

The MassHealth Process from Application to Approval

Expert guidance on securing benefits for your client

For attorneys who are attempting to assist a client in navigating the long and winding road to nursing home MassHealth benefits, the process can be overwhelming and full of unexpected twists and turns. Not only do you need to know complex laws and their nuances, but you also need to understand key strategies for getting your clients what they need—not always an easy task when clients' needs can change frequently and often dramatically.

This program gives practitioners a detailed roadmap for traversing MassHealth and avoiding unnecessary pitfalls, especially during the application and appeals processes. Expert speakers highlight important timeframes, guidelines, and other logistics, using real-life examples. They provide detailed and practical tips for managing communications between the agency, nursing home, and your client as well as an overview of the various appeal options. You also get valuable forms, lists, worksheets, sample letters and memos, and the opportunity to bring your questions to personalize your learning experience.

Agenda and written materials

- ▶ An Overview of the MassHealth Program
- ▶ Financing Long Term Care
- ▶ Basic Rules of Nursing Home MassHealth Eligibility
- ▶ Logistics of the MassHealth Application Process, Including How to Effectively Complete Required Forms and How to Organize Necessary Documents for Proper Presentation to the Agency
- ▶ Sample Forms, Lists, and Worksheets, Including Authorized Representative Designation Form, Application for Health Coverage, and List of Verifications Needed
- ▶ Sample Letters, Memos, and Cover Sheets, Including Memo in Support of an Increased Allowance, Notice of Request Letter, and Civil Action Cover Sheet
- ▶ The Commonwealth's Right to Require Reimbursement for MassHealth Benefits
- ▶ Best Practices for Dealing with Denial Notices
- ▶ Best Practices for Dealing with the Appeals Process
- ▶ An Update on MassHealth Case Law
- ▶ "Ask the Experts" Q&A Session

FACULTY

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BOSTON

2:00 p.m. – 5:00 p.m.,
Tuesday, November 10, 2015
MCLE Conference Center,
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