

Service Order # _____	Account # _____
Name _____	Billing Phone Number _____ Own <input type="checkbox"/>
Address _____	Contact Phone Number _____ Rent <input type="checkbox"/>
City _____	Social Security # _____
Employer & Phone # _____	Drivers License # _____
Authorized User _____	Alternate Email: _____
Date/Time of Installation _____	Credit Rating (Score) _____ Deposit _____

Applicable Promotions: Yard Sign Promo ☐ Yes ☐ No Refer-A-Friend ☐ Yes ☐ No

Comments: _____

Bundles			
Bundles include Voice, Voice Mail & On-Screen Caller ID, with your choice of High-speed Internet and Digital TV. Classic Combinations include NU-Entertainment package. Variety Combinations include NU-Variety package.			
2Mbps Classic Combination	\$99.95	2Mbps Variety Combination	\$105.95
5Mbps Classic Combination	\$104.95	5Mbps Variety Combination	\$110.95
10Mbps Classic Combination	\$114.95	10Mbps Variety Combination	\$120.95

Voice Service			
Local Service	\$15.23	Service Connection	\$15.00
Long Distance			
NU-Telecom Long Distance		Long Distance Carrier - A list of providers available upon request.	
15¢ Plan: 15¢ per min out-state/in-state - No monthly charge		Interlata:	
11¢ Plan: 11¢ per min out-state/in-state - \$4.95 monthly charge		Intralata:	
		PIC Freeze (No unauthorized carrier changes without consent)	

Calling Features					
Voice Mail	\$4.95	3-Way Calling	\$2.25	Selective Call Acceptance	\$1.00
Caller ID - Number	\$3.50	Distinctive Ring Service	\$1.00	Selective Call Forwarding	\$1.00
Caller ID - Name & Number	\$4.50			Selective Call Rejection	\$1.00
Call Waiting	\$2.25	Voice Mail to Email	\$1.00	Wire Maintenance (inside wiring)	\$3.95
Call Forwarding	\$2.25	Custom Ring Number	\$2.25	Other	
Speed Call 8	\$2.25				

Blocking & Restrictions			
900-976 Blocking	NC	Per Line Blocking (Blocks Caller ID Appearance)	NC
International Blocking	NC	Toll Restriction 2 Pin # required for long distance calls	\$1.95
Collect Block	NC	Toll Free Toll Restrictions (Allows 800, 855, 866, 877, 888 calls & prepaid & regular calling cards. Cannot dial "0")	NC
3rd Number Blocking	NC		

Telephone Number _____ ☐ Listed ☐ NonPub \$1.50 per mo. ☐ Unlisted \$1.50 per mo.

(Not in Directory or Directory Assistance) (Not in Directory)

Additional Listings in Directory _____ \$0.75 per mo. ☐ LNR _____ per mo.

Would you like more information on Lifeline (Subsidized discounts for customers who meet certain low-income criteria) ☐ Yes ☐ No

Digital TV							
NU-Basic # of TVs_____	\$18.95		HDTV # of TVs_____	\$9.95		Multi-Room DVR	\$3.95
NU-Entertainment # of TVs_____	\$55.95		DVR	\$12.95		SD RF Remote	\$1.95
NU-Variety # of TVs_____	\$62.95		DVR & HD	\$19.95		Wire Maintenance	\$3.95

_____ ☐ Additional boxes/streams (\$5 per mo.) NU-Entertainment & NU-Variety include up to 3 boxes at no charge. NU-Basic includes one box at no charge.

Component Cable needed? <input type="checkbox"/> Yes <input type="checkbox"/> No				HDMI Cable needed? <input type="checkbox"/> Yes <input type="checkbox"/> No			
6' Cable 606iv			12' Cable 612iv			6' Cable HDMI2	
						12' Cable HDMI4	

Premium Channels				Adult			
HBO	\$15.95		HBO / starz/Encore	\$26.95		Playboy	\$15.95
Cinemax	\$13.95		HBO / starz/Encore / Cinemax	\$34.95		Pay Per View	
starz/Encore	\$15.95		NU-Premium (All Premiums Combined)	\$44.95	I agree to pay for Pay Per View Movies ordered.		
Showtime	\$15.95		NU-Telecom reserves the right to set limits on past credit or payment history.		Credit limit I choose:	\$0	\$200

