




EAT

LEARN

LIVE


Eurest



*Dear Parents,
We are happy to welcome you to a
new and exciting school year at the
Vienna International School. All of
us here at Eurest view ourselves as
partners in all matters concerning
food and beverages offered to your
children at VIS.*

*Sebastian Philipp
Eurest Unit Manager*



EUREST FOOD & BEVERAGE

PROGRAMME 2013/14

It is a challenge to offer a variety of food that students enjoy, and that is nutritious well balanced, and a good value for your money. We will continue to aim for the highest standards of quality, friendliness, and service. Our goal is to improve the daily life of VIS students through our professionalism and flexibility.

OUR DAILY OFFERS AT A GLANCE:

- Morning snacks
- A Menu selection of 3 different main courses. A menu includes a soup of the day, main course, salad, fruit or dessert. Our menus never contain pork.
- One menu is Eat.Learn.Live – our healthiest alternative.
- Pasta of the day – an interesting pasta dish is offered daily.
- Special of the day – a wide selection of various speciality dishes.
- Salad bar with at least 6 fresh salads.
- A large selection of freshly made sandwiches.
- A broad selection of fresh fruit and fruit salads.
- A variety of snacks, dried fruits and various nut combinations.
- Various mineral waters, fruit juices, yoghurt, milk- and whey drinks.



AN OVERVIEW OF THE

2013/14 EUREST FOOF AND BEVERAGE PROGRAMME

COST OF LUNCH

The cost for a daily menu *without beverage* is **€ 3,10 for ELC students, € 4,20 for Primary School students and € 4,90 for Secondary School students.**

Our menu contains soup of the day, a main course from the choice of three daily menus and a dessert or fruit.

YEARLY, SEMESTER OR QUARTERLY PREPAYMENT OF LUNCH

Parents may select to purchase „prepaid“ lunch quarterly, per semester or for the entire year. The prepayment prices for lunch are listed in Eurest Pricelist 2013/14.

By choosing prepayment, Eurest will grant you a deduction of **1,25 – 6%** off the regular menu price.

REGISTRATION

If you choose for your child to participate in the Eurest Prepaid school lunch programme, please register with Sebastian Philipp, Eurest Unit Manager. All registrations must be in written form.

Registration forms can be found at the VIS admissions office, the Primary Office, the Secondary Office, the Eurest office (next to the dining room) or on the VIS homepage (download as pdf file). Please fill in the form and return it to Sebastian Philipp either via post, email (vis@eurest.at) or in person.

When your registration is received, Eurest will send your invoice via email.

The Prepaid programme can be joined at any time. Please contact Sebastian Philipp regarding conditions concerning eventual deductions.

MENU

Students in ELC through to Grade 1 who choose to have lunch at school are served a set meal. These meals are selected with balanced dietary considerations in mind as well as students' tastes and preferences. The ELC – Grade 1 choice is marked with “ELC” on our weekly menu plans.



As of Grade 2 a choice of one of our three different menus is available. As of Grade 6 a wide variety of food is available during lunchtime. This includes our 3 different menus, as well as pasta and our Special Dish of the day.

SUBSTITUTIONS

Students in Grades ELC – Grade 5 are not allowed to substitute from the set menu.

As of Grade 6, students can take other a la carte items. However, if the amount of a regular prepaid meal is exceeded, the overspent amount has to be paid cash.

STUDENT ABSENCE

It should be noted that when a student who has prepaid lunch for the year is absent, no credit is given for that day. However, the discount for prepayment is calculated in such a way that a student could be absent for several days and still benefit a discount off the regular price.

EUREST LUNCH CARD

Students use their card to pay for items bought in the VIS Cafeteria. The Card can be used in several ways:

1. If a parent chooses the prepayment programme of food, the Lunch Card is computer-coded to indicate this. All the student needs to do is show the card at the lunch checkout.

2. Students who do not select the prepayment options can „load“ their Cards with funds, creating a balance from which each day's lunch is deducted. This „loading“ of money onto the student's card can be done in cash at one of our four cash registers, via bank transfer (see below or registration form), or directly with Sebastian Philipp.

