IBM BladeCenter SAS Connectivity Module



# Installation and User's Guide

IBM BladeCenter SAS Connectivity Module



# Installation and User's Guide

Note:

Before using this information and the product it supports, read the general information in Appendix D, "IBM Statement of Limited Warranty Z125-4753-09 08/2006," on page 81 and Appendix E, "Notices," on page 103.

First Edition (September, 2007)

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## Safety

Before installing this product, read the Safety Information.

قبل تركيب هذا المنتج، يجب قراءة الملاحظات الأمنية

Antes de instalar este produto, leia as Informações de Segurança.

在安装本产品之前,请仔细阅读 Safety Information (安全信息)。

安裝本產品之前,請先閱讀「安全資訊」。

Prije instalacije ovog produkta obavezno pročitajte Sigurnosne Upute.

Před instalací tohoto produktu si přečtěte příručku bezpečnostních instrukcí.

Læs sikkerhedsforskrifterne, før du installerer dette produkt.

Lees voordat u dit product installeert eerst de veiligheidsvoorschriften.

Ennen kuin asennat tämän tuotteen, lue turvaohjeet kohdasta Safety Information.

Avant d'installer ce produit, lisez les consignes de sécurité.

Vor der Installation dieses Produkts die Sicherheitshinweise lesen.

Πριν εγκαταστήσετε το προϊόν αυτό, διαβάστε τις πληροφορίες ασφάλειας (safety information).

לפני שתתקינו מוצר זה, קראו את הוראות הבטיחות.

A termék telepítése előtt olvassa el a Biztonsági előírásokat!

Prima di installare questo prodotto, leggere le Informazioni sulla Sicurezza.

製品の設置の前に、安全情報をお読みください。

본 제품을 설치하기 전에 안전 정보를 읽으십시오.

Пред да се инсталира овој продукт, прочитајте информацијата за безбедност.

Les sikkerhetsinformasjonen (Safety Information) før du installerer dette produktet.

Przed zainstalowaniem tego produktu, należy zapoznać się z książką "Informacje dotyczące bezpieczeństwa" (Safety Information).

Antes de instalar este produto, leia as Informações sobre Segurança.

Перед установкой продукта прочтите инструкции по технике безопасности.

Pred inštaláciou tohto zariadenia si pečítaje Bezpečnostné predpisy.

Pred namestitvijo tega proizvoda preberite Varnostne informacije.

Antes de instalar este producto, lea la información de seguridad.

Läs säkerhetsinformationen innan du installerar den här produkten.

#### Statement 1:



#### DANGER

Electrical current from power, telephone, and communication cables is hazardous.

To avoid a shock hazard:

- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- Connect all power cords to a properly wired and grounded electrical outlet.
- Connect to properly wired outlets any equipment that will be attached to this product.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.

#### Statement 2:



#### CAUTION:

When replacing the lithium battery, use only IBM Part Number 33F8354 or an equivalent type battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of.

#### Do not:

- Throw or immerse into water
- Heat to more than 100° C (212° F)
- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.

Statement 21:



CAUTION:

Hazardous energy is present when the blade server is connected to the power source. Always replace the blade server-cover before installing the blade server.

# **Chapter 1. Introduction**

This Installation and User's Guide contains instructions for installing your SAS Connectivity Module for IBM<sup>®</sup> BladeCenter<sup>®</sup> products in a BladeCenter unit. This Installation and User's Guide also contains information about configuring and managing the Serial Attached SCSI (small computer system interface) (SAS) connectivity module.

The SAS connectivity module provides a connection to I/O-module bay 3 and I/O-module bay 4 in the BladeCenter units. Each SAS connectivity module (up to two) is supported by a SAS expansion card in the BladeCenter unit. You must install a SAS expansion card for operation with each SAS connectivity module. For more information about the SAS expansion card, see the *SAS Expansion Card Installation and User's Guide* provided in the Documentation directory on the *Support* CD or at http://www.ibm.com/systems/support/.

For additional information about other BladeCenter components, see the instructions in your BladeCenter documentation.

#### Notes:

- Except where specifically stated otherwise in this document, the term connectivity module refers to the SAS connectivity module for IBM BladeCenter products.
- Except where specifically stated otherwise in this document, the IBM BladeCenter unit (for example, the BladeCenter Type 8677) is referred to as the BladeCenter unit.
- Throughout this document, the user name is also known as the login name, user identifier, or user ID for logging into one or more of the following interfaces or programs:
  - Telnet interface
  - Web-browser interface
  - Advanced Management Module Web-interface
  - Storage Configuration Manager application
- You can install up to two connectivity modules in a BladeCenter unit.

You can obtain up-to-date information about the connectivity module and other IBM products at http://www.ibm.com/systems/support/.

The connectivity module has six labels: a safety certification label, a Common Language Equipment Identification (CLEI) label, a product name label, a serial number label, a media access control (MAC) address label, and a SAS ID and MAC address label.

See "Major components of the connectivity module" on page 6 for an illustration that shows the location of the connectivity-module labels. You will need this information when you register the connectivity module with IBM.

Record your product information in this table				
Product name: SAS Connectivity Module				
Chassis serial number: For example: 11S32R1793ZJ1ZC846H073				
Media access control (MAC) address:				
SAS ID:				

After you install the connectivity module, you can manage and configure it using any one of the following interfaces:

- A Telnet connection to the embedded command-line interface (CLI) For additional information, see Chapter 4, "Managing the connectivity module using the Telnet interface," on page 15.
- A Web-browser interface

For additional information, see Chapter 5, "Managing the connectivity module using the embedded Web-browser interface," on page 21.

- The Advanced Management Module Web-interface For additional information, see Chapter 6, "Managing the connectivity module using the advanced Management Module interface," on page 25.
- The Storage Configuration Manager application

For additional information, see Chapter 7, "Managing the connectivity module using the Storage Configuration Manager application," on page 31.

### Features and specifications

This section provides a summary of the features and specifications for the connectivity module.

The connectivity module supports the following features:

- Serial SCSI Protocol (SSP)
- · Serial Management Protocol (SMP) as defined in the SAS specification
- · Fourteen internal x1 links to blade servers
- Four external x4 links for storage servers
- Link error detection

Table 1 on page 3 contains a summary of the specifications of the connectivity module.

Table 1. SAS connectivity-module specifications

SAS connectivity-module	SAS connectivity-module	Dimensions:
features:	maintainability:	• Width: 112 mm (4.41 in.)
SAS expander	Diagnostics: Power-on	• Height: 29 mm (1.14 in.)
• Vitesse 7157	self-test (POST) is performed on all	• Depth: 260 mm (10.25
Environmental:	functional components.	$\frac{111}{2}$
• Temperature and altitude:	Port operational tests	• Weight: 2 lb (.91 kg)
- Operating:	and online tests.	SAS connectivity-module
- 10°C to 52°C	User interface:	regulatory certifications:
(50°F to 126°F) at an	Light-emitting diode	Electrical:
0 to 914 m	(LED) indicators	Power source loading: 2
(0 to 2 998 ft)	Fabric management:	amps maximum at 12 V
- 10°C to 49°C	Management methods:	dc
(50°F to 120°F) at an altitude of	<ul> <li>Telnet and command line interface (CLI)</li> </ul>	Heat output: 20 watts     maximum
0 to 3 000 m (0 to 9 843 ft)	– Web-browser interface	Operating voltage:
<ul> <li>Non-operating:</li> <li>-40°C to 65°C</li> <li>(-40°F to 149°F) at an</li> </ul>	<ul> <li>Advanced</li> <li>Management Module</li> <li>Web-interface</li> </ul>	<ul> <li>Circuit protection: Internally fused</li> </ul>
altitude of 0 to 12 000 m	<ul> <li>Storage Configuration Manager interface</li> </ul>	
(0 to 39 370 tt)	SAS connectivity module	
	management protocol	
- Operating: 8% to 80%, noncondensing	(SNMP) agent: Enables a	
<ul> <li>Non-operating: 5% to 80%, noncondensing</li> </ul>	network management workstation to receive configuration values and SAS link data through SNMP and the Ethernet interface.	

### **Related documentation**

This *Installation Guide* contains installation and setup instructions for the connectivity module. This document also provides general information about the connectivity module, including how to configure the connectivity module and how to access and use online help.

This *Installation Guide* is provided in Portable Document Format (PDF) on the *Support* CD that came with your connectivity module. For additional information about the *Support* CD, see "Option package contents" on page 5.

Additional related documentation might be included on the *Support* CD or available on the IBM support Web site, http://www.ibm.com/systems/support/.

The following related documentation is available at http://www.ibm.com/ systems/support/:

- IBM BladeCenter *Installation and User's Guide* contains setup and installation instructions for your BladeCenter unit, including information about getting started and how to install a blade server.
- IBM BladeCenter blade server *Installation and User's Guides* Each type of blade server has a customized *Installation and User's Guide* that is provided in PDF on the IBM *BladeCenter Documentation* CD and at

http://www.ibm.com/systems/support/.

- SAS Expansion Card (CFFv) Installation and User's Guide for IBM BladeCenter products contains installation instructions for the SAS expansion card. It also contains information about using the LSI Logic Configuration Utility program to configure the SAS expansion card.
- Multilingual Safety Information

This multilingual document is provided in PDF on the IBM *BladeCenter Documentation* CD and at http://www.ibm.com/systems/support/. It contains translated versions of the caution and danger statements that appear in the documentation for your blade server. Each caution and danger statement has an assigned number, which you can use to locate the corresponding statement in your native language.

• Rack Installation Instructions

This document contains the instructions to install your BladeCenter unit in a rack.

• IBM BladeCenter Hardware Maintenance Manual and Troubleshooting Guide or Problem Determination and Service Guide

Depending on your BladeCenter type, one of these documents is provided in PDF on the IBM *BladeCenter Documentation* CD and at http://www.ibm.com/systems/support/. It contains information to help you solve BladeCenter problems yourself or to provide helpful information to a service technician.

Depending on your blade-server model, additional documents might be included on the IBM *BladeCenter Documentation* CD, with the most recent versions of all BladeCenter documents available at http://www.ibm.com/ systems/bladecenter/.

In addition to reviewing the documentation in this library, make sure that you review the IBM *Planning and Installation Guide* for your BladeCenter unit to help you prepare for system installation and configuration. For more information see http://www.ibm.com/systems/support/.

# **Option package contents**

The connectivity-module option package contains the following items:

- One SAS connectivity module
- The SAS Connectivity Module Getting Started Guide
- The Support CD, which includes:
  - The SAS connectivity module and SAS expansion card *Installation and User's Guide*
  - The SAS connectivity module and SAS expansion card *Getting Started Guide*
  - IBM BladeCenter Storage Configuration Manager *Planning*, *Installation*, *and Configuration Guide*
  - SAS expansion card applications
  - MIB files
  - Readme file
  - Multilingual Safety Information

For the latest up-to-date Readme file, see http://www.ibm.com/systems/ support/.

**Note:** The *Support* CD might contain additional information. Use the subdirectories to help you find information quickly.

#### Notices and statements used in this document

The caution and danger statements used in this document are also in the multilingual *Safety Information* document, which is on the *Support* CD. Each statement is numbered for reference to the corresponding statement in the multilingual *Safety Information* document.

The following notices and statements are used in this document:

- Note: These notices provide important tips, guidance, or advice.
- **Important:** These notices provide information or advice that might help you avoid inconvenient or problem situations.
- Attention: These notices indicate potential damage to programs, devices, or data. An attention notice is placed just before the instruction or situation in which damage could occur.
- **Caution:** These statements indicate situations that can be potentially hazardous to you. A caution statement is placed just before the description of a potentially hazardous procedure step or situation.
- **Danger:** These statements indicate situations that can be potentially lethal or extremely hazardous to you. A danger statement is placed just before the description of a potentially lethal or extremely hazardous procedure step or situation.

### Major components of the connectivity module

The following illustration shows the major components of the connectivity module. Your hardware might have labels not shown in the following illustration.



For more information about the components of the information panel, see Chapter 3, "Information panel LEDs and external ports," on page 11.

# Chapter 2. Installing a connectivity module

This chapter provides instructions for installing a connectivity module in a BladeCenter unit.

**Note:** The BladeCenter unit shown in the illustrations in this document might be different from your BladeCenter unit. For additional information, see the documentation that came with your BladeCenter unit.

You must install connectivity modules only in BladeCenter I/O-module bay 3 and I/O-module bay 4 of the following supported BladeCenter units:

- BladeCenter Type 8677
- BladeCenter Types 8720 and 8730
- BladeCenter Type 8750
- BladeCenter Type 8852
- BladeCenter Type 8886

Installing a connectivity module in I/O-module bay 3 or I/O-module bay 4 provides connectivity to the SAS expansion card(s) installed in the blade servers in your BladeCenter unit. Installing two connectivity modules allows you to have two connections to the SAS expansion cards installed in the blade servers.

**Important:** The connectivity modules in I/O-module bay 3 and I/O-module bay 4 and all expansion cards in the BladeCenter unit must use the same interface type. Therefore, you must install SAS expansion cards before you install connectivity modules in the blade servers in your BladeCenter unit. For more information about the SAS expansion card, see the *Installation and User's Guide* for the SAS expansion card located in the Documentation directory on the *Support* CD or at http://www.ibm.com/systems/support/.

The following table summarizes the connectivity-module connections to the SAS expansion card ports.

I/O Module Bay	Connectivity-module function
3	Port 0 connection
4	Port 1 connection

# Installation guidelines

Before you install the connectivity module in the BladeCenter unit, read the following information:

- Read the safety information beginning on page vii and the guidelines in "Handling static-sensitive devices" on page 9. This information will help you work safely with the blade server, BladeCenter unit, and options.
- Observe good housekeeping in the area where you are working. Place removed covers and other parts in a safe place.
- You do not have to turn off the BladeCenter unit to install or replace any of the hot-swap modules on the rear of the BladeCenter unit.
- Blue on a component indicates touch points, where you can grip the component to remove it from or install it in the blade server, or open or close a latch.
- Orange on a component or an orange label on or near a component indicates that the component can be hot-swapped, which means that you can remove or install the component while the BladeCenter unit is running. (Orange can also indicate touch points on hot-swap components.) See the instructions for removing or installing a specific hot-swap component for any additional procedures that you might have to perform before you remove or install the component.
- When you are finished working on the BladeCenter unit, reinstall all safety shields, guards, labels, and ground wires.
- For a list of supported options for the BladeCenter unit, see http://www.ibm.com/servers/eserver/serverproven/compat/us/.

# System reliability considerations

**Attention:** To help ensure proper cooling and system reliability, make sure that:

- Each of the module bays on the rear of the BladeCenter unit has either a module or filler module installed.
- A removed hot-swap module is replaced with an identical module or filler module as soon as possible.

## Handling static-sensitive devices

**Attention:** Static electricity can damage electronic devices, including your blade server. To avoid damage, keep static-sensitive devices in their static-protective packages until you are ready to install them.

To reduce the possibility of damage from electrostatic discharge, observe the following precautions:

- When you work on a BladeCenter unit that has an electrostatic discharge (ESD) connector, use a wrist strap when you handle modules, optional devices, or blade servers. To work correctly, the wrist strap must have a good contact on both ends (touching your skin at one end and firmly connected to the ESD connector on the front or back of the BladeCenter unit).
- Limit your movement. Movement can cause static electricity to build up around you.
- Handle the device carefully, holding it by its edges or its frame.
- Do not touch solder joints, pins, or exposed circuitry.
- Do not leave the device where others can handle and damage it.
- While the device is still in its static-protective package, touch it to any *unpainted* metal surface of the BladeCenter unit or any *unpainted* metal surface on any other grounded component in the rack you are installing the device in for at least 2 seconds. (This drains static electricity from the package and from your body.)
- Remove the device from its package and install it directly into the blade server without setting down the device. If it is necessary to set down the device, place it back into its static-protective package. Do not place the device on your blade server cover or on a metal surface.
- Take additional care when handling devices during cold weather. Heating reduces indoor humidity and increases static electricity.

# Installing a connectivity module

For information about installing an I/O module into a BladeCenter unit, see the *Installation and User's Guide* that came with your BladeCenter unit. The following illustration shows a vertical orientation for installing a connectivity module in the BladeCenter unit. The illustrations in this document might differ slightly from your hardware.

**Note:** For additional information about installing an connectivity module in other types of BladeCenter units, see the documentation that came with your BladeCenter unit.

Figure 1. Installing the connectivity module into a BladeCenter unit



# Chapter 3. Information panel LEDs and external ports

This chapter describes the information LEDs (also known as indicators) on the connectivity module and identifies the connectivity module external ports.

**Note:** The illustrations in this document might differ slightly from your hardware.

### Information panel

The front panel of the connectivity module contains LEDs and four external ports, as shown in the following illustration. The serial debug port is used only by IBM service representatives.



