

IBM Optim Database Administrator enhanced to support large DB2 Linux, UNIX, and Windows enterprises

Table of contents

- 1 Overview
- **2** Key prerequisites
- 2 Planned availability date
- 2 Description
- **3** Product positioning
- **3** Program number

- 4 Publications
- 5 Technical information
- **6** Ordering information
- **10** Terms and conditions
- **13** Prices
- 14 Order now

At a glance

Optim Database Administrator, a solution designed to help lessen the impact of changes in a database environment, has been enhanced to support large DB2® Linux®, UNIX®, and Windows® environments. Large businesses rely on the ability to change their mission-critical applications quickly with minimal impact to their production environment. The following enhancements provide support for these large environments:

- Federated Support provides administration of federated objects such as wrappers, nicknames, and user mappings.
- DB2 Command Line Processor (CLP) Generated Scripts generate change management scripts in a format that is compatible with CLP.
- Large Database Support offers overall scalability and performance enhancements for environments with large volumes of objects.

To order, contact your IBM® representative, an IBM Business Partner, or the Americas Call Centers at: 800-IBM-CALL Reference: YE001

Overview

Optim Database Administrator is a solution designed to help prevent errors and data loss when upgrading databases to support new applications. An easy-to-use user interface helps make specifying the changes quicker and simpler, while the powerful and comprehensive change management engine analyzes the change and builds a syntactically correct script that takes into account data preservation, security privileges, and all dependent objects.

New and enhanced capabilities in Version 2.2.2 improve overall administrative tasks by supporting federated objects and providing the ability to produce scripts that can run with the DB2 CLP. Optim Database Administrator helps you:

- Automate and script structural database changes
- Perform extended alters that require dropping and re-creating tables and managing data preservation
- Perform schema compare and synchronization with custom mapping features
- Migrate database objects, data, and privileges and generate maintenance utility commands

Key prerequisites

Refer to the Hardware requirements and Software requirements sections.

Planned availability date

December 11, 2009, electronic software delivery

December 18, 2009, media and documentation

Description

Optim Database Administrator provides a simpler and more powerful solution for managing change in your DB2 environment. New enhancements build on the value that Optim Database Administrator already provides. These enhancements are designed for medium- to large-size DB2 customers that rely on DB2 Linux, UNIX, and Windows (LUW) for their mission-critical applications.

Federated databases provide interoperability to businesses that rely on multiple data servers, even if those data servers are heterogeneous. Through the use of wrappers and nicknames, the objects in remote data servers can be managed from a single data server, allowing for easier management and development. Optim Database Administrator now takes into account these federated objects and treats them as any other database object, allowing for create, alter, copy and paste, and other functions that are found within the solution.

As businesses grow, so does the amount of database objects required to support that business; and along with that growth comes the challenge of managing large volumes of objects. Optim Database Administrator has been enhanced to more rapidly display these large environments in the user interface, and the change management engine has been enhanced to provide quicker analysis.

As businesses rely more and more on their applications, any disruption during business hours is not acceptable. For this reason, many companies choose to implement change during off-peak hours, often in the middle of the night. Optim Database Administrator has been enhanced to provide the ability to generate DB2 CLP scripts. These scripts can be run independently of Optim Database Administrator and can be scheduled by using a third-party scheduler to facilitate off-hours, handsfree change management.

Accessibility by people with disabilities

A U.S. Section 508 Voluntary Product Accessibility Template (VPAT) can be requested via the IBM Web site

http://www.ibm.com/able/product_accessibility/index.html

Section 508 of the U.S. Rehabilitation Act

IBM Optim Database Administrator for DB2 for LUW is capable as of December 18, 2009, when used in accordance with IBM's associated documentation, of satisfying the applicable requirements of Section 508 of the Rehabilitation Act, provided that any assistive technology used with the product properly interoperates with it. A U.S. Section 508 Voluntary Product Accessibility Template (VPAT), containing details on the products accessibility compliance, can be requested on the following Web site

http://www.ibm.com/able/product_accessibility/index.html

Product positioning

Businesses today rely more and more on the applications that power them -- making downtime due to version upgrades or even simple changes unacceptable. Business growth drives change, and as the application changes, so do the underlying database structures. Adding new and modifying existing objects is complex, laborintensive, and prone to error. Even small changes can lead to application downtime when a dependency is forgotten or the data is not preserved during a change.

