☐ Yes ☐ Somewhat ☐ No

Please explain:

### 6) Other Comments: