



<<date>>

<<BA first name>> <<BA last name>>

<<Group Name>>

<<address 1>>

<<address 2>>

<<city>>, <<state>> <<zip>>

RE: Notice of potential termination – Bristol Hospital may no longer be in-network, beginning March 15, 2009

Dear <<BA first name>> <<BA last name>>,

We want to keep you informed of changes in our network so that your employees do not incur any unnecessary out-of-network costs. This letter is meant to provide you with information regarding our agreement with **Bristol Hospital**. We have been working diligently with Bristol Hospital to extend their contract with us; however, despite good faith efforts by both parties to negotiate a new contract, we have not yet reached an agreement to extend Bristol Hospital's participation in our network. Therefore, since their contract with us is scheduled to terminate **March 15, 2009**, unless a new agreement is reached by that time, the facility may no longer participate in the Oxford network, as of **March 15, 2009**.

What does this mean for your employees?

Effective March 15, 2009, any care that employees receive from **Bristol Hospital**, other than emergency or transitional care, will be covered on an out-of-network basis.

1. If an employee has been authorized by us prior to March 15, 2009 to receive inpatient or outpatient hospital services at Bristol Hospital to occur on or after March 15, 2009, our Medical Management Department will be contacting them.
2. Transitional Care:

Assuming the employee remains enrolled:

- a. Under certain circumstances, in-network coverage is available post-termination in accordance with Transitional Care benefits described in the Certificate of Coverage.
- b. If approved, Transitional Care will be provided for 90 days from the date the employee is notified of the facility's disenrollment; or

- c. Regarding pregnancy, if the employee is in her second or third trimester on March 14, 2009, she may be able to receive covered services on an in-network basis through delivery and any postpartum care directly related to the delivery.

A primary care physician or specialist should not refer employees to the above mentioned hospital for any treatment or tests. As is our standard policy, care for an emergency illness, injury or condition will be treated as in-network at any hospital. We continue to have major neighboring hospitals in our network, including The Hospital of Central Connecticut, Saint Mary's Hospital, and UCONN Health Center-John Dempsey Hospital.

How are we communicating this change to members?

We are notifying all affected members by letter. A sample of the member letter is enclosed for your reference.

Please call Client Services at 1-888-201-4216 for transitional care details.

Sincerely,



Sanford Cohen, MD
Chief Medical Officer, Northeast Region

Enclosure