Internet Service							
High-speed Internet (speeds up to)				Rural Internet			
64k	\$29.95		5Mbps	\$49.95		256k Rural Internet	\$44.95
2Mbps	\$44.95		10Mbps	\$59.95		1Mbps Rural Internet	\$64.95
						512k Rural Internet	\$54.95
						Static IP	\$10.00
Wireless Internet (speeds up to)		Wireless Installation					
1.5Mbps	\$45.95		No commitment	\$115		12 mo commitment	\$75
						24 mo commitment	NC

☐ Wi-Fi wireless router (Lease \$2.95 per mo.)

Digital TV/Internet							
2Mbps + NU-Basic	\$60.90		2Mbps + NU-Entertainment	\$95.90		2Mbps + NU-Variety	\$101.90
5Mbps + NU-Basic	\$65.90		5Mbps + NU-Entertainment	\$100.90		5Mbps + NU-Variety	\$106.90
10Mbps + NU-Basic	\$75.90		10Mbps + NU-Entertainment	\$110.90		10Mbps + NU-Variety	\$116.90

Username _____@nutelecom.net Username _____@nutelecom.net

Password _____ Must be at least 4 characters. Password _____ Must be at least 4 characters.

On-Line File Back Up							
Up to 30GB			51 to 100GB			Unlimited Storage	
						DSL Discount (15%)	
31 to 50GB			101 to 200GB			Additional Computers (per computer)	\$2.00

Computer ProTECHtion Plan							
ProTECHtion Plan	\$9.95		ProTECHtion Plan w/ On-Line Back Up	\$14.95		Spyware Protection	\$2.95

☐ ProTECHtion Plan additional computers_____ \$4.95/computer ☐ On-Line Back Up additional computer _____ \$2.00/computer

Commitment							
Voice			HDTV		Duration: <input type="checkbox"/> 12 mo. <input type="checkbox"/> 24 mo. <input type="checkbox"/> 36 mo. I understand I will be charged the amount noted if I terminate the commitment prior to the expiration date. <input type="checkbox"/> \$150 <input type="checkbox"/> \$75 <input type="checkbox"/> \$_____		
Digital TV			DVR				
Internet			On-Line Back Up				
Bundle _____			Promo/Other				

Auto Bank Deduct: ☐ Yes ☐ No E-Bill: ☐ Yes ☐ No Referred by _____ Number _____

Please use the following email address to send me _____

☐ free monthly eNewsletters and/or ☐ news/events/promotions from NU-Telecom.

The Customer certifies that the above information is correct and that they are of legal age (18 years) and that they will also assume full responsibility of the account. Any change in service, with the exception of upgrading, shall be subject to a service fee. All prices subject to franchise fee and sales tax where applicable. Prices for services do not include taxes or end user fees. Some restrictions apply to commercial accounts. The Customer understands that at any time they are able to opt-out of receiving information pertaining to products and services they currently do not subscribe to. It is the Customer's responsibility to contact NU-Telecom if they choose to do so.

The Customer (undersigned) acknowledges requesting NU-Telecom Digital Video TV, Voice Service and/or Internet service and the installation of equipment for such services. By signing below, the Customer accepts the installation of the equipment noted above and agrees to the terms and conditions that accompany this agreement. The Customer agrees to contact NU-Telecom if they wish to make changes to the programming packages they receive, or to discontinue service. The Customer also gives permission for NU-Telecom to do a credit check in order to determine if a deposit is due. rev. 11.29.2012

NU-Telecom Representative Signature

Date

Customer Signature

Date

Terms and Conditions

This is a summary of the agreement between NU-Telecom ("the Company") and you ("the Customer"), covering the NU-Telecom Video TV and Internet services ("the Services") and the installation of the equipment ("the Equipment"). The Company reserves the right to change the following terms and conditions at any time, upon reasonable notice to the Customer.