The connectivity module contains:

- LEDs that display the status of the connectivity module and its network connections. For the activity description of each LED, see "Information LEDs").
- Four external SAS ports to connect devices, end devices, and servers. These external ports are identified as ports 1, 2, 3, and 4 in the connectivity-module configuration menus and are labeled 1, 2, 3, and 4 (from top to bottom) on the connectivity module.

# Information LEDs

The front panel of the connectivity module has multiple sets of LEDs. The first row of LEDs at the top of the connectivity module represent connectivity module status and include OK and ! (connectivity fault). The remaining sets of LEDs represent status for the external ports. The external port LEDs include port-link activity and port fault.

#### Notes:

- 1. An amber LED is lit when a error or event has occurred. To identify the error or event, check the other LEDs on the connectivity module.
- 2. An LED test occurs whenever the connectivity module is turned on. All LEDs are lit and remain lit for approximately 10 seconds during POST and then return to a normal state.

LED	LED activity
OK	• The LED is off during initialization and POST or when there is a system fault.
	• The LED is lit during LED test and when the connectivity module is operational.
	• The LED flashes during POST.
Fault	<ul> <li>The LED is off during initialization or when the connectivity module is in normal operation.</li> </ul>
	• The LED is lit during LED test or to indicate a system fault during a POST failure, thermal fault, or other critical connectivity module fault.
Port <i>x</i> link	• The LED is off when external port <i>x</i> is not linked.
activity	• The LED is lit when external port $x$ is linked or during LED test.
	• The LED flashes when external port <i>x</i> activity performs a normal send or receive operation.

Table 2. Connectivity module LED diagnostic flash patterns

Table 2. Connectivity module LED diagnostic flash patterns (continued)

LED	LED activity
Port x fault	<ul><li>The LED is off when port diagnostics starts and is completed without error.</li><li>The LED is lit when port diagnostics discover an external port error.</li></ul>
	• The LED flashes when external port <i>x</i> is disabled.

# Chapter 4. Managing the connectivity module using the Telnet interface

The connectivity module contains a Telnet server. This server allows a Telnet client to establish a Telnet session with the connectivity module to retrieve information or to configure settings using the CLI interface. You can perform a variety of fabric and connectivity-management tasks through an Ethernet connection using the CLI interface.

You can access the Telnet interface in one of two ways:

- · Advanced Management Module Web-interface
- CLI on a network management workstation

#### Notes:

- To access a connectivity module from a network management workstation, make sure that it is connected to an external advanced management module-Ethernet port. If you are using a gateway to communicate with the BladeCenter unit, set the gateway IP address for the connectivity module to the IP address of the advanced management module.
- 2. To access and manage the connectivity module from an external environment, you have to enable external ports, external management over all ports, and set the date and time.
- **3**. The sample screens and windows that appear in this document might differ slightly from the screens and windows that are displayed by your system. Screen and window content varies based on the type of BladeCenter unit that you are using and the options that are installed.

**Important:** The connectivity module is exclusively supported by the advanced management module. Before you configure the connectivity module, make sure that the advanced management modules in your BladeCenter unit are correctly configured. For more information about the advanced management module, see the *User's Guide* that came with your advanced management module and at http://www.ibm.com/systems/support/.

In addition to reviewing the documentation that is described in "Related documentation" on page 3, make sure that you review the IBM *Planning and Installation Guide* for your BladeCenter unit at http://www.ibm.com/systems/support/ for information to help you prepare for system installation and configuration.

To configure the connectivity module through the Telnet interface, the Internet protocol (IP) address and subnet masks must be compatible, and the following configuration settings for the advanced management module must be enabled:

- External ports
- External management over all ports
- Date and time

### **Enabling external ports**

To enable the external ports on the advanced management module, complete the following steps:

- In the advanced Management Module Web-interface, click I/O Module Tasks > Admin/Power/Reset. The I/O Module Power/Restart window opens.
- 2. In the **I/O Module Advanced Setup** section, select an external port to change its port access setting to **Enabled**, and click **Save**.

### Enabling external management over all ports

To enable the external management over all ports setting, complete the following steps:

- In the advanced Management Module Web-interface, click I/O Module Tasks > Configuration. The I/O Module Configuration window opens.
- 2. Click the blade-server bay number whose setting you want to enable. The Current IP Configuration window for the selected blade-server bay opens.
- **3**. Click **Advanced Configuration**. The Advanced Configuration I/O Module *x* window opens. Where *x* is the blade-server bay number.
- 4. In the **Advanced Setup** section, select the port to change its external management over all ports setting to **Enabled**, and click **Save**.

#### Configuring the date and time

Change the date and time of the advanced management module using the CLI time command. At the CLI prompt, type time and press Enter.

For example, the format for June 28, 2004 8:46 P.M. (Monday) is: >time set 6 28 2004 20 46 0 1

For detailed information about using time and additional CLI commands, see Appendix A, "Using the CLI," on page 45.

# Connecting to the connectivity module

To use the Telnet program (in VT100 compatible terminal mode) to access and control the connectivity module, you must know the IP address for the connectivity module and have an existing network connection. If you have to obtain the IP address for the connectivity module or establish a network connection, contact your system or network administrator. Make sure that you use the IP address of the connectivity module (if applicable) in the CLI commands.

# Establishing a Telnet session through the advanced management module

To establish a Telnet session through the advanced Management Module Web-interface, complete the following steps:

1. In your browser, in the URL address field, type http://xxx.xxx.xxx, where xxx.xxx.xxx is the IP address of the advanced Management Module interface. Click **GO** or press Enter. The Enter Network Password window opens.

Note: The default IP address for the advanced management module is 192.168.70.125.

- 2. In the **User Name** field, type the initial default user ID, **USERID**. The user ID and password are case sensitive. The Password prompt displays.
- **3**. In the **Password** field, type the initial default password, **PASSWORD** (the sixth character is a zero) and click **OK**. The Welcome window opens.
- 4. In the **Inactive session timeout value** field, select the timeout value for this Web session and click **Continue**. The Advanced Management Module window opens.
- 5. Click **I/O Module Tasks > Configuration**. The I/O Module Configuration window opens.
- 6. Click the link for either the connectivity module in I/O-module bay 3 or in I/O-module bay 4. Make sure that the IP address is the same in the Current IP Configuration and New Static IP Configuration sections.
- 7. Click **Advanced Configuration**. The Advanced Configuration window opens.
- 8. To start a Telnet session, click **Start Telnet Session**. The connectivity module Telnet Login screen opens.
- **9**. At the **Login** prompt, type the initial default user ID, **USERID** and press Enter. The user ID and password are case sensitive. The Password prompt displays.
- **10.** At the **Password** prompt, type the initial default password, **PASSWORD** (the sixth character is a zero) and click **OK**. The Command Line Interface Shell screen opens.

Note: To open online help, type help and press Enter.

For more information about using the CLI, see Appendix A, "Using the CLI," on page 45.

### Establishing a Telnet session in a command-line screen

You can access the connectivity module using IP-enabled devices that are connected to the advanced management module. An Ethernet connection to the advanced management-module external port on the BladeCenter unit is required. For more information, see the following documents at http://www.ibm.com/systems/support/:

- BladeCenter unit Installation and User's Guide
- IBM BladeCenter Advanced Management Module Installation Guide
- IBM BladeCenter Management Module User's Guide

To establish a Telnet session through the CLI, complete the following steps:

- **Note:** The IP addresses in the following step are the default IP address of the connectivity modules; if new IP addresses have been assigned to the connectivity modules, use these instead.
- 1. Open the CLI on the network management workstation, type one of the following commands, and press Enter.
  - For the connectivity module in I/O-module bay 3: >telnet 192.168.70.129
  - For the connectivity module in I/O-module bay 4: >telnet 192.168.70.130
  - A command prompt screen opens.
- 2. At the **Login** prompt, type the initial default user ID, **USERID** and press Enter. The user ID and password are case sensitive. The Password prompt displays.
- **3**. At the **Password** prompt, type the initial default password, **PASSWORD** (the sixth character is a zero) and press Enter. The Command Line Interface Shell screen opens.

# **CLI command format**

The information in this section gives an overview of the CLI-command format.

For detailed information about using CLI commands, see Appendix A, "Using the CLI," on page 45.

# **Command-line interface guidelines**

All commands have the following syntax: command argument -option parameter

The CLI-command syntax is as follows:

- keyword
- keyword <argument>
- keyword <argument>[options]

Items in the argument brackets (< >) can be changed by typing a new argument. Items in the optional square brackets ([]) can be changed by typing a new option name. You can use the Backspace and Delete keys to erase characters behind and in front of the cursor.

For example, sasport status all

The information for each option is returned in the order in which it was entered and is displayed on separate lines.

# Chapter 5. Managing the connectivity module using the embedded Web-browser interface

The connectivity module contains an embedded Web-browser interface. This allows a Web-based client to establish a Web-interface session with the connectivity module to retrieve information using a Web browser.

You can access the Web-browser interface in one of two ways:

- · Advanced Management Module Web-interface
- Web browser on a network management workstation

The embedded Web-browser interface is a graphical user interface that requires a Web browser to view and manage the connectivity module. For information about system requirements and supported Web browsers, see Appendix B, "Using the embedded Web-browser interface," on page 71.

**Important:** The connectivity module is exclusively supported by the advanced management module. Before you configure the connectivity module, make sure that the advanced management modules in your BladeCenter unit are correctly configured. For more information about the advanced management module, see the *User's Guide* that came with your advanced management module and at http://www.ibm.com/systems/support/.

In addition to reviewing the documentation that is described in "Related documentation" on page 3, make sure that you review the IBM *Planning and Installation Guide* for your BladeCenter unit at http://www.ibm.com/systems/support/ for information to help you prepare for system installation and configuration.

**Note:** The sample screens and windows that appear in this document might differ slightly from the screens and windows that are displayed by your system. Screen and window content varies based on the type of BladeCenter unit that you are using and the options that are installed.

#### **Enabling external ports**

To configure the connectivity module through the embedded Web-browser interface, the IP address and subnet masks must be compatible, and the following configuration settings in the advanced management module must be enabled:

- External ports
- · External management over all ports
- Date and time

**Note:** To access a connectivity module from a network management workstation, make sure that it is connected to an external advanced management module-Ethernet port. If you are using a gateway to communicate with the BladeCenter unit, set the gateway IP address for the connectivity module to the IP address of the advanced management module.

To enable the external port, complete the following steps:

- In the advanced Management Module Web-interface, click I/O Module Tasks > Admin/Power/Reset. The I/O Module Power/Restart window opens.
- 2. In the **I/O Module Advanced Setup** section, select an external port to change its port access setting to **Enabled**, and click **Save**.

### Enabling external management over all ports

To enable the external management over all ports setting, complete the following steps:

- In the advanced Management Module Web-interface, click I/O Module Tasks > Configuration. The I/O Module Configuration window opens.
- 2. Click the blade-server bay number whose setting you want to enable. The Current IP Configuration window for the selected blade-server bay opens.
- **3**. Click **Advanced Configuration**. The Advanced Configuration I/O Module *x* window opens. Where *x* is the blade-server bay number.
- 4. In the **Advanced Setup** section, select the port to change its external management over all ports setting to **Enabled**, and click **Save**.

### Configuring the date and time

Change the date and time of the connectivity module using the CLI time command. At the prompt, type time and press Enter.

For example, the format for June 28, 2004 8:46 P.M. (Monday) is: >time set 6 28 2004 20 46 0 1

For detailed information about using the time and additional CLI commands, see Appendix A, "Using the CLI," on page 45.

### Connecting to the connectivity module

To use the embedded Web-browser interface to access and control the connectivity module, you must know the IP address for the connectivity module and have an existing network connection. If you have to obtain the IP address for the connectivity module or establish a network connection, contact your system or network administrator.

# Establishing a Web-interface session through the advanced management module

To establish a Web-interface session through the advanced management module, complete the following steps:

1. In your browser, in the URL address field, type http://xxx.xxx.xxx, where xxx.xxx.xxx is the IP address of the advanced Management Module interface. Click **GO** or press Enter. The Enter Network Password window opens.

Note: The default IP address for the advanced management module is 192.168.70.125.

- 2. In the **User Name** field, type the initial default user name, **USERID**. The user name and password are case sensitive.
- 3. In the **Password** field, type the initial default password, **PASSWORD** (the sixth character is a zero) and click **OK**. The Welcome window opens.
- 4. In the **Inactive session timeout value** field, select the timeout value for this Web session and click **Continue**. The BladeCenter Advanced Management Module window opens.
- 5. Click **I/O Module Tasks > Configuration**. The I/O Module Configuration window opens.
- 6. Click the link for either the connectivity module in I/O-module bay 3 or in I/O-module bay 4. Make sure that the IP address is the same in the Current IP Configuration and New Static IP Configuration sections.
- 7. Click **Advanced Configuration**. The Advanced Configuration I/O Module *x* window opens. Where *x* is the blade-server bay number.
- 8. In the Start Telnet/Web Session section, click Start Web Session.
- 9. In the Login Name field, type the initial default user name, USERID. The login name and password are case sensitive.
- 10. In the **Password** field, type the initial default password, **PASSWORD** (the sixth character is a zero) and click **OK**. The embedded Web browser-interface window opens.

For more information about using the Web-browser interface , see Appendix B, "Using the embedded Web-browser interface," on page 71.

# Establishing a Web-interface session through a Web browser

You can access the connectivity module by IP-enabled devices that are connected to the BladeCenter management module. An Ethernet connection to the advanced management-module external ports on the BladeCenter unit is required. For more information, see the following documents on the IBM Support Web site, http://www.ibm.com/systems/support/:

- BladeCenter unit Installation and User's Guide
- IBM BladeCenter Advanced Management Module Installation Guide
- IBM BladeCenter Management Module User's Guide

To establish a Web-interface session through a Web browser, complete the following steps:

- 1. Open a supported Web browser on the network-management workstation.
- Type one of the following Web addresses in the URL address field and click GO or press Enter. These Web addresses contain default IP addresses.
   For the connectivity module in I/O-module bay 3:

http://192.168.70.129

For the connectivity module in I/O-module bay 4:

http://192.168.70.130

3. Click OK. The embedded Web-browser interface window opens.

For more information about using the embedded Web-browser interface , see Appendix B, "Using the embedded Web-browser interface," on page 71.
# Chapter 6. Managing the connectivity module using the advanced Management Module interface

You can use the advanced Management Module interface to access and configure the connectivity modules. This allows you to establish a Web-interface session with the connectivity module to retrieve information using the advanced management module.

For more information about using the advanced Management Module Web-interface, see the *Installation and User's Guide* that comes with the application.

**Note:** To access a connectivity module from a network management workstation, make sure that it is connected to an external advanced management-module Ethernet port. If you are using a gateway to communicate with the BladeCenter unit, set the gateway IP address for the connectivity module to be the same as the IP address of the advanced management module.

**Important:** The connectivity module is exclusively supported by the advanced management module. Before you configure the connectivity module, make sure that the advanced management modules in your BladeCenter unit are correctly configured. For more information about the advanced management module, see the *User's Guide* that came with your advanced management module and at http://www.ibm.com/systems/support/.

In addition to reviewing the documentation that is described in "Related documentation" on page 3, make sure that you review the IBM *Planning and Installation Guide* for your BladeCenter unit at http://www.ibm.com/systems/ support/ for information to help you prepare for system installation and configuration.

**Note:** The sample screens and windows that appear in this document might differ slightly from the screens and windows that are displayed by your system. Screen and window content varies based on the type of BladeCenter unit that you are using and the options that are installed.

# **Enabling external ports**

To configure the connectivity module through the embedded Web-browser interface, the IP address and subnet masks must be compatible, and the following configuration settings in the management module must be enabled:

- External ports
- External management over all ports
- Date and time
- **Note:** To access a connectivity module from a network management workstation, make sure that it is connected to an external advanced management module-Ethernet port. If you are using a gateway to communicate with the BladeCenter unit, set the gateway IP address for the connectivity module to the IP address of the advanced management module.

To enable the external port, complete the following steps:

- In the advanced Management Module Web interface, click I/O Module Tasks > Admin/Power/Reset. The I/O Module Power/Restart window opens.
- 2. In the **I/O Module Advanced Setup** section, select an external port to change its port access setting to **Enabled**, and click **Save**.

### Enabling external management over all ports

To enable the external management over all ports setting, complete the following steps:

- In the advanced Management Module Web-interface, click I/O Module Tasks > Configuration. The I/O Module Configuration window opens.
- 2. Click the blade-server bay number whose setting you want to enable. The Current IP Configuration window for the selected blade-server bay opens.
- **3**. Click **Advanced Configuration**. The Advanced Configuration I/O Module *x* window opens. Where *x* is the blade-server bay number.
- 4. In the **Advanced Setup** section, select the port to change its external management over all ports setting to **Enabled**, and click **Save**.