3. Students who have chosen the prepayment options but who would also like to purchase extras (i.e., a croissant or a drink) can use the same procedure as above for crediting money to their card. At the lunch checkout, the prepayment is noted on the card, and extra items are paid for by deducting from the credited amount.

OVERDRAFT

We recognize that a student or parent may forget to add money to the Lunch Card.

We allow any student to overdraw (i.e. to run a debit balance) **for two (2) days or minus € 15,00**. Thus, if a student comes to school and tries to purchase lunch with



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a card that has insufficient funds, the student will be given the lunch and the card will show an overdraft of the amount needed.

Until sufficient funds are added to the card to bring the balance to zero, students will only receive either a simple pasta dish or a soup, but we will never deny a student food!

All lunch card accounts are reviewed every three to four weeks, and when students have negative balances their parents will be notified via email.

Please note: Overdrafts will not be permitted during the last three weeks of the school year. Lunch card debts must be cleared.

LOST AND FORGOTTEN ID-CARDS

If a student forgets his/her Lunch Card at home, he/she should wait at the end of the lunch line. Our Cashier will be able to identify the student's ID number and make the entry manually. The student's identity will have to be confirmed by a teacher.

As this procedure is lengthy and holds up the checkout, we ask all students to **ensure that the cards are brought to school every day.**

If a Lunch Card is lost, a replacement can be obtained easily within one day after reporting the loss. The replacement of a card costs € 15,00. If a lost card is found, it can not be used by anyone else after it has been reported lost/stolen. Once a Lunch Card is reported lost, it is deactivated immediately.

COLLECTION OF ID CARDS

Students in the Grades 6-12 are expected to retain possession of their Lunch Cards for use as lunch tickets. Students in the Primary School (Grades ELC – 5) do not keep their Lunch Cards. Their cards are collected by the Cashier and redistributed to the students before lunch the next day.

WITHDRAWAL

If you decide to leave our school lunch programme, withdrawal must be in written form and your account will be charged until the end of the month following the date of your giving notice.



In case of a withdrawal, the refund process will be handled as follows:

We will invoice you for the actual days of school until the above stated date, and the remaining funds will be transferred to your bank account. No refunds can be made in cash. **The Eurest Lunch Card must be returned to the Eurest Unit Manager on leaving.**

Please note: In case of a withdrawal, we are not able to grant you any deduction of our set menu prices. We will invoice you the regular menu price

PAYMENTS

We are only able to accept cash payments or payments made via bank transfer. We are not able to accept credit cards or coupons. **All payments are due in advance!**

CONTROL

Parents can receive a printed "Consumption List" at any time on demand. We believe this can be a good "tool" for cost control.

ADVANTAGES

By participating in our prepaid lunch programme, the student has the advantage of purchasing food and beverages

at a value of **€ 4,90** (i.e. a "daily allowance") but you only pay

€ 4,61 (yearly payment -6% off regular menu price). Please note that this is an example and applicable for students in grade 6 to grade 12.

BANK ACCOUNT

Account Name	Eurest Restaurationsbetriebsges.m.b.H.
Bank Name	Bank Austria
IBAN	AT97 1200 0006 5175 5104
BIC	BKAUATWW
Bank identification Code	12000
Account Number	00651 755 104

If you have any questions, need more information or if you have any suggestions, please feel free to contact us:

Sebastian Philipp, Eurest Unit Manager

Eurest Restaurationsbetriebsges.m.b.H.

c/o VIS-Vienna International School

Straße der Menschenrechte 1

1220 Vienna

Mobil: +43 (664) 80161 218

Mail: sebastian.philipp@eurest.at



EUREST PRICE LIST

PREPAID 2013/14

ELC LUNCH	YEARLY PAYMENT	1st. SEMESTER (26.8.13-31.1.14)	2nd. SEMESTER (1.2.14-27.6.14)	QUARTERLY (x4)
Regular price Menu	3,10	3,10	3,10	3,10
Deduction in %	6%	2,65%	2,65%	1,25%
Reduced Menu price	2,91	3,02	3,02	3,06
# of days	180	97	83	45
Menu price PrePaid Payable	€ 524,52	€ 292,73	€ 250,48	€ 137,76

