

Submit this form via fax to the Breathitt Bd. office (606) 666-2493, or email [darrell.watts@breathitt.kyschools.us](mailto:darrell.watts@breathitt.kyschools.us); [phillip.watts@breathitt.kyschools.us](mailto:phillip.watts@breathitt.kyschools.us)  
Also Send to [arch.turner@breathitt.kyschools.us](mailto:arch.turner@breathitt.kyschools.us) [david.napier@breathitt.kyschools.us](mailto:david.napier@breathitt.kyschools.us) [burley.hudson@breathitt.kyschools.us](mailto:burley.hudson@breathitt.kyschools.us)

# Technology Repair Request Form

## Breathitt County Schools

School \_\_\_\_\_  
Date \_\_\_\_\_

Name of person submitting request: \_\_\_\_\_  
Employee (if different from above): \_\_\_\_\_

Room Number: \_\_\_\_\_  
Title 1: \_\_Yes \_\_No

### Computer

Funding Source of equipment must be indicated above  
Inventory Tag ID \_\_\_\_\_

Location \_\_\_\_\_

Service Tag of Computer (Warranty Purposes) \_\_\_\_

- € Computer will not come on. Please circle your Windows software type: W95 W98 W2K XP
- € Monitor will not come on
- € Monitor screen looks different (explain below)
- € Computer Freezes up (explain below)
- € New Computer needs installed
- € Other (describe problem in detail)

### Printer

Funding Source of equipment must be indicated above

Inventory Tag ID (If Available): \_\_\_\_\_

Brand Name of Printer: \_\_\_\_\_

Location: \_\_\_\_\_

- € Printer making unusual noise
- € Cannot print
- € Need to be connected to network printer
- € Other (describe problem in detail)

### Software

€ Problem with computer virus

€ Need Software installed (List Software below)  
(List program below, Accelerated Reader, Open Book, STAR, Accelerated Math, etc. Lunch Box)

€ Other (describe problem in detail)

€ STI (All STI questions at all schools go to Phillip Watts and Darrell Watts)

### Other Problem(s) (Phone, etc.)

### Email

- € Need email account
- € Need email password reset (Do Not email the password, please call for the password)  
Have an email account but need my computer set up to check for email
- € Email is not working properly  
(describe problem below)
- € Other (describe problem in detail)

### Network/Internet

- € I need an Internet line run to my room
- € Can no longer get to Internet. No connection.
- € Proxy Site inappropriate – Request it be blocked.
- € Need Internet connected to computers. How many?
- € Other (describe problem in detail)

### For Office Use Only

Comments:

Completion date:

Time In: \_\_\_\_\_ Time Out: \_\_\_\_\_

Technician completing work: \_\_\_\_\_

Work Order Number: \_\_\_\_\_

Address issues for BHS, RES and SMS to [phillip.watts@breathitt.kyschools.us](mailto:phillip.watts@breathitt.kyschools.us)

Address issues for LBJ, MRC, HTS, CLEP, DJJ, DTC, Day Care, Football Den, Bus Garage, Central Office to [Darrell.watts@breathitt.kyschools.us](mailto:Darrell.watts@breathitt.kyschools.us)

All STI issues to [darrell.watts@breathitt.kyschools.us](mailto:darrell.watts@breathitt.kyschools.us) and/or [phillip.watts@breathitt.kyschools.us](mailto:phillip.watts@breathitt.kyschools.us)