# Configuring the date and time

Change the date and time of the connectivity module using the CLI time command. At the prompt, type time and press Enter.

For example, the format for June 28, 2004 8:46 P.M. (Monday) is: >time set 6 28 2004 20 46 0 1

For detailed information about using the time and additional CLI commands, see Appendix A, "Using the CLI," on page 45.

# Establishing a Web-interface session

To establish a Web-interface session using the advanced management module, complete the following steps:

1. In your browser, in the URL address field, type http://xxx.xxx.xxx, where xxx.xxx.xxx is the IP address of the advanced management module. Click **GO** or press Enter. The Enter Network Password window opens.

**Note:** The default IP address for the advanced management module is 192.168.70.125.

- 2. In the **User Name** field, type the initial default user name, **USERID**. The user name and password are case sensitive.
- **3**. In the **Password** field, type the initial default password, **PASSWORD** (the sixth character is a zero) and click **OK**. The Welcome window opens.
- 4. In the **Inactive session timeout value** field, select the timeout value for this Web session, and click **Continue**. The Advanced Management Module window opens.

# Activating a zone configuration

To view and activate a zone configuration, complete the following steps:

- 1. Click **I/O Module Tasks > Configuration**. The I/O Module Configuration window opens.
- Click the link for either the connectivity module in I/O-module bay 3 or the connectivity module in I/O-module bay 4. The I/O module management window opens.
- **3.** Click **Zone Configuration Management**. The Zone Configuration Management window opens. This window displays the available zone configurations and the current active zones.

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ss 🔊 http://192.168.70.205/private/i	main.ssi						<u> </u>
BIA. Blad	leCent	er <sub>。</sub> H	Adva	Inced N	lanagement	Module	11
1: SN#BM r: USERID Zo	ne Confi	guratio	n Manag	ement for	VO Module 3		
itors System Status Event Log LEDs	The table b activate it.	elow lists	zone confi	gurations stor	ed on this I/O module. Y	ou can select a zone configuration fro	m the list below and
Power Management	Select	Index	Status	Туре	Name	Description	Date
Hardware VPD	C	1		Configurable	Zone1	Blades 1-7 access to E1, Blades 8- 14 access to E2	07/11/2007, 10:48:20
Remote Chassis e Tasks	с	2		Configurable	Zone2	Blades 1-4 no access, Blades 5-14 access to all external ports	07/11/2007, 10:54:55
Power/Restart Dn Demand Remote Control Firmware Update	c	3		Configurable	User Defined Config 03	User definable zone configuration. Factory setting is each port belongs to its own zone and no port can access any other port. Can be modified using SCM or CLI.	00/00/0000, 00:00:00
contiguration Serial Over LAN Iodule Tasks sdmin/Power/Restart configuration	с	4		Configurable	User Defined Config 04	User definable zone configuration. Factory setting is each port belongs to its own zone and no port can access any other port. Can be modified using SCM or CLI.	00/00/0000, 00:00:0
irmware Update ge Tasks configuration Control Senarol Settinge	с	5	Active	Predefined	Predefined Config 01	Predefined and default zone configuration for BC1, BCH, BCT and BCHT. Each port belongs to its own zone and each blade bay port can access all external ports. Cannot be modified	04/24/2007 , 02:00:00

- 4. Select a zone and click Activate Selected Configuration.
- To view the active zones on each connectivity module (if applicable), click Storage Tasks > Configuration. The Zone Configuration window opens.

	Ptro	8.3.3.	8 3				Lini
ress 🖉 http://192.168.70.205/priva	ate/main.ssi					•	Þ
<u>BI</u> , Bla	adeCent	er <sub>。</sub> H Advan	ced Managen	ient Module		//	
/ 1: SN#BM er: USERID	I/O Modules	0					
nitors System Status Event Log LEDs Power Management	Zone Confi Follow the I Bay	guration inks in the "VO Module " I/O Module Type	ype" column to change the contract of the cont	he zone configuration or Zone Config. Type	a specific I/O module Description	Date	
Hardware VPD Firmware VPD Remote Chassis Je Tasks Power/Restart On Demand Remote Control Firmware Update Configuration	3	Storage SM	Predefined Config 01	Predefined	Predefined and default zone configuration for BC1, BCH, BCT and BCHT. Each port belongs to its own zone and each blade bay port can access all external ports. Cannot be modified.	04/24/2007, 02:00:	:00
Admin Toki Den Admin/Power/Restart Configuration Firmware Update age Tasks Configuration Control General Settings Leain Defiles	4	Storage SM	Predefined Config 01	Predefined	Predefined and default zone configuration for BC1, BCH, BCT and BCHT. Each port belongs to its own zone and each blade bay port can access all external ports. Cannot be modified.	04/24/2007 , 02:00:	:00

For more information about zoning, see Chapter 8, "Configuring zones," on page 33.

# Chapter 7. Managing the connectivity module using the Storage Configuration Manager application

The IBM Storage Configuration Manager application is a system management application that allows you to manage and configure the connectivity modules for use in BladeCenter units. The Storage Configuration Manager application is standards based and uses Web-based standards.

The Storage Configuration Manager application can be installed to be run as a standalone application or as an application launched from IBM Director 5.20.2 to manage Director storage objects. The Storage Configuration Manager application runs as a Web server that communicates with connectivity modules. You can connect to the Storage Configuration Manager application from any host on the network using a standard Web browser (such as, Internet Explorer or Firefox).

**Note:** For you to access a connectivity module from a network management workstation, make sure that it is connected to an external advanced management module-Ethernet port. If you are using a gateway to communicate with the BladeCenter unit, set the gateway IP address for the connectivity module to the IP address of the advanced management module.

For more information about using the Storage Configuration Manager application to manage and configure your connectivity module, see the Storage Configuration Manager *Planning, Installation, and Configuration Guide* in the Documentation directory on the *Support* CD. You can download the Storage Configuration Manager application from http://www.ibm.com/systems/ management/director/.

# Chapter 8. Configuring zones

Zoning (integrated storage) allows you to decide how to map the hard disk drives in storage module 1 and storage module 2 to the BladeCenter blade servers, and how to map the blade servers to the external ports on the connectivity module. When you configure the zoning for the BladeCenter unit, you must determine which hard disk drives are accessible by each of the blade servers. In addition, you must determine which external ports on the connectivity module are accessible by each of the blade servers.

There are two types of zones that you can use for storage configuration:

- User-defined These zones (zone 1 zone 4) are empty so that you can create your own zone configurations. By default, each external port belongs to its own zone and no external port can access any other external port. These zone configurations can be modified using the Storage Configuration Manager application or CLI. These zones support the connectivity modules in all BladeCenter units.
- Predefined These zones are predefined zone configurations. Predefined zones support the connectivity modules in the following BladeCenter units:
  - Zone 5 can be used with BladeCenter Type 8677, BladeCenter Type 8852, BladeCenter Types 8720 and 8730, and BladeCenter Type 8750.
  - Zone 6 Zone 13 can be used with BladeCenter Type 8886.

For more information about using one of the supported configuration applications to configure zones, see one of the following sections:

- Chapter 4, "Managing the connectivity module using the Telnet interface," on page 15
- Chapter 5, "Managing the connectivity module using the embedded Web-browser interface," on page 21
- Chapter 6, "Managing the connectivity module using the advanced Management Module interface," on page 25
- Chapter 7, "Managing the connectivity module using the Storage Configuration Manager application," on page 31

# **User-defined zones**

You can specify up to four separate user-defined zones (zone 1 through zone 4) for the integrated-shared storage installed in the BladeCenter unit. There are two ways to specify your own zoning configuration:

- Using either the Web-based user interface or the command-line interface
- Using the Storage Configuration Manager application

# Planning a user-defined zone

To plan for a user-defined zone configuration:

- Determine which hard disk drives in storage module 1 will be mapped to each of the blade servers in the BladeCenter unit.
- Determine which hard disk drives in storage module 2 will be mapped to each of the blade servers in the BladeCenter unit.
- Map each blade server in the BladeCenter unit to the external ports on the connectivity module in I/O-module bay 3.
- Map each blade server in the BladeCenter unit to the external ports on the connectivity module in I/O-module bay 4 (if installed).





# Planning considerations

Consider the following when planning for integrated storage:

- Map a blade server to one or more hard disk drives in each storage module for redundancy.
- Map the blade server to the same hard disk drives in each storage module to reduce management complexity. For example, if you choose to map the blade server in the blade server bay 1 to the hard disk drive in bay 1 of storage module 1, map the same blade server to the hard disk drive in bay 1 of storage module 2.

**Note:** In addition to mapping the hard disk drives, you will have to use the LSI Configuration Utility provided in the blade server to set up redundancy, such as mirroring. For more information about the LSI Configuration Utility, see the *Installation and User's Guide* that came with your SAS expansion card.

# Predefined zones

Zones 5 through 13 are predefined zones that cannot be modified. If you implement a predefined configuration and then change the BladeCenter unit (such as adding an additional blade server), you will have to choose a new predefined configuration that matches the BladeCenter unit setup. Each zone defines a specific zone configuration using various I/O-device configurations. To access or modify a predefined configuration, specify the configuration using the advanced management module configuration wizard or the Storage Configuration Manager application.

### Notes:

- 1. Make sure that you have one connectivity module installed in I/O-module bay 3 in the BladeCenter unit to use single connectivity-module zones (zone 7, zone 9, zone 11, and zone 13). For dual connectivity-module zones (zone 6, zone 8, zone 10, zone 12), install a second module in I/O-module bay 4).
- 2. When the connectivity module is initially installed into any BladeCenter unit other than the BladeCenter Type 8886, the connectivity module defaults to predefined zone 5 (Predefined Config 01). The last zone activated before removing a connectivity module is the zone that is active when a connectivity module is installed and turned on.
- **3.** When the connectivity module is installed into a BladeCenter Type 8886 unit, you must select and activate a zone after the connectivity module is turned on.
- 4. If you select a predefined zone, the advanced management module automatically restores that zone whenever the connectivity module is turned on or replaced.

For more information about using the advanced Management Module Web-interface, see Chapter 6, "Managing the connectivity module using the advanced Management Module interface," on page 25.

For more information about using the Storage Configuration Manager application, see Chapter 7, "Managing the connectivity module using the Storage Configuration Manager application," on page 31.

# Zone 5 (Predefined Config 01)

Zone 5 supports BladeCenter Type 8677, BladeCenter Type 8852, BladeCenter Types 8720 and 8730, and BladeCenter Type 8750 units. This zone allows all the blade servers to have access to all four external ports of the connectivity module.

# Zone 6 (Predefined Config 02)

Zone 6 supports six blade servers, two connectivity modules, and two fully-populated storage modules. Each blade server can access one hard disk drive in each storage module and all external ports on each connectivity module.

- Each blade server has access to a single hard disk drive in each storage module (for a total of two hard disk drives).
- The connectivity module in the I/O-module bay 3 controls access to the hard disk drives in storage module 1.
- The connectivity module in the I/O-module bay 4 controls access to the hard disk drives in storage module 2.
- The blade servers have access to all external ports on each connectivity module.
- **Note:** This zone configuration maps the hard disk drives to the blade servers and the blade servers to the external ports on the connectivity module. You will have to use the LSI Configuration Utility application on each blade server to set up mirroring. For more information about using the LSI Configuration Utility application, see the *Installation and User's Guide* that came with your SAS expansion card.

Blade-server bay	Maps to				
	Storage module 1 hard disk drives that use the connectivity module in bay 3	Storage module 2 hard disk drives that use the connectivity module in bay 4			
1	1	1			
2	2	2			
3	3	3			
4	4	4			
5	5	5			
6	6	6			

Table 3. Zone 6 configuration

# Zone 7 (Predefined Config 03)

Zone 7 supports six blade servers, one connectivity module, and two fully-populated storage modules. Each blade server can access one hard disk drive in each storage module and all external ports on the connectivity module.

This configuration has the following characteristics:

- Each blade server has access to a single hard disk drive in each storage module (for a total of two hard disk drives).
- The connectivity module must be installed in I/O-module bay 3 and controls access to the hard disk drives in each storage module.
- The blade servers have access to all external ports on the connectivity module.
- **Note:** This configuration maps the hard disk drives to the blade servers and the blade servers to the external ports on the connectivity module. You will have to use the LSI Configuration Utility application on each blade server to set up mirroring. For more information about using the LSI Configuration Utility application, see the *Installation and User's Guide* that came with your SAS expansion card.

Blade-server bay	Maps to			
	Storage module 1 hard disk drives that use the connectivity module in bay 3	Storage module 2 hard disk drives that use the connectivity module in bay 3		
1	1	1		
2	2	2		
3	3	3		
4	4	4		
5	5	5		
6	6	6		

Table 4. Zone 7 configuration

# Zone 8 (Predefined Config 04)

Zone 8 supports a single blade server, two connectivity modules, and two fully-populated storage modules. The blade server can access all hard disk drives in each storage module and all external ports on each connectivity module.

This configuration has the following characteristics:

• The blade server in blade-server bay 1 has access to all hard disk drives in each storage module (for a total of 12 hard disk drives).

- The connectivity module in I/O-module bay 3 controls access to the hard disk drives in storage module 1.
- The connectivity module in I/O-module bay 4 controls access to the hard disk drives in storage module 2.
- The blade server has access to all external ports on each connectivity module.
- **Note:** This configuration maps the hard disk drives to the blade server and the blade server to the external ports on the connectivity modules. You will have to use the LSI Configuration Utility application on the blade server to set up mirroring. For more information about using the LSI Configuration Utility application, see the *Installation and User's Guide* that came with your SAS expansion card.

Table 5. Zone 8 configuration

Blade-server bay	Map	s to	
	Storage module 1 hard disk drives that use the connectivity module in bay 3	Storage module 2 hard disk drives that use the connectivity module in bay 4	
1	1, 2, 3, 4, 5, 6	1,2, 3, 4, 5, 6	

# Zone 9 (Predefined Config 05)

Zone 9 supports a single blade server, one connectivity module, and two fully-populated storage modules. The blade server can access all hard disk drives in each storage module and all external ports on the connectivity module.

- The blade server in blade-server bay 1 has access to all hard disk drives in each storage module (for a total of 12 hard disk drives).
- The connectivity module must be installed in I/O-module bay 3 and controls access to the hard disk drives in each storage module.
- The blade server has access to all external ports on the connectivity module.
- **Note:** This configuration maps the hard disk drives to the blade server and the blade server to the external ports on the connectivity module. You will have to use the LSI Configuration Utility application on the blade server to set up mirroring. For more information about using the LSI Configuration Utility application, see the *Installation and User's Guide* that came with your SAS expansion card.

Table 6. Zone 9 configuration

Blade-server bay	Maps to				
	Storage module 1 hard disk drives that use the connectivity module in bay 3	Storage module 2 hard disk drives that use the connectivity module in bay 3			
1	1, 2, 3, 4, 5, 6	1,2, 3, 4, 5, 6			

# Zone 10 (Predefined Config 06)

Zone 10 supports three blade servers, two connectivity modules, and two fully-populated storage modules. Each blade server can access two hard disk drives in each storage module and all external ports on each connectivity module.

**Important:** If you are going to use this configuration, the proper placement of the blade servers in the BladeCenter unit is important. Blade servers must be installed in blade-server bays 1, 3, and 5. Blade servers installed in any other bay will not be able to access this zone.

**Note:** If you use a blade server that requires a 2 blade-server bay position, make sure that the SAS expansion card is installed on the base blade server.

- Each blade server has access to two hard disk drives in each storage module (for a total of four hard disk drives).
- The connectivity module in I/O-module bay 3 controls access to the hard disk drives in storage module 1.
- The connectivity module in I/O-module bay 4 controls access to the hard disk drives in storage module 2.
- The blade servers have access to all external ports on each connectivity module.
- **Note:** This configuration maps the hard disk drives to the blade server and the blade server to the external ports on the connectivity module. You will have to use the LSI Configuration Utility application on the blade server to set up mirroring. For more information about using the LSI Configuration Utility application, see the *Installation and User's Guide* that came with your SAS expansion card.

Table 7. Zone 10 configuration

Blade-server bay	Maps to				
	Storage module 1 hard disk drives that use the connectivity module in bay 3	Storage module 2 hard disk drives that use the connectivity module in bay 4			
1	1, 4	1, 4			
3	2, 5	2, 5			
5	3, 6	3, 6			

# Zone 11 (Predefined Config 07)

Zone 11 supports three blade servers, one connectivity module, and two fully-populated storage modules. Each blade server can access two hard disk drives in each storage module and all external ports on the connectivity module.

**Important:** If you are going to use this configuration, the proper placement of the blade servers in the BladeCenter unit is important. Blade servers must be installed in blade server bays 1, 3, and 5. Blade servers installed in any other bay will not be able to access this zone.

