

Voice, Digital TV & Internet Application & Agreement

Residential

27 N Minnesota St. • New Ulm, MN 56073 • 507-354-4111

Service Order # Account # Name Billing Phone Number Own Addrass Contact Phone Number Own Addrass Contact Phone Number Own City Social Security #											·				
Address Contact Phone Number Rent City Social Security #	Service Order #		A	Account #											
City Social Security # Employer & Phone # Drivers License # Authorized User Alternate Email: Date/Time of Installation Credit Rating (Score) Deposit Applicable Promotions: Yard Sign Promo Yes No Refer-A-Friend Yes No Deposit Applicable Promotions: Yard Sign Promo Yes No Refer-A-Friend Yes No No Comments: Bundles Bundles No Bundles include Voice, Voice Mail & On-Screen Caller ID, with your choice of High-speed Internet and Digital TV. Classic Combinations include NU-Variety package. Stops 5 SMbps Classic Combination \$104.95 SMbps Variety Combination \$110.95 10Mbps Classic Combination \$104.95 SMbps Variety Combination \$120.95 Voice Service \$114.95 IMbps Variety Combination \$120.95 NU-Telecom Long Distance Long Distance Carrier - A list of providers available upon request. 115 Plan: 15e per min out-state/in-state - No monthly charge Internata: 114 Plan: 11e per min out-state/in-state - S4.95 monthly charge Internata: 116 Plan: 15e per min out-state/in-state - S4.95 monthly charge Internata: 100 Selective Call Acceptance \$1.00 Selective Call Acceptance \$	Name		illing	Ov	vn 🔲										
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Additional Listings in Directory\$0.75 per mo.	3rd Number Blocking			NC		calls & prepa	aid & reg	ula	r calling cards. Cannot dial "0")						
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Digital TV																				
NU-Basic # of TVs \$18.95 HDT							DTV # of TVs						\$9.95		Multi-Room DVR	\$3.95				
NU-Entertainment # of TVs \$55.95															SD RF Remote	\$1.95				
NU-Variety # of TVs \$62.95					2.95								Wire Maintenance	\$3.95						
# Additional	boxes/	/streams	(\$5	per mo.) NU-	Enterta	inme	nt & NU-Va	ariet	ty include u	ip to	o 3 boxe	s at n	o charge.	NU-	Basic includes one box at	no charge.			
Component Cable n	Component Cable needed? Yes No HDMI Cable needed? Yes No																			
6' Cable 606iv 12' Cable 612iv 6' Cable HDMI2 12' Cable HDMI4																				
Premium Channels Adult																				
													\$15.95							
Cinemax			\$	13.95		HBO	/ star	rz/Encore	/ C	inemax	\$3	34.95		Pay Per	Vie	2W				
starz/Encore			\$	15.95		NU-F	remi	um (All Prem	M (All Premiums Combined)			44.95	la	gree to pa	ay f	or Pay Per View Movies	ordered.			
Showtime			\$	15.95	NU-Telecom reserves the right to set limits on past credit or payment h						ent history.	Credit limit I choose: \$0 \$200								
High-speed Internet (speeds up to) Rural Internet																				
64k		\$29.95	Ť	5Mbps \$49.95					Т	256k Rural Intern				\$44.95	Γ	1Mbps Rural Internet	\$64.95			
2Mbps	:	\$44.95	\uparrow	10Mb	ps		\$59.95 512k Rural Internet					al Interr	net	\$54.95		Static IP	\$10.00			
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1.5Mbps	:	\$45.95	Τ	No commitment \$115 12 mo commitme								ent	\$75		24 mo commitment	NC				
Wi-Fi wireless rou	uter (L	_ease \$2	2.95	per mo	0.)															
								Digital	TV/	/Internet										
2Mbps + NU-Bas	sic		Т					-	NU-Entertainment			\$95.90	2Mbps		1+	NU-Variety	\$101.90			
5Mbps + NU-Basic				\$65.90	· _ ·			NU-Ente	NU-Entertainment			\$100.90		5Mbps + NU-Variety		\$106.90				
10Mbps + NU-Basic								+ NU-Ent	NU-Entertainment			\$110.9	90	10Mbp	10Mbps + NU-Variety		\$116.90			
	Username@nutelecom.net Username@nutelecom.net																			
Password							ust he e	t least 4 charac	have	Passw	orc	h				Must be at	laast 4 sharastars			
						IV	_			e Back Up										
Up to 30GB		51	to 1	00GB	Т					·			פת		nt (15%)	<u> </u>			
31 to 50GB		+ +		100GB Unlimited Storage o 200GB Image: Constraint of the storage							DSL Discount (15%) Additional Computers (per computer) \$2.									
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			0.5	<u> </u>		<u> </u>		•		ECHtion		1	- 1							
ProTECHtion Plan \$9.95 ProTECHtion Plan w/ On-Line Back Up \$14.95 Spyware Protection ProTECHtion Plan additional computers									\$2.95											
ProTECHtion Pla	an add	itional c	omp	outers_		\$	4.95/	computer		On-Line	Ba	ack Up	additi	onal com	put	er \$2.00/compu	ter			
				1 1				Com	mi	tment										
Voice			HDTV							Dura	Duration: 🔲 12 mo. 🔲 24 mo. 🔲 36 mo.									
Digital TV											I be charged the amount noted if I terminate									
									ent prior to the expiration date.											
Bundle Promo/Other							\$ \$150 \$ \$75 \$													
Auto Bank Deduct: Ves No E-Bill: Yes No Referred by Number Number																				
Please use the following email address to send me																				
free monthly eNewsletters and/or inews/events/promotions from NU-Telecom.																				
The Customer certifies that the above information is correct and that they are of legal age (18 years) and that they will also assume full responsibility of the account. Any change in service, with the exception of upgrading, shall be subject to a service fee. All prices subject to franchise fee and sales tax where applicable. Prices for services do not include taxes or end user fees. Some restrictions apply to commercial accounts. The Customer understands that at any time they are able to opt-out of receiving information pertaining to products and services they currently do not subscribe to. It is the Customer's responsibility to contact NU-Telecom if they choose to do so.																				
such services. By signi	ng belo mer ag	ow, the C rees to c	usto onta	mer acc ct NU-T	cepts eleco	the ins m if the	tallati y wis	on of the e h to make	quip cha	oment note inges to the	d at e pro	bove an ogramm	d agre ing pa	es to the t ackages th	erm ey r	nd the installation of equip s and conditions that acco eceive, or to discontinue s	mpany this			