Managing change properly is critical to keep costs down. Making changes manually can be costly in terms of time and resources, and these costs can quickly skyrocket if integrity of the data or the application is compromised due to an application change. Businesses today need to:

- Change production applications quickly to meet business needs
- Manage multiple business-critical applications with fewer resources
- Achieve maximum availability of business-critical applications
- Ensure the integrity of the data for both internal- and external-facing applications

Optim Database Administrator V2.2 is an upgrade from Data Studio Administrator V2.1. Optim Database Administrator is a powerful database administration tool that provides an easy-to-use interface to perform everyday tasks such as object changes, utilities, commands, configuration changes, and granting or revoking of security privileges. Database administrators typically use Optim Database Administrator to automate the building of database administration scripts. Automated building of scripts can be initiated by indicating a set of changes through the GUI or by indicating a migration of a set of database objects from one server to another using a copy and paste function.

After these actions have been initiated, Optim Database Administrator does the hard work by handling data and dependency preservation along with providing a comparison mapping so that database changes will be built as intended. Automating these scripts not only helps save time, but can also help reduce errors inherent in this environment due to the complex set of dependencies often found in relational databases. Optim Database Administrator provides benefits by helping to:

- Speed time to market by automating the complexity of database changes
- Reduce resource cost by automating the time-consuming task of building change management scripts
- Increase availability by streamlining the process required to change the application
- Maintain integrity of the data and application with error-free scripts

Program number

Program

number VRM Program name

5724-X85 2.2.2 IBM Optim Database

Administrator for DB2 for Linux, UNIX, and Windows

Education support

IBM training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers are on the IBM training Web site

http://www.ibm.com/services/learning/

Call IBM training at 800-IBM-TEACH (426-8322) for catalogs, schedules, and enrollments.

Available from IBM training, the newest offerings to support your training needs, enhance your skills, and boost your success with IBM software.

IBM offers a range of training options from traditional classroom to Instructor-Led Online to meet your demanding schedule. Instructor-Led Online (ILO) is an innovative learning format where students get the benefit of being in a classroom with the convenience and cost savings of online training.

Go green with IBM Onsite training for groups as small as three or as large as 14. Choose from the same quality training delivered in classrooms, or customize a course or a selection of courses to best suit your business needs.

Enjoy further savings when you purchase training at a discount with an IBM Education Pack - online account -- a flexible and convenient way to pay, track, and manage your education expenses online.

Descriptions of courses for IT professionals and managers are available at

http://www.ibm.com/services/learning/ites.wss/tp/en?pageType=tp_search

Visit ibm.com/training or call IBM training at 800-IBM-TEACH (426-8322) for scheduling and enrollment.

Offering Information

Product information is available via the Offering Information Web site

http://www.ibm.com/common/ssi

Also, visit the Passport Advantage® Web site

http://www.ibm.com/software/passportadvantage

Publications

No hardcopy publications are shipped with this product.

The IBM Publications Center

http://www.ibm.com/shop/publications/order

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

IBM Redbooks® offer deep technical insight from IBM and industry experts. These books highlight real-time experiences, and include sample code, typical scenarios, and step-by-step, "how-to" guidelines.

For a list of Redbooks, refer to

http://www.redbooks.ibm.com/

Specified operating environment

Hardware requirements

Memory and disk requirements: The following table shows applicable recommended minimum memory and disk requirements. The actual requirements depend on the applications you intend to run. These requirements do not include any additional memory or disk requirements for other software that is running on your system. The numbers below are for reference only.

Product	Memory	Disk
IBM Optim Database	2 GB	750 MB

Software requirements

The operating system support level of various IBM Data Studio products is frequently updated. To obtain the current information for supported software levels, including recommended maintenance levels, refer to

http://www.ibm.com/software/data/studio

Minimal requirements for operating systems at the time of announcement are listed as follows. (Refer to the Web site previously listed for further details and Service Pack requirements.)