**Note:** If you use a blade server that requires a 2 blade-server bay position, make sure that the SAS expansion card is installed on the base blade server.

- Each blade server has access to two hard disk drives in each storage module (for a total of four hard disk drives).
- The connectivity module must be installed in blade server bay 3 and controls access to the hard disk drives in each storage module.
- All blade servers have access to all external ports on the connectivity module.
- **Note:** This configuration maps the hard disk drives to the blade server and the blade server to the external ports on the connectivity module. You will have to use the LSI Configuration Utility application on the blade server to set up mirroring. For more information about using the LSI Configuration Utility application, see the *Installation and User's Guide* that came with your SAS expansion card.

Table 8. Zone 11 configuration

Blade-server bay	Maps to				
	Storage module 1 hard disk drives that use the connectivity module in bay 3	Storage module 2 hard disk drives that use the connectivity module in bay 3			
1	1, 4	1, 4			
3	2, 5	2, 5			
5	3, 6	3, 6			

# Zone 12 (Predefined Config 08)

Zone 12 supports two blade servers, two connectivity modules, and two fully-populated storage modules. Each blade server can access three hard disk drives in each storage module and all external ports on each connectivity module.

**Important:** If you are going to use this configuration, the proper placement of the blade servers in the BladeCenter unit is important. Blade servers must be installed in blade-server slots 1 and 4. Blade servers installed in any other bay will not be able to access this zone.

**Note:** If you use a blade server that requires a 3 blade-server bay position, make sure that the SAS expansion card is installed on the base blade server.

- Each blade server has access to three hard disk drives in each storage module (for a total of six hard disk drives).
- The connectivity module in I/O-module bay 3 controls access to the hard disk drives in storage module 1.
- The connectivity module in I/O-module bay 4 controls access to the hard disk drives in storage module 2.
- The blade servers have access to all external ports on each connectivity module.
- **Note:** This configuration maps the hard disk drives to the blade server and the blade server to the external ports on the connectivity module. You will have to use the LSI Configuration Utility application on the blade server to set up mirroring. For more information about using the LSI Configuration Utility application, see the *Installation and User's Guide* that came with your SAS expansion card.

Table 9. Zone 12 configuration

Blade-server bay	Maps to				
	Storage module 1 hard disk drives that use the connectivity module in bay 3	Storage module 2 hard disk drives that use the connectivity module in bay 4			
1	1, 3, 5	1, 3, 5			
4	2, 4, 6	2, 4, 6			

# Zone 13 (Predefined Config 09)

Zone 13 supports two blade servers, one connectivity module, and two fully-populated storage modules. Each blade server can access three hard disk drives in each storage module and all external ports on the connectivity module.

**Important:** If you are going to use this configuration, the proper placement of the blade servers in the BladeCenter unit is important. Blade servers must be installed in blade-server bays 1 and 4. Blade servers installed in any other bay will not be able to access this zone.

**Note:** If you use a blade server that requires a 3 blade-server bay position, make sure that the SAS expansion card is installed on the base blade server.

- Each blade server has access to three hard disk drives in each storage module (for a total of six hard disk drives).
- The connectivity module must be installed in blade-server bay 3 controls access to the hard disk drives in each storage module.
- The blade servers have access to all external ports on the connectivity module.
- **Note:** This configuration maps the hard disk drives to the blade server and the blade server to the external ports on the connectivity module. You will have to use the LSI Configuration Utility application on the blade server to set up mirroring. For more information about using the LSI Configuration Utility application, see the *Installation and User's Guide* that came with your SAS expansion card.

Table 10. Zone 13 configuration

Blade-server bay	Maps to				
	Storage module 1 hard disk drives that use the connectivity module in bay 3	Storage module 2 hard disk drives that use the connectivity module in bay 3			
1	1, 3, 5	1, 3, 5			
4	2, 4, 6	2, 4, 6			

# Zoning configuration worksheet

Use this worksheet to plan your zoning configuration by assigning the hard disk drives (HDD) in storage module 1 and storage module 2 to blade servers and blade servers to external ports on the connectivity modules.

Table 11. Zone configuration worksheet

Resource	Blade-server bays						
	1	2	3	4	5	6	
Storage module 1							
HDD 1							
HDD 2							
HDD 3							
HDD 4							
HDD 5							
HDD 6							
Storage mo	dule 2						
HDD 1							
HDD 2							
HDD 3							
HDD 4							
HDD 5							
HDD 6							
SAS connec	ctivity modu	le - BladeCer	nter I/O-mod	ule bay 3	•		
External port 1							
External port 2							
External port 3							

Resource	Blade-server bays					
	1	2	3	4	5	6
SAS connec	ctivity modul	e - BladeCer	nter I/O-mod	ule bay 3 (co	ntinued)	
External port 4						
SAS connec	SAS connectivity module - BladeCenter I/O-module bay 4					
External port 1						
External port 2						
External port 3						
External port 4						

# Table 11. Zone configuration worksheet (continued)

# Appendix A. Using the CLI

The command-line interface (CLI) provides a convenient method for entering commands that manage and monitor the connectivity module.

# **Command-line interface guidelines**

All commands have the following syntax: command argument -option parameter

The CLI-command syntax is as follows:

- keyword
- keyword <argument>
- keyword <argument>[options]

Items in the argument brackets (< >) can be changed by typing a new argument. Items in the optional square brackets ([]) can be changed by typing a new option name. You can use the Backspace and Delete keys to erase characters behind and in front of the cursor.

For example: sasport status all

The information for each option is returned in the order in which it was entered and is displayed on separate lines.

Observe the following general guidelines when using the command-line interface:

Case sensitivity

All commands, command options, and predefined command option parameters are case sensitive.

**Note:** If you receive an Illegal command. Type ? or for a list message, make sure that you are typing the commands in the correct case; they are case sensitive. For a list of valid commands, type help or ?.

- Delimiters
  - Required parameters (arguments) are designated in the <> brackets.
  - Optional parameters are designated in the [] brackets.
  - Optional parameters designated with a separating bracket [*abc* | *def*] allow you to change either *abc* or *def*.

- In a command that requires parameters, a single space is expected between the option and the parameter. Any additional spaces are ignored.
- Output format
  - Failed commands generate failure messages.
  - Successful commands are indicated by the message OK.
- Strings
  - Strings containing spaces should contain an underscore character (\_). For example:

snmpsyslocation IBM\_lab

- String parameters can be mixed case.
- The help command lists all commands and a brief description of each command. You can also issue the help command by typing ? .
- You can use the up arrow (↑) and down arrow (↓) keys in the command line interface to access the last five commands that were entered.

# **CLI** management commands

This section describes the CLI management commands available for the connectivity module.

# allregisters

Displays all registers on PHY phynum (in hex).

**Command arguments:** - *<phynum>* - The number of a specific register. When this command is issued with *phynum* specified, the *phynum* defines what register is reported. If the *phynum* parameter is not specified, then all registers are reported.

### Example:

>allregisters 1

# clearlog

Clears the current connectivity module event log.

Command arguments: None

### Example:

>clearlog

# clrerrorlog

Clears the PHY Error Log on phynum (in hex).

**Command arguments:** *<phynum>* - The number of a specific PHY. When this command is issued with *phynum* specified, the *phynum* defines the PHY whose errors are to be cleared from the error log file. If the *phynum* parameter is not defined then all PHY errors are cleared.

### Example:

>clrerrorlog 01 SMP\_PARERR : 00000000 Cleared PHY Error Log: 01

### comport

Displays or allows you to configure the Storage Configuration Manager base-port number (decimal).

### Command arguments: contnumber>

### Where:

- *portnumber* The port number that the Storage Configuration Manager is changing to. If no port is defined, the current configuration is returned.
- SCM Request Port Displays the port number.
- SCM Event Port Displays the port number + 1.
- FW Update Port Updates the port number + 2.

### Example:

```
>comport
SCM Request Port :6641
SCM Event Port :6642
SCM FW Update Port :6643
MM Request Port :6654
MM Event Port :6655
```

**Note:** Do not use 6652 through 6655 as the port number because it will interfere with the management module ports.

# daemon

Enables or disables a specific TCP/IP daemon.

### **Command arguments:** <*type*> [*on* | *off*]

- *type* Defines the available daemon; such as telnet, snmp, http, sntp, or fwupdate.
- *on* Enables the daemon.
- *off* Disables the daemon.

• If no action is defined the current daemon status (on/off) is displayed.

Note: Changing the daemon status will restart the TCP/IP stack.

### Example:

>daemon telnet off

# ecmregisters

Displays ECM registers.

**Command arguments:** <*phynum>* - The ECM register phynum.

**Note:** When this command is issued the ECM Registers defined by *phynum* are displayed. If *phynum* is not defined, all ECM registers are displayed.

### Example:

>ecmregisters 01

### exit

Ends the current telnet session.

Command arguments: None

Example: >exit

# fwcheck

Checks the status of the background Flash erase process.

Command arguments: None

Example: >fwcheck

# fwdownload

Downloads the current connectivity-module firmware from a TFTP server.

Command arguments: <ipaddress> <filename> [silent] <status>

- *ipaddress* Defines the IP address of the TFTP server.
- *filename* Defines the file name to download or file path from which to download.

- silent Disables the display of the download status.
- *status* Displays the download status.

#### Example:

>fwdownload 192.168.70.238 fw303.fuf silent

### fwerase

Starts the background flash erase process.

#### Command arguments: None

#### Example:

>fwerase

### fwerasebackup

Deletes the backup firmware in the Flash ROM.

### Command arguments: None

### Example:

>fwerasebackup

# fwrollback

Installs the prior firmware image. For externally controlled schemes, the rollback can be toggled between two images. For boot-loader schemes, the rollback invalidates the current firmware images and can not be undone.

#### Command arguments: None

Example: >fwrollback

# fwstoragedownload

Allows you to download storage-module firmware from a TFTP Server.

#### **Command arguments:** <*ipaddress>* <*filename>* <*sm>* [*silent*]

- *ipaddress* Defines the IP address of the TFTP server.
- *filename* Defines the file name to download or file path from which to download.

- *sm* Defines the target storage module (storage module 1 or storage module 2).
- silent Suppresses displaying the download progress.

### Example:

```
>fwstoragedownload 192.168.70.1 updatefw.fwfile 1
```

### get\_sensor

Displays the current temperature of the connectivity module and displays the current voltage levels for the 1.2 v, 1.8v, 3.3v, 5v, 12v, and 3.3v AUX power supplies on the connectivity module.

### Command arguments: None

### Example:

>get\_sensor Status Table ITEM VALUE STATUS PRE STATUS ------TEMP 002 34degC 00 0K VOL 1.2V 049F 10183V 00 0K

### getsupport

Reports the internal status of the connectivity module for the IBM service representative.

Command arguments: None

### Example:

>getsupport

# ipconfig

Displays the IP configuration.

#### Command arguments: None

#### Example:

```
>ipconfig
MAC Address..00:14:5E:C3:11:02
IP Address..192.168.70.210
Subnet Mask..255.255.255.0
Gateway..0.0.0.0
DHCP..0ff
```

# linkerrorlog

Displays link errors on PHY phynum (in hex). If *phynum* is not defined then errors on all PHYs are displayed.

**Command arguments:** *<phynum>* - Defines the PHY phynum to be displayed.

### Example:

>linkerrorlog 1
----Phy Number: 01
PHY\_CTR\_CFG..000000FE
PHY\_CTR\_MATCH..7CAA9595
PHY\_COUNTER0..00000000
PHY\_COUNTER1..00000000

# ntp

Allows you to display or modify the Simple Network Time Protocol (SNTP) Client settings.

**Command arguments:** <get | set> [<polling> [<frequency> <timeZone> <PriServer> [SecServer]]]

### Where:

- *get* Displays the current SNTP settings. Defines the IP address of the TFTP server.
- *set* Modifies the SNTP settings polling.
- *polling* Allows you to change the polling setting to on to restart SNTP polling or to off to stop SNTP.
- frequency Displays the SNTP polling frequency in seconds
- *timeZone* Displays the time difference from GMT (Hours:Minutes).
- PriServer Displays the IP address of the primary SNTP server.
- SecServer Displays the IP address of the secondary SNTP server.

# Examples:

```
>ntp get
>ntp set off
>ntp set on 86400 -4 192.168.1.1 192.168.1.11
>ntp set on 3600 9:30 192.168.1.11
```

# pcmerrorlog

Displays the PCM error log for PHY phynum. If no *phynum* is specified, then errors on all ports are displayed.

**Command arguments:** *<phynum> -* Defines the specific *phynum* on which errors were generated.

### Example:

>pcmerrorlog 1
----Phy Number: 01
PCM Counter Configuration:00000000
PCM Counter:00000000
PCM \_BAD\_OPEN\_CNT:00000000

# phy

Allows you to toggle PHY debug on and off.

**Command arguments:** [on | off] - Allows you to turn on or turn off the debug of a specific PHY.

### Example:

>phy on PHY debug is on

# phyattribute

Allows you to display, configure, or clear the phy attributes of PHY

**Command arguments:** [set | clear | get] <phy> [routing method] [txinvert] [rxinvert]

- set Allows you to configure the PHY attributes.
- clear Erases all phy attributes.
- *get* Displays the attributes of all PHYs.
- *phy* Defines all the PHYs or a particular PHY. The *phy* options are all/ 0/1,...
- *routing method* Defines the routing method as a direct, subtractive, or table method.
- *txinvert* Allows you to invert (inverted) or normalize (not inverted) the transmit signal.
- *rxinvert* Allows you to invert (inverted) or normalize (not inverted) the receive signal.

#### Examples:

>phyattribute clr all
>phyattribute get all
>phyattribute clr 0
>phyattribute get 0
>phyattribute set 0 1
>phyattribute set 0 1 0 1 - sets phy 0 attributes:Subtractive routing, Rx not inverted, "

# phyerrorlog

Displays the error log on PHY phynum (in hex). If no *phynum* is defined then all PHY errors are displayed.

**Command arguments:** *<phynum>* - Defines the specific PHY phynum error log.

Example: >phyerrorlog 1

# phyregisters

Displays the PHY register on PHY phynum (in hex).

Command arguments: <phynum> - Defines the specific PHY register.

Example: >phyregisters 20

# post\_results

Displays the result of the initial power-on-self-test (POST). Three POST choices are available from the advanced memory module; standard, extended, and extended with full memory.

### Command arguments: None

#### Example:

```
>post_results
POST results:
PD1 Devices passed
EEPROM passed
WatchDog function passed
...
```

```
•••
```

# printphystat

Displays the statistics for PHY phynum. If no *phynum* is defined, then the status of all PHY are displayed.

**Command arguments:** *<phynum> -* Defines the specific PHY *phynum* (in hex).

### Example:

>printphystat 1

```
Phy Number: 01
Phy_stat.Phy_Stat:...1
Phy_stat.Disable_Cause:...0
Phy_stat.Time_Phy_State:...010DB32E
Phy_stat.Enabled_notify:....00
Phy_stat.Notify_sent:....0
Phy_stat.LastHBTime:....000000000
```

# reset

Resets the connectivity module.

Command arguments: None

Example:

>reset

# restoremfgdef

Restores the manufacturing default configuration.

Command arguments: None

Example: >restoremfgdef

# sasaddr

Displays the SAS ID for the connectivity module.

**Command arguments:** *<get>* - Allows you to display the SAS ID from NVRAM.

### Example:

>sasaddr get SASAddress:50050764100077C0

# sasport

Allows you to control and query the SAS port.

**Command arguments:** <*cmd*> [<*arg*>] - Allows you to change the SAS port configuration. The *cmd* options are:

- "sasport clrerrcnt" on page 55
- "sasport disable" on page 56
- "sasport enable" on page 56
- "sasport geterrcnt" on page 56
- "sasport reset" on page 57
- "sasport startlb" on page 58
- "sasport startsnoop" on page 58
- "sasport status" on page 57
- "sasport stopsnoop" on page 58
- "sasport stoplb" on page 58

### sasport clrerrcnt

Clears the sasport error counters of SAS port PHY(s).

**Command arguments:** [all | blade | Bn | En | external]

#### Where:

- all Clears error counters for all SAS ports.
- blade Clears error counters all blade server ports.
- Bn Clears error counters for a specific blade server port.
- En Clears error counters for a specific external port.
- external Clears error counters for all external ports.

#### Example:

>sas SAS	sport ID	clrerrcnt E1 Port Name		Inv.Dword	Disparity	dwordsLost	Reset Cnt
	+			+	+	_+	
ΕI		External	Port	1			
PHY	1C			0x00000000000	0x00000000000	0x00000000000	0x00000000000
PHY	1D			0x00000000000	0x00000000000	0x00000000000	0x0000000000
PHY	1E			0x00000000000	0x00000000000	0x00000000000	0x00000000000
PHY	1F			0x0000000000	0x0000000000	0x0000000000	0x00000000000

### sasport disable

Disables ports on a connectivity module.

