

## Employment Soft Skills

Computer-based training material are available on the following topics. An assessment process will guide you in the selection of your personal areas of study.

Positive Thinking  
 Health and Appearance  
 Effective Speaking  
 Listening Skills  
 Relating to Others  
 Following Directions  
 Dealing with Supervisors  
 Time Management  
 Team Work  
 Decision Making  
 Working Productively  
 Managing Emotions  
 Correct Work Behavior  
 Customer Service  
 Effective Work Techniques  
 Reading for Work  
 Writing for Work

## Employment Essential Skills

An integrated computer-based training program in essential skills for employment. This program will assist in upgrading reading, writing, numeracy and critical thinking skills related to employment.

## “Next Steps” to Employment

An informational package of local employment services and resources.

## Hours

Monday	9:00a.m. to 5:00p.m.
Tuesday	9:00a.m. to 9:00p.m.
Wednesday	9:00a.m. to 9:00p.m.
Thursday	9:00a.m. to 9:00p.m.
Friday	9:00a.m. to 1:00p.m.

## Notes

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## Literacy Council York-Simcoe

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## Employment Computer Skills, Soft Skills & Essential Skills



LCYS

Improving  
 Lives  
 Through  
 Literacy



Literacy Council York-Simcoe  
[www.lcys.ca](http://www.lcys.ca)

# Employment Computer Skills

## Introductory Courses

### Introduction to Computer Basics

This course is an introduction to basic computer skills. Topics include: an explanation of programs and operating system, common elements, menus, windows, icons, buttons, lists and text boxes.

PC100XP

### Introduction to Computer Components

This course will help the beginner and advanced user to use computers more effectively by explaining hardware, software and networking.

PC101XP

### Introduction to Computer Operations

This essential course, for beginner and intermediate users, deals with the most important part of computer operations: the file system. Topics include: opening, saving, printing, window explorer, backups and properties.

PC110XP

## Internet Courses

### Exploring the Web

This course teaches the basic concepts and skills needed for working with the World Wide Web. Topics include: internet software, organizing favorites, customizing Internet Explorer and internet security.

PC135XP

### E-Mail Basics

This course teaches the basic concepts and skills needed for using e-mail. Topics include: reading, viewing, composing, sending e-mail, attachments, address book and organizing your mail.

PC136XP

## Microsoft Office 2003 / 2007 Courses

### Microsoft Word - Basics

This course provides the essential word processing skills for creating everyday documents using MS Word. Topics include: creating, formatting, printing, fonts, tools and time saving tips.

PC140-2003

PC140-2007

### Microsoft Word - Intermediate 1

An intermediate course in word-processing that will enable a user to enhance any document. Topics include: line and character spacing, adding bullets and numbers, inserting and indenting paragraphs, adding page breaks and pictures.

PC141-2003

PC141-2007

### Microsoft Word - Intermediate 2

Topics in this course include text borders and shading, graphics, tables, creating styles and themes, auto correct functions and other great ways to enhance your document.

PC142-2003

PC142-2007

### Microsoft Excel - Basic

This course will introduce you to the most widely used application of computers, the spreadsheet. It will provide you with the basic skills needed to use spreadsheets.

PC150-2003

PC150-2007

### Microsoft Excel- Intermediate 1

This course will help you become efficient at spreadsheets, by giving you the skills for entering and editing data, making complex calculations and organizing multiple spreadsheets.

PC151-2003

PC151-2007

### Microsoft Excel - Intermediate 2

This course will give you the skills you need to create and organize great looking spreadsheets. Topics include: sorting data, charts and pictures, headers and footers, page breaks and advanced functions.

PC152-2003

PC152-2007

### Microsoft PowerPoint - Basic

This course will introduce you to the basics of using MS PowerPoint. Topics include: the elements of PowerPoint, creating, saving and opening a presentation, editing a presentation and previewing a presentation.

PC160-2003

PC160-2007

### Microsoft PowerPoint - Intermediate

This course will teach you various skills needed for creating well-organized, attractive presentations. Topics include: adding text boxes, working with tabs, adding footers, inserting pictures/tables, using templates and other advanced functions.

PC161-2003

PC161-2007

