

Steps to VDI Implementation

Description: Build an implementation plan that will get end users excited about desktop virtualization.

Your Challenge

- Situation: Looking for where to start with desktop virtualization
- Challenge: Implementers largely report success in desktop virtualization projects. There are potential pitfalls if the project is not managed right
- Solution: This solution set focuses on tips and strategies for successful implementation

Our Advice

Critical Insight

- Desktop virtualization is a potential desktop replacement technology but deployment projects should not focus on the desktop first. Instead, focus on delivering the service to a client user.

Impact and Result

- For best results in implementing desktop virtualization start with a pilot that provides immediate value, build the service from the server room out to the access points, and communicate clearly both service benefits and potential challenges to end users.

Get to Action

1. Build desktop infrastructure from back to front

Succeed in implementation. Think desktop-as-a-service with an emphasis on the service first.

Desktop virtualization isn't really about desktop hardware. Build the service out from the server infrastructure to the end point.

- Storyboard: Steps to VDI Implementation
- Building VDI Thininfrastructure Top to Bottom

2. Start with a pilot that will have immediate business value

The pilot should prove the concept of desktop virtualization but can also solve a business problem.

Low hanging fruit includes:

Addressing a group that is due for a hardware refresh – pair with Windows 7 pilot testing.

Off site and remote access desktop users for DR and work at home scenarios.

- Desktop Virtualization: Compelling Option for Remote Access & Business Continuity
- Virtual Desktops Reduce Branch Office IT Burden
- A Use Case Scenario: Virtual Desktops for Remote and Home Users

3. Focus on solid communications to pave the way for user acceptance

Ensure project success by making end users allies in desktop virtualization.

User acceptance was identified as a potential problem area by VDI implementers.

Atone for thin client backlashes of the past. Focus on service improvement and full desktop experience.

- Communications Plan Template for Desktop Virtualization

Contents:

- Storyboard: Steps to VDI Implementation (powerpoint)
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- A Use Case Scenario: Virtual Desktops for Remote and Home Users (pdf)
- Communications Plan Template for Desktop Virtualization (word)

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