**Command arguments:** [all | blade | Bn | En | external]

### Where:

- all Disable all SAS ports.
- blade Disable all blade server ports.
- *Bn* Disable a specific blade server port.
- *En* Disable a specific external port.
- external Disable all external ports.

### Example:

>sasport disable E1 E1 External Port 1 OK

### sasport enable

Enables the ports on a connectivity module.

**Command arguments:** [all | blade | Bn | En | external]

### Where:

- *all* Enable all SAS ports.
- *blade* Enable all blade server ports.
- Bn Enable a specific blade server port.
- *En* Enable a specific external port.
- external Enable all external ports.

### Example:

>sasport enable E1
E1 External Port 1 is already enable. Request ignored.

### sasport geterrcnt

Displays the PHY error counters for each PHY of the SAS port.

**Command arguments:** [all | blade | Bn | En | external]

- *all* Display the PHY Error Counters for all SAS ports.
- *blade* Display the PHY Error Counters for all external ports.
- Bn Display the PHY Error Counters for all blade server ports.
- En Display the PHY Error Counters for external port n.

• *external* - Display the PHY Error Counters for blade server port *n*.

### Example:

>sasport geterrcnt all

### sasport reset

Resets the SAS link through all PHYs belonging to the SAS port defined by the argument.

### **Command arguments:** [all | blade | Bn | En | external]

### Where:

- *all* Resets all SAS ports.
- blade Resets all blade server ports.
- Bn Resets a specific blade server port.
- En Resets a specific external port.
- external Resets all external ports.

### **Examples:**

```
>sasport reset all
>sasport reset E1
>sasport reset B14
```

### sasport status

Displays the SAS port status.

**Command arguments:** [all | blade | Bn | En | external]

### Where:

- *all* Displays SAS port status for all SAS ports.
- blade Displays SAS port status for all blade server ports.
- Bn Displays SAS port status for a specific blade server port.
- *En* Displays SAS port status for a specific external port.
- external Displays SAS port status for all external ports.

### Example:

>sas	sport sta	tus El					
ID	SAS Port	Name	SAS Address	Enable	Act	Flt	Status
+			+	+	+	+	+
E1	External	Port 1		True	Off	Off	NoCable
	PHY 1C		0000000000000	True	Off	Off	NoCable
	PHY 1D		0000000000000	True	Off	Off	NoCable
	PHY 1E		0000000000000	True	Off	Off	NoCable
	PHY 1F		0000000000000	True	Off	Off	NoCable

### sasport startlb

Starts the external loop back test on an external SAS port.

Command arguments: <test port> - Defines the loop back test port.

#### Example:

>sasport startlb E1
SAS PHY Internal Loopback (Port=E1 PHY=1)......FAIL-=not in sync
SAS PHY Internal Loopback (Port=E1 PHY=2).....FAIL-=not in sync
SAS PHY Internal Loopback (Port=E1 PHY=3).....FAIL-=not in sync
SAS PHY Internal Loopback (Port=E1 PHY=4).....FAIL-=not in sync

### sasport startsnoop

Starts SAS port-snooping which mirrors the SAS traffic transmit and receive data from the internal SAS port (traffic port) to the external SAS port (listen port).

Command arguments: <traffic port> <listen port> <phy>

#### Where:

- traffic port Defines the internal SAS port.
- external Defines the external SAS port.
- *phy* Defines the SAS PHY.

#### Example:

>sasport startsnoop B1 E1 1
Starting SAS Port snooping was successful.
Traffic Port: B1
Listening Port: E1
Mirrors Rx to B1 MAIN> E1 PHY 1, TX FROM B1 MAIN> E1 PHY 2

#### sasport stoplb

Stops the remote loop back test on the external SAS port.

Command arguments: <test port> - Defines the loop back test port.

#### Example:

>sasport stopLB E1

#### sasport stopsnoop

Stops snooping on a port that mirrors the SAS traffic transmit and receive from the internal SAS port and the external SAS port.

**Command arguments:** <*traffic port*> - Defines the snooping on the traffic port.

#### Example:

>sasport stopsnoop B1

# setadminpassword

Allows you to change the administrator password.

### Command arguments: <user> <password>

### Where:

- *user* The user name for of the connectivity module whose password is changing. The connectivity module has four user names:
  - USERID
  - USERID1
  - USERID2
  - USERID3
- *password* The password for the connectivity module. The password must conform to the following rules:
  - The password must be 8 to 16 characters long
  - The characters must contain at least one numeric character and at least one alphabetic character

### Example:

>setadminpassword USERID PASSWORD Password changed successfully

# smpregisters

Displays the SMP registers.

#### Command arguments: None

#### Example:

>smpregisters SMP\_TXCNTL: 00000001 SMP\_STAT: 00000000 SMP\_IRSTAT: 00000000 SMP\_IREN: 00000001 SMP\_TXSTART: 00000000 SMP\_TXLEN: 00000038 ...

### snmpcommunity

Allows you to display or define the SNMP community strings. The maximum number of community characters allowed is 24. There are no spaces allowed in the string and you must use the underscore character to enter a space.

**Command arguments:** <*rd* | *rw*> [*public* | *private*]

#### Where:

- rd Displays the SNMP READ community.
- rw Displays the SNMP WRITE community.
- *public* Configures the SNMP community to public.
- private Configures the SNMP community to private.

#### Example:

>smpcommunity rd
SNMP READ Community String = public

### snmpsyscontact

Allows you to display or define the SNMP MIB-2 system contact-display information. The maximum number of contact-information characters allowed is 64. There are no spaces allowed in the string and you must use the underscore character to enter a space.

**Command arguments:** *<sysContact>* - Defines the SNMP MIB-2 system contact information.

#### Example:

>snmpsyscontact Contact\_Me

#### snmpsysdescr

Allows you to display or define the SNMP MIB-2 system description-display information. The maximum number of system-description characters allowed is 64. There are no spaces allowed in the string and you must use the underscore character to enter a space.

**Command arguments:** *<sysdescr>* - Defines the SNMP MIB-2 system description. If no *sysdescr* is defined the current information is displayed.

#### Example:

>snmpsysdescr IBM BladeCenter SAS Connectivity Module IBM Bladecenter SAS Connectivity Module
## snmpsyslocation

Allows you to display or define the SNMP MIB-2 system-location information. The maximum number of location characters allowed is 64. There are no spaces allowed in the string and you must use the underscore character to enter a space.

**Command arguments:** *<sysLocation>* - Defines the SNMP MIB-2 system location. If no *sysLocation* is defined the current location is displayed.

### Example:

```
>snmpsyslocation IBM@IBMUS
>snmpsyslocation
IBM@IBMUS
```

## snmptrapdest

Allows you to display or define the SNMP IP address and port information for the trap destination. If no *ipaddress* and *port* is defined the current information is displayed.

### Command arguments: <ipaddress:port>

### Where:

- *snmptrapdest* Displays the SNMP IP address and port information of the trap destination.
- snmptrapdest ipaddress Defines the SNMP IP address.
- *snmptrapdest port* Defines the port.

### Example:

```
>snmptrapdest 192.168.0.2:162
>snmptrapdest
192.168.0.2:162
```

### stat

Reports the current firmware version and status.

### Command arguments: None

### Example:

```
>stat
Vitesse Semiconductor VSC7157
GNU Build
By use of this software, you accept the terms and conditions
of the license agreement in license.txt.
Firmware Version: 02.22
```

```
Status: Status OK
```

CRC D737 Versions: Module Vers Description Date Time TARAN\_PM 02.22 PM SAS Connectivity Module Apr 18 2007 03:41:19 libvos 05.04 Vitesse Operating System Apr 18 2007 03:42:41 libsyssv 05.04 System Services Library Apr 18 2007 03:42:10 libdev 03.03 GTWS Device Library Apr 18 2007 03:42:10 libdev 03.04 SSP SES Diagnostic Library Apr 18 2007 03:44:24 tcp 03.04 TCP Diagnostic Library Apr 18 2007 03:43:52 libSMP 03.04 SMP Transport Library Apr 18 2007 03:42:56 libSSP 03.04 SSP Transport Library Apr 18 2007 03:43:21 libGUI 03.04 GUI Transport Library Apr 18 2007 03:43:21 libGUI 03.04 GUI Transport Library Apr 18 2007 03:43:24 libTCP e3.04 TCP Transport module Apr 18 2007 03:43:29 Transport Configuration Name Base Int Diag Transport Configuration Name Base Int Diag Transport Configuration Name Base Int Diag Transport Configuration Name Base Int Diag

-----

### target

Allows you to select the CLI target module.

**Command arguments:** <main\sm1\sm2>

#### Where:

- main The SAS connectivity module.
- *sm1* The storage module in storage-module bay 1.
- *sm2* The storage module in storage-module bay 2.

Example:

>target sml

sm1

# time

Allows you to display or define the current date and time settings.

**Command arguments:** [<set | get>]<month> <day> <year> <hour> <min> <sec> <W>

### Where:

- set Sets the time.
- *get* Displays the current time.
- *month* Displays the month using the MM format.
- *day* Displays the day using the DD format.
- *year* Displays the year using the YYYY format.
- *hour* Displays the hour using the HH format.
- *minute* Displays the minutes in MM format.
- seconds Displays the seconds in SS format.
- *W* Displays the day of the week.

### Examples:

>time set 6 19 2007 8 37 05 2

MM/DD/YYYY HH:MM:SS (www) 06/19/2007 08:37:05 (TUE) 170/365 Seconds since 01/01/1970 = 0x467795B1

>time get

MM/DD/YYYY HH:MM:SS (www) 06/19/2007 08:38:02 (TUE) 170/365 Seconds since 01/01/1970 = 0x467795EA

# version

Displays the hardware, firmware, and CPU version of the connectivity module.

### Command arguments: None

### Example:

>version

Vitesse Semiconductor VSC7157 Chip Version : 02 Firmware Version: 02.03 CPU Version : 0000AC13

# xmlconnections

Displays all of the current XML connections.

### Command arguments: None

### Example:

```
>xmlconnections
```

```
Main Port Connection 0

activePCB : BFB1294C

loggedIn : True

inactivityTime : 47331

localPort : 6641

remotePort : 3994

state : Established

Event Port Connection 0

activePCB : BFB129F0

localPort : 6642

remotePort : 3995

state : Established
```

# xmlevents

Displays all of the XML event queues.

### Command arguments: None

### Example:

```
>xmlevents
Event Port Connection 0
       activePCB : BFB129F0
        eventCount : 0000
Event Port Connection 1
        activePCB : 00000000
        eventCount : 0000
Event Port Connection 2
        activePCB : 00000000
        eventCount : 0000
Event Port Connection 3
        activePCB : 00000000
        eventCount : 0000
Event Port Connection 4
        activePCB : 00000000
        eventCount : 0000
```

### zoneconfig

Displays and allows you to change the SAS zone configuration.

**Command arguments:** *<cmd>* [*<arg>*] - Allows you to change the SAS zone configuration. The *cmd* options are:

- "zoneconfig apply" on page 65
- "zoneconfig compare"
- "zoneconfig copy" on page 66
- "zoneconfig deny" on page 66
- "zoneconfig disable" on page 66
- "zoneconfig erase" on page 67
- "zoneconfig get" on page 67
- "zoneconfig groupassign" on page 67
- "zoneconfig permit" on page 68
- "zoneconfig setdesc" on page 68
- "zoneconfig setname" on page 68
- "zoneconfig stat" on page 69

### zoneconfig apply

Applies a stored zone to hardware zone table.

**Command arguments:** *<zone*#> - Defines the zone number to be applied. Numbers 1 through 4 are the stored zones and the numbers 5 through 13 are the predefined zones.

### Example:

>zoneconfig apply 1
Zone #01 has applied to hardware zone table.

### zoneconfig compare

Compare two zone configurations.

Command arguments: <SourceZone#> <DestZone#>

### Where:

- *SourceZone*# Defines the source-zone number to be compared. The numbers 1 through 4 define the stored-zone locations and the numbers 5 through 13 define the predefined-zone locations.
- *DestZone#* Defines the destination-zone number to be compared. The numbers 1 through 4 define the stored-zone locations and the numbers 5 through 13 define the predefined-zone locations.

### Example:

```
>zoneconfig compare 5 1
```

### zoneconfig copy

Copies the zone configurations.

### Command arguments: <SourceZone#> <DestZone#>

### Where:

- *SourceZone*# Defines the source-zone number to be copied from. The numbers 1 through 4 define the stored-zone locations, the numbers 5 through 13 define the predefined-zone locations, and hw defines the hardware table.
- *DestZone#* Defines the source-zone number to be copied into. The numbers 1 through 4 define the stored-zone locations, the numbers 5 through 13 define the predefined-zone locations, and hw defines the hardware table.

### Example:

>zoneconfig copy 5 1
Zone Configuration has copied from Zone #05 to Zone #01 successfully.

### zoneconfig deny

This command modifies the zone permission table of a stored zone. The command denies the SAS connection between two specific groups.

**Command arguments:** <*StoredZone>* <*Group1>* <*Group2>* 

#### Where:

- *StoredZone#* Defines the stored zone number to be modified. (zone 1 through zone 4)
- *Group1* The first group ID for which a connection is denied.
- Group2 The second group ID for which a connection is denied.

### Example:

>zoneconfig deny StoredZone #01
Stored Zone #01 has been modified successfully.
zoneconfig deny 1 10 11

### zoneconfig disable

This command disables the Zoning function on the SAS connectivity module. This command will assign the Group ID of 0 for each PHY and will clear the permission table. All PHYs are disabled if the *disablephy* option is set. In this case, the *SasPort Enable* command must be used to re-enable PHYs because the *apply* subcommand does not enable the PHYs.

**Command arguments:** [*<disablephy>*] - Disables all zone configuration phys.

### Example:

>zoneconfig disable Zoning disabled

### zoneconfig erase

Erases the zone configuration located in a stored zone

**Command arguments:** *<StoredZone*#*>* - The number of the zone configuration to erase. The numbers 1 through 4 specify the stored zone and the numbers 5 through 13 specify the predefined zone.

Example:

>zoneconfig erase 2

### zoneconfig get

Displays the zone configuration located in a stored zone.

**Command arguments:** *<zone*#> - Defines the zone number to be displayed. The numbers 1 through 4 define the stored zone, the numbers 5 through 13 define the predefined zone, and the hw defines the HW table.

### Example:

>zoneconfig get 1

### zoneconfig groupassign

This command modifies the PHY zone configuration of a stored zone This command also assigns a Group ID to all PHYs belonging to the SAS port.

### **Command arguments:** <*StoredZone*#> <*SasPortId*> <*ZoneGroupId*>

### Where:

- *StoredZone*# Defines the zone to be modified.
- *SasPortId* Defines the SAS port ID.
  - all Defines all SAS ports.
  - *blade* Defines all blade server ports.
  - Bn Defines a specific blade server port.
  - *En* Defines a specific external port.
  - external Defines all external ports.
- ZoneGroupID Defines the zone group ID to be assigned to the SAS port.

### Example:

```
>zoneconfig groupassign 1 b1 10
Zone Group of 10 is assigned to SAS Port B1 (Blade bay Connection 1 )
Stored Zone #01 has been modified successfully.
```

### zoneconfig permit

This command modifies the zone permission table of a stored zone. This command also permits the SAS connection between two groups.

**Command arguments:** <*StoredZone*#> <*Group1*> <*Group2*>

### Where:

- StoredZone# Defines the stored zone number to be modified (1-4).
- *Group1* The first group ID for which a connection is permitted.
- *Group2* The second group ID for which a connection is permitted.

### Example:

>zoneconfig permit 1 10 11
Stored Zone #01 has been modified successfully.

### zoneconfig setdesc

Allows you to display or define the stored-zone description. There are no spaces allowed in the string and you must use the underscore character to enter a space.

**Command arguments:** <*StoredZone*#> <*description*>

#### Where:

- *StoredZone#* Defines the stored-zone number to be modified (zone 1 through zone 4).
- *description* Defines the stored-zone description. If no description is defined, this argument displays the current information.

### Example:

>zoneconfig setdesc 1 A\_zone\_with\_blade\_1\_seeing\_only\_external\_port\_1

### zoneconfig setname

Allows you to display or define the zoneconfig stored-zone name. There are no spaces allowed in the string and you must use the underscore character to enter a space.

#### Command arguments: <StoredZone#> <zonename>

#### Where:

- *StoredZone*# Defines the stored-zone number to be modified (zone 1 through zone 4).
- zonename Defines the name of the stored zone.

### Example:

>zoneconfig setname 1 My\_Zone

### zoneconfig stat

Displays the current zone configuration.

