Focal Point 2.2 FAQ

→ **Will Focal Point 2.2 (FP2.2) be compatible with my system?**

As long as one of the below mentioned Operating System requirements is met, and Java™ Runtime Engine is installed, FP2.2 will operate on your system:
- *MS Windows® NT, 2000, XP or Vista*
- *Sun Solaris™ 2.6 or higher*
- *HP-UX™ 10.x or higher*
- *Java™ Runtime Engine (JRE™) 2 version 1.5.0 or higher.*

→ **Do I need Focal Point 2.1 to upgrade to Focal Point 2.2?**

No, FP2.2 is a separate standalone application that can be installed without Focal Point 2.1 present.

→ **Will FP2.2 erase my previous Focal Point 2.1 application?**

No, FP2.2 is a separate standalone application, which will run independently. It will not erase Focal Point 2.1 nor would it change its settings.

→ **Do I have to upgrade my hardware devices?**

No, FP2.2 is fully compatible with ANY Point System cards and chassis.

→ **Do I have to upgrade my management cards?**

No, FP2.2 is fully compatible with ANY Point System management card.

→ **Java™ NOT Installed, installation stops.**

JAVA™ 1.5 (j2re-1.5.0 or later) has to be installed.
It is available at SUN's website. at: http://java.com/en/download/index.jsp

→ **I cannot start installation from Winzip®.**

The zip file focalpoint2_2.zip should be saved on a LOCAL drive and then unzipped to a LOCAL directory (example: c:\temp\ ).

→ **Who can be contacted to answer my questions?**

Contact TN Technical Support
call toll free 800-260-1312 (USA and Canada)
+1-952-941-7600 (worldwide),
fax: +1-952-941-2322 or email techsupport@transition.com.