Terms and Conditions

This is a summary of the agreement between NU-Telecom ("the Company") and you ("the Customer"), covering the NU-Telecom Video TV and Internet services ("the Services") and the installation of the equipment ("the Equipment"). The Company reserves the right to change the following terms and conditions at any time, upon reasonable notice to the Customer.

- 1. The Customer agrees to pay for the installation of the Services and the Equipment, and for monthly service charges. The Customer agrees to make payment for the Services provided by NU-Telecom when due.
- 2. The Customer accepts responsibility for all Pay-Per-View charges incurred.
- 3. The Customer warrants that he/she either owns the residence at which the Service is being performed or if a tenant, he/ she has obtained permission from his/her landlord for NU-Telecom to make whatever alterations to their residence that are necessary for the installation. In the event of failure to secure such permission, the Customer shall indemnify and hold harmless NU-Telecom from all claims and damages arising therefrom.
- All of the Equipment, devices and materials (collectively "the Equipment") supplied or installed at the premises by the 4 Company, shall be and remain the sole property of the Company, unless specifically defined by the Company as Customerowned. The Customer shall not remove any of the Equipment from the premises and shall not damage, alter or tamper with any of the Equipment. The Company is hereby expressly granted the right at reasonable times to enter the premises to inspect, service or remove the Equipment. If the Customer sells, vacates, rents or sublets the premises wherein the Equipment is located, the Customer shall notify the Company prior to any such change. In the event that the Service is discontinued by either party for any reason, the Customer shall be responsible for the return of the Equipment to the Company in the same condition as received, ordinary wear and tear accepted, within three (3) days of termination of Service. The Customer agrees that the value of each piece of the Equipment owned by the Company and placed in the Customer's premises is up to \$750.00. The Customer also agrees that the value of each remote control owned by the Company and placed in the Customer's premises is up to \$50.00. The Customer's failure to return any of the Equipment to the Company in the same condition as received, ordinary wear and tear accepted within three (3) days of termination of service, or at any other time upon request by the Company, shall result in the Customer's liability to the Company for any and all damages to or loss of the Equipment, as determined by the Company, including but not limited to the full agreed upon value of the Equipment, plus any costs, including reasonable attorneys fees, to collect such amounts.
- 5. The Customer is aware that any unauthorized reception of the Services and/or unauthorized use of property is unlawful and the Customer may be subject to penalties and damage to the extent permitted under applicable Federal, State, and Local laws, rules and regulations.
- 6. The Company will make reasonable efforts to have its service available at all times, but assumes no responsibility for interruptions beyond its reasonable control. The Company will use commercially reasonable efforts to maintain and repair its network and equipment to provide its service. The Company disclaims any responsibility for quality of service problems caused by your equipment or problems beyond the Company's network. We shall not be liable for any inconvenience, loss, liability or damage resulting from any interruption of the services caused by any circumstances beyond our control. Other than the Services provided herein, the Company makes no warranty, either expressed or implied, regarding the Service. All such warranties are expressly excluded. A Network Management Practices and Performance document may be viewed at www.nutelecom.net.
- 7. The Company shall not be responsible for the operation, maintenance, service or repair of the Customer's TV, DVD, VCR, PC, stereo, radio, computer, the Customer-owned wiring, or any other Customer-owned device or any other damage to the Customer's TV, DVD, VCR, PC, stereo, radio, computer, the Customer's wiring or any other Customer-owned equipment except due to the Company's negligence.
- 8. The Company shall not be responsible for damage to property arising from the installation, maintenance or removal of the Equipment or the provision of the Services. Under no circumstances will the Company be liable for special or consequential damages.
- 9. Any controversy or claim arising out of or related to this Agreement shall be resolved by arbitration under current rules of the American Arbitration Association.
- 10. The Customer may not transfer to assign this Agreement without the Company's prior consent.
- 11. The Customer agrees to be responsible for any damage(s) to the Equipment caused by the Customer, as determined by the Company, and the Company may, at its option, access the Customer (i) either the agreed upon value or the replacement costs of any damaged Equipment; (ii) the costs of repairing any damage, including parts and labor billed to the Customer at the current hourly labor charge or the current minimum charge.
- 12. NU-Telecom is not responsible for the selection of files made by the Customer for On-Line File Back Up service.
- 13. The Company may send Internet maintenance notifications to the Customer's NU-Telecom email address on file.

BY PURCHASING THE SERVICES ON THE SIGNED AGREEMENT, CUSTOMER AGREES TO ABIDE BY THE ABOVE TERMS AND CONDITIONS.