#### Command arguments: None

#### Example:

>zoneconfig stat Zone Configuration Status. Zoning Function: Enabled Current Zone: Predefined Config 02 Default Zone: Undefined Configuration Zone Apply for MAIN: Applied Zone Apply for SM1: Applied Zone Apply for SM2: Applied

# Appendix B. Using the embedded Web-browser interface

This appendix provides information about using the embedded Web-browser interface to configure your connectivity module.

## Web-browser interface requirements

The embedded Web-browser interface works with Web browsers which support Extensible Stylesheet Language Transformation (XSLT) version 1.0 and application/xml MIME types. The supported Web browsers for the connectivity module is Internet Explorer versions 6.0 and 7.0.

### Notes:

- 1. To configure the connectivity module through the embedded Web-browser interface, the IP address and subnet masks must be compatible and all external ports must be enabled. For more information about enabling external ports, see "Enabling external ports" on page 21.
- 2. To access a connectivity module from a network management workstation, make sure that it is connected to an external management-module Ethernet port.

# Logging into the Web-browser interface

To login to the Web-browser interface, complete the following steps:

- In your browser, in the URL address field, type http://xxx.xxx.xxx, where xxx.xxx.xxx is the IP address of the connectivity module. Click GO or press Enter. For example, http://sas\_switch\_ip\_address. The Web-browser interface Login window opens.
- 2. In the **User ID** field, enter your user ID. The user name and password are case sensitive.
- **3**. In the **Password** field, enter your password and click **Login**. The Welcome window opens.

# Monitoring the connectivity module

The Web-browser interface allows you to monitor the connectivity module, external ports, and blade-server bay connections; and to configure connectivity-module zoning. You can access each window in two ways:

• Selecting the specific link in a Web-browser interface window. For example, clicking the **View Logs** link in a Web-browser interface window.

• Selecting a specific action from the Monitor Module window. For example, in **Monitor Module**, click the specific component to view and click **Choose an Action > View Logs**.

In this appendix, one method of accessing the various Web-browser interface windows is documented although both methods result in the same connectivity module information and options.

To view connectivity module information, complete the following steps:

- 1. In the Welcome window, click **Monitor Module**. The Monitor Module window opens.
- 2. Select a specific blader-server bay connection or external port and from the **Choose an Action** menu, select one of the following actions:
  - View logs displays up to 256 log entries for the connectivity module.
  - View properties displays connectivity module properties such as:
    - SAS Product Identifier
    - SAS Address
    - IP Address
    - Firmware Revision
    - Last Firmware Revision
    - TCP Port
    - Date and Time
    - Chassis Identifier
    - Bay Number
  - **View error counters** Displays the connectivity-module error counters and the status for the internal and external ports.
  - View alarms Displays the connectivity-module alarm information such as:
    - Type Lists the alarm category, such as Voltage or Temperature
    - Status Lists the condition type, such as Alarm or OK
  - **Configure zoning** Allows you to configure the connectivity-module zoning.
- 3. Click OK.

# Updating firmware

To update the connectivity-module firmware to the latest version, complete the following steps:

- 1. In the Monitor Module window, click **Update Firmware**. The Update Firmware window opens.
- In the Firmware File field, enter the new firmware file name. Or

click Browse and locate the firmware file.

- **3**. Click **Install** to install the new file. An installation confirmation window opens.
- 4. Click **OK** or **Cancel**. If the installation of the new firmware file is successful, an installation confirmation window opens. If there are errors during the installation, an error-message window opens.

For the latest firmware update, see http://www.ibm.com/systems/support/.

# Changing the password

To change the connectivity-module password, complete the following steps:

- 1. In the **Monitor Module** window, click **Administer Users**. The User Administration window opens.
- 2. Select a User ID and click **Modify Password**. The Modify Password window opens.
- 3. In the Old Password field, enter the current password.
- 4. In the **New Password** field, enter the new password. Passwords must be 8-16 characters long and must contain at least one number and one letter.
- 5. In the Confirm New Password field, enter the new password again.
- 6. Click OK. The new password is saved and updated.

# Configuring zoning

You can use the Web-browser interface to display, activate, and modify current active-zone configurations and current working-zone configurations for the connectivity module.

# Activating a zone working configuration

To activate a connectivity-module zone, complete the following steps:

1. In the Web-browser interface window, click **Configuration > Zoning**. The Manage Fabric window opens and displays the current active configuration and working configuration.

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	Zone Groups Zone Group ID	Basic Zone Permission Table External Ports	Blade Number
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	Zone Groups           Zone Group ID           0x0A           0x0B           0x0C	Basic Zone Permission Table External Ports 1 2 3	Blade Number
	Zone Groups           ID           0x0A           0x0B           0x0C           0x0D	External Ports	Blade Number
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2. From the **Working Configuration** menu, select a working configuration and click **Activate this Configuration**. The selected zone is activated.

# Viewing a zone working configuration

To view a zone working configuration, in the **Manage Fabric** window, from the **Working Configuration** menu, select a working configuration. The Zone Groups tab opens and displays the zone group ID for each external port.

Note: Predefined zones cannot be modified.

# Modifying a zone working configuration

Each external port of the connectivity module is assigned a specific zone group ID. You can add or remove access permission for which ports are zoned together in zone group IDs. You can also copy a predefined zone and use it as a user-defined zone for editing purposes. To copy a predefined zone, use the zoneconfig copy command in the CLI interface. For more information on the zoneconfig copy command, see "zoneconfig copy" on page 66.

To modify a working zone configuration:

1. In the Web-browser interface window, click **Configuration > Zoning**. The Manage Fabric window opens and displays the current active configuration and working configuration.

- From the Working Configuration menu, select a working zone configuration to modify and click the Basic Zone Permission Table tab. The Basic Zone Permission Table tab opens.
- **3**. In the **View by** menu, select the zone group ID to remove or add zoned ports.
- 4. To add ports to a zone group ID, in the **Not Mapped To** table, click to select each external port to be added; then, click **Add to Permission Table**. The selected ports are permitted access to the zone group ID.

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View Logs		0x0D	External Port 4		true	false	No Cable	
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Zoning Zoning	Select	Zone Group ID	Port	Attached Port Add	Enabled	Connected	Status	
		0×0F	Blade Slot Connection 1	500062B00007DB59	true	true	Normal	71
		0×10	Blade Slot Connection 2	500062B00007E6B1	true	true	Normal	
		0×11	Blade Slot Connection 3	500062B00007D991	true	true	Normal	
		0×12	Blade Slot Connection 4	500062B00007CF85	true	true	Normal	
		0×13	Blade Slot Connection 5	500062B00007E801	true	true	Normal	
		0×14	Blade Slot Connection 6	500062B00007E6E1	true	true	Normal	
		0×15	Blade Slot Connection 7	500062B00007CF59	true	true	Normal	
		0×16	Blade Slot Connection 8	500062B00007DF45	true	true	Normal	
		0×17	Blade Slot Connection 9	500062B00007DCCD	true	true	Normal	
		0×18	Blade Slot Connection 10	500062B00007E629	true	true	Normal	
		0×19	Blade Slot Connection 11	500062B00007DD8D	true	true	Normal	
		0×1A	Blade Slot Connection 12	500062B00007E1B5	true	true	Normal	
		0×1B	Blade Slot Connection 13	500062B00007E505	true	true	Normal	
		0x1C	Blade Slot Connection 14	500062800007E70D	true	true	Normal	

 To remove ports from a zone group ID, in the Mapped to table, click to select each external port to be removed and click Remove from Permission Table. The selected ports are denied access to the zone group ID.

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6. After you complete the modifications, click **Activate this Configuration** to save your changes.

# Appendix C. Getting help and technical assistance

If you need help, service, or technical assistance or just want more information about IBM products, you will find a wide variety of sources available from IBM to assist you. This section contains information about where to go for additional information about IBM and IBM products, what to do if you experience a problem with your system, and whom to call for service, if it is necessary.

# Before you call

Before you call, make sure that you have taken these steps to try to solve the problem yourself:

- Check all cables to make sure that they are connected.
- Check the power connectivity modules to make sure that the system and any optional devices are turned on.
- Use the troubleshooting information in your system documentation, and use the diagnostic tools that come with your system. Information about diagnostic tools is in the *Hardware Maintenance Manual and Troubleshooting Guide* or *Problem Determination and Service Guide* on the IBM *Documentation* CD that comes with your system. For specific troubleshooting information about the connectivity module, including SAS and Ethernet-connection issues, see the latest Readme file at http://www.ibm.com/systems/ support/. The readme contains the latest information and updates for the connectivity module firmware.

**Note:** For some IntelliStation models, the *Hardware Maintenance Manual and Troubleshooting Guide* is available only from the IBM support Web site.

• Go to the IBM support Web site at http://www.ibm.com/systems/support/ to check for technical information, hints, tips, and new device drivers or to submit a request for information.

You can solve many problems without outside assistance by following the troubleshooting procedures that IBM provides in the online help or in the documentation that is provided with your IBM product. The documentation that comes with IBM systems also describes the diagnostic tests that you can perform. Most systems, operating systems, and programs come with documentation that contains troubleshooting procedures and explanations of error messages and error codes. If you suspect a software problem, see the documentation for the operating system or program.

# Using the documentation

Information about your IBM system and preinstalled software, if any, or optional device is available in the documentation that comes with the product. That documentation can include printed documents, online documents, readme files, and help files. See the troubleshooting information in your system documentation for instructions for using the diagnostic programs. The troubleshooting information or the diagnostic programs might tell you that you need additional or updated device drivers or other software. IBM maintains pages on the World Wide Web where you can get the latest technical information and download device drivers and updates. To access these pages, go to http://www.ibm.com/systems/support/ and follow the instructions. Also, some documents are available through the IBM Publications Center at http://www.ibm.com/shop/publications/order/.

# Getting help and information from the World Wide Web

On the World Wide Web, the IBM Web site has up-to-date information about IBM systems, optional devices, services, and support. The address for IBM System x<sup>™</sup> and xSeries<sup>®</sup> information is http://www.ibm.com/systems/x/. The address for IBM BladeCenter information is http://www.ibm.com/systems/ bladecenter/. The address for IBM IntelliStation<sup>®</sup> information is http://www.ibm.com/intellistation/.

You can find service information for IBM systems and optional devices at http://www.ibm.com/systems/support/.

# Software service and support

Through IBM Support Line, you can get telephone assistance, for a fee, with usage, configuration, and software problems with System x and xSeries servers, BladeCenter products, IntelliStation workstations, and appliances. For information about which products are supported by Support Line in your country or region, see http://www.ibm.com/services/sl/products/.

For more information about Support Line and other IBM services, see http://www.ibm.com/services/, or see http://www.ibm.com/planetwide/ for support telephone numbers. In the U.S. and Canada, call 1-800-IBM-SERV (1-800-426-7378).

# Hardware service and support

You can receive hardware service through IBM Services or through your IBM reseller, if your reseller is authorized by IBM to provide warranty service. See http://www.ibm.com/planetwide/ for support telephone numbers, or in the U.S. and Canada, call 1-800-IBM-SERV (1-800-426-7378).

In the U.S. and Canada, hardware service and support is available 24 hours a day, 7 days a week. In the U.K., these services are available Monday through Friday, from 9 a.m. to 6 p.m.

### **IBM Taiwan product service**



IBM Taiwan product service contact information: IBM Taiwan Corporation 3F, No 7, Song Ren Rd. Taipei, Taiwan Telephone: 0800-016-888

# Appendix D. IBM Statement of Limited Warranty Z125-4753-09 08/2006

# Part 1 - General Terms

### Part 1 - General Terms

This Statement of Limited Warranty includes Part 1 - General Terms, Part 2 - Country-unique Terms, and Part 3 - Warranty Information. The terms of Part 2 replace or modify those of Part 1.

The warranties provided by IBM in this Statement of Limited Warranty apply only to Machines you purchase for your use, and not for resale. The term "Machine" means an IBM machine, its features, conversions, upgrades, elements, or accessories, or any combination of them. The term "Machine" does not include any software programs, whether pre-loaded with the Machine, installed subsequently or otherwise. NOTHING IN THIS STATEMENT OF LIMITED WARRANTY AFFECTS ANY STATUTORY RIGHTS OF CONSUMERS THAT CANNOT BE WAIVED OR LIMITED BY CONTRACT.

This Statement of Limited Warranty is available, in multiple languages, at the following IBM Internet website: http://www.ibm.com/servers/support/machine\_warranties/.

### What this Warranty Covers

IBM warrants that each Machine is free from defects in materials and workmanship and conforms to its Specifications. "Specifications" is information specific to a Machine in a document entitled "Official Published Specifications" which is available upon request.

During the warranty period, IBM provides repair and exchange service for the Machine under the type of warranty service IBM designates for the Machine. The warranty period for the Machine is a fixed period starting on its original Date of Installation. The date on your purchase invoice or sales receipt is the Date of Installation unless IBM or your reseller informs you otherwise. The warranty period, type of warranty, and service level that apply to your Machine are designated in Part 3.

Many features, conversions, or upgrades involve the removal of parts and their return to IBM. An IBM part that replaces a removed part will assume the warranty service status of the removed part. An IBM part that is added to a Machine without replacing a previously-installed part is subject to warranty effective on its Date of Installation. Unless IBM specifies otherwise, the warranty period, type of warranty, and service level of such part is the same as the Machine on which it is installed.

Unless IBM specifies otherwise, these warranties apply only in the country or region in which you purchased the Machine.

THESE WARRANTIES ARE YOUR EXCLUSIVE WARRANTIES AND REPLACE ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF EXPRESS OR IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. IN THAT EVENT, SUCH WARRANTIES ARE LIMITED IN DURATION TO THE WARRANTY PERIOD. NO WARRANTIES APPLY AFTER THAT PERIOD. SOME STATES OR JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

### What this Warranty Does not Cover

This warranty does not cover the following:

- failure or damage resulting from misuse (including but not limited to use of any Machine capacity or capability, other than that authorized by IBM in writing), accident, modification, unsuitable physical or operating environment, or improper maintenance by you;
- 2. failure caused by a product for which IBM is not responsible;
- **3**. any non-IBM products, including those provided with, or installed on, an IBM Machine at your request;
- 4. accessories, supply items and consumables (e.g. batteries and printer cartridges), and structural parts (e.g. frames and covers);
- 5. service of Machine alterations; and
- 6. service of a Machine on which you are using capacity or capability, other than that authorized by IBM in writing.

The warranty is voided by removal or alteration of identification labels on the Machine or its parts.

IBM does not warrant uninterrupted or error-free operation of a Machine.

Any technical or other support provided for a Machine under warranty, such as assistance with "how-to" questions and those regarding Machine set-up and installation, is provided **WITHOUT WARRANTIES OF ANY KIND**.

### How to Obtain Warranty Service

If the Machine does not function as warranted during the warranty period, contact IBM or your reseller to obtain warranty service. Contact information for IBM is provided in Part 3. If you do not register the Machine with IBM, you may be required to present proof of purchase as evidence of your entitlement to warranty service.

### What IBM Will Do to Correct Problems

IBM will attempt to diagnose and resolve your problem over the telephone or electronically by access to an IBM Internet website. Certain Machines contain remote support capabilities for direct problem reporting, remote problem determination and resolution with IBM. When you contact IBM for service, you must follow the problem determination and resolution procedures that IBM specifies. Following problem determination, if IBM determines on-site service is required, a service technician will be scheduled for service at your location.

You are responsible for downloading or obtaining from IBM, and installing designated Machine Code (microcode, basic input/output system code (called "BIOS"), utility programs, device drivers, and diagnostics delivered with an IBM Machine) and other software updates in a timely manner from an IBM Internet website or from other electronic media, and following the instructions that IBM provides. You may request IBM to install Machine Code changes, however, you may be charged for that service.

Some parts of IBM Machines are designated as Customer Replaceable Units ("CRUs"). If your problem can be resolved with a CRU (e.g., keyboard, memory, hard disk drive), IBM will ship the CRU to you for you to install.

If the Machine does not function as warranted during the warranty period and your problem cannot be resolved over the telephone or electronically, through your application of Machine Code or software updates, or with a CRU, IBM or its subcontractor or a reseller that has been approved by IBM to provide warranty service, will either, at its discretion, 1) repair it to make it function as warranted, or 2) replace it with one that is at least functionally equivalent. If IBM or its subcontractor or the reseller is unable to do either, you may return the Machine to your place of purchase and your money will be refunded.

IBM or its subcontractor or the reseller will also manage and install selected engineering changes that apply to the Machine.

### Exchange of a Machine or Part

When the warranty service involves the exchange of a Machine or part, the item IBM or its subcontractor or the reseller replaces becomes IBM's property

and the replacement becomes yours. You represent that all removed items are genuine and unaltered. The replacement may not be new, but will be in good working order and at least functionally equivalent to the item replaced. The replacement assumes the warranty service status of the replaced item.

