



Dear Valued Customer,

Thank you for purchasing the HP ProLiant DL380 G5 Storage Server. This product includes one year of standard business hours phone-in assistance.

To receive support you must register with Hewlett-Packard. If you purchased this product through an HP Authorized reseller you must register with HP within 10 days of product receipt in order to receive phone-in support and software update services. Upon registration, you will receive a Support Agreement Identifier (SAID) or system handle along with a phone number. At that time, your phone-in support and software update service will be activated. Please retain this information in an accessible location so that your callers have access to it when placing a service request.

For customers in North America:

Fax Complete the customer information section below, including your HP Product Number, and fax this letter to:
(U. S.) 800-307-0361
(Canada) 800-268-1921

For registration questions, call 800-386-1115, select option 3
Canada call 1-800-268-1221

For customers in other countries:

Provide your customer information to the HP Services Contract Administrator for your country. Contact information for your country is available on the following website: http://www.hp.com/country/us/eng/contact_us.html. Click "Contact HP worldwide" and navigate to your country contact information.

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|---|---|
| Customer Information: | |
| Product Purchased (please check one): | |
| <input type="checkbox"/> | AG453A HP ProLiant DL380 G5 Base Storage Server |
| <input type="checkbox"/> | AG454A HP ProLiant DL380 G5 1.2TB SCSI Storage Server |
| <input type="checkbox"/> | AG455A HP ProLiant DL380 G5 2 TB SATA Storage Server |
| <input type="checkbox"/> | AG456A HP ProLiant DL380 G5 SAN Storage Server |
| Company Name: | Organization: |
| Shipping Address: | |
| Mail stop/Attn To: | |
| Street: | |
| City: | |
| State/Province: | |
| Zip/Postal Code: | |
| Country: | |
| Contact/Designated 1 st Caller Name: | |
| Contact Phone: | |
| Contact Email Address: | |
| Product Purchase Date: | |
| HP Order Number (from your entitlement certificate): | |
| Product Serial Number: | |
| To assist us in accurately capturing your product's information, please include a copy of your Entitlement Certificate or License Agreement along with your packing slip or invoice containing product and serial numbers. | |

We look forward to working with you.

Hewlett-Packard Company
September 2006