PRIMARY SCHOOL LUNCH	YEARLY PAYMENT	1st. SEMESTER (26.8.13-31.1.14)	2nd. SEMESTER (1.2.14-27.6.14)	QUARTERLY (x4)
Regular price Menu	4,20	4,20	4,20	4,20
Deduction in %	6%	2,65%	2,65%	1,25%
Reduced Menu price	3,95	4,09	4,09	4,15
# of days	180	97	83	45
Menu price PrePaid Payable	€ 710,64	€ 396,60	€ 339,36	€ 186,64

SECONDARY SCHOOL LUNCH	YEARLY PAYMENT	1st. SEMESTER (26.8.13-31.1.14)	2nd. SEMESTER (1.2.14-27.6.14)	QUARTERLY (x4)
Regular price Menu	4,90	4,90	4,90	4,90
Deduction in %	6%	2,65%	2,65%	1,25%
Reduced Menu price	4,61	4,77	4,84	4,84
# of days	180	97	83	45
Menu price PrePaid Payable	€ 829,08	€ 462,70	€ 395,92	€ 217,74

PAYMENTS ARE DUE AS FOLLOWS:

Yearly payment 31.08.2013

Semesterly payment 1st. Sem. 31.08.2013, 2nd. Sem. 15.02.2014

Quarterly payments 1 st. Qrt. 31.08.2013, 2 nd. Qrt. 05.11.2013, 3 rd. Qrt. 25.01.2014, 4 th. Qrt. 05.04.2014

Payments to: Eurest Restaurationsbetriebs G.m.b.H
Wagramer Strasse 17-19 / 4 Stock.
A-1220 Vienna, Austria

Bankidentification code (BLZ) 12000
Account Number: 00651 755 104
IBAN: AT97 1200 0006 5175 5104
Swift/Bic code: BKAUATWW

Bank: Bank Austria AG

Please mark your childs (childrens) name(s) name and grade(s) clearly on the bank form!

All payments are due in advance and only the above terms of payment are accepted. We kindly ask you to use our registration form.

You can join our Pre Paid school lunch programme at any given time - deduction from the set menu price will be set by Sebastian Philipp according to the remaining days of school.

If you, for any given reason, decide to leave our programme, we have to charge you until the end of the month following the date of you giving notice - please understand that a withdrawal must be in written form!

In case of a withdrawal, the refundation process will be handled as follows: We will invoice you for the actual days of school until the above stated date and the remaining funds will be transferred to your bank account - no cash will be refunded. In case of a withdrawal are we not able to grant you any deduction of our set menu prices - we will invoice you the regular menu prices.





The 2013 – 2014 school year will feature more Theme Weeks such as Asian, African, and South American. We serve students from more than 100 countries, and we want our children to take the opportunity and try foods from different countries around the world.





EAT We offer our guests a high quality, freshly prepared and seasonal selection of meals for their mental and physical performance.

LEARN We generate interest in our guests for conscious eating habits and advance our teams with specific training courses.

LIVE With competence and passion, we are committed to behave in a sustainable manner toward society and the environment.



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Mail: office@eurest.at
Web: www.eurest.at/ell*

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EUREST REGISTRATION FORM

SCHOOL LUNCH YEAR 2013/14

We hereby register our child for the Pre Paid school lunch programme

(only one registration form per child/student)

Student's name:

family name

first name

Grade:

date of birth

Address:

street/number

postal code/city

Contact:

phone

email

terms of payment

Pre Paid School lunch

☐ please check

☐ yearly

☐ semesterly

☐ quarterly

If your company/organisation covers the pre paid school lunch programme, please fill in this part

Company/organisation name: _____

Full address: _____

Telephonenumber: _____

Email: _____

Contactperson: _____

What %age of the school lunch fees does your employer pay? _____

We have read through and agree with the „Eurest lunch price list 2013/14“ & „Eurest school lunch programme“ where all guidelines and regulations concerning payment etc. are clearly stated

Signature of parent/guardian

date

PLEASE FILL IN THIS FORM AND RETURN TO SEBASTIAN PHILIPP (Eurest VIS)

Address: Eurest, Vienna International School
Strasse der Menschenrechte 1, 1220 Vienna
Email: vis@eurest.at

please do not write in this box