### Your Additional Responsibilities

You agree:

- before IBM or its subcontractor or the reseller exchanges a Machine or part, to remove all features, parts, options, alterations, and attachments not under warranty service and ensure that the Machine is free of any legal obligations or restrictions that prevent its exchange;
- 2. to obtain authorization from the owner to have IBM or its subcontractor or the reseller service a Machine that you do not own;
- 3. where applicable, before service is provided:
  - a. follow the service request procedures that IBM or its subcontractor or its reseller provides;
  - b. backup and secure all programs, data, and funds contained in the Machine; and
  - c. inform IBM or its subcontractor or the reseller of changes in the Machine's location;
- 4. to provide IBM or its subcontractor or the reseller with sufficient and safe access to your facilities to permit IBM to fulfill its obligations;
- 5. to allow IBM or its subcontractor or the reseller to install mandatory engineering changes, such as those required for safety;
- 6. when the type of warranty service requires that you deliver a failing Machine to IBM, you agree to ship it suitably packaged, as IBM specifies, to a location IBM designates. After the Machine has been repaired or exchanged, IBM will return the repaired Machine or provide a replacement Machine to you at its expense, unless IBM specifies otherwise. IBM is responsible for loss of, or damage to, your Machine only while it is 1) in IBM's possession or 2) in transit in those cases where IBM is responsible for the transportation charges; and
- 7. to securely erase from any Machine you return to IBM for any reason all programs not provided by IBM with the Machine, and data, including without limitation the following: 1) information about identified or identifiable individuals or legal entities ("Personal Data") and 2) your confidential or proprietary information and other data. If removing or deleting Personal Data is not possible, you agree to transform such information (e.g., by making it anonymous or encrypting it) so that it no longer qualifies as Personal Data under applicable law. You also agree to remove all funds from Machines returned to IBM. IBM is not responsible for any funds, programs not provided by IBM with the Machine, or data contained in a Machine that you return to IBM. You acknowledge that, to perform its responsibilities under this Statement of Limited Warranty, IBM may ship all or part of the Machine or its software to other IBM to do so.

### Limitation of Liability

Circumstances may arise where, because of a default on IBM's part or other liability, you are entitled to recover damages from IBM. In each such instance, regardless of the basis on which you are entitled to claim damages from IBM (including fundamental breach, negligence, misrepresentation, or other contract or tort claim), except for any liability that cannot be waived or limited by applicable laws, IBM is liable for no more than:

- 1. damages for bodily injury (including death) and damage to real property and tangible personal property; and
- the amount of any other actual direct damages, up to the charges (if recurring, 12 months' charges apply) for the Machine that is subject of the claim. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").

This limit also applies to IBM's suppliers, subcontractors, and resellers. It is the maximum for which IBM and its suppliers, subcontractors and resellers are collectively responsible.

UNDER NO CIRCUMSTANCES IS IBM OR ITS SUPPLIERS, SUBCONTRACTORS, OR RESELLERS LIABLE FOR ANY OF THE FOLLOWING EVEN IF INFORMED OF THEIR POSSIBILITY: 1) THIRD PARTY CLAIMS AGAINST YOU FOR DAMAGES (OTHER THAN THOSE UNDER THE FIRST ITEM LISTED ABOVE); 2) LOSS OF, OR DAMAGE TO, DATA; 3) SPECIAL, INCIDENTAL, OR INDIRECT DAMAGES OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES; OR 4) LOST PROFITS, BUSINESS REVENUE, GOODWILL OR ANTICIPATED SAVINGS. SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

### Governing Law

Both you and IBM consent to the application of the laws of the country in which you acquired the Machine to govern, interpret, and enforce all of your and IBM's rights, duties, and obligations arising from, or relating in any manner to, the subject matter of this Statement of Limited Warranty, without regard to conflict of law principles.

### THESE WARRANTIES GIVE YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR JURISDICTION TO JURISDICTION.

### Jurisdiction

All of our rights, duties, and obligations are subject to the courts of the country in which you acquired the Machine.

# Part 2 - Country-unique Terms

## AMERICAS

**Jurisdiction:** The following sentence is added to this section as it applies to countries *in bold print below:* 

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by 1) in **Argentina**; the Ordinary Commercial Court of the city of Buenos Aires; 2) in **Bolivia**; the courts of the city of La Paz; 3) in **Brazil**; court of Rio de Janeiro, RJ; 4) in **Chile**; the Civil Courts of Justice of Santiago; 5) in **Colombia**; the Judges of the Republic of Colombia; 6) in **Equador**; the civil judges of Quito for executory or summary proceedings (as applicable); 7) in **Mexico**; the courts located in Mexico City, Federal District; 8) in **Paraguay**; the courts of the city of Asuncion; 9) in **Peru**; the judges and tribunals of the judicial district of Lima, Cercado; 10) in **Uruguay**; the courts of the city of Montevideo; 11) in **Venezuela**; the courts of the metropolitan area of the city of Caracas.

### BRAZIL

### Exchange of a Machine or Part: Delete the last sentence:

The replacement assumes the warranty service status of the replaced item.

### CANADA

**What this Warranty Covers:** *The following replaces the* 2<sup>*nd*</sup> *paragraph to this section:* 

During the warranty period, IBM provides repair and exchange service for the Machine under the type of warranty service IBM designates for the Machine. The warranty period for the Machine is a fixed period starting on its original Date of Installation. The date on your purchase invoice or sales receipt is the Date of Installation unless IBM informs you otherwise. The warranty period, type of warranty, and service level that apply to your Machine are designated in Part 3.

**Limitation of Liability:** The following replaces item 1 and item 2 of this section:

1. damages for bodily injury (including death) or physical harm to real property and tangible personal property caused by IBM's negligence; and

 the amount of any other actual direct damages, up to the greater of \$100,000.00 or the charges (if recurring, 12 months' charges apply) for the Machine that is subject of the claim. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").

**Governing Law:** The following replaces "laws of the country in which you acquired the Machine" in the first sentence:

laws in the Province of Ontario.

### PERU

Limitation of Liability: The following is added at the end of this section:

In accordance with Article 1328 of the Peruvian Civil Code the limitations and exclusions specified in this section will not apply to damages caused by IBM's willful misconduct ("dolo") or gross negligence ("culpa inexcusable").

### UNITED STATES

**Governing Law:** The following replaces "laws of the country in which you acquired the Machine" in the first sentence:

laws of the State of New York

### ASIA PACIFIC

### AUSTRALIA

What this Warranty Covers: The following paragraph is added to this section:

The warranties specified in this Section are in addition to any rights you may have under the Trade Practices Act 1974 or other similar legislation and are only limited to the extent permitted by the applicable legislation.

### **Limitation of Liability:** The following is added to this section:

Where IBM is in breach of a condition or warranty implied by the Trade Practices Act 1974 or other similar legislation, IBM's liability is limited to the repair or replacement of the goods or the supply of equivalent goods. Where that condition or warranty relates to right to sell, quiet possession or clear title, or the goods are of a kind ordinarily acquired for personal, domestic or household use or consumption, then none of the limitations in this paragraph apply. **Governing Law:** The following replaces "laws of the country in which you acquired the Machine" in the first sentence:

laws of the State or Territory

### CAMBODIA AND LAOS

**Governing Law:** The following replaces "laws of the country in which you acquired the Machine" in the first sentence:

laws of the State of New York, United States of America

### CAMBODIA, INDONESIA, AND LAOS

**Arbitration:** *The following is added under this heading:* 

Disputes arising out of or in connection with this Statement of Limited Warranty shall be finally settled by arbitration which shall be held in Singapore in accordance with the Arbitration Rules of Singapore International Arbitration Center ("SIAC Rules") then in effect. The arbitration award shall be final and binding for the parties without appeal and shall be in writing and set forth the findings of fact and the conclusions of law.

The number of arbitrators shall be three, with each side to the dispute being entitled to appoint one arbitrator. The two arbitrators appointed by the parties shall appoint a third arbitrator who shall act as chairman of the proceedings. Vacancies in the post of chairman shall be filled by the president of the SIAC. Other vacancies shall be filled by the respective nominating party. Proceedings shall continue from the stage they were at when the vacancy occurred.

If one of the parties refuses or otherwise fails to appoint an arbitrator within 30 days of the date the other party appoints its, the first appointed arbitrator shall be the sole arbitrator, provided that the arbitrator was validly and properly appointed.

All proceedings shall be conducted, including all documents presented in such proceedings, in the English language. The English language version of this Statement of Limited Warranty prevails over any other language version.

### HONG KONG S.A.R.

As applies to transactions initiated and performed in Hong Kong S.A.R., phrases throughout this Agreement containing the word "country" (for example, "country of purchase" and "country of Installation") are replaced with "Hong Kong S.A.R."

### INDIA

Limitation of Liability: The following replaces items 1 and 2 of this section:

- liability for bodily injury (including death) or damage to real property and tangible personal property will be limited to that caused by IBM's negligence; and
- 2. as to any other actual damage arising in any situation involving nonperformance by IBM pursuant to, or in any way related to the subject of this Statement of Limited Warranty, the charge paid by you for the individual Machine that is the subject of the claim. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").

### **Arbitration:** *The following is added under this heading:*

Disputes arising out of or in connection with this Statement of Limited Warranty shall be finally settled by arbitration which shall be held in Bangalore, India in accordance with the laws of India then in effect. The arbitration award shall be final and binding for the parties without appeal and shall be in writing and set forth the findings of fact and the conclusions of law.

The number of arbitrators shall be three, with each side to the dispute being entitled to appoint one arbitrator. The two arbitrators appointed by the parties shall appoint a third arbitrator who shall act as chairman of the proceedings. Vacancies in the post of chairman shall be filled by the president of the Bar Council of India. Other vacancies shall be filled by the respective nominating party. Proceedings shall continue from the stage they were at when the vacancy occurred.

If one of the parties refuses or otherwise fails to appoint an arbitrator within 30 days of the date the other party appoints its, the first appointed arbitrator shall be the sole arbitrator, provided that the arbitrator was validly and properly appointed.

All proceedings shall be conducted, including all documents presented in such proceedings, in the English language. The English language version of this Statement of Limited Warranty prevails over any other language version.

### JAPAN

Governing Law: The following sentence is added to this section:

Any doubts concerning this Statement of Limited Warranty will be initially resolved between us in good faith and in accordance with the principle of mutual trust.

### MACAU S.A.R.

As applies to transactions initiated and performed in Macau S.A.R., phrases throughout this Agreement containing the word "country" (for example, "country of purchase" and "country of Installation") are replaced with "Macau S.A.R."

### MALAYSIA

**Limitation of Liability:** The word "SPECIAL" in item 3 of the fifth paragraph is deleted.

### NEW ZEALAND

What this Warranty Covers: The following paragraph is added to this section:

The warranties specified in this section are in addition to any rights you may have under the Consumer Guarantees Act 1993 or other legislation which cannot be excluded or limited. The Consumer Guarantees Act 1993 will not apply in respect of any goods which IBM provides, if you require the goods for the purposes of a business as defined in that Act.

### **Limitation of Liability:** The following is added to this section:

Where Machines are not acquired for the purposes of a business as defined in the Consumer Guarantees Act 1993, the limitations in this Section are subject to the limitations in that Act.

### PEOPLE'S REPUBLIC OF CHINA (PRC)

**Governing Law:** The following replaces "laws of the country in which you acquired the Machine" in the first sentence:

laws of the State of New York, United States of America (except when local law requires otherwise).

### PHILIPPINES

**Limitation of Liability:** *Item 3 in the fifth paragraph is replaced by the following:* 

### SPECIAL (INCLUDING NOMINAL AND EXEMPLARY DAMAGES), MORAL, INCIDENTAL, OR INDIRECT DAMAGES FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES; OR

**Arbitration:** *The following is added under this heading:* 

Disputes arising out of or in connection with this Statement of Limited Warranty shall be finally settled by arbitration which shall be held in Metro Manila, Philippines in accordance with the laws of the Philippines then in effect. The arbitration award shall be final and binding for the parties without appeal and shall be in writing and set forth the findings of fact and the conclusions of law.

The number of arbitrators shall be three, with each side to the dispute being entitled to appoint one arbitrator. The two arbitrators appointed by the parties shall appoint a third arbitrator who shall act as chairman of the proceedings. Vacancies in the post of chairman shall be filled by the president of the Philippine Dispute Resolution Center, Inc. Other vacancies shall be filled by the respective nominating party. Proceedings shall continue from the stage they were at when the vacancy occurred.

If one of the parties refuses or otherwise fails to appoint an arbitrator within 30 days of the date the other party appoints its, the first appointed arbitrator shall be the sole arbitrator, provided that the arbitrator was validly and properly appointed.

All proceedings shall be conducted, including all documents presented in such proceedings, in the English language. The English language version of this Statement of Limited Warranty prevails over any other language version.

### SINGAPORE

**Limitation of Liability:** *The words "SPECIAL"* and *"ECONOMIC" in item 3 in the fifth paragraph are deleted.* 

### EUROPE, MIDDLE EAST, AFRICA (EMEA)

### THE FOLLOWING TERMS APPLY TO ALL EMEA COUNTRIES:

The terms of this Statement of Limited Warranty apply to Machines purchased from IBM or an IBM reseller.

### How to Obtain Warranty Service:

Add the following paragraph in **Western Europe** (Andorra, Austria, Belgium, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, United Kingdom, Vatican State, and any country subsequently added to the European Union, as from the date of accession): The warranty for Machines acquired in Western Europe shall be valid and applicable in all Western Europe countries provided the Machines have been announced and made available in such countries.

If you purchase a Machine in one of the Western European countries, as defined above, you may obtain warranty service for that Machine in any of those countries from either (1) an IBM reseller approved to perform warranty service or (2) from IBM, provided the Machine has been announced and made available by IBM in the country in which you wish to obtain service.

If you purchase a Machine in a Middle East or African country, you may obtain warranty service for that Machine from the IBM entity within the country of purchase, if that IBM entity provides warranty service in that country, or from an IBM reseller, approved by IBM to perform warranty service on that Machine in that country. Warranty service in Africa is available within 50 kilometers of an IBM approved service provider. You are responsible for transportation costs for Machines located outside 50 kilometers of an IBM approved service provider.

**Governing Law:** The phrase "the laws of the country in which you acquired the Machine" is replaced by:

1) "the laws of Austria" in Albania, Armenia, Azerbaijan, Belarus, Bosnia-Herzegovina, Bulgaria, Croatia, Georgia, Hungary, Kazakhstan, Kyrgyzstan, FYR Macedonia, Moldova, Montenegro, Poland, Romania, Russia, Serbia, Slovakia, Slovenia, Tajikistan, Turkmenistan, Ukraine, and Uzbekistan; 2) "the laws of France" in Algeria, Benin, Burkina Faso, Cameroon, Central African Republic, Chad, Comoros, Congo Republic, Djibouti, Democratic Republic of Congo, Equatorial Guinea, French Guiana, French Polynesia, Gabon, Gambia, Guinea, Guinea-Bissau, Ivory Coast, Lebanon, Libya, Madagascar, Mali, Mauritania, Mauritius, Mayotte, Morocco, New Caledonia, Niger, Reunion, Senegal, Seychelles, Togo, Tunisia, Vanuatu, and Wallis & Futuna; 3) "the laws of Finland" in Estonia, Latvia, and Lithuania; 4) "the laws of England" in Angola, Bahrain, Botswana, Burundi, Egypt, Eritrea, Ethiopia, Ghana, Jordan, Kenya, Kuwait, Liberia, Malawi, Malta, Mozambique, Nigeria, Oman, Pakistan, Qatar, Rwanda, Sao Tome, Saudi Arabia, Sierra Leone, Somalia, Tanzania, Uganda, United Arab Emirates, the United Kingdom, West Bank/Gaza, Yemen, Zambia, and Zimbabwe; and 5) "the laws of South Africa" in South Africa, Namibia, Lesotho and Swaziland.