1. The Customer agrees to pay for the installation of the Services and the Equipment, and for monthly service charges. The Customer agrees to make payment for the Services provided by NU-Telecom when due.
2. The Customer accepts responsibility for all Pay-Per-View charges incurred.
3. The Customer warrants that he/she either owns the residence at which the Service is being performed or if a tenant, he/she has obtained permission from his/her landlord for NU-Telecom to make whatever alterations to their residence that are necessary for the installation. In the event of failure to secure such permission, the Customer shall indemnify and hold harmless NU-Telecom from all claims and damages arising therefrom.
4. All of the Equipment, devices and materials (collectively "the Equipment") supplied or installed at the premises by the Company, shall be and remain the sole property of the Company, unless specifically defined by the Company as Customer-owned. The Customer shall not remove any of the Equipment from the premises and shall not damage, alter or tamper with any of the Equipment. The Company is hereby expressly granted the right at reasonable times to enter the premises to inspect, service or remove the Equipment. If the Customer sells, vacates, rents or sublets the premises wherein the Equipment is located, the Customer shall notify the Company prior to any such change. In the event that the Service is discontinued by either party for any reason, the Customer shall be responsible for the return of the Equipment to the Company in the same condition as received, ordinary wear and tear accepted, within three (3) days of termination of Service. The Customer agrees that the value of each piece of the Equipment owned by the Company and placed in the Customer's premises is up to \$750.00. The Customer also agrees that the value of each remote control owned by the Company and placed in the Customer's premises is up to \$50.00. The Customer's failure to return any of the Equipment to the Company in the same condition as received, ordinary wear and tear accepted within three (3) days of termination of service, or at any other time upon request by the Company, shall result in the Customer's liability to the Company for any and all damages to or loss of the Equipment, as determined by the Company, including but not limited to the full agreed upon value of the Equipment, plus any costs, including reasonable attorneys fees, to collect such amounts.
5. The Customer is aware that any unauthorized reception of the Services and/or unauthorized use of property is unlawful and the Customer may be subject to penalties and damage to the extent permitted under applicable Federal, State, and Local laws, rules and regulations.
6. The Company will make reasonable efforts to have its service available at all times, but assumes no responsibility for interruptions beyond its reasonable control. The Company will use commercially reasonable efforts to maintain and repair its network and equipment to provide its service. The Company disclaims any responsibility for quality of service problems caused by your equipment or problems beyond the Company's network. We shall not be liable for any inconvenience, loss, liability or damage resulting from any interruption of the services caused by any circumstances beyond our control. Other than the Services provided herein, the Company makes no warranty, either expressed or implied, regarding the Service. All such warranties are expressly excluded. A Network Management Practices and Performance document may be viewed at www.nutelecom.net.
7. The Company shall not be responsible for the operation, maintenance, service or repair of the Customer's TV, DVD, VCR, PC, stereo, radio, computer, the Customer-owned wiring, or any other Customer-owned device or any other damage to the Customer's TV, DVD, VCR, PC, stereo, radio, computer, the Customer's wiring or any other Customer-owned equipment except due to the Company's negligence.
8. The Company shall not be responsible for damage to property arising from the installation, maintenance or removal of the Equipment or the provision of the Services. Under no circumstances will the Company be liable for special or consequential damages.
9. Any controversy or claim arising out of or related to this Agreement shall be resolved by arbitration under current rules of the American Arbitration Association.
10. The Customer may not transfer to assign this Agreement without the Company's prior consent.
11. The Customer agrees to be responsible for any damage(s) to the Equipment caused by the Customer, as determined by the Company, and the Company may, at its option, access the Customer (i) either the agreed upon value or the replacement costs of any damaged Equipment; (ii) the costs of repairing any damage, including parts and labor billed to the Customer at the current hourly labor charge or the current minimum charge.
12. NU-Telecom is not responsible for the selection of files made by the Customer for On-Line File Back Up service.
13. The Company may send Internet maintenance notifications to the Customer's NU-Telecom email address on file.

BY PURCHASING THE SERVICES ON THE SIGNED AGREEMENT, CUSTOMER AGREES TO ABIDE BY THE ABOVE TERMS AND CONDITIONS.