IBM Optim Database Administrator supports the following desktop operating systems:

- Microsoft® Windows XP Professional 32 and 64 bit
- Microsoft Windows Vista (Business, Enterprise, Ultimate) 32 and 64 bit
- Microsoft Windows Server 2003 Standard x86-32 and x86-64
- Microsoft Windows Server 2003 Enterprise x86-32 and x86-64
- Microsoft Windows Server 2008 Standard x86-32 and x86-64
- Microsoft Windows Server 2008 Enterprise x86-32 and x86-64
- Red Hat Desktop 4.0 x86-32
- Red Hat Enterprise Linux 4.0 AS/ES x86-32
- Red Hat Enterprise Linux 5.0 AS/ES x86-32
- Red Hat Enterprise Linux 5.0 AS/ES x86-64
- SUSE Linux Enterprise Server 10 x86-32
- SUSE Linux Enterprise Server 10 x86-64
- SUSE Linux Enterprise Desktop 10 x86-32
- SUSE Linux Enterprise Desktop 10 x86-64

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

Customer responsibilities

Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and technical support are provided by

the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support with each program license acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available.

Packaging

IBM Optim Database Administrator for DB2 for Linux, UNIX, and Windows

- IBM Optim Database Administrator V2.2.2 for Windows DVD
- IBM Optim Database Administrator V2.2.2 for Linux DVD
- IBM Optim Database Administrator V2.2.2 License Enablement Kit Multiplatform CD
- · Quick Start CD
- · Quick Start Guide

Security, auditability, and control

The products in this announcement use the security and auditability features of the host hardware or software.

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Software Services

IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based, software services team and the business consulting, project management, and infrastructure expertise of our IBM Global Services team. Also, we extend our IBM Software Services reach through IBM Business Partners to provide an extensive portfolio of capabilities. Together, we provide the global reach, intellectual capital, industry insight, and technology leadership to support a wide range of critical business needs.

To learn more about IBM Software Services or to contact a Software Services sales specialist, visit

http://www.ibm.com/software/sw-services/

Ordering information

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Product information

Licensed function title	Product grou	р	Product category
IBM Optim Database Administrator for DB2 for LUW	IBM Database	2 TM	Data Studio
Program name	PID number		rge unit cription
IBM Optim Database Administrator for DB2 for LUW	5724-x85	Con	current User
IBM Optim Database Administrator for	5724-x85	Pro	cessor Value

DB2 for LUW			Unit
IBM Optim Database Admir DB2 for LUW	istrator for	5724-x85	PROCESSOR-Day(s)
IBM Optim Database Admir DB2 for LUW	istrator for	5724-x85	Authorized User
IBM Optim Database Admir DB2 for LUW	istrator for	5724-x85	Concurrent User Linux on System z
IBM Optim Database Admir DB2 for LUW	istrator for	5724-x85	Processor Value Unit Linux on System z
IBM Optim Database Admir DB2 for LUW	istrator for	5724-x85	Authorized User Linux on System z

Charge metrics definitions

Processor Value Unit (PVU)

Processor Value Unit (PVU) is a unit of measure by which this software product can be licensed. PVU entitlements are based on processor technology (defined within the PVU table¹ by processor vendor, brand, type, and model number). IBM continues to define a processor, for purposes of PVU-based licensing, to be each processor core on a chip. Each software product has a unique price per PVU. To determine the total cost of deploying an individual software product in a specific hardware environment, you must take the following steps:

- 1. For each processor core in the hardware environment on which the software product is to be licensed, determine the PVU requirement based on its processor technology per the PVU table¹.
- 2. Add the PVU requirements for all processor cores in the hardware environment.
- 3. Multiply the software product's price per PVU by the total number of PVUs required as determined in step 2 above.

PVU entitlements are specific to a software product and may not be exchanged, interchanged, or aggregated with PVU entitlements of another software product.

Unless you have deployed eligible sub-capacity products according to the sub-capacity¹ terms, you must obtain PVU Proof of Entitlements (PoEs) for the maximum number of activated² physical processor cores in the hardware environment made available to or managed by the software product. This is also referred to as *full capacity licensing*.

For information regarding PVU and sub-capacity licensing, including the latest PVU table, visit

http://www.ibm.com/software/lotus/passportadvantage/pvu_licensing_for_customers.html

- Activated processor cores are physical processor cores that are available for use in a server. They include processor cores:
- That are activated (available for use) when the server is shipped by the manufacturer
- That are activated subsequently through activation codes purchased from the server manufacturer by the customer
- Whose capacity can be limited by the customer through Virtualization technologies, operating system commands, and BIOS settings

Concurrent User

Concurrent User is the unit of measure by which this program is licensed. A *Concurrent User* is a shared user access to the program within or outside of your enterprise. The program may be installed only on one computer or one server. The total number of Concurrent Users simultaneously accessing the program at any moment in time may not exceed the highest number of Concurrent Users authorized by the Proof of Entitlement (PoE). You must have an entitlement for each Concurrent User simultaneously accessing the program or any program component in any

manner directly or indirectly (for example, via a multiplexing program, device, or application server) through any means.