Jurisdiction: The following exceptions are added to this section:

1) **In Austria** the choice of jurisdiction for all disputes arising out of this Statement of Limited Warranty and relating thereto, including its existence, will be the competent court of law in Vienna, Austria (Inner-City); 2) **in** 

Angola, Bahrain, Botswana, Burundi, Egypt, Eritrea, Ethiopia, Ghana, Jordan, Kenya, Kuwait, Liberia, Malawi, Malta, Mozambique, Nigeria, Oman, Pakistan, Oatar, Rwanda, Sao Tome, Saudi Arabia, Sierra Leone, Somalia, Tanzania, Uganda, United Arab Emirates, United Kingdom, West Bank/Gaza, Yemen, Zambia, and Zimbabwe all disputes arising out of this Statement of Limited Warranty or related to its execution, including summary proceedings, will be submitted to the exclusive jurisdiction of the English courts; 3) in Belgium and Luxembourg, all disputes arising out of this Statement of Limited Warranty or related to its interpretation or its execution, the law, and the courts of the capital city, of the country of your registered office and/or commercial site location only are competent; 4) in France, Algeria, Benin, Burkina Faso, Cameroon, Central African Republic, Chad, Comoros, Congo Republic, Djibouti, Democratic Republic of Congo, Equatorial Guinea, French Guiana, French Polynesia, Gabon, Gambia, Guinea, Guinea-Bissau, Ivory Coast, Lebanon, Libya, Madagascar, Mali, Mauritania, Mauritius, Mayotte, Morocco, New Caledonia, Niger, Reunion, Senegal, Seychelles, Togo, Tunisia, Vanuatu, and Wallis & Futuna all disputes arising out of this Statement of Limited Warranty or related to its violation or execution, including summary proceedings, will be settled exclusively by the Commercial Court of Paris; 5) in South Africa, Namibia, Lesotho and Swaziland, both of us agree to submit all disputes relating to this Statement of Limited Warranty to the jurisdiction of the High Court in Johannesburg; 6) in Turkey all disputes arising out of or in connection with this Statement of Limited Warranty shall be resolved by the Istanbul Central (Sultanahmet) Courts and Execution Directorates of Istanbul, the Republic of Turkey; 8) in each of the following specified countries, any legal claim arising out of this Statement of Limited Warranty will be brought before, and settled exclusively by, the competent court of a) Athens for Greece, b) Tel Aviv-Jaffa for Israel, c) Milan for Italy, d) Lisbon for Portugal, and e) Madrid for Spain; and 8) in the United Kingdom, both of us agree to submit all disputes relating to this Statement of Limited Warranty to the jurisdiction of the English courts.

#### **Arbitration:** *The following is added under this heading:*

In Albania, Armenia, Azerbaijan, Belarus, Bosnia-Herzegovina, Bulgaria, Croatia, Georgia, Hungary, Kazakhstan, Kyrgyzstan, Libya, FYR Macedonia, Moldova, Montenegro, Poland, Romania, Russia, Serbia, Slovakia, Slovenia, Tajikistan, Turkmenistan, Ukraine, and Uzbekistan all disputes arising out of this Statement of Limited Warranty or related to its violation, termination or nullity will be finally settled under the Rules of Arbitration and Conciliation of the International Arbitral Center of the Federal Economic Chamber in Vienna (Vienna Rules) by three arbitrators appointed in accordance with these rules. The arbitration will be held in Vienna, Austria, and the official language of the proceedings will be English. The decision of the arbitrators will be final and binding upon both parties. Therefore, pursuant to paragraph 598 (2) of the Austrian Code of Civil Procedure, the parties expressly waive the application of paragraph 595 (1) figure 7 of the Code. IBM may, however, institute proceedings in a competent court in the country of installation.

**In Estonia, Latvia and Lithuania** all disputes arising in connection with this Statement of Limited Warranty will be finally settled in arbitration that will be held in Helsinki, Finland in accordance with the arbitration laws of Finland then in effect. Each party will appoint one arbitrator. The arbitrators will then jointly appoint the chairman. If arbitrators cannot agree on the chairman, then the Central Chamber of Commerce in Helsinki will appoint the chairman.

### EUROPEAN UNION (EU)

### THE FOLLOWING TERMS APPLY TO ALL EU COUNTRIES:

The warranty for Machines acquired in EU countries is valid and applicable in all EU countries provided the Machines have been announced and made available in such countries.

# DENMARK, FINLAND, GREECE, ITALY, NETHERLANDS, NORWAY, PORTUGAL, SPAIN, SWEDEN AND SWITZERLAND

**Limitation of Liability:** *The following replaces the terms of this section in its entirety:* 

Except as otherwise provided by mandatory law:

 IBM's liability for any damages and losses that may arise as a consequence of the fulfillment of its obligations under or in connection with this Statement of Limited Warranty or due to any other cause related to this Statement of Limited Warranty is limited to the compensation of only those damages and losses proved and actually arising as an immediate and direct consequence of the non-fulfillment of such obligations (if IBM is at fault) or of such cause, for a maximum amount equal to the charges you paid for the Machine. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").

The above limitation shall not apply to damages for bodily injuries (including death) and damages to real property and tangible personal property for which IBM is legally liable.

 UNDER NO CIRCUMSTANCES IS IBM, OR ITS SUPPLIERS, SUBCONTRACTORS, OR RESELLERS LIABLE FOR ANY OF THE FOLLOWING, EVEN IF INFORMED OF THEIR POSSIBILITY: 1) LOSS OF, OR DAMAGE TO, DATA; 2) INCIDENTAL OR INDIRECT DAMAGES, OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES; 3) LOST PROFITS, EVEN IF THEY ARISE AS AN IMMEDIATE CONSEQUENCE OF THE EVENT THAT GENERATED THE DAMAGES; OR 4) LOSS OF BUSINESS, REVENUE, GOODWILL, OR ANTICIPATED SAVINGS.

### FRANCE AND BELGIUM

**Limitation of Liability:** The following replaces the terms of this section in its entirety:

Except as otherwise provided by mandatory law:

 IBM's liability for any damages and losses that may arise as a consequence of the fulfillment of its obligations under or in connection with this Statement of Limited Warranty is limited to the compensation of only those damages and losses proved and actually arising as an immediate and direct consequence of the non-fulfillment of such obligations (if IBM is at fault), for a maximum amount equal to the charges you paid for the Machine that has caused the damages. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").

The above limitation shall not apply to damages for bodily injuries (including death) and damages to real property and tangible personal property for which IBM is legally liable.

 UNDER NO CIRCUMSTANCES IS IBM, OR ITS SUPPLIERS, SUBCONTRACTORS, OR RESELLERS LIABLE FOR ANY OF THE FOLLOWING, EVEN IF INFORMED OF THEIR POSSIBILITY: 1) LOSS OF, OR DAMAGE TO, DATA; 2) INCIDENTAL OR INDIRECT DAMAGES, OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES;
 3) LOST PROFITS, EVEN IF THEY ARISE AS AN IMMEDIATE CONSEQUENCE OF THE EVENT THAT GENERATED THE DAMAGES; OR 4) LOSS OF BUSINESS, REVENUE, GOODWILL, OR ANTICIPATED SAVINGS.

### THE FOLLOWING TERMS APPLY TO THE COUNTRY SPECIFIED:

### AUSTRIA AND GERMANY

**What this Warranty Covers:** *The following replaces the first sentence of the first paragraph of this section:* 

The warranty for an IBM Machine covers the functionality of the Machine for its normal use and the Machine's conformity to its Specifications.

The following paragraphs are added to this section:

The minimum warranty period for Machines is twelve months. In case IBM or your reseller is unable to repair an IBM Machine, you can alternatively ask for a price reduction as far as justified by the reduced value of the unrepaired Machine or ask for a cancellation of the respective agreement for such Machine and get your money refunded.

The second paragraph does not apply.

### What IBM Will Do to Correct Problems: The following is added to this section:

During the warranty period, transportation for delivery of the failing Machine to IBM will be at IBM's expense.

### Limitation of Liability: The following paragraph is added to this section:

The limitations and exclusions specified in the Statement of Limited Warranty will not apply to damages caused by IBM with fraud or gross negligence and for express warranty.

The following sentence is added to the end of item 2:

IBM's liability under this item is limited to the violation of essential contractual terms in cases of ordinary negligence.

### IRELAND

What this Warranty Covers: The following is added to this section:

Except as expressly provided in these terms and conditions or Section 12 of the Sale of Goods Act 1893 as amended by the Sale of Goods and Supply of Services Act, 1980 ("the 1980 Act"), all conditions or warranties (express or implied, statutory or otherwise) are hereby excluded including, without limitation, any warranties implied by the Sale of Goods Act 1893 as amended by the 1980 Act (including, for the avoidance of doubt, section 39 of the 1980 Act).

**Limitation of Liability:** *The following replaces the terms of this section in its entirety:* 

For the purposes of this section, a "Default" means any act, statement, omission, or negligence on the part of IBM in connection with, or in relation to, the subject matter of this Statement of Limited Warranty in respect of which IBM is legally liable to you, whether in contract or tort. A number of Defaults which together result in, or contribute to, substantially the same loss or damage will be treated as one Default occurring on the date of occurrence of the last such Default.

Circumstances may arise where, because of a Default, you are entitled to recover damages from IBM.

This section sets out the extent of IBM's liability and your sole remedy.

1. IBM will accept unlimited liability for death or personal injury caused by the negligence of IBM.
- 2. Subject always to the **Items for Which IBM is Not Liable** below, IBM will accept unlimited liability for physical damage to your tangible property resulting from the negligence of IBM.
- **3**. Except as provided in items 1 and 2 above, IBM's entire liability for actual damages for any one Default will not in any event exceed the greater of 1) EUR 125,000, or 2) 125% of the amount you paid for the Machine directly relating to the Default.

#### Items for Which IBM is Not Liable

Save with respect to any liability referred to in item 1 above, under no circumstances is IBM, its suppliers or resellers liable for any of the following, even if IBM or they were informed of the possibility of such losses:

- 1. loss of, or damage to, data;
- 2. special, indirect, or consequential loss; or
- 3. loss of profits, business, revenue, goodwill, or anticipated savings.

#### SOUTH AFRICA, NAMIBIA, BOTSWANA, LESOTHO AND SWAZILAND

#### **Limitation of Liability:** The following is added to this section:

IBM's entire liability to you for actual damages arising in all situations involving nonperformance by IBM in respect of the subject matter of this Statement of Warranty will be limited to the charge paid by you for the individual Machine that is the subject of your claim from IBM.

#### SWITZERLAND

Your Additional Responsibilities: The following sentence is added to this section:

Personal Data also includes information about you as a legal entity.

#### TURKEY

What this Warranty Covers: The following is added to this section:

The minimum warranty period for Machines is 2 years.

#### UNITED KINGDOM

**Limitation of Liability:** *The following replaces the terms of this section in its entirety:* 

For the purposes of this section, a "Default" means any act, statement, omission, or negligence on the part of IBM in connection with, or in relation to, the subject matter of this Statement of Limited Warranty in respect of which IBM is legally liable to you, whether in contract or tort. A number of Defaults which together result in, or contribute to, substantially the same loss or damage will be treated as one Default.

Circumstances may arise where, because of a Default, you are entitled to recover damages from IBM.

This section sets out the extent of IBM's liability and your sole remedy.

- 1. IBM will accept unlimited liability for:
  - a. death or personal injury caused by the negligence of IBM; and
  - b. any breach of its obligations implied by Section 12 of the Sale of Goods Act 1979 or Section 2 of the Supply of Goods and Services Act 1982, or any statutory modification or re-enactment of either such Section.
- 2. IBM will accept unlimited liability, subject always to the **Items for Which IBM is Not Liable** below, for physical damage to your tangible property resulting from the negligence of IBM.
- **3.** IBM's entire liability for actual damages for any one Default will not in any event, except as provided in items 1 and 2 above, exceed the greater of 1) Pounds Sterling 75,000, or 2) 125% of the total purchase price payable or the charges for the Machine directly relating to the Default.

These limits also apply to IBM's suppliers and resellers. They state the maximum for which IBM and such suppliers and resellers are collectively responsible.

#### Items for Which IBM is Not Liable

Save with respect to any liability referred to in item 1 above, under no circumstances is IBM or any of its suppliers or resellers liable for any of the following, even if IBM or they were informed of the possibility of such losses:

- 1. loss of, or damage to, data;
- 2. special, indirect, or consequential loss;
- 3. loss of profits, business, revenue, goodwill, or anticipated savings; or
- 4. third party claims against you for damages.

# Part 3 - Warranty Information

Country or Region of Purchase	Warranty Period	Type of Warranty Service*	Service Level*	
Worldwide	1 year	1	1	
* See "Types of Warranty Service" and "Service Levels" for explanations of warranty-service types and service levels.				

#### SAS Connectivity Module

Scheduling of a warranty service will depend upon the following: 1) the time your request for service is received, 2) Machine technology, and 3) availability of parts. Contact your local IBM representative or the subcontractor or reseller performing services on behalf of IBM for country and location specific information.

#### Types of Warranty Service

#### 1. Customer Replaceable Unit ("CRU") Service

IBM provides replacement CRUs to you for you to install. CRU information and replacement instructions are shipped with your Machine and are available from IBM at any time on your request. CRUs are designated as being either Tier 1 or a Tier 2 CRU. Installation of Tier 1 CRUs is your responsibility. If IBM installs a Tier 1 CRU at your request, you will be charged for the installation. You may install a Tier 2 CRU yourself or request IBM to install it, at no additional charge, under the type of warranty service designated for your Machine. IBM specifies in the materials shipped with a replacement CRU whether a defective CRU must be returned to IBM. When return is required, 1) return instructions and a container are shipped with the replacement CRU, and 2) you may be charged for the replacement CRU if IBM does not receive the defective CRU within 15 days of your receipt of the replacement.

#### 2. On-site Service

IBM or your reseller will either repair or exchange the failing Machine at your location and verify its operation. You must provide suitable working area to allow disassembly and reassembly of the IBM Machine. The area must be clean, well lit and suitable for the purpose. For some Machines, certain repairs may require sending the Machine to an IBM service center.

#### 3. Courier or Depot Service

You will disconnect the failing Machine for collection arranged by IBM. IBM will provide you with a shipping container for you to return your Machine to a designated service center. A courier will pick up your Machine and deliver it to the designated service center. Following its repair or exchange, IBM will arrange the return delivery of the Machine to your location. You are responsible for its installation and verification.

#### 4. Customer Carry-In or Mail-In Service

You will deliver or mail as IBM specifies (prepaid unless IBM specifies otherwise) the failing Machine suitably packaged to a location IBM designates. After IBM has repaired or exchanged the Machine, IBM will make it available for your collection or, for Mail-in Service, IBM will return it to you at IBM's expense, unless IBM specifies otherwise. You are responsible for the subsequent installation of the Machine and verification of its operation.

#### 5. CRU and On-site Service\*

This type of Warranty Service is a combination of Type 1 and Type 2 (see above).

#### 6. CRU and Courier or Depot Service\*

This type of Warranty Service is a combination of Type 1 and Type 3 (see above).

#### 7. CRU and Customer Carry-In or Mail-In Service\*

This type of Warranty Service is a combination of Type 1 and Type 4 (see above).

#### 8. Machine Exchange Service

IBM will initiate shipment of a replacement Machine to your location. You are responsible for its installation and verification of its operation. You must pack the failing Machine into the shipping container that contained the replacement Machine and return the failing Machine to IBM. Transportation charges, both ways, are paid by IBM. You may be charged for the replacement Machine if IBM does not receive the failing Machine within 15 days of your receipt of the replacement Machine.

# (\*) When a 5, 6, or 7 type of warranty service is listed, IBM will determine which type of warranty service is appropriate for the repair.

#### Service Levels

Service levels specified below are response-time objectives only and are not guarantees. The specified service level may not be available in all worldwide locations. Charges may apply outside IBM's normal service area. Certain Machines with a Same Day On-site response-time objective may require the installation and use of remote connectivity tools and equipment for direct problem reporting, remote problem determination and resolution.

#### 1. Next Business Day (NBD), 9X5

After we receive your call, following problem determination, if IBM determines on-site service is required, a service technician will be scheduled to arrive at your location on the next business day. Service will be provided from 8:00 a.m. to 5:00 p.m. in your local time zone, Monday through Friday, excluding holidays.

#### 2. Same Business Day (SBD), 9X5

After we receive your call, following problem determination, if IBM determines on-site service is required, a service technician will be scheduled to arrive at your location within four hours. Service will be provided from 8:00 a.m. to 5:00 p.m. in your local time zone, Monday through Friday, excluding local IBM holidays. If after 1:00 p.m. it is determined that on-site service is required, a service technician will be scheduled to arrive the morning of the following business day.

#### 3. Same Day (SD), 24X7

After we receive your call, following problem determination, if IBM determines on-site service is required, a service technician will be scheduled to arrive at your location within four hours. This type of service will be provided 24 hours a day, every day, including holidays.

#### **IBM Contact Information**

For IBM in Canada or the United States, call 1-800-IBM-SERV (or 1-800-426-7378). For IBM in the European Union (EU), Asia Pacific, and Latin America countries, contact IBM in that country or visit the following IBM Internet website: http://www.ibm.com/servers/support/machine\_warranties/.

# **Appendix E. Notices**

This information was developed for products and services offered in the U.S.A.

IBM may not offer the products, services, or features discussed in this document in other countries. Consult your local IBM representative for information on the products and services currently available in your area. Any reference to an IBM product, program, or service is not intended to state or imply that only that IBM product, program, or service that does not infringe any functionally equivalent product, program, or service that does not infringe any IBM intellectual property right may be used instead. However, it is the user's responsibility to evaluate and verify the operation of any non-IBM product, program, or service.

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Notice to Customers

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Part Number: 42C4876

Printed in USA

(1P) P/N: 42C4876

