

PennTex INDUSTRIES, INC.

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June 2013

MANUFACTURING PLANT:
7620 Flagstone Dr., Ft. Worth, TX 76118
Service/ Tech Toll-Free Line: 877-590-7366
Service/ Tech Fax Line: 817-590-0398

PENNTEX WARRANTY CLAIM FORM FOR DOWNLOAD

***** Note: **BOLD-ITALICIZED** areas are required fields for proper warranty evaluation. *****

CLAIM DATE: _____

Alternator Model #: PX-	SERIAL #:
Regulator Model #: PX-	SERIAL #:

SHOP NAME: _____ **PHONE #:** _____

CONTACT: _____ **ADDRESS:** _____

CITY: _____ **STATE:** _____ **ZIP:** _____ **FAX#:** _____

EMAIL ADDRESS: _____

YOUR REPAIR ORDER # _____

YOUR SHOP FLAT RATE: \$ _____ PER HOUR

Note: FOR US TO COMPLETE YOUR WARRANTY PAPERWORK, THIS FORM AND A FINAL COPY OF YOUR REPAIR INVOICE NEED TO BE RETURNED WITH YOUR OLD PARTS. REIMBURSEMENT FOR COVERED LABOR REQUIRES A NUMBERED INVOICE BECAUSE YOU ARE NOT REIMBURSED FROM THIS WARRANTY FORM ALONE.

VEHICLE OWNER (END USER) DATA: **VEHICLE OWNER:** _____

CONTACT: _____ **PHONE NUMBER:** _____

VEHICLE DATA: VEHICLE # _____

OEM MANUFACTURER: _____ **YEAR:** _____ **MODEL:** _____ **ENGINE:** _____

VIN # _____ **MILEAGE:** _____ **BUILD DATE:** _____

BODY MANUFACTURER: _____ **VEHICLE IN-SERVICE DATE:** _____

PennTex pays UPS Ground freight charges. If you want faster shipping, the difference in costs between Ground and Air can be deducted from your labor payment. Check the appropriate shipping below: If nothing is checked then UPS Ground is used.

☐ **UPS Ground** ☐ **UPS 3 Day** ☐ **UPS 2 Day** ☐ **UPS Next Day** ☐ **UPS Next Day (Saturday)**

(Note: ALTERNATORS WITH BURNED OUTPUT POSTS ARE NOT COVERED BY WARRANTY. ALTERNATORS THAT HAVE BEEN PAINTED, SANDBLASTED, OR REBUILT USING NON-PENNTEX PARTS ARE AUTOMATICALLY EXCLUDED FROM ANY WARRANTY COVERAGE.) ANY ADDITIONAL INFORMATION:

YOUR TOTAL LABOR AMOUNT (IF KNOWN)

\$ _____

Note: **BOLD-ITALICIZED areas are required fields for proper warranty evaluation.**

RETURN A COPY OF THIS COMPLETED FORM, YOUR FINAL INVOICE, AND THE DEFECTIVE PARTS TO THE FT. WORTH, TX ADDRESS. YOU WILL BE BILLED FOR ANY PARTS NOT RETURNED. PROCESSING STARTS WHEN THE PARTS AND PAPERWORK ARE RETURNED. WE CAN NOT PROCESS ANY LABOR CLAIM OR INVOICE SENT IN MORE THAN 90 DAYS FROM ORIGINAL WARRANTY REQUEST.