Authorized User

Authorized User is the unit of measure by which this program is licensed. An *Authorized User* is an individual (named or unnamed) within or outside of your enterprise. The program may be installed on one or more computers or servers and accessed by the number of users authorized by the Proof of Entitlement (PoE). You must have an entitlement for each Authorized User accessing the program or any program component in any manner directly or indirectly (for example, via a multiplexing program, device, or application server) through any means.

Passport Advantage program licenses

IBM Optim Database Administrator for DB2 for LUW

Part description	Part number
IBM Optim Database Administrator for DB2 for LUW	
IBM Optim DBA for DB2 LUW Per Proc Value Unit (PVU) Annual SW S&S Rnwl	E02T6LL
IBM Optim DBA for DB2 LUW Per Proc Value Unit (PVU) SW S&S Reinstate 12 Mo	D591YLL
IBM Optim DBA for DB2 LUW Per Processor Value Unit (PVU) Lic + SW S&S 12 Mo	D590YLL
IBM Optim DBA for DB2 fr LUW Per Authorized User Annual SW S&S Rnwl	E045ULL
IBM Optim DBA for DB2 fr LUW Per Authorized User Lic + SW S&S 12 Mo	D61RTLL
IBM Optim DBA for DB2 fr LUW Per Authorized User SW S&S Reinstate 12 Mo	D61RULL
IBM Optim DBA for DB2 fr LUW Per Concurrent User Annual	E045VLL
IBM Optim DBA for DB2 fr LUW Per Concurrent User Lic + SW S&S 12 Mo	D61RVLL
IBM Optim DBA for DB2 fr LUW Per Concurrent User SW S&S Reinstate 12 Mo	D61RWLL

Cross-platform product for use on System z@ Integrated Facility for Linux (IFL) engines

Order the part numbers that follow when the product is intended to run on the Linux operating system on System z Integrated Facility for Linux (IFL) engines. If the product is not intended to run on the Linux operating system on System z IFL engines, order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

IBM Optim Database Administrator for DB2 for LUW

IBM Optim Database Administrator for DB2 for LUW IBM Optim DBA for DB2 LUW Per AU for Linux on Sys.z SW D0AZDLL S&S Reinstate 12 Mo IBM Optim DBA for DB2 LUW Per CU for Lin on Sys z Lic + D0AZ5LL SW S&S 12 Mo IBM Optim DBA for DB2 LUW Per Proc VU for Lin Sys z SW D0AZ0LL S&S Reinstate 12 Mo
S&S Reinstate 12 Mo IBM Optim DBA for DB2 LUW Per CU for Lin on Sys z Lic + D0AZ5LL SW S&S 12 Mo IBM Optim DBA for DB2 LUW Per Proc VU for Lin Sys z SW D0AZ0LL
IBM Optim DBA for DB2 LUW Per CU for Lin on Sys z Lic + D0AZ5LL SW S&S 12 Mo IBM Optim DBA for DB2 LUW Per Proc VU for Lin Sys z SW D0AZ0LL
SW S&S 12 Mo IBM Optim DBA for DB2 LUW Per Proc VU for Lin Sys z SW DOAZOLL
IBM Optim DBA for DB2 LUW Per Proc VU for Lin Sys z SW DOAZOLL
'
S&S Reinstate 12 Mo
IBM Optim DBA for DB2 fr LUW Per AU for Linux on Sys.z E07R1LL
Annual SW S&S Rnwl
IBM Optim DBA for DB2 fr LUW Per AU for Linux on Sys.z DOAZBLL
Lic + SW S&S 12 Mo
IBM Optim DBA for DB2 fr LUW Per CU for Lin on Sys z E07QYLL
Annual SW S&S Rnwl

IBM Optim DBA for DB2 fr LUW Per Proc VU for Lin Sys z E07QVLL Annual SW S&S Rnwl
IBM Optim DBA for DB2 fr LUW Per Proc VU for Lin Sys z D0AYZLL Lic + SW S&S 12 Mo
IBM Optim DBA fr DB2 LUW Per Conc Us fr Lin on Sys z SW D0AZ6LL S&S Reinstate 12 Mo

Passport Advantage supply

Program name/description	Part number
Optim DB Admin for DB2 V2.2.2 IBM Optim DB Administrator v2.2.2 for DB2 LUW Multilingual MP	BB13HML

Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

Optim Database Administrator for DB2 V2.2.2

Entitled maintenance offerings description	Media packs description	Part number
IBM Optim Database Administrator for DB2 for LUW Authorized User	IBM Optim DB Administrator v2.2.2 for DB2 LUW Multilingual MP	BB13HML
IBM Optim Database Administrator for DB2 for LUW Concurrent User	IBM Optim DB Administrator	BB13HML
IBM Optim Database Administrator for DB2 for LUW Processor Value Unit	IBM Optim DB Administrator v2.2.2 for DB2 LUW Multilingual MP	вв13нмL
IBM Optim Database Administrator for DB2 for LUW Authorized User Linux on System z	IBM Optim DB Administrator v2.2.2 for DB2 LUW Multilingual MP	вв13нмL
IBM Optim Database Administrator for DB2 for LUW Concurrent User Linux on System z		BB13HML
IBM Optim Database Administrator for DB2 for LUW Processor Value Unit Linux on System z		BB13HML

Cross-platform products

Cross-platform product for use on System z

Order the part numbers that follow when the product is used for either the development of code that will be deployed on System z servers or when the product will be communicating or transferring data between a distributed server and a System z server. Otherwise, order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement

Cross-platform product for use on System z Integrated Facility for Linux (IFL) engines

Order the part numbers that follow when the product is intended to run on the Linux operating system on System z Integrated Facility for Linux (IFL) engines. If the product is not intended to run on the Linux operating system on System z IFL engines, order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

IBM Optim Database Administrator for DB2 for LUW

Part description	Part number
IBM Optim Database Administrator for DB2 for LUW	
IBM Optim DBA for DB2 LUW Per AU for Linux on Sys.z SW S&S Reinstate 12 Mo	D0AZDLL
	-05
IBM Optim DBA for DB2 LUW Per CU for Lin on Sys z Lic + SW S&S 12 Mo	D0AZ5LL
IBM Optim DBA for DB2 LUW Per Proc VU for Lin Sys z SW	D0AZ0LL
S&S Reinstate 12 Mo	
IBM Optim DBA for DB2 fr LUW Per AU for Linux on Sys.z	E07R1LL
Annual SW S&S Rnwl	
IBM Optim DBA for DB2 fr LUW Per AU for Linux on Sys.z	D0AZBLL
Lic + SW S&S 12 Mo	
IBM Optim DBA for DB2 fr LUW Per CU for Lin on Sys z	E07QYLL
Annual SW S&S Rnwl	
IBM Optim DBA for DB2 fr LUW Per Proc VU for Lin Sys z	E07QVLL
Annual SW S&S Rnwl	LOTQVLL
	D0AYZLL
IBM Optim DBA for DB2 fr LUW Per Proc VU for Lin Sys z	DUAYZLL
Lic + SW S&S 12 Mo	- 0 0
IBM Optim DBA fr DB2 LUW Per Conc Us fr Lin on Sys z SW	D0AZ6LL
S&S Reinstate 12 Mo	

On/Off CoD

IBM Optim Database Administrator for DB2 for LUW

Part description	Part number
IBM Optim DBA for DB2 fr LUW PROCESSOR-Day(s) Per Use-Day OOCoD	D57SXLL

Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

Licensing

IBM International Program License Agreement including the License Information document and Proof of Entitlement (PoE) govern your use of the program. PoEs are required for all authorized use.

Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.

This software license includes Software Subscription and Support (also referred to as Software Maintenance).

License Information form number

Program name	Program number	Form number
IBM Optim DBAdm for DB2 for LUW	5724-x85	L-DNAA-7UFSGN

The program's License Information will be available for review on the IBM Software License Agreement Web site

Limited warranty applies

Yes

Warrantv

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. Consult the IBM Software Support Handbook for further information at

http://www.ibm.com/support/handbook

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

Program technical support

Technical support of a program product will be available for a minimum of five years from the general availability date, as long as your Software Maintenance is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Maintenance also provides you with access to updates, releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

Money-back guarantee

If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

- For programs acquired under the IBM International Passport Advantage Agreement, this term applies only to your first acquisition of the program.
- For programs acquired under any of IBM's On/Off CoD software offerings, this term does not apply since these offerings apply to programs already acquired and in use by you.

Authorization for use on home/portable computer

The program may be stored on the primary machine and another machine, provided that the program is not in active use on both machines at the same time. You may not copy and use this program on another computer without paying additional license fees.

Product name

IBM Optim DBAdm for DB2 for LUW No

Volume orders (IVO)

No

Passport Advantage applies

Yes, and through the Passport Advantage Web site at

http://www.ibm.com/software/passportadvantage

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Usage restriction

Yes. For additional information refer to the License Information Document that is available on the IBM Software License Agreement Web site

http://www.ibm.com/software/sla/sladb.nsf

Software Subscription and Support

Yes. Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and technical support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support with each program license acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available.

While your Software Subscription and Support is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance via telephone and, if available, electronic access, to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your end users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, consult your IBM Software Support Handbook at

http://www.ibm.com/support/handbook

Software Subscription and Support does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, visit the Passport Advantage Web site at

http://www.ibm.com/software/passportadvantage

System i Software Maintenance applies

No

Educational allowance available

Not applicable.

On/Off CoD

To be eligible for On/Off CoD pricing, customers must be enabled for temporary capacity on the corresponding hardware, and the required contract - Z125-6907,

IBM Electronic Services

IBM has transformed its delivery of hardware and software support services to help you achieve higher system availability. Electronic Services is a Web-enabled solution that offers an exclusive, no-additional-charge enhancement to the service and support available for IBM servers. These services are designed to provide the opportunity for greater system availability with faster problem resolution and preemptive monitoring. Electronic Services comprises two separate, but complementary, elements: Electronic Services news page and Electronic Services Agent.

The Electronic Services news page is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. The news page enables you to gain easier access to IBM resources for assistance in resolving technical problems.

The Electronic Service Agent $^{\mathbb{T}}$ is no-additional-charge software that resides on your server. It monitors events and transmits system inventory information to IBM on a periodic, client-defined timetable. The Electronic Service Agent automatically reports hardware problems to IBM. Early knowledge about potential problems enables IBM to deliver proactive service that may result in higher system availability and performance. In addition, information collected through the Service Agent is made available to IBM service support representatives when they help answer your questions or diagnose problems. Installation and use of IBM Electronic Service Agent for problem reporting enables IBM to provide better support and service for your IBM server.

Prices

Passport Advantage

For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner, or authorized IBM Business Partner for Software ValueNet®, if applicable. Additional information is also available at

http://www.ibm.com/software/passportadvantage

Business Partner information

If you are an IBM Business Partner -- Distributor for Workstation Software acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBM ID and password are required.

https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller

To order, contact the Americas Call Centers or your local IBM representative, or your IBM Business Partner.

To identify your local IBM representative or IBM Business Partner, call 800-IBM-4YOU (426-4968).

Phone: 800-IBM-CALL (426-2255) Fax: 800-2IBM-FAX (242-6329)

For IBM representative: callserv@ca.ibm.com For IBM Business Partner: pwswna@us.ibm.com Mail: IBM Teleweb Customer Support

ibm.com® Sales Execution Center, Americas North

3500 Steeles Ave. East, Tower 3/4

Markham, Ontario

Canada L3R 2Z1

Reference: YE001

The Americas Call Centers, our national direct marketing organization, can add your name to the mailing list for catalogs of IBM products.

Note: Shipments will begin after the planned availability date.

Trademarks

Database 2 and Electronic Service Agent are trademarks of IBM Corporation in the United States, other countries, or both.

DB2, IBM, Passport Advantage, Redbooks, System z, iSeries, pSeries, ValueNet and ibm.com are registered trademarks of IBM Corporation in the United States, other countries, or both.

Linux is a registered trademark of Linus Torvalds in the United States, other countries, or both.

UNIX is a registered trademark of The Open Group in the United States and other countries.

Windows and Microsoft are registered trademarks of Microsoft Corporation in the United States, other countries, or both.

Other company, product, and service names may be trademarks or service marks of others.

Terms of use

IBM products and services which are announced and available in your country can be ordered under the applicable standard agreements, terms, conditions, and prices in effect at the time. IBM reserves the right to modify or withdraw this announcement at any time without notice. This announcement is provided for your information only. Additional terms of use are located at

http://www.ibm.com/legal/us/en/

For the most current information regarding IBM products, consult your IBM representative or reseller, or visit the IBM worldwide contacts page

http://www.ibm.com